



National Credit Union Administration
Office of General Counsel

February 5, 2021

SENT BY E-MAIL [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

This responds to your December 21, 2020, Freedom of Information Act request to the National Credit Union Administration, [REDACTED]. You requested a: “copy or printout of the YouTube Creator's Page for the NCUA, which shows nonpublic videos on the agency's YouTube account. This page is available from the Agency person responsible for the Agency YouTube account. The filter setting used on the YouTube creator's page is UNLISTED and/or PRIVATE.”

Your request is granted in part. Attached are the responsive pages, with some redactions pursuant to 5 U.S.C. § 552(b)(4) and (6). Exemption 4 protects trade secrets and commercial or financial information obtained from a person that is privileged or confidential. Exemption 6 protects information about individuals when the disclosure of such information would constitute a clearly unwarranted invasion of personal privacy.

For further assistance or to discuss your request, you may contact me, as well as our FOIA Public Liaison, by e-mail, FOIA@ncua.gov, or phone, 703.518.6540. You also have the option to contact the Office of Government Information Services at the National Archives and Records Administration to inquire about FOIA mediation services. Contact information for OGIS: NARA is by: e-mail, ogis@nara.gov; phone, 202.741.5770; and toll-free phone, 1.877.684.6448.

If you are not satisfied with the FOIA response, you may file an administrative appeal. It must be in writing and submitted within 90 days from today. If you file an appeal, please write “NCUA Office of General Counsel-FOIA APPEAL” in the subject line and send it, preferably by e-mail to FOIA@ncua.gov.

Sincerely,

Regina Metz
Senior Attorney Advisor

GC/RM
[REDACTED]

This document is made available through the declassification efforts
and research of John Greenewald, Jr., creator of:

The Black Vault



The Black Vault is the largest online Freedom of Information Act (FOIA)
document clearinghouse in the world. The research efforts here are
responsible for the declassification of hundreds of thousands of pages
released by the U.S. Government & Military.

Discover the Truth at: **<http://www.theblackvault.com>**

Unlisted and Private Videos

<u>Chairman Rodney E. Hood's Message to All NCUA Staff</u> Chairman Rodney E. Hood thanks all NCUA staff for their hard work and dedication during this unprecedented time.	<u>4:02</u>	2-Sep-20
<u>MOU Signing Ceremony: Chairman Hood's closing remarks and signing</u> The National Credit Union Administration and the Export-Import Bank of the United States launched a three-year collaborative effort to bring small businesses and credit unions together and expand awareness about EXIM programs.	<u>2:20</u>	19-Jun-20
<u>How To Set Up An Account</u> How to set up an account in the CURE LMS	<u>1:03</u>	29-Apr-19
<u>NCUA Active Shooter Counter</u> (b)(6) NCUA's Office of Continuity and Security Management, explains what to do in a active shooter evacuation.	<u>4:05</u>	7-Nov-18
<u>NCUA Active Shooter - Evacuate</u> Active shooter counter attacks with (b)(6)	<u>2:40</u>	6-Nov-18
<u>NCUA Physical Access Control Procedures and PIV cards</u> How to use your personal identity verification card.	<u>4:05</u>	5-Jun-18
<u>NCUA Emergency Notification Procedures – GETS & WPS</u> GETS and WPS provide prioritized access during periods of heavy phone use.	<u>4:22</u>	5-Jun-18
<u>NCUA Emergency Call Box Procedures</u> How to operate the emergency call box in 1775 Duke St.	<u>1:06</u>	5-Jun-18
<u>NCUA Elevator Emergency Procedures</u> What to do if you experience an emergency in an elevator.	<u>2:06</u>	5-Jun-18
<u>NCUA Active Shooter Response: Evacuate</u> Evacuation best practices with (b)(6)	<u>1:08</u>	29-May-18
<u>NCUA Active Shooter Response: Counter</u> Counters to active shooter.	<u>1:59</u>	29-May-18

NCUA Active Shooter Response: Barricade 8:34 29-May-18
How to barricade the room you are in during an active shooter emergency.

NCUA Emergency Response - Field Safety & Emergency Procedures 14:05 29-May-18
How do respond to an emergency during travel.

NCUA Bomb Threat Procedures 5:08 25-May-18
How to respond to a bomb threat.

NCUA Emergency Notification Procedures - Send Word Now 1:07 25-May-18
Mass notificiation system to contact employees during emergencies.

Current Examination Process 29:55:00 22-Dec-17
Modernization of examination process.

WHAT, WHY and HOW: The Credit Union Diversity Self-Assessment (11/2/2017) 1:23:18 20-Nov-17

Moderator: (b)(6) - Diversity Communications Specialist, OMWI, NCUA
Speakers: Monica Davy - Director, Office of Minority and Women Inclusion, OMWI,
NCUA (b)(4)

(b)(4)

(b)(4)

GSA Section508 Training PPM 103117 45:37:00 6-Nov-17
Guidelines for following Section 508 of the Rehabilitation Act.

Cybersecurity Primer (October 2017) 5:43 26-Oct-17
Tim Segerson, Deputy Director of the Office of Examination and Insurance discusses
cyber threats to financial institutions, including credit unions, and tools available to help
combat growing cyber threats that put member information and assets at risk.

High Impact Community Partnerships 1:29:59 19-Sep-17

(b)(6) an economic development specialist with NCUA's Office of Small Credit Union Initiatives, hosts guest speakers (b)(4) (b)(4) and (b)(6) senior tax analyst with the Internal Revenue Service.

Interest Rate Risk Supervision and Adding "S" to CAMEL

1:31:22 19-Sep-17

A panel of NCUA staff members—Larry Fazio, Director of Examination and Insurance; J. Owen Cole, Director of the Division of Capital and Credit Markets; senior capital markets specialist Thomas Fay; and economist (b)(6)—will brief participants on the agency's revised interest rate risk supervision procedures and its plans to consider adding an "S" (for "sensitivity to market risk") to the CAMEL rating system.

NCUA Diversity Checklist (9/14/2017)

6:55 14-Sep-17

Credit unions can learn more about the business advantages of promoting greater diversity and inclusion in a new video released by National Credit Union Administration. The seven-minute video highlights how diversity in credit unions contributes to greater innovation, provides access to a larger pool of talent and creates opportunities for growth.

OSCUI Learning Management Service

3:47 3-May-17

An introduction to our new Learning Management Service brought to you by the Office of Small Credit Union Initiatives.

NCUA Cybersecurity Escalation and Reporting

7:27 27-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Detection Response and Mitigation

23:56 27-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Incident Resilience Planning and Strategy

28:02:00 27-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Contract Monitoring

17:08 23-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Relationship Management

14:39 22-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Connections

12:56 22-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Corrective Controls

27:23:00 22-Dec-16

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NCUA Cybersecurity Event Detection

12:06 22-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Anomalous Activity Detection

18:58 22-Dec-16

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NCUA Cybersecurity Threat and Vulnerability Detection

21:21 22-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

Economic Update - December 2016

17:08 22-Dec-16

Improving labor markets and falling unemployment rates over the past five years have been good for credit union loan growth, according to National Credit Union Administration Chief Economist Ralph Monaco. Monaco discussed economic conditions and the effect of rising interest rates for credit unions in NCUA's latest Economic Update video.

NCUA Cybersecurity Secure Coding

15:32 19-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Device End-Point Security

22:20 19-Dec-16

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NCUA Cybersecurity Access and Data Management

25:31:00 19-Dec-16

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NCUA Cybersecurity Infrastructure Management

32:41:00 19-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Information Sharing

9:26 12-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Monitoring and Analyzing

11:03 12-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Threat Intelligence

20:25 12-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

Cybersecurity Introduction

40:29:00 9-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Training and Culture

13:58 9-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Resources

7:41 9-Dec-16

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NCUA Cybersecurity Risk Management

29:22:00 9-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Cybersecurity Governance

37:32:00 9-Dec-16

Welcome to NCUA's Cybersecurity C training series. In this training, you will learn more about the key components of the FFIEC's Cybersecurity Assessment Tool and how to use it. This training is for internal use ONLY. Please do not share the link with any unauthorized personnel. Be sure to notify your supervisor when you have completed the training.

NCUA Safeguarding Classified Information

11:15 28-Nov-16

Classified information released inadvertently could cause serious damage to our national security. No matter how you receive classified information, whether in a briefing, an email, a hardcopy, it must be kept safe. So how do you know what's authorized to share or what is not? What are the rules of the road for safeguarding classified information, and when should you report any security concerns? This video will answer these questions and more.

Consumer Assistance Center Portal

11:12 28-Nov-16

Credit union members can now take advantage of the NCUA's Consumer Assistance Center online portal to handle complaints against their credit unions.

NCUA Chairman Rick Metsger Remarks at REACH 2016

11:22 18-Nov-16

NCUA Chairman Rick Metsger discusses field of membership, the Exam Flexibility Initiative and other hot topics impacting the credit union system at the California and Nevada Credit Union Leagues' annual convention.

NCUA Diversity Checklist

7:07 17-Oct-16

Credit unions can learn more about the business advantages of promoting greater diversity and inclusion in a new video released by National Credit Union Administration. The seven-minute video highlights how diversity in credit unions contributes to greater innovation, provides access to a larger pool of talent and creates opportunities for growth.

NCUA Economic Update October 2016

13:31 6-Oct-16

After the financial turmoil and increased economic uncertainty following the United Kingdom's decision to leave the European Union in June, underlying economic trends—mostly favorable—reasserted themselves in the U.S., according to a new Economic Update released today by the National Credit Union Administration.

SFTP Video for External Partners

5:52 29-Aug-16

Add description

NCUA Economic Update - June 2016, Video Three

8:49 6-Jul-16

NCUA Chief Economist Ralph Monaco examines Brexit—the United Kingdom's recent decision to leave the European Union and the implications for the United States and, potentially, for the credit union sector.

NCUA Economic Update - June 2016, Video Two

5:32 6-Jul-16

NCUA Chief Economist Ralph Monaco focuses on interest rates and the outlook going forward. The mixed bag of U.S. economic statistics and heightened concern about foreign economic developments were enough to convince Federal Reserve policymakers to put off increases in short-term interest rates until later this year, at the earliest

NCUA Economic Update - June 2016, Video One

7:02 6-Jul-16

NCUA Chief Economist Ralph Monaco reviews current economic trends and how they could affect credit union income and costs. Topics covered include recent labor market developments, housing market improvements and household spending.

2016 GAC Speech – Vice Chairman Rick Metsger

18:31 22-Apr-16

Saying credit unions and the National Credit Union Administration both must keep pace with a rapidly changing financial industry and economic environment, NCUA Board Vice Chairman Rick Metsger pledged to take specific steps to do just that to an audience of nearly 5,000 at the Credit Union National Association's annual Governmental Affairs Conference.

2016 GAC Speech – Chairman Debbie Matz

14:27 15-Apr-16

Speaking to nearly 5,000 attendees at the Credit Union National Association's annual Governmental Affairs Conference, Matz described how NCUA worked to prevent the credit union system from failing and, once the crisis had passed, to modernize regulations and remove barriers to help credit unions better serve members and their communities.

Inspired Wellness

59:55:00 11-Apr-16

Ms. Cindy Pavell of Fitness and Wellness will instruct class participants on how to discover and develop your personal motivations for inspired wellness.

NCUA Chairman Debbie Matz remarks at GAC

14:27 28-Mar-16

Speaking to nearly 5,000 attendees at the Credit Union National Association's annual Governmental Affairs Conference, Matz described how NCUA worked to prevent the credit union system from failing and, once the crisis had passed, to modernize regulations and remove barriers to help credit unions better serve members and their communities.

NCUA Economic Update - March 2016

9:26 25-Mar-16

Despite a weak start in the early part of the year, forecasters expect moderate growth in the U.S. economy, job gains of around 200,000 per month and the unemployment rate to decline to about 4.5 percent at the end of this year, according to a new Economic Update video released today by the National Credit Union Administration.

NCUA Member Business Lending

18:01 15-Mar-16

NCUA Member Business Lending

NCUA Emergency Response – HQ Procedures

17:39 17-Feb-16

What to do in a building evacuation; shelter in place; utility failure; medical emergency; suspicious package; or telephone threat.

Chairman's Q & A with Staff

1:30:14 27-Jan-16

Third quarterly webinar of 2015 with Chairman Debbie Matz.

<u>Chairman's Q & A with Staff</u> Quarterly webinar with Chairman Debbie Matz. March 30, 2015.	<u>1:20:07</u> 27-Jan-16
<u>NCUA Economic Update - December 2015</u> The strengthening economy is good for credit unions, NCUA Chief Economist Ralph Monaco says, but there is still uncertainty about the economic outlook and future path of interest rates. Monaco discussed how economic conditions and the impact of rising interest rates in the National Credit Union Administration's latest Economic Update YouTube video.	<u>9:27</u> 22-Dec-15
<u>NCUA Consumer Report: (Spanish) Share Insurance Overview</u> Spanish version of our Share Insurance overview.	<u>5:54</u> 21-Dec-15
<u>NCUA Consumer Report: (Spanish) Share Insurance Estimator</u> Spanish version of our Share Insurance Estimator tool.	<u>5:23</u> 21-Dec-15
<u>NCUA Consumer Report: (Spanish) Account Ownership</u> Spanish version of account ownership video, explaining credit union accounts.	<u>4:21</u> 21-Dec-15
<u>Role of Employee Resource Group</u> In honor of Hispanic Heritage Month, the Office of Minority & Women Inclusion hosted the kickoff meeting of NCUA's first Employee Resources Group (ERGs.) Guest speaker Bonita V. White, director of Diversity & Inclusion at the U.S. Department of Health and Human Services	<u>1:17:17</u> 20-Nov-15
<u>NCUA Consumer Assistance Center Portal</u> Credit unions can now resolve consumer complaints more efficiently through the National Credit Union Administration's Consumer Assistance Center online portal. This short video explains how credit unions can use the portal, located on NCUA's MyCreditUnion.gov site, to receive correspondence from the Consumer Assistance Center about complaints concerning them, to send responses and complaint information, and to check the status of complaints concerning their institutions that were filed with the	<u>11:01</u> 12-Nov-15
<u>10-14-15 Tobacco Free Living</u>	<u>40:32:00</u> 30-Oct-15

Wellness Session # 7. The presenter for this wellness session was Cheryl Mirabell. Cheryl is an experienced Health Coach, Health Educator, and an affiliate with Kaiser Permanente Health Care who addressed and provided resourceful tips on how to live a tobacco free life.

NCUA New Website: Navigation Made Easy
Explanation of 2015 NCUA website.

6:17 30-Oct-15

09-30-15 Caring for an Aging Population

55:37:00 19-Oct-15

The Wellness Session – Caring for an Aging Population provided helpful resources and tools that can assist individuals when faced with caring for an aging family member, friend, or loved one.

Economic Update - October 2015

13:15 19-Oct-15

Despite some loss of momentum in the third quarter, forecasters expect the U.S. economy to grow moderately over the next 18 months and for the unemployment rate to continue to decline, according to a new Economic Update video released today by the National Credit Union Administration. If forecasts are accurate, analysts project that the Federal Reserve will raise short-term interest rates later this year or in 2016.

1000105

1:29:05 16-Oct-15

NCUA Chairman Debbie Matz will provide an update on Agency initiatives and will answer questions from staff.

FFIEC Cybersecurity Assessment Tool for Examiners

1:27:52 5-Oct-15

The Federal Financial Institutions Examination Council (FFIEC) recently released a Cybersecurity Assessment Tool (Assessment). This webinar will include discussion of the Assessment's background and purpose from NCUA's perspective. It will also include NCUA's long term plans for the Assessment and an overview of the Assessment process.

Online NSPM: Mastering the Basics

1:05:48 18-Sep-15

NCUA is releasing an online version of the National Supervision Policy Manual, or NSPM, in August 2015. Register for this webinar to learn how to access and navigate the newest version of the NSPM. Participants will also learn how to conduct effective searches, and how to provide ongoing feedback to maintain and improve the NSPM. Participants are encouraged to visit the online version of the NSPM before participating in the webinar. (SSA participants can access the NSPM through the SSA Portal.)

Overview of Security Enhancements for NCUA Mobile Devices

5:33 14-Sep-15

Video outlines new security features for mobile devices issued by NCUA. Besides new enhancements for Email, users will also learn how to update their passcodes, and view downloaded sensitive information in a more secure manner.

Office of Foreign Assets Control (OFAC) Examination Guidelines

1:21:45 3-Sep-15

OFAC's presentation will cover the FFIEC Manual Guidelines for OFAC exams, as well as OFAC's expectations for financial institutions. OFAC will cover common mistakes, and the spectrum its enforcement responses. OFAC will also provide detailed case studies, and information on resources available to examiners who are grappling with complex OFAC matters.

NCUA's Fair Lending Compliance Program

1:32:29 10-Aug-15

The National Credit Union Administration (NCUA) will host a free webinar, "Fair Lending Examination Program and Compliance Assistance," During the webinar, Gail Laster, Director of NCUA's Office of Consumer Protection (OCP), and OCP staff will discuss NCUA's ongoing fair lending program, including: • An overview of NCUA's fair lending examination program, including off-site supervision contacts; • Fair lending best practices credit unions should consider.

Home Mortgage Disclosure Act Accuracy and Timeliness

1:30:29

The National Credit Union Administration (NCUA) will host a free webinar about the Home Mortgage Disclosure Act (HMDA) and Loan Application Registers (LARs). Entitled "HMDA: Accuracy and Timeliness," the webinar During the webinar, experts from NCUA's Office of Consumer Protection and the Federal Reserve Board will: • address common errors identified in HMDA LAR data and submissions; • provide tips for preparing and submitting accurate and timely HMDA LARs; and • discuss financial institution

Wellness Session – Managing Your Stress Seminar

52:40:00

Please join Donna Lovong for an insightful and unique look into the holistic principles that are a must for managing your stress. This seminar is designed to provide information, along with simple ways to implement them into your daily life.

Dignity and Respect in the Workplace

1:21:24 23-Jun-15

OMWI is assisting OCIO with a training that will address quality of life issues within the workplace and throughout the NCUA community. The course is designed to help us create a workplace that is both enjoyable and productive for us all. Mr. Keith Arachikavitz is owner of Impact Training & Development, LLC serving as a consulting business including custom-designed programs focusing on dignity and respect, diversity and inclusion, leadership development coaching/mentoring, conflict resolution,

Wellness Session – Why Willpower Is Ineffective For Lasting Weight Loss 49:23:00 12-Jun-15

Presenter Cindy Pavell of Fitness and Wellness will assist participants in developing strategies for effective and lasting weight loss. For more information contact Lisa Marshall, OHR at (703) 518-6532

30th Annual Awards Ceremony 55:58:00 3-Jun-15

5/20/2015 Staff recognition ceremony.

2015 Asian American and Pacific Islander History 1:02:12 26-May-15

NCUA's 2015 Asian American and Pacific Islander History Event presented by Phil Tajitsu Nash.

OCSM Emergency & Safety Information for NCUA Staff 2015 58:00:00 9-Apr-15

(b)(6) presents status of emergency capabilities in field offices.

NCUA Savings Plan & TSP Overview 57:47:00 1-Apr-15

Overview of the NCUA Savings plan and TSP contributions

NCUA Vice Chairman Rick Metsger - 2015 GAC Speech 17:22 1-Apr-15

NCUA Vice Chairman Rick Metsger touched on several issues during his remarks at the Credit Union National Association's annual Governmental Affairs Conference, including plans to modernize regulations covering field of membership, fixed assets and member business lending; the importance of cybersecurity; and the agency's proposed risk-based capital rule.

NCUA Chairman Debbie Matz - 2015 GAC Speech 16:55 1-Apr-15

Chairman Debbie Matz describes the five areas in which NCUA will work to provide regulatory relief to credit unions in her keynote speech before the Credit Union National Association's annual Governmental Affairs Conference.

Welcome to the New NCUA Central! 41:30:00 1-Apr-15

This webinar will briefly introduce the new NCUA Central. Specifically, we will review the new NCUA Central home page, navigating around NCUA Central and describe some of the new features that come with the new SharePoint 2013 platform.

NCUA Central | Welcome

2:21 22-Mar-15

Demonstration of the NCUA Central website.

Women History Workshop: Financial Strategies for a Successful Retirement

58:10:00 20-Mar-15

This program starts you on the way to setting goals and putting your retirement high on the list of personal priorities. You will learn how to make retirement a reality through sound financial planning. You will be able to clarify your retirement goals as well as other financial goals you want to “buy” along the way. Learn how to manage your money so you can afford today’s needs yet still fund tomorrow’s goals.

2015 National African American History Month Program

1:04:29 16-Mar-15

Pulitzer Prize Winning Author Isabel Wilkerson discusses her award winning book, “The Warmth of Other Suns” named one of the top 100 books of all time.

NCUA Central | Your About Me Site

1:59 12-Mar-15

How to update your information in NCUA Central.

NCUA Central | Managing Your My Favorite Links

1:32 12-Mar-15

Customize and maintain a list of your favorite sites on NCUA Central.

NCUA Central | Sharing Files

1:11 11-Mar-15

How to share files in NCUA Central with coworkers.

NCUA Central | Adding Files

1:28 11-Mar-15

How to add files to NCUA Central.

NCUA Central | Welcome

2:25 3-Mar-15

Demonstration of the NCUA Central website.

Exam20140122

1:26:19 25-Feb-15

Examination modernization webinar.

<u>Financial Literacy: Putting Your Mission into Action</u> Webinar with (b)(6) for consumers.	<u>1:15:58</u>	3-Feb-15
<u>11 18 13 Dodd Frank Part 1 of 2 Webinar</u> Presentation on the new Remittance Transfers and Mortgage Lending rules.	<u>1:35:44</u>	28-Jan-15
<u>NCUA Webinar: Succession Planning (12/17/2013)</u> This webinar discusses the importance of establishing an effective succession plan. Hear from a credit union manager who has completed the succession planning process for a number of scenarios including emergency CEO succession and the advancement or dismissal of key personnel.	<u>1:26:18</u>	13-Jan-15
<u>NCUA Webinar: Deterring Employee Fraud (11/14/2013)</u> This webinar provides real-world case studies that will explain how a well-trained, active supervisory committee and strong internal controls are effective means of deterring employee fraud.	<u>1:27:19</u>	13-Jan-15
<u>NCUA Webinar: Risk-based Lending (10/22/2013)</u> This webinar provides an overview of risk-based lending and how it has become an important part of consumer lending. It also discusses how to develop lending programs depending on risk qualifications.	<u>1:30:25</u>	13-Jan-15
<u>NCUA Webinar: Member Business Lending Part II (09/25/2013)</u> Part two of our two part series on Member Business Lending is where you'll hear NCUA staff discuss the most common member business lending errors that trigger DORs and how to avoid them. Learn, from a panel of experts, the right and wrong ways to maximize your business lending.	<u>1:37:32</u>	13-Jan-15
<u>NCUA Webinar: Member Business Lending Part I (09/17/2013)</u> Part one of our two part series on Member Business Lending concentrates on Strategy and Policy. Hear the agency's requirements for a successful member business lending program.	<u>1:31:44</u>	13-Jan-15
<u>12 18 13 Dodd Frank Part 2 of 2 Webinar</u> Mortgage Lending Rules, a high level overview.	<u>1:58:45</u>	18-Dec-14
<u>Alchemy Overview</u> Syscom Services Training for open text Alchemy product.	<u>1:03:50</u>	29-Sep-14

<u>NCUA's Chicago 2014 Listening Session 7/10/14</u>	<u>2:54:01</u>	18-Aug-14
<p>NCUA Chairman Debbie Matz hosted her biennial listening sessions in Los Angeles, Chicago and Alexandria, Virginia in 2014. The Board and senior staff took questions, listened to concerns and presented information about NCUA activities and initiatives, including the agency's proposed risk-based capital rule. More than 460 people from the credit union industry attended this year's sessions. Audio recordings of each session will be posted on this page and remain accessible for one year.</p>		
<u>NCUA Webinar: Credit Union Mergers (12/14/2012)</u>	<u>1:42:12</u>	16-Jun-14
<p>This webinar focuses on the root cause of mergers; whether strategically, economically or financially driven. Industry professionals address the realities associated with reasons for mergers.</p>		
<u>NCUA Webinar: Net Worth Restoration Plans (2/20/2013)</u>	<u>1:28:56</u>	
<p>This webinar featured experts from NCUA's Office of Small Credit Unions Initiatives who reviewed NCUA's capital requirements for credit unions and the net worth restoration plan process. It also featured insight from a staff member of a credit union that has gone through the process.</p>		
<u>NCUA Webinar: Driving the Bottom Line: Results through Marketing (4/23/2013)</u>	<u>1:29:23</u>	15-May-14
<p>This webinar includes discussions from marketing experts who outline various marketing strategies to help credit unions improve outreach to current membership as well as those that are eligible for credit union membership.</p>		
<u>2014 GAC Speech - Debbie Matz</u>	<u>21:28</u>	18-Apr-14
<p>NCUA Chairman, Debbie Matz speaking at the 2014 CUNA Governmental Affairs Conference in Washington, DC - February 2014.</p>		
<u>2014 GAC Speech - Rick Metsger</u>	<u>11:49</u>	18-Apr-14
<p>NCUA Board Member, Rick Metsger speaking at the 2014 CUNA Governmental Affairs Conference in Washington, DC - February 2014.</p>		
<u>Chairman Matz' Tips on Writing Effective Comment Letters</u>	<u>4:21</u>	10-Apr-14
<p>NCUA Chairman Debbie Matz shares tips on writing effective comment letters.</p>		
<u>NCUA OHR Employee Self-Service</u>	<u>7:25</u>	7-Apr-14

Making changes to financial allotments, health benefits and more through the Employee Express System.

NCUA History

8:14 27-Mar-14

Credit unions today are thriving, with more than 96 million credit union members across the country. Check out the video documenting the history of America's credit unions and NCUA.

Information Toolbox - A message from the Chairman

2:10 11-Mar-14

A message from the NCUA Chairman Matz introducing the new eLibrary, CoLab and Community tools.

Holiday Greetings from NCUA Chairman Matz

0:43 18-Dec-13

Holiday greeting from Chairman Debbie Matz.

NCUA Webinar: Benefits of Low Income Designation - 2012 Webinar

56:25:00 31-Oct-13

Office of Small Credit Union Initiatives Director William Myers discusses the recent announcement from NCUA about the streamlined process for receiving the LICU designation. (Please note this webinar starts at the 1:03 minute mark.)

Credit Union Online Enhancements

1:01:01 28-Oct-13

NCUA hosted a webcast for credit unions on Tuesday, May 15, 2012 outlining changes to the Credit Union Online application. These changes improve the user experience and improve data integrity.

NCUA Consumer Report: MyCreditUnion.gov

4:18 10-Jul-13

NCUA Consumer Report: MyCreditUnion.gov highlights the many resources available on the agency's consumer website, MyCreditUnion.gov, and its financial literacy microsite, Pocket Cents.

2013 GAC Speech - Debbie Matz

21:40 21-Mar-13

NCUA Chairman, Debbie Matz speaking at the 2013 CUNA Governmental Affairs Conference in Washington, DC - February 2013.

NCUA Economic Update - February 2013

7:23 21-Feb-13

This month John Worth weighs in on the state of the American consumer and the potential for steep cuts in federal spending.

<u>NCUA Economic Update - January 2013</u>	<u>9:53</u>	22-Jan-13
NCUA Chief Economist John Worth's January analysis examines recent economic developments in the housing and labor markets and provides updates on important economic risks.		
<u>NCUA Economic Update - December 2012</u>	<u>10:35</u>	20-Dec-12
In this monthly update, NCUA Chief Economist John Worth highlights the Federal Reserve's monetary policy guidance issued in early December and examines the implications for credit unions.		
<u>NCUA Economic Update - November 2012</u>	<u>10:11</u>	19-Nov-12
How has Hurricane Sandy affected economic performance? Are home prices and consumer confidence making a come back? NCUA's Chief Economist John Worth has the answers in this monthly look at the economy.		
<u>NCUA Economic Update October 2012</u>	<u>11:25</u>	22-Oct-12
This month, NCUA's Chief Economist, John Worth shares good news on the labor market, key economic indicators and upcoming developments that could affect credit unions.		
<u>NCUA Economic Update - September Part III</u>	<u>6:31</u>	1-Oct-12
In Part III of the September Economic Update, NCUA Chief Economist, John Worth, sits down with J. Owen Cole, Jr, Director of Capital Markets in NCUA's Office of Examination and Insurance. They discuss NCUA's recently proposed emergency liquidity rule.		
<u>NCUA Economic Update - September Part II</u>	<u>3:19</u>	
In Part II of the September Economic Update, NCUA Chief Economist, John Worth reviews labor and housing market activity, examines how major economic indicators varies across states, and discusses how the credit union industry's performance is tied closely to these trends.		
<u>NCUA Economic Update - September Part I</u>	<u>5:53</u>	1-Oct-12
In Part I of the three part September Economic Update, NCUA Chief Economist, John Worth gives an overview of the current state of the national economy; a review of where the economy is headed and its impact on the credit union industry; and a brief discussion about the changing institutional environment around emergency liquidity.		
<u>NCUA Economic Update - Aug 2012 Part III</u>	<u>3:10</u>	

This month, NCUA Chief Economist John Worth shares key economic indicators, recommendations from the Financial Stability Oversight Council, Annual Report, and Corporate Assessments.

NCUA Economic Update - Aug 2012 Part II

2:05 24-Aug-12

This month, NCUA Chief Economist John Worth shares key economic indicators, recommendations from the Financial Stability Oversight Council, Annual Report, and Corporate Assessments.

NCUA Economic Update - Aug 2012 Part I

5:49 24-Aug-12

This month, NCUA Chief Economist John Worth shares key economic indicators, recommendations from the Financial Stability Oversight Council, Annual Report, and Corporate Assessments.

Chairman Matz's tips on writing effective comment letters:

4:47 3-Aug-12

NCUA Chairman, Debbie Matz, discusses the best way to write comment letters.

9:16 27-Jul-12

NCUA Economic Update - June 2012 (Part II)

In Part II of the June Economic Update, NCUA Chief Economist, John Worth, sits down with Dave Shetler, Deputy Director of the NCUA Office of Corporate Credit Unions. They discuss the latest developments surrounding the corporate credit unions.

NCUA Economic Update - June 2012 (Part I)

11:02 27-Jul-12

Monthly look at the recent trends in the U.S. economy for June 2012 and how they might affect credit unions. Presented by the NCUA Chief Economist, John Worth.

NCUA Economic Update - July 2012

11:45 25-Jul-12

Monthly look at the recent trends in the U.S. economy for July 2012 and how they might affect credit unions. Presented by the NCUA Chief Economist, John Worth.

NCUA Economic Update - June 2012

20:17 22-Jun-12

Monthly look at the recent trends in the U.S. economy for June 2012 and how they might affect credit unions. Presented by the NCUA Chief Economist, John Worth.

NCUA Economic Update - May 2012

9:18 22-May-12

Monthly look at the recent trends in the U.S. economy for May 2012 and how they might affect credit unions. Presented by the NCUA Chief Economist, John Worth.

NCUA Economic Update - April 2012

6:33 29-Apr-12

Monthly look at the recent trends in the U.S. economy for April 2012 and how they might affect credit unions. Presented by the NCUA Chief Economist, John Worth.

2012 GAC Speech - Debbie Matz

21:15 10-Apr-12

NCUA Chairman, Debbie Matz, speaking at the 2012 CUNA Governmental Affairs Conference in Washington, DC on March 19th.

Ms. Matz's Intro to MyCreditUnion.gov

2:30 10-Apr-12

An introduction to the NCUA consumer website, MyCreditUnion.gov, from the NCUA Chairman, Ms. Debbie Matz.

NCUA Economic Update - March 2012

9:46 28-Mar-12

March 2012 look at the U.S. economy's recent trends and how they affect credit unions by NCUA Chief Economist, John Worth.

Economic Overview: Looking Ahead to 2012

14:30 26-Jan-12

John Worth, Chief Economist presents 2011 recap and look ahead to 2012.

(b)(6)

1:01 14-Oct-11

MDP program and why (b)(6) chose to be a part of it.

(b)(6)

1:02 14-Oct-11

MDP program and why (b)(6) chose to be a part of it.

(b)(6)

0:42 7-Oct-11

MDP program and why (b)(6) chose to be a part of it.

NCUA Board Meetingslarge.wmv

1:58:18 25-Apr-11

Open board meeting in April 2011.