



Coated Glass Warranty
Clearsight

AGC hereby warrants that, for a period of 10 (ten) years as of the date on which the glass is originally shipped to the AGC customer, the coated glass supplied as single glazing will not significantly suffer, under normal conditions of use, any of the following alterations to the coating:

- peeling or crackling;
- change of appearance in terms of colour.

This warranty is valid, provided that:

- the glass has been specified (e.g. the glass thickness), stored, handled and installed in accordance with the standards or code of good practice standards in force on the market of utilisation (national regulation), as well as with the instructions set out in AGC's documentation;
- the coating has not been intentionally or accidentally damaged during transport, storage, handling, installation or subsequently;
- the coating has not come into contact with abrasive agents or corrosive chemicals (acids etc.);
- the coating has been tested by the client to establish compatibility with the other elements and materials used in the installation process, such as sealing glue and silicones, butyl, spacer, gas used in the cavity of double glazing;
- AGC's processing, storage, installation and maintenance instructions have been complied with in full.

This warranty implies, and is limited to, AGC's commitment to replace the defective glazing free of charge at the place of initial supply, or, should AGC prefer, to refund the purchase price (when the glass is proven to be defective according to the criteria set forth above). AGC will not be liable for any other costs, such as dismantling, re-fabrication and reinstallation costs.

Replacement glazings will carry the same warranty as the initial shipment (no extension of the original warranty period).

This warranty does not cover glass breakage.

Any claim made after the warranty expiry date will not be considered.

The customer waives the right to make any claim if it does not give written notice to AGC, providing all the relevant details of the defective glazing, within eight business days from the date on which the customer discovered or should to have discovered such defect, and, in any event, if the notification is made after the warranty period.

AGC reserves the right to have any allegedly defective glazing inspected by a qualified representative appointed by AGC and/or to return said glass to any factory of its choice in order to conduct tests and to determine the cause of the defective glazing.

Any broader warranty, express or implied, given by a third party will not imply an extension of the AGC warranty.

All transactions between AGC and a customer are subject to AGC's general terms and conditions of sale available on www.agc-yourglass.com. In the event of any contradiction between AGC's general terms and conditions of sale and this warranty, the latter shall prevail. The customer's terms and conditions are expressly excluded.

AGC 04/2019

¹ AGC means AGC Glass Europe with registered offices at Avenue Jean Monnet 4, 1348 Louvain-la-Neuve, Belgium, entered in the register of legal entities (Nivelles) under number 0413.638.187, or a controlled undertaking (as defined under Article 2.1(f) of European Directive 2004/109/EC) of AGC Glass Europe, in so far as such controlled undertaking has sold the product referred to herein.