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INTRODUCTION

SUPPORT

This guide provides you with the information you need to get started. For more information and additional support, please visit www.t-mobile.com/support where you can:

- Register at my.t-mobile.com to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your device's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

You can also access account and device information from:

1. From the Home screen, tap  (Apps) →  (T-Mobile My Account).
2. If prompted, follow the on-screen information for what's new in the app.
3. Choose from an available category such as: **Account Info, Device Support, Notifications, MobileLife FamilyWhere**, and others.

SERVICE

If you are a new T-Mobile® customer and your service has not yet been activated, call Customer Care at **1-800-937-8997** and a T-Mobile Activations representative will assist you.

You will need the following information when activating service:

- Your Service Agreement and the agent code on your Agreement
- Your name, home address, home phone number, and billing address

NOTE: For business and government accounts, please provide the name of the organization, the address, and the tax ID.

- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see www.t-mobile.com for the latest plan information)
- SIM serial number and IMEI number (located on the box barcode label)

NOTE: By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and your Service Agreement.

YOUR DEVICE

FRONT AND BACK FEATURES



1. INDICATOR LIGHT
2. MENU KEY
3. HOME KEY
4. BACK KEY
5. DISPLAY
6. RECEIVER
7. FRONT-FACING CAMERA
8. SENSORS
9. FLASH
10. CAMERA LENS



YOUR DEVICE

SIDE FEATURES



YOUR DEVICE

1. IR TRANSMITTER
2. HEADSET CONNECTOR
3. VOLUME KEY
4. MICROPHONE
5. CHARGER/ACCESSORY JACK
6. SPEAKER
7. POWER/LOCK KEY

BATTERY INSTALLATION/REMOVAL

Your device is powered by a rechargeable, standard Li-Ion battery. The battery, SIM card and SD card are installed under the battery cover.

NOTE: Although the battery comes partially charged, you must fully charge this battery before using your device for the first time.

WARNING: Use only Samsung-approved charging devices and batteries. Samsung accessories are designed to maximize battery life. Using other accessories may invalidate your warranty and may cause damage.

IMPORTANT: Before removing or replacing the battery, make sure the device is switched off. To turn the device off, hold down the  key until the Device options screen displays, then tap **Power off**.

Caution! Do not bend or twist the back cover excessively during installation or removal. Doing so may damage the cover.

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Removing the Battery Cover

1. Hold the device firmly and locate the cover release latch (1).
2. Place your fingernail in the opening (2) and firmly “pop” the cover off the device (similar to a soda can)
3. Carefully remove the cover.



YOUR DEVICE

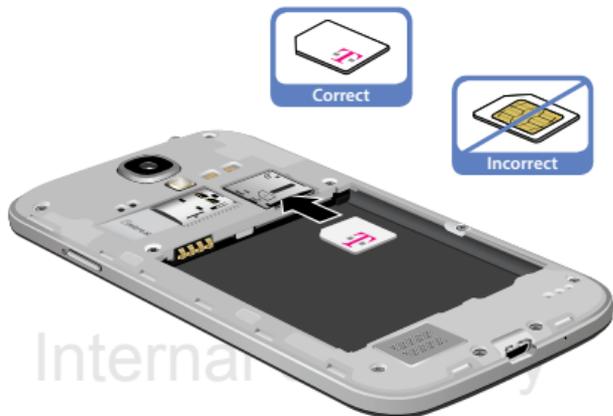
Installing and Removing the SIM Card

IMPORTANT: Before removing or replacing the SIM card, make sure the device is switched off. To turn the device off, hold down the  key until the Device options screen displays, then tap **Power off**.

This device uses a different type of SIM card called a “micro SIM”. Other larger SIM cards will not function or fit within this slot.

To install the micro SIM card:

1. Carefully slide the micro SIM card into the socket until the card clicks into place.
2. Make sure that the card’s gold contacts face into the device and that the upper-left angled corner of the card is positioned as shown.



YOUR DEVICE

Installing the microSD Memory Card

Your device supports an optional (external) microSD memory card for storage of media such as music, pictures, video and other files.

NOTE: microSD memory cards include capacities of up to 2GB. microSDHC™ memory card types can range from 4GB to up to 32GB. microSDXC™ memory card types can include capacities greater than 32GB.

NOTE: This device supports a memory card of up to a 64GB.

WARNING: Applications, personal settings and other stored data may be lost or may not function properly if the memory card is removed.

1. Remove the battery cover.
2. Locate the microSD card slot on the inside of the device.



YOUR DEVICE

3. Orient the card with the gold strips facing down.

- Carefully slide the microSD card into the card socket until it clicks into place.

Installing the Battery

- Slide the battery into the compartment (1) so that the tabs on the end align with the slots at the bottom of the phone, making sure the connectors align.
- Gently press down to secure the battery (2).

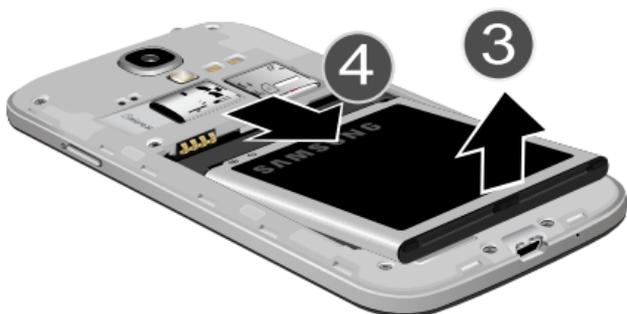


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Removing the Battery

- ▶ Grip the battery at the top end (3) and lift it up and out of the battery compartment (4).



Replacing the Battery Cover:

- ▶ Position the battery cover over the battery compartment and press down around the rim of the device until you hear clicks and the cover is secure.

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CHARGING THE BATTERY

Your device is powered by a rechargeable Li-ion battery. A wall charger, which is used for charging the battery, is included with your device. Use only approved batteries and chargers. Ask your local T-Mobile dealer for further details.

IMPORTANT: Verify that the battery is installed prior to connecting the wall charger. If both the wall charger is connected and the battery is not installed, the handset will power cycle continuously and prevent proper operation. Failure to unplug the wall charger before you remove the battery, can cause the device to become damaged.

1. Connect the USB cable to the charging head.
2. Locate the Charger/Accessory jack.



YOUR DEVICE

3. Insert the USB cable into the device's Charger/Accessory jack.



4. Plug the charging head into a standard AC power outlet. The device turns on with the screen locked and indicates both its charge state and percent of charge.
5. When charging is finished, first unplug the charger's power plug from the AC wall outlet, then disconnect the charger's connector from the device.

NOTE: For the most efficient charging, consumers should use the charger included in the box.

YOUR DEVICE

EXTENDING YOUR BATTERY LIFE

The following is a list of helpful tips that can help conserve your battery power:

- Reduce your backlight on time.
- Turn Bluetooth® off when not in use.
- Turn Wi-Fi® off when not in use.
- Deactivate the GPS when not needed. Most applications using this function will periodically query the GPS satellites for your current location; each query drains your battery.
- Do not wait until your battery is completely depleted before charging your device. Repeating this process of a complete discharge and recharge can, over time, reduce the storage capacity of any battery.
- Turn off Automatic application sync.
- Use the Power Saving feature to deactivate some hardware and interface functions.
- Check the Running Services and close any unnecessary applications.
- Use the Task manager feature to end/shutdown background applications that are still running. These minimized applications can, over time, cause your device to “slow down”.

TURNING YOUR DEVICE ON OR OFF

Powering On Your Device

- ▶ Press and hold  (Power/Lock) until the device turns on. It searches for your network and after finding it, you can make or receive calls.

Powering Off Your Device

1. Press and hold the  (Power/Lock) until the Device options screen appears.
2. Tap  (Power off).

Restarting Your Device

1. Press and hold the  (Power/Lock) until the Device options screen appears.
2. Tap  (Restart).

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LOCKING AND UNLOCKING YOUR DEVICE

By default, the device screen locks when the backlight turns off.

To unlock your device from the lock screen:

- ▶ With your device turned on, press  (Power/Lock) to wake the display and sliding your finger across the screen in any direction.

To lock your device screen:

- ▶ Press  (Power/Lock). The screen goes black.

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HOME SCREEN

Swipe your fingers left or right to view the entire Home screen. You can customize the screen with widgets and shortcuts to your favorite applications.

Status Bar

The Status bar appears at the top of your Home screen. Icons indicating your device's status and new notification alerts appear on the Status bar.



YOUR DEVICE

Notification Screen

The Notification area indicates new message events (data sync status, new messages, calendar events, call status, etc). You can expand this area to reveal the Notification screen that provides more detailed information about the current on-screen notification icons.

Opening the Notification Screen

1. In a single motion, touch and drag the Status bar down to the bottom of the screen to open the Notification screen (1).
2. Tap a notification entry to open the associated application (2).



YOUR DEVICE

Accessing Additional Functions

In addition to notifications, this screen also provides quick and ready access to device functions. These can be quickly activated or deactivated.

Scrolling across a horizontal list of functions has been enhanced with an accessible Grid view.

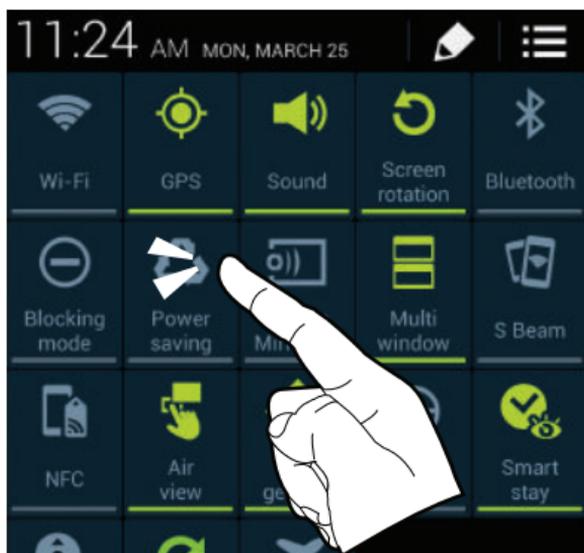
To activate the Grid view:

- ▶ From the Notification panel, tap  (**Open Grid view**) to display additional functions.

To minimize the Grid view:

- ▶ From the Notification panel, tap  (**Close Grid view**) to show only your primary functions.

YOUR DEVICE



NOTE: You can select the function buttons you see at the top of the Notifications panel.
Only 5 buttons are shown at any one time. The Grid view is the only way to view all functions.

To customize the functions displayed:

1. From the Notification panel, tap  (**Open Grid view**) to display additional functions.
2. Tap  (**Edit**) then locate the Notifications panel area located at the bottom of the Notifications panel screen.
3. In a single motion, touch and hold a desired function then drag it to the top row.

Using Motion

By activating the various gesture features within the Motion menu, you can access a variety of time saving functions.

To activate motion:

1. From the Home screen, press  and then tap **Settings** →  (**My device** tab) → **Motion and gestures**.
2. In a single motion touch and slide the slider to the right  of the desired on-screen motion option.

For more information, refer to the Gestures section of the online User Manual.

YOUR DEVICE

USING THE MULTI WINDOW

This feature allows you to run multiple applications on the current screen at the same time.

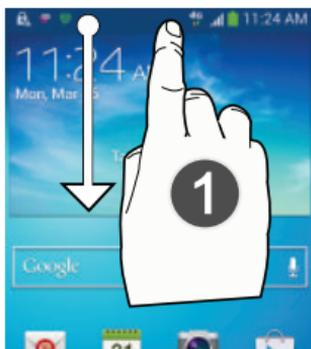
NOTE: Only applications found within the Multi window panel can be active atop another current application on the screen. When launching applications that contain multimedia files (music/video), audio from both files will be played simultaneously.

Activating and Deactivating the Multi Window

To activate via the Notification screen:

1. In a single motion, touch the Status bar to reveal the Notifications tab, and then drag it to the bottom of the screen to open the Notifications screen (1).
2. From the notification panel, tap  (**Open Grid view**) to display additional functions.
3. Tap the Multi window entry to activate the feature (2). The icon turns green when active.

YOUR DEVICE



NOTE: Although the MultiWindow feature is now active (as shown via the Notifications screen), the user must enable/display the MultiWindow list is shown only by using the Back button. This action is a one time event during the initial access. After that, the MultiWindow list is displayed whenever the feature is active via the Notifications screen (2).

To display the Multi window tab:

1. Press and hold  (**Back**).
The Multi window tab  appears (by default) on the left side of the screen.

NOTE: Initially open activation, the entire apps panel is briefly displayed, then minimized to only show the tab.

2. Tap the tab to open the application panel showing all the available Multi window apps.

To hide the Multi window tab:

- ▶ Press and hold  (**Back**). This action hides the Multi window tab from view.

For more information, refer to the Multi Window section of the online User Manual.

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DEVICE FUNCTIONS

CREATING A NEW GOOGLE ACCOUNT

You should create a Google™ account when you first use your device in order to fully utilize available functionality. This account provides access to several device features such as Gmail™, Google+™, Talk™, and Google Play™ Store applications. Before you can access Google applications, you must enter your account information. These applications sync between your device and your online Google account.

To create a new Google account from your device:

1. From the Home screen, tap  (**Apps**) →  (**Play Store**).
2. Read the introduction and tap **New** to begin.
3. Follow the on-screen instructions to create a Google Account.

– OR –

If this is not the first time you are starting the phone, tap  (**Apps**) →  (**Gmail**).

To create a new Google account from the Web:

1. From a computer, launch a Web browser and navigate to www.google.com/account.
2. Click **Create an account for free**.
3. Follow the on-screen prompts to create your free account.
4. Look for an email from Google in the email box you provided, and respond to the email to confirm and activate your new account.

SIGNING INTO YOUR GOOGLE ACCOUNT

1. Launch an application that requires a Google account (such as Play Store or Gmail).
2. Tap **Existing**.
3. Tap the **Email** and **Password** fields and enter your information.
4. Tap **Sign in**. Your device communicates with the Google servers to confirm your information.
5. If prompted, create a new Gmail username by entering a prefix for your **@gmail.com** email address.

VOICEMAIL

Voicemail allows callers to leave voice messages, which can be retrieved any time. Your device automatically transfers all unanswered calls to voicemail, even if your device is in use or turned off.

IMPORTANT: Always use a password to protect against unauthorized access.

Setting Up Voicemail

1. From the Home screen, tap  **(Phone)** and then touch and hold   until the device dials voicemail. You may be prompted to enter a password.
2. Follow the prompts in the new user tutorial to setup your mail box.

Listening to Your Voicemail

1. From the Home screen, tap  **(Phone)** and then touch and hold   until the device dials voicemail. After connection, you will hear your voice greeting.
2. When connected, follow the voice prompts from the voicemail center.

Accessing Your Voicemail From Another Phone

1. Dial your wireless phone number.
2. When you hear your voicemail greeting, press the asterisk key on the dialpad you are using.
3. Enter your passcode.

VISUAL VOICEMAIL

Visual Voicemail enables users to view a list of people who left a voicemail message, and listen to any message they want without being limited to chronological order.

1. From the Home screen, tap  (Apps) →  (Visual Voicemail).
2. Read the on-screen information and tap **Next**.

IMPORTANT: If this is your first time to ever access Visual Voicemail, you may be prompted to enter a new PIN code and tap Next to activate Visual Voicemail.

NOTE: You must subscribe to Visual Voicemail service to use this feature. Charges may apply. Please contact a T-Mobile service representative for further details.

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DEVICE FUNCTIONS

To check Visual Voicemail messages:

1. From the Home screen, tap  (Apps) →  (Visual Voicemail).
2. Tap the voicemail message you want to play.
3. Tap  (Play).

To delete Visual Voicemail messages:

1. From the Home screen, tap  (Apps) →  (Visual Voicemail).
2. Tap the voicemail message you want to delete.
3. Tap  (Delete) → OK.

CALLING FEATURES

Making a Call

1. From the Home screen, tap  (**Phone**).
2. Enter the number you wish to call (using the keypad) and tap  (**Send**) to place a call.
 - ▶ If you make a mistake while dialing, tap  to clear the last digit. Touch and hold  to clear the entire sequence.

NOTE: When you activate the **Auto redial** option in the Call settings menu, the device automatically redials up to 10 times when the person does not answer the call or is already on the device, provided your call is not sent to voicemail.

Ending a Call

- ▶ From within an active call, tap  (**End Call**).

Answering a Call

- ▶ Touch and slide  (**Answer**) anywhere to answer an incoming call.

Reject a Call

- ▶ Touch and slide  (**Reject**) anywhere. This action routes the incoming call to your voicemail system.

Reject a Call with a Message

1. At the incoming call screen, touch and drag the **Reject call with message** tab upward.
2. Tap a predefined rejection message or tap **Create new message** to create a new custom outgoing response.

Using the Speakerphone

- During an active call, tap  (**Speaker**) to switch between the earpiece and the speakerphone.

Call Waiting

Call Waiting notifies you of incoming calls during a call. You have the option of answering or ignoring a new incoming call.

1. Make your initial call.
2. Touch and slide  (**Answer**) anywhere to answer the new incoming call.
3. Tap an option from the on-screen menu:
 - **Putting xxx on hold** to place the initial caller on hold while you answer the new incoming call.
 - **Ending call with xxx** to end the initial call and answer the new call.

NOTE: The new caller appears at the top of the list. The previous caller is placed on hold and appears at the bottom of the list.

To return to your original call:

- ▶ Tap  **(Swap)** to switch to the original call. This places the new caller on hold and activates the previous call.

To alternate between calls:

- ▶ Tap  **(Swap)** to alternate between the two calls.

IMPORTANT: The currently active call is displayed as a large on-screen Contact image.

Making a Three-way Call

Three-way calling is similar to a conference call with a total of three people (including yourself). Make a call to two numbers and connect them together on your device using three-way calling.

1. From the Home screen, tap  **(Phone)**.
2. Enter the number you wish to call (using the dialpad) and tap  **(Send)**.
3. Once connected to the first caller tap  **(Add call)** to place the first caller on hold and begin your second call.
4. Enter the second party's phone number and tap  **(Send)**.
5. Once the second party answers, tap  **(Merge)** to connect all three parties.

CONTACTS

Creating a New Contact

1. From the Home screen, tap  (**Phone**).
2. Enter the number using the on-screen dialpad.
3. Tap **Add to Contacts** → **Create contact**.
4. Tap a destination type (**Phone**, **SIM**, **Samsung account**, **Google**, or **Microsoft Exchange ActiveSync**) (depending on where you want to save the new contact information).
5. Enter the desired information into the appropriate fields.
6. Tap **Save** to store the new entry.

Adding a Number to an Existing Contact

1. From the Home screen, tap  (**Apps**) →  (**Contacts**).
2. Tap a contact name from the list and tap  (**Edit**).
– OR –
Touch and hold a Contacts entry then tap **Edit**.
3. Tap  within the Phone number area and enter a new phone number.
 - ▶ If you make a mistake while entering the number, tap  to clear the last digit.
Touch and hold  to clear the entire sequence.
4. Tap **Save** to complete and store the new entry.

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DEVICE FUNCTIONS

Copying a Contact to the Memory Card

This procedure allows you to copy entry information saved on the phone's memory, onto an installed microSD card.

NOTE: The option to Export to SD is only available if you already have a microSD card installed before beginning the process. Without the card, you will not be shown this option.

1. From the Home screen, tap  (**Apps**) →  (**Contacts**).
2. Press  (**Menu**) and then tap **Import/Export** → **Export to SD card**.
3. Tap **OK** to choose all current device/phone Contact entries.

Deleting a Contact

1. From the Home screen, tap  (**Apps**) →  (**Contacts**).
2. Touch and hold an entry and from the on-screen context-menu, select **Delete** → **OK**.

BLUETOOTH

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless devices.

Turn Bluetooth On and Off

To turn Bluetooth on:

1. From the Home screen, press  (**Menu**) and then tap **Settings** →  (**Connections** tab).
2. In a single motion touch and slide the **Bluetooth** slider to the right  to turn it on. The slider color indicates the activation status.
 - When active,  displays in the Status area.

To turn Bluetooth off:

1. From the Home screen, press  (**Menu**) and then tap **Settings** → **Connections** tab.
2. In a single motion touch and slide the **Bluetooth** slider to the left  to turn it off. The slider color indicates the activation status.

Pairing Bluetooth Devices

1. Verify Bluetooth is active.
2. From the Bluetooth settings page, tap the **Visibility** field (shown by the device name). Your device must be visible to successfully pair with an external device. This is shown by a green check mark.
3. Tap **Scan**. Your device displays a list of discovered in-range Bluetooth devices.
4. Tap a device from the list to initiate pairing.
5. Enter the passkey or PIN code, if needed, and tap **OK**.
6. The external device must accept the connection and enter your device's PIN code.
7. Once successfully paired to a headset,  displays in the Status area.

WI-FI

Your device can connect to the Internet using Wi-Fi. Wi-Fi communication requires access to an existing and accessible Wireless Access Point (WAP). These WAPs can either be Open (unsecured) as within most HotSpots, or Secured (requiring knowledge of the Router name and password).

Turn on Wi-Fi:

1. In a single motion, touch and drag the Status bar down to the bottom of the screen.
2. Tap **Wi-Fi**.

– OR –

1. From the Home screen, press  (**Menu**) and then tap **Settings** →  (**Connections** tab).
2. In a single motion touch and slide the **Wi-Fi** slider to the right  to turn it on. The slider color indicates the activation status.
 - When active and there is an available open wireless network,  displays in the Status area.
 - When active and communicating,  displays in the Status area.



To turn Wi-Fi off:

1. From the Home screen, press  (**Menu**) and then tap **Settings** → **Connections** tab.
2. In a single motion touch and slide the **Wi-Fi** slider to the left  to turn it off. The slider color indicates the activation status.

Connect to a Wi-Fi network

1. From the Home screen, press  (**Menu**) and then tap **Settings** → **Connections** tab → **Wi-Fi**.
2. Tap the desired network.
3. Enter the password, if necessary,
4. Tap **Connect**.

SMARTPHONE MOBILE HOTSPOT

Turn your device into a portable Wi-Fi HotSpot so you can share your mobile data connection.

To use your device's HotSpot capability, you must have the Smartphone Mobile HotSpot service added to your rate plan.

You will see  (**HotSpot active**) in the Status bar when the feature is active.

NOTE: The Smartphone Mobile HotSpot service cannot be active at the same time as Wi-Fi. Please close your Wi-Fi connection prior to launching this service.

NOTE: Up to 8 devices can share your Mobile HotSpot connection.



To activate the Smartphone Mobile HotSpot service for the first time:

1. From the Home screen, press  (**Menu**) and then tap **Settings** → **Connections** tab → **More settings** → **Tethering and Mobile HotSpot**.
2. In a single motion touch and slide the **Mobile HotSpot** slider to the right  to turn it on.
3. Read the on-screen notification regarding data use and tap **OK**.
4. From the First time HotSpot configuration screen, tap the **Network SSID** field and then create a new Network SSID name.
5. Verify the **Security** field is set to **WPA2 PSK**.
6. Enter a new password then write it down.
7. Tap **Save** to store the new settings.
8. Confirm the Mobile HotSpot active icon  appears at the top of the screen.

NOTE: By default, during the initial setup process, the connection is not secure. It is recommended that you maintain a secure connection by using a password for communication.

NOTE: Using your 4G service and Smartphone Mobile HotSpot drains your phone's battery at a much faster rate than when using any other feature combination. The best way to keep using the phone as a HotSpot is to have it connected to a power supply.

To change the Portable HotSpot password:

1. From the Home screen, tap  (Apps) →  (Mobile HotSpot).
2. Tap **Mobile HotSpot** → **Configure**.
3. Tap the **Security** field and select **WPA2 PSK**.
4. With security enabled, delete the previous password and enter a new one into the **Password** field.

NOTE: The more complex the password, the harder it will be for intruders to break your security. It is recommended that you not use names, birthdays, or other personal information.

5. Tap **Save** to store the new settings.

USB TETHERING

This option allows you to share your device's mobile data connection via a direct USB connection between your device and a single computer. The Mobile HotSpot connectivity is a wireless version of this same functionality and allows you to provide Internet connectivity to multiple devices.

To use your device's tethering capability, you must have the Smartphone Mobile HotSpot service added to your rate plan.

You will see  (**Tethering active**) on the Status bar when the feature is active.

- For more information on tethering with operating systems, go to www.android.com/tether.
- You cannot mount your device's microSD card to your computer while using the USB Tethering feature. If additional software or USB drivers are required, go to www.samsung.com/us/support/downloads.
- When you connect your phone to a computer with a USB cable, you can either share your mobile data connection via tethering OR you can share files—you cannot do both. Do not turn on tethering if you want to use your computer to access your phone's memory card.

To connect using USB Tethering:

1. From the Home screen, press  (Menu) and then tap **Settings** →  (Connections tab) → **More settings** → **Tethering and Mobile HotSpot**.
2. Plug in the USB cable between your computer and your device.
3. Tap **USB tethering** from the Tethering menu. This places a green check mark next to the entry and activates the feature. A Tethering or HotSpot active notification briefly appears on the screen.

4. If prompted, read the on-screen notification regarding data use and tap **OK**.

- Look for  (**Tethering Active**) in the Status bar area of the screen.

NEAR FIELD COMMUNICATION

Near Field Communication (NFC), when enabled, allows two compatible devices to exchange data when they touch each other. When used in conjunction with S Beam, your device can be used to share images/videos/files content when NFC-capable devices are touched.

To activate NFC:

1. From the Home screen, press  (**Menu**) and then tap **Settings** →  (**Connections** tab).
2. Tap **NFC** and make sure the feature is turned on.
3. If not already active, in a single motion touch and slide the **NFC** slider to the right  to turn it on.

S BEAM

This feature (when activated via NFC) allows you to beam large files directly to another compatible device that is in direct contact. These files can be larger, such as Videos, HD pictures, and other large

files. You can beam images and videos from your gallery, music files from your music player, and more.

1. From the Home screen, press  (**Menu**) and then tap **Settings** →  (**Connections** tab).
2. Verify the NFC feature is active.
3. Tap **S Beam** and make sure the feature is turned on.
4. If not already active, in a single motion touch and slide the **S Beam** slider to the right  to turn it on.
5. Complete the transfer process between the two NFC-enabled devices by placing them back to back. This feature can come in very handy to quickly share pictures between users with compatible S Beam devices.

WEB BROWSING

Your device is equipped with a Google browser to navigate the Web.

To open the Browser screen:

- From the Home screen, tap  (**Apps**) →  (**Internet**).

NOTE: You must disable your Wi-Fi connection if you wish to view the T-Mobile home page (<http://ml.t-mobile.com/>).

Entering a URL

You can access a website quickly by entering the URL. Websites are optimized for viewing on your device.

- ▶ From the homepage tap the **URL** field at the top of the screen, enter the URL and tap .

Adding and Deleting a Window

You can have up to 16 Internet windows open at one time.

To add a new window:

1. From your browser window, tap  (**Windows**) →  (**New window**). A new browser window displays.

NOTE: The number of currently open windows is displayed at the bottom of the Windows screen.

2. Scroll across the screen to view the currently active windows and tap an entry to launch the selected Internet window.

To delete an existing window:

1. From your browser window, tap  (**Windows**).
2. Scroll across the available windows and locate your target window.
3. Tap  next to the listing to delete the window.

SETTING UP EMAIL

In addition to Gmail, your device supports the following account types: POP3, IMAP, and Exchange.

Set up Gmail

1. From the Home screen, tap  (**Apps**) →  (**Gmail**).
2. Tap **Existing** if you have a Google account. The Inbox loads conversations and email.
– OR –
Tap **New** if you do not have a Google account.

Set Up Internet Email

1. From the Home screen, tap  (**Apps**) →  (**Email**).
2. If you already have email accounts:
 - If have an existing email account, press  and then tap **Settings** →  (**Add account**).– OR –
Enter your email address in the **Email address** field and enter your password in the **Password** field and tap **Next**.



3. At the **Account options** screen, select the frequency which the device should check for new email on the server and tap **Next**.
 - Tap the **Notify me when email arrives** field to receive new email notifications.
4. At the **Set up email** screen, name the account and enter a screen name to identify yourself on this account.
5. Tap **Done** to store the new account.

Set Up Microsoft Exchange Email

1. From the Home screen, tap  (**Apps**) →  (**Email**).
 - If have an existing email account, press  and then tap **Settings** →  (**Add account**).
2. Enter your **Email address** and **Password** information.
3. Tap **Show password** to display the password as you enter it in the associated field.
4. Tap **Send email from this account by default**, to make this your default email account for outbound emails.

NOTE: If selected, the **Manual setup** button changes to read Microsoft Exchange ActiveSync®. If activated, skip to step 5. Consult your Network or IT Administrator for further details and support.



5. Tap **Next → **Microsoft Exchange ActiveSync**.**

IMPORTANT: If you receive a message that your "Setup could not finish", tap **Edit details** to manually configure any remaining exchange account information that could not be automatically retrieved by the device.

6. If prompted, tap **Edit details and edit the account information as necessary and tap **Next**.**

NOTE: If you are experiencing difficulty setting up your corporate email account, contact your company's IT department for further information.

7. Consult your IT Administrator if it is necessary to enable the **Use client certification option and tap **Next**.**

8. Read the on-screen **Activation disclaimer and, when prompted, tap **OK**.**

9. If prompted, read the **Remote security administration information and tap **OK** to accept the service and continue.**

10. Adjust the various on-screen configuration fields and tap **Next. It may take a few seconds for the next screen to load.**

11. If prompted, read the **Activate device administrator? screen and tap **Activate** to complete the email setup process.**

12. Identify your new work email account with a unique name (Ex: Work), then tap **Done.**



MESSAGING

Accessing Messages

- ▶ From the Home screen, tap  (**Messaging**).

Create and Send a Text Message

1. From the Home screen, tap  (**Messaging**) →  (**New message**).
2. Enter either the recipient's phone number or e-mail address.
– OR –
Tap  (**Add recipient**) to select from among Groups, Favorites, Contacts, or Logs.
3. If adding a recipient from among Logs, Contacts, or Group, tap the contact to place a checkmark alongside the entry and tap **Done**. The contact will be placed in the recipient field.
4. Tap the **Enter message** field and use the on-screen keypad to enter a message.
5. Add more recipients by tapping the **Enter recipient** field.
6. Review your message and tap **Send**.

Create and Send a Multimedia Message

Multimedia messages are text messages that contain file attachments like a voice memo, ringtone, image, video, or downloaded melody.

NOTE: You can send a Picture message to up to ten recipients. Enter each recipient's address or phone number in a separate **To** field of the Picture message composer.

1. From the Home screen, tap  (Messaging) →  (New message).
2. Enter either the recipient's phone number or e-mail address.
– OR –
Tap  (Add recipient) to select from among Groups, Favorites, Contacts, or Logs.
3. If adding a recipient from among Logs, Contacts, or Group, tap the contact to place a checkmark alongside the entry and tap **Done**. The contact will be placed in the recipient field.
4. Tap the **Enter message** field and use the on-screen keypad to enter a message.

5. Add more recipients by tapping the recipient field.
6. Tap  (**Attach**) to insert various file types to your message (such as images, videos, or audio).
 - ▶ Select the file and complete the on-screen instructions to insert it to the current message.
7. Review your message and tap **Send**.

SAFETY TIPS

Think about device compatibility

If you have a pacemaker or hearing aid, check with your doctor to make sure it is safe for you to use a cell phone. In some cases, cellular radio frequencies can disrupt the performance of other electronic equipment. If you have questions about the interaction between your device and any other piece of electronic equipment, ask the equipment manufacturer.

Drive safely

When you are driving, T-Mobile encourages you to use your phone in a safe and sensible manner. Here are a few tips:

- Assess road conditions before answering your device. Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone, before you start moving.
- Keep your device close. If it rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.
- Pre-program frequently used numbers into your device for easy, one-touch dialing.
- Remember that laws prohibiting or restricting the use of a cell phone while driving may apply in your area.

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DEVICE FUNCTIONS



EMERGENCY DIALING

Although all phones are equipped with 9-1-1 emergency calling, this device may or may not permit its location to be approximated during a 9-1-1 call.*

**Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped or refused. The phone's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions and Privacy Policy for additional service restrictions and details.*



DEVICE FUNCTIONS

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INFORMATION ABOUT SAFEGUARDING HANDSETS

T-Mobile encourages customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several T-Mobile devices. Remote locking and wiping capabilities are also available to T-Mobile customers that have elected to subscribe to the Mobile Security service offered by our partner, Asurion, along with insurance to help replace lost or stolen devices. Lost or stolen devices should be immediately reported to T-Mobile so that proper measures can be taken to protect accounts. For additional information, visit: www.t-mobile.com/devicsecurity and <http://www.t-mobile.com/Company/PrivacyResources.aspx>.

NOTE: Mobile Security is a service provided by Asurion Mobile Applications and is not an insurance product.

DEVICE FUNCTIONS

APPROVED FIRMWARE VERSIONS

This device will only operate with firmware versions that have been approved for use by T-Mobile and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

ACCESSORIES

Whether you want a charger, a fashionable carrying case, a Bluetooth headset, or you just want to browse for fun extras, T-Mobile is the place to shop for all your device accessories. Here are a few examples.





NOTE: To purchase accessories for your phone, visit T-Mobile.com, call 1.800.204.2449, or visit your nearest T-Mobile store. Accessory selection subject to change and may vary by location.

Make it last

Your phone is a complex electronic device; think of it as a mini-computer. Here are some tips to help you extend the life of your new device:

Do not get your device wet. Water will damage your phone and accessories. Even a small amount of moisture can cause damage.

Protect your phone's touch screen. Your phone's touch screen is delicate. Guard against scratches by using a screen protector or by keeping it in a protective case.

Use the original manufacturer's batteries and accessories.

Non-approved batteries and accessories can harm you and damage your phone.

Do not use damaged accessories. Do not attempt to charge your phone if the charger has received a sharp blow, been dropped, or is otherwise damaged; doing so may damage your phone. If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer.





ADDITIONAL INFORMATION

Use of some content or features may incur separate, additional charges and/or require a qualifying rate plan, or access to a Wi-Fi connection.

Wi-Fi: Device will not transition between Wi-Fi and the cellular network. Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile's Terms and Conditions.

Smartphone Mobile HotSpot/Tethering:

Qualifying plan required. Plan data allotment applies. Use of connected devices subject to T-Mobile's Terms and Conditions.

Messaging/Data: You will be charged for all messages and data sent by or to you through the network, regardless of whether or not data is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays or errors in any T-Mobile generated alerts or notifications. Your data session, plan, or service may be **slowed, suspended, terminated, or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use





a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

Downloads/Applications: T-Mobile is not responsible for any third party content or Web site you may be able to access using your phone. Additional charges may apply; not all downloads available on all phones. You obtain no rights in downloads; duration of use may be limited and downloads may be stored solely for use with your phone. T-Mobile is not responsible for any download lost due to your error. T-Mobile is not responsible for Apps, including download, installation, use, transmission failure, interruption or delay, third party advertisements you may encounter while using an App, alterations any App may make to the functionality of your device, **including any changes that may affect your T-Mobile plan, service, or billing, or any content or website you may be able to access through an App.**

Hearing Aid Compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any





interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Mobile Security: Capable phone required; technical limitations may prevent certain features (e.g., LOCK) from working on certain phones. For a list of eligible devices, visit www.T-Mobile.com/mobilesecurity. Enabling the location history features of Mobile Security can cause your phone's battery life to diminish more quickly. Device must be powered on, have text messaging capability, and be within the T-Mobile coverage area for Mobile Security features to function. Data usage applies for download and use of Mobile Security. As with other software, Mobile Security may be disabled or uninstalled by other applications, software, devices or hacking. In this event the protective features of Mobile Security may not function properly. In addition, even though installed, Mobile Security may not function properly due to other prior installed software on your device.



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Devices, accessories, and screen images are simulated. See brochures and **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi Calling.**

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