



Record of Customer Service Feedback  
(internal use only)  
Accessibility Standards for Customer Service

Date feedback received:

Name of customer (if provided):

Contact information (if provided):

Details of feedback:

Details and date of follow-up:

Actions to be taken:

Staff member:

Date:

Personal information on this form is collected under the authority of the Municipal Freedom of Information and Protection of Privacy act and will be used for the purpose of this form only. Questions about said collection should be directed to the Clerk at (519) 793-3522, X236 or via email at [clerk@northernbruce.ca](mailto:clerk@northernbruce.ca).