Policy Name: Whistleblower Policy	Confidential – Internal Use Only
Owner: General Counsel	Policy applies to: All employees, consultants and independent contractors

#### Purpose

Cloudera, Inc. (collectively with its subsidiaries, "*Cloudera*", "*we*", "*our*" or "*us*") is committed to complying with applicable laws, rules and regulations related to its business. We are also committed to being an open, communicative and collaborative workplace. To achieve these objectives, we expect our employees and others to internally report concerns about activity that is unlawful or otherwise violates our policies so that we can investigate and resolve potential violations as quickly and efficiently as possible. Accordingly, we have established a whistleblower policy (this "*Policy*") to report complaints related to the violation of our Code of Business Conduct and Ethics, Anti-Corruption Policy, and other policies. Employees are encouraged to use the guidance provided by this Policy to report all known and suspected improper activities. This Policy is designed to provide employees with a confidential or anonymous method for reporting any improper activities. We will post a current copy of this Policy on our internal wiki.

## **Reporting Violations**

Employees should report known and suspected violations of (1) laws, governmental rules and regulations, including federal securities laws and the rules and regulations thereunder, (2) accounting, internal accounting controls and auditing matters, or (3) any Cloudera policies, including without limitation our Legal Compliance Policy (including our Code of Business Conduct and Ethics) and the subject matter specific policies that are components of our Legal Compliance Policy, to their supervisors.

This includes complaints or reports received from persons outside Cloudera and complaints regarding third parties who provide services to Cloudera. Supervisors and managers will promptly consider the information submitted to them and take appropriate action in accordance with the law, governmental rules and regulations, Cloudera policies and otherwise consistent with good business practice. They will also provide any such information to our Compliance Officer. Consult our Legal Compliance Policy regarding the appointment of the Compliance Officer. The Compliance Officer and his or her contact information can also be found under the "Legal" section on our internal wiki.

If an employee is not comfortable discussing the suspected violation with any of his or her direct supervisors or managers, the employee may report the suspected violation confidentially and anonymously by the following means:

- 1. By calling Cloudera's 24/7 compliance hotline toll-free at 1-844-331-3623 or online at cloudera.ethicspoint.com;
- 2. By letter addressed to Cloudera's corporate headquarters at Cloudera, Inc., 1001 Page Mill Road, Building 3, Palo Alto, CA 94304, marked "Attention: Compliance Officer"

Reports may also be made to our General Counsel via email.

If you wish to report anonymously, you should take appropriate steps to ensure your anonymity is maintained. In addition, if you report by following the procedures described above, your report will automatically be directed to the Compliance Officer and to others supporting the Compliance

Officer. The Compliance Officer will provide reports to the Chair of the Audit Committee of our Board of Directors if the report relates to accounting, internal accounting controls and auditing matters, and to the Chair of the Nominating and Governance Committee of our Board of Directors if the reports relates to violations of federal laws (including securities laws) or any other legal or compliance violation. Human resources complaints not falling into the categories mentioned in this paragraph will be reported to our VP of Human Resources.

Any employee reporting a suspected violation is encouraged to provide as much detail as possible regarding the subject matter of the complaint or concern, since our ability to investigate will be largely dependent on the quality and specificity of such information. The Compliance Officer (or his or her designee(s)) will be responsible for reviewing, or overseeing the review, of any report of a suspected violation from any source. The Compliance Officer will notify the sender and acknowledge receipt of the report, unless the report was submitted anonymously.

If you wish to report a matter directly to the Audit Committee or to the Nominating and Governance Committee, you may use the process above and indicate that the report should be delivered directly to the Audit Committee, or you may send a letter addressed to Cloudera's corporate headquarters marked "Attention: Audit Committee" or "Attention: Nominating and Governance Committee." The Audit Committee and the Nominating and Governance Committee will take whatever steps they deem necessary to respond to a report that they receive, including whether to refer the matter to the Compliance Officer for investigation.

## **Statement of Non-Retaliation**

It is against our policy and, in many jurisdictions, a crime, for anyone to intentionally retaliate against any person who provides truthful information to a law enforcement or regulatory official concerning such person's reasonable good faith belief that a possible violation of any federal, state or foreign law has occurred. Moreover, we do not permit any form of intimidation or retaliation by any employee, contractor, subcontractor or agent of Cloudera against any employee because of any lawful act done by the employee to:

- provide information or otherwise assist in an investigation of conduct which the employee reasonably believes is a violation of laws, rules, regulations of Cloudera policies or to participate in any proceeding related to such violations, or
- testify, participate in, or otherwise assist in a proceeding filed or to be filed relating to a violation of any law, rule or regulation.

Examples of prohibited retaliation include discharge, demotion, suspension, threats, harassment or any other manner of discrimination with respect to an employee's terms or conditions of employment based on lawful actions of such employee with respect to a good faith report or cooperation or assistance with an investigation conducted by us.

# **Statement of Confidentiality**

In cases in which an employee reports a suspected violation in good faith and is not engaged in the questionable conduct, we will attempt to keep our discussions and actions confidential to the greatest extent possible and in compliance with applicable laws and regulations governing employee privacy. All reports and records associated with complaints or reports made under this Policy in good faith are considered confidential information and access will be restricted to members of the Board of Directors,

our internal and external legal counsel, and others involved in investigating a complaint or report under this Policy. Access to reports and records may be granted to other parties at the discretion of the Compliance Officer. While we cannot guarantee confidentiality in all circumstances, in no event will there be any retaliation for good faith complaints.

#### Investigation

Employees should not independently conduct their own investigation but instead should make their complaint or report to their supervisor or manager, or by following the procedures in this Policy. The Compliance Officer (or his or her designee(s)) will review all complaints and reports of a suspected violation and will coordinate the investigation and resolution of all such complaints and reports and ensure that corrective action, as necessary and appropriate, is taken.

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