

2021 Cookie Season Volunteer Training



COOKIE PROGRAM RESOURCES



Flickr

Create your own flyers with all of the available cookie season clip art.



Smart Cookies

In addition to resources, the new “tips and tools” section has everything you need before, during and after the sale.

Help Desk Support
Phone 1-800-853-3730 or
Email ABCtech@westonfoods.com



You Tube Channel

Learn more about Smart Cookies with online tutorial videos.



24/7 SUPPORT

We have an always-on team of support staff for all of your needs. No matter which phase of the sale you and your team are in, we have experts who are ready to guide you through it all.



1-800-853-3730



ABCtech@westonfoods.com



THREE HELP DESKS

1

Dedicated Smart Cookies Help Desk for volunteers

2

Direct Ship Help Desk for cookie customers

3

Girl Scout Cookie Help Desk for ABC cookie product questions



Where to go: Cookie Program Resources for Volunteers

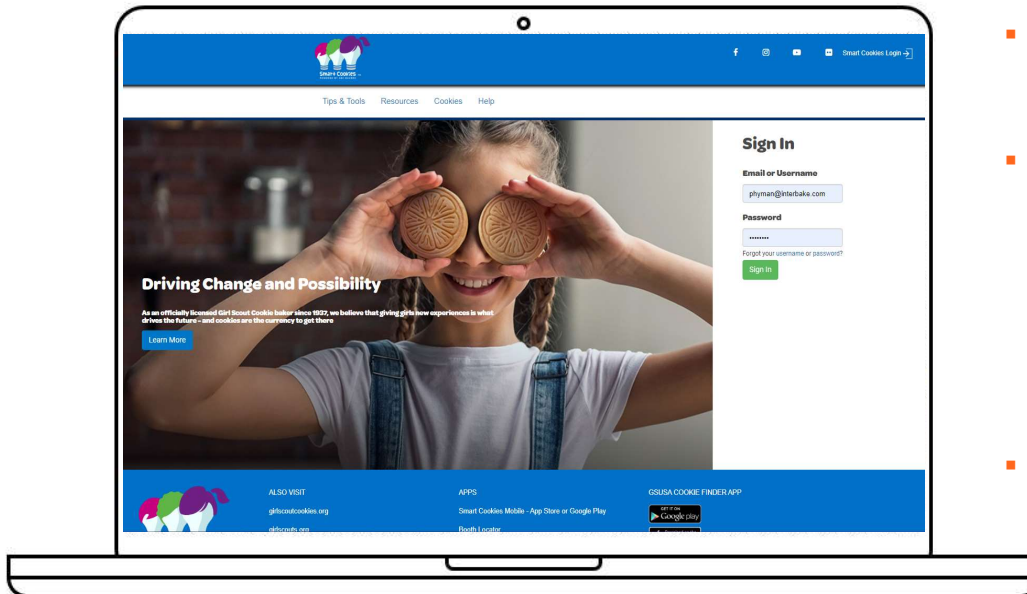
What	Description	Where
Cookie theme information	Complete gallery of images, clip art, certificates, etc.	https://www.flickr.com/photos/abcbakersvolunteergallery/albums
Selling safely video and tips	Safe selling tips	https://www.youtube.com/user/ABCCouncils
Cookie varieties	Cookie sell sheets with product description and recipes, etc.	www.abcsmartcookies.com
Booth sale poster	Poster	Flickr, www.abcsmartcookies.com
Troop goal poster	Poster	Flickr, www.abcsmartcookies.com
Volunteer and girl videos	How-to videos on a variety of topics	https://www.youtube.com/user/ABCCouncils
Activity tips and how-tos	Idea starters and instructional tutorials	www.abcsmartcookies.com
Standard forms	Parent permission slip, count it up forms, etc.	www.abcsmartcookies.com
Social media tips & tricks to boost engagement	Thought starters	www.abcsmartcookies.com
Rally Guide	Fun ideas for troop rallies, etc.	www.abcsmartcookies.com
Cookie Calculator	Helps volunteers set package sales goals based on number of packages sold last year and the desired percentage increase this year	www.abcsmartcookies.com
ABC Bakers Facebook Page	Excite and energize volunteers and troops about cookie sales with sales strategies, success stories, technology tips and more	https://www.facebook.com/abcbakery/
Lemonades Facebook Page	Leverage consumer love for this star ABC Bakers product, generate more product buzz, and educate the general public about where to find the cookies they love.	https://www.facebook.com/LemonadesCookie/



Abcsmartcookies.com Technology Review

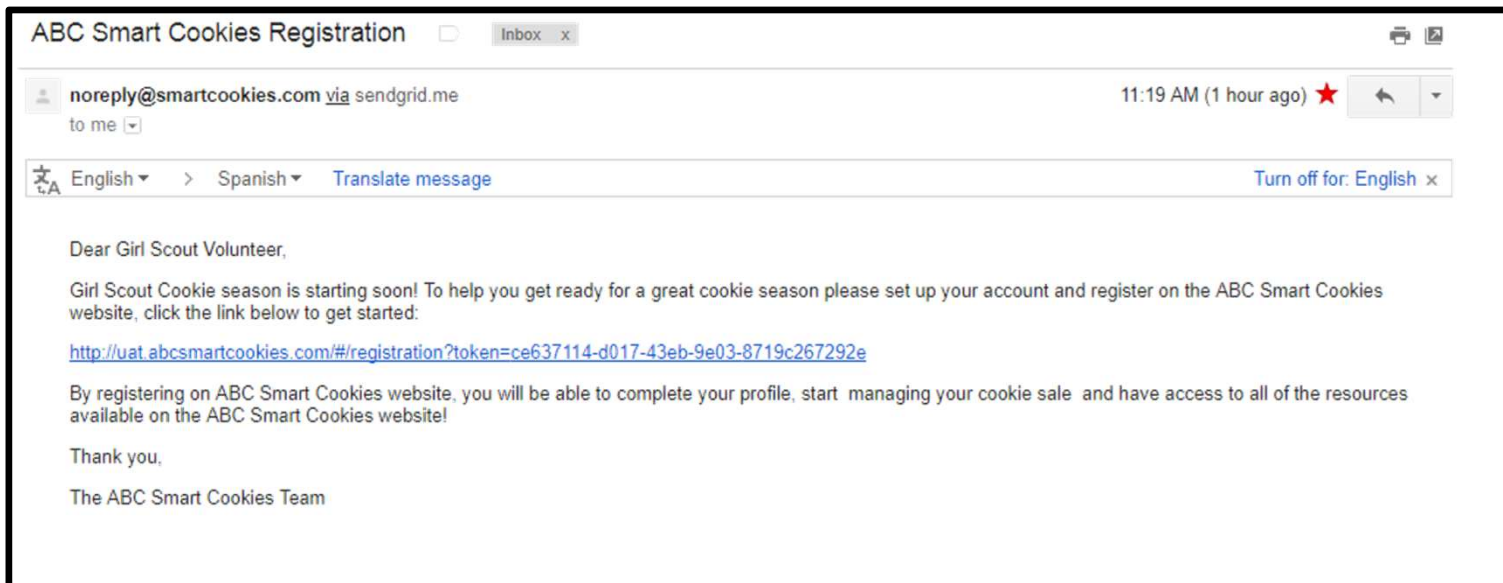


Troop and Girl Access to abcsmartcookies.com happens when Council uploads Troops and Girls



- Council will upload Registered Troops and Girls into Smart Cookies.
- Registration emails will be generated to Troop Users and Girls when uploads are complete. Each registration email will contain a link for the Troop User and Girl to complete their registration on Smart Cookies.
- Girl registration emails are sent to the parent email address on file.

Council uploads Troops; Troop user receives registration email from noreply@smartcookies.com



After Council uploads Girls, email invitations are generated to the parent/guardian email address

Dear Girl Scout Parent/Guardian,

Girl Scout Cookie season is starting soon! We invite you to register your daughter on the ABC Smart Cookies website so she can set her cookie sales goals and start managing her cookie program!

By allowing your daughter to register for the ABC Smart Cookies website you are providing consent for ABC Bakers to collect the following information: Your daughter's first name, last name, nickname, grade level and t-shirt size; Parent/Guardian first and last name along with their email address.

To let your daughter set up her account and register to the ABC Smart Cookies website, click on the link below:

<http://uat.abcsmartcookies.com/#/registration?token=b7c2d941-a282-4636-8d17-a92588db3a52>

Girls/Parents will click this link to proceed with abcsmartcookies.com account registration

Once your daughter's registration is complete, we will provide you, via email, with her Username and Password to login to the ABC Smart Cookies website.

If you do not wish to allow your daughter to register and access her ABC Smart Cookies account online, please disregard this email.

Thank you,

The ABC Smart Cookies Team



Initial Order Entry



Troops create Initial Orders by variety, in packages, extras are automatically added to create a full CASE order

Initial Order
Troop: 1

TOTAL SOLD LAST SEASON

No Data

PER GIRL AVERAGE

This Season	
Last Season	480

TROOP INITIAL ORDER PACKAGES

This Season	0
Last Season	960

TROOP INITIAL ORDER VALUE

This Season	\$0.00
Last Season	\$3,840.00

Troop Order Deadline: October 25, 2019 @ 11:59 PM

LAST EDITED: N/A ON: N/A

READY FOR REVIEW

[Clear Order](#)

Build Order By: Cookies Girl

Measure By: Cases Packages

		Troop Order	Extras	Total Packages
● Thanks-A-Lot	\$0.00	<input type="text" value="0"/>	0	0
● S'mores	\$0.00	<input type="text" value="0"/>	0	0
● Lemonades	\$0.00	<input type="text" value="0"/>	0	0
● Shortbread	\$0.00	<input type="text" value="0"/>	0	0
● Thin Mints	\$0.00	<input type="text" value="0"/>	0	0
● Peanut Butter Patties	\$0.00	<input type="text" value="0"/>	0	0
● Caramel deLites	\$0.00	<input type="text" value="0"/>	0	0
● Peanut Butter Sandwich	\$0.00	<input type="text" value="0"/>	0	0
Total	\$0.00			0

TOTAL ORDER VALUE: \$0.00

TOTAL CASES 0

After saving the Initial Order, Troops select a Delivery Station

Select Delivery Station

1. Choose a Location



Map Satellite

McQUIR VETERAN HOSPITAL

MAURY

SOUTH

BBB Delivery Station, 67890 Delivery Ave
Midlothian, VA, 23112

2. Pick A Date

Thu, Oct 26

Fri, Oct 27

3. Make An Appointment

Time of Day

Morning 6 AM - 12 PM

Afternoon 12 PM - 5 PM

Evening 5 PM - 11 PM

Hour

12 PM

1 PM

2 PM

3 PM

4 PM

Appointment

You'll need 10 minutes to accommodate your order size. Pick a start time.

04:00

04:10

04:20

04:30

04:40

04:50

Save



Creating Troop to Girl Transfers



Hover over Orders, click on Transfer Order to get started

The screenshot shows the 'Troop Dashboard' for a Troop Leader of Troop 102 in Central Maryland. The dashboard includes a navigation menu with 'Orders' highlighted, a progress bar for the Troop Package Goal (91.07% completed), and four summary cards: PER GIRL AVERAGE, INVENTORY: TOTAL ORDERED, TOTAL SOLD, and TOTAL ON HAND.

Navigation Menu: Dashboard, My Troop, **Orders**, Booth, Recognitions, Finances, Reports, Cookies, Tips & Tools, Media, Help

Orders Dropdown Menu: Manage Orders, Troop Initial Order, **Transfer Order**, Planned Order, Damage Order, Virtual Cookie Share

Troop Package Goal: You've completed 91.07% of your goal. Progress bar from 0 to 2800. 2550 Sold. Update my package goal button.

PER GIRL AVERAGE (Packages per Girl Selling)	INVENTORY: TOTAL ORDERED (Packages)	TOTAL SOLD (Packages)	TOTAL ON HAND (Packages)
This Season: 155.53	This Season: 2,955	This Season: 2,550	This Season: 405
Last Season: \$637.89	Last Season: 0	Last Season: \$10,455.00	Last Season: \$1,665.00
\$0.00		\$0.00	

Select Troop to Girl Transfer type in the upper left drop down menu

Transfer Order

TYPE OF TRANSFER:
Troop to Girl

From: SERVICE UNIT 654 TROOP 102
Quantity: 2955 Packages Contact: Chris McDaniel | | centralmaryland.troop@outlook.com

To: SERVICE UNIT TROOP GIRL

Reset

Search 654 Search 102 Search

- Krista Brock
- Lisa Cohen
- Mona Griffin
- Mona Knight
- Phyllis Dennis
- Shannon Gonzalez
- Shari Phillips
- Susan Myers
- Tricia Christensen

Apply

Note the column for Booth cookies Vs. physical Packages

Transfer Order

TYPE OF TRANSFER:
Troop to Girl

From: SERVICE UNIT 654 TROOP 102
Quantity: 2955 Packages Contact: Chris McDaniel | centralmaryland.troop@outlook.com

To: SERVICE UNIT 654 TROOP 102 GIRL Shannon Gonzalez
Quantity: 500 Packages Contact: Catherine Smith | (804) 614-9999 | ccs1371@gmail.com

Clear Order

			PACKAGES	BOOTH PACKAGES
	Thanks-A-Lot	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Simones	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Lemonades	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Shortbread	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Thin Mints	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Peanut Butter Patties	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Caramel deLites	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Peanut Butter Sandwich	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Gluten Free Trios	\$50.00	<input type="text" value="5"/>	<input type="text" value="5"/>
Totals		\$270.00	45	45

Order Notes
"Packages" are for Shannon's] Door to Door sales. The "Booth Packages" are for her Booth event this Saturday.

Save

Confirmation of successful Transfer at top of screen; print and other options available at bottom

Transfer Order 61
Order Date: August 23, 2017 @ 10:42 AM
TYPE OF TRANSFER:
Troop to Girl

<small>From:</small>	SERVICE UNIT 654	TROOP 102
	<small>Quantity:</small> 2055 Packages	<small>Contact:</small> Chris McDaniel centralmaryland.troop@outlook.com

<small>To:</small>	SERVICE UNIT 654	TROOP 102
	<small>Quantity:</small> 500 Packages	<small>Contact:</small> Catherine Smith (804) 614-9999 ccs1371@gmail.com

LAST EDITED: Catherine Smith ON: August 23, 2017

<small>Clear Order</small>			<small>PACKAGES</small>	<small>BOOTH PACKAGES</small>
	Thanks-A-Lot	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Simones	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Lemonades	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Shortbread	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Thin Mints	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Peanut Butter Patties	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Caramel Delices	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Peanut Butter Sandwich	\$40.00	<input type="text" value="5"/>	<input type="text" value="5"/>
	Gluten Free Treats	\$30.00	<input type="text" value="5"/>	<input type="text" value="5"/>
Totals		\$370.00	45	45

Order Notes

"Packages" are for Shannon's Door to Door sales. The "Booth Packages" are for her Booth event this Saturday.

Two important financial reports: Troop Balance Summary, Girl Balance Summary

Report Criteria
Troop Balance Summary

Council	Girl Scouts of Central Maryland
District	[Unassigned]
ServiceUnit	654
Troop	102
Proceed Plan	Main - Proceed Plan - Default Plan
Troop Level	All
Unit Of Measure	Cases/Packages
Select View Type	PDF

[Go to Report Listings](#) [Reset](#) [View Report](#)

Report Criteria
Girl Balance Summary

Council	Girl Scouts of Central Maryland
ServiceUnit	654
Troop	102
Girl Name	Mona Griffin
Balance Range	Equal To
Balance	
Select View Type	PDF

[Go to Report Listings](#) [Reset](#) [View Report](#)



Navigating the Manage Orders Screen



Hover over Orders > Select Manage Orders

The screenshot shows the 'Troop Dashboard' for Troop Leader of Troop - 102 in Central Maryland. The navigation menu includes Dashboard, My Troop, Orders, Booth, Recognitions, Finances, Reports, Cookies, Tips & Tools, Media, and Help. The 'Orders' menu is open, with 'Manage Orders' highlighted in yellow. Other options in the menu include Troop Initial Order, Transfer Order, Planned Order, Damage Order, and Virtual Cookie Share. The dashboard features a progress bar for the Troop Package Goal (3500) with 2700 sold. Below the progress bar are four summary cards: PER GIRL AVERAGE, INVENTORY: TOTAL ORDERED, TOTAL SOLD, and TOTAL ON HAND, each with data for 'This Season' and 'Last Season' and a 'Details' button.

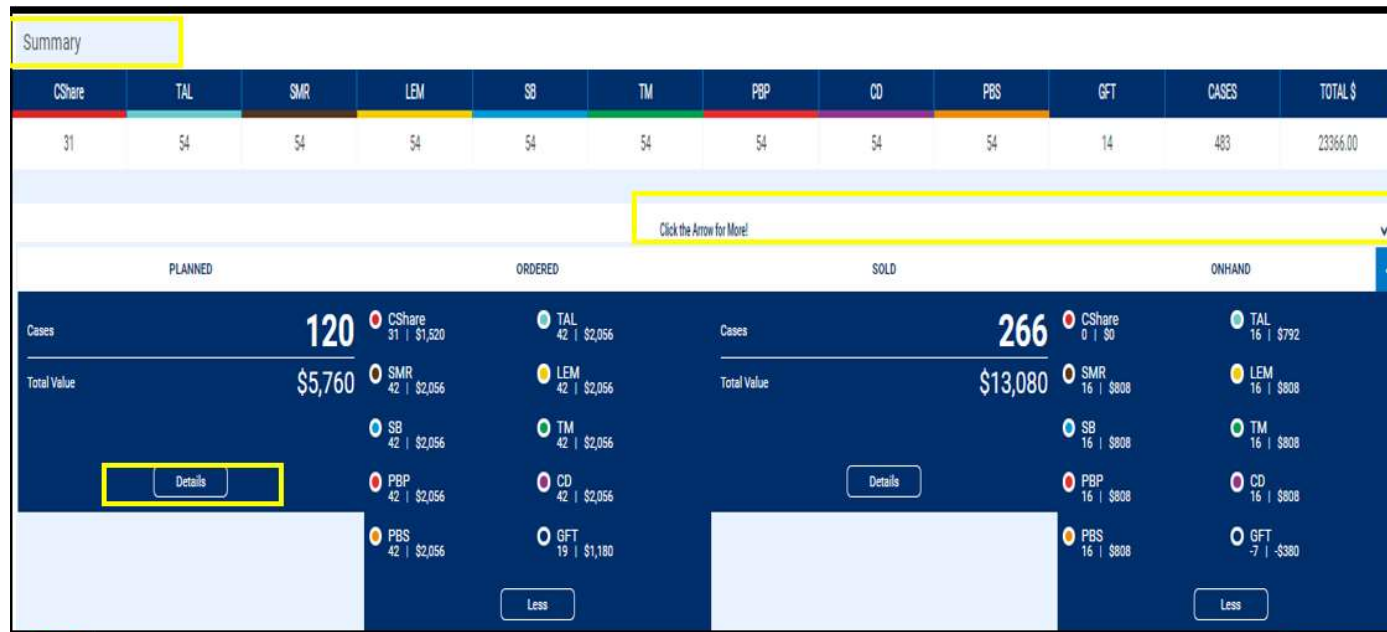
PER GIRL AVERAGE (Packages per Girl Selling)	INVENTORY: TOTAL ORDERED (Packages)	TOTAL SOLD (Packages)	TOTAL ON HAND (Packages)
This Season: 172.55	This Season: 3,451	This Season: 2,700	This Season: 751
Last Season: \$702.20	Last Season: 0	Last Season: \$11,065.00	Last Season: \$2,979.00
Bottom: \$0.00	Bottom: \$0.00	Bottom: \$0.00	Bottom: \$0.00


Key metrics displayed at the top, Refine Search Options, grid and keyword search options below. Export to Excel VERY helpful!

The screenshot displays the 'Manage Orders' interface. At the top, four summary cards show metrics for different order statuses: PLANNED (120 Cases, \$5,760), ORDERED (388 Cases, \$18,888), SOLD (211 Cases, \$10,399), and ON HAND (177 Cases, \$8,489). Below these are filter tabs including ALL, INITIAL ORDER, PLANNED, RESTOCK, TRANSFER, DAMAGED, COOKIE SHARE, and DIRECT SHIP. A search bar with 'REFINE SEARCH' and 'Apply Search Parameters' is present. The main section shows '18 Results' with a table of order details. The table includes columns for DATE, ORDER #, TYPE, TO, FROM, CShare, and various product codes (TAL, SMR, LEM, SB, TM, PBP, CD, PBS, GFT), along with STATUS, TOTAL, and TOTAL \$. An 'Export to Excel' button is located at the bottom right of the table area.

DATE	ORDER #	TYPE	TO	FROM	CShare	TAL	SMR	LEM	SB	TM	PBP	CD	PBS	GFT	STATUS	TOTAL	TOTAL \$
10/14/2017	29	CZT	123	Cookie jar 2	0	48	48	48	48	48	48	48	48	48		432	1728.00
10/14/2017	58	COOKIE_SHARE	123	123	34	0	0	0	0	0	0	0	0	0	SAVED	34	136.00
10/16/2017	59	DAMAGED	123	123	0	-3	-7	-8	-2	-9	-4	-9	-6	0	T	-48	-192.00
10/16/2017	60	DAMAGED	123	123	0	-5	-5	-5	-5	-5	-5	-5	-5	-5	SAVED	-45	-180.00
10/12/2017	10	INITIAL	123	123	0	72	108	96	60	120	84	108	72	36	C	756	3024.00
10/17/2017	61	PLANNED	123	Cookie jar 2	0	60	60	60	60	60	60	60	60	60	SAVED	540	2160.00
10/12/2017	14	T2G	Dawn-Daisy Smith	123	0	-15	-15	-15	-15	-15	-15	-15	-15	-15		-135	-540.00

Bottom page displays totals by variety, order type and financials





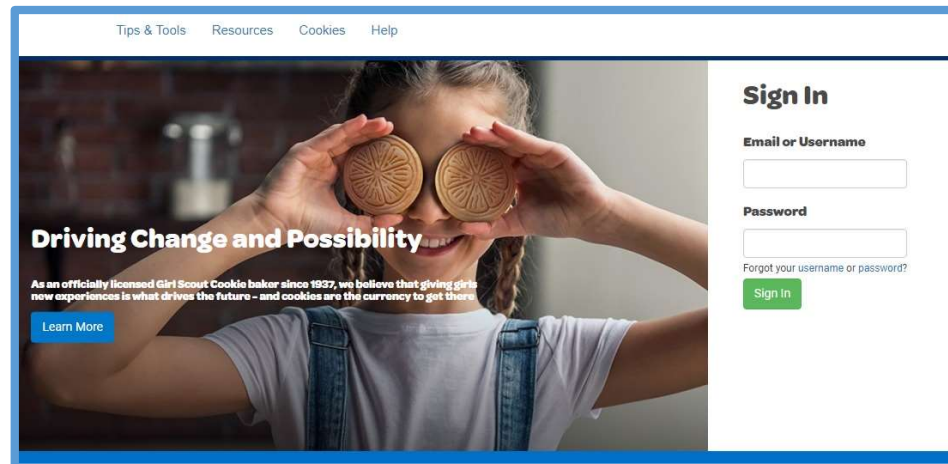
Steps for credit card payment

BOOTH SALES



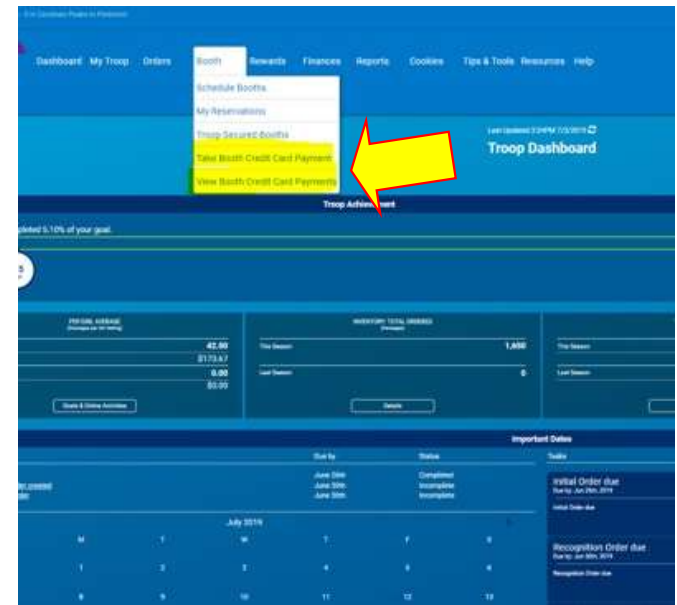
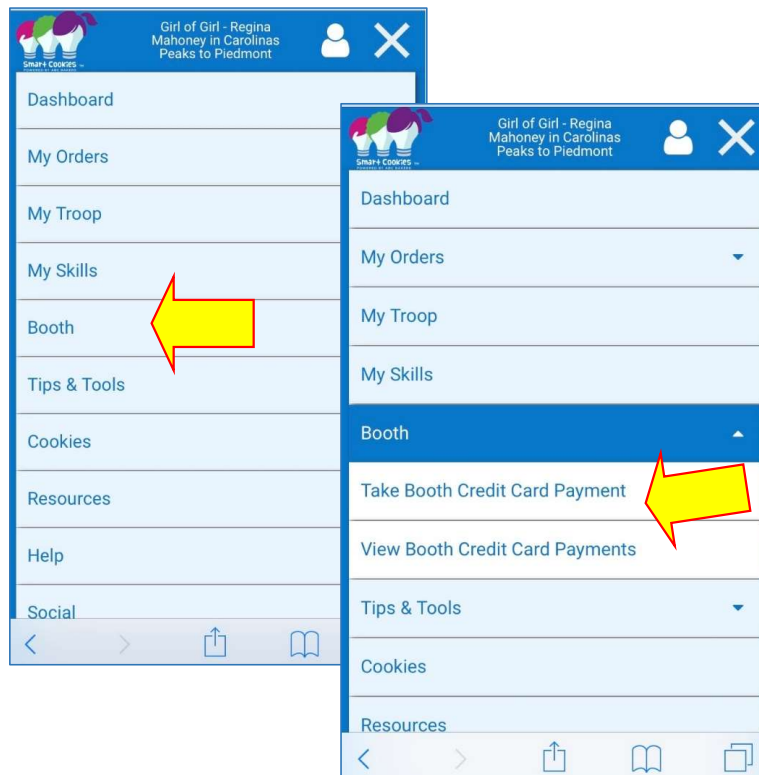
Smart Cookies – Credit Card Payments Booths

Step 1: Sign into Smart Cookies



Smart Cookies – Credit Card Payments Booths

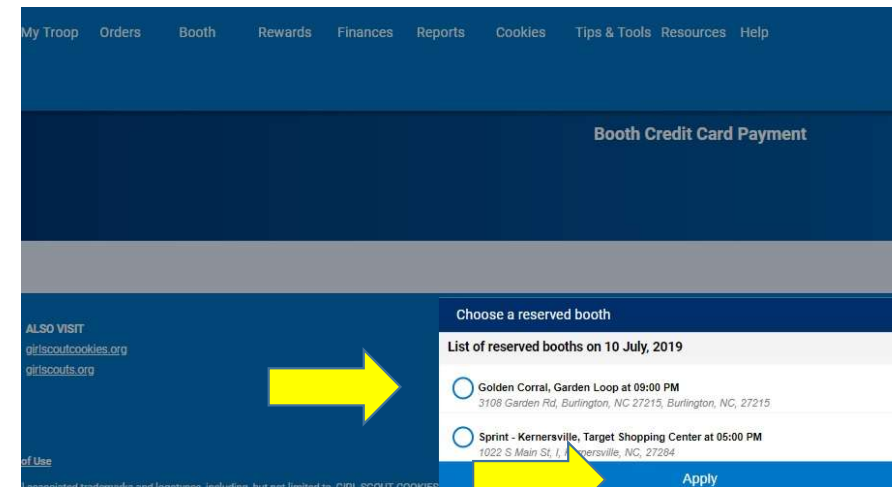
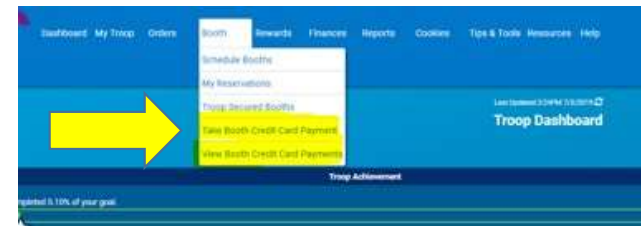
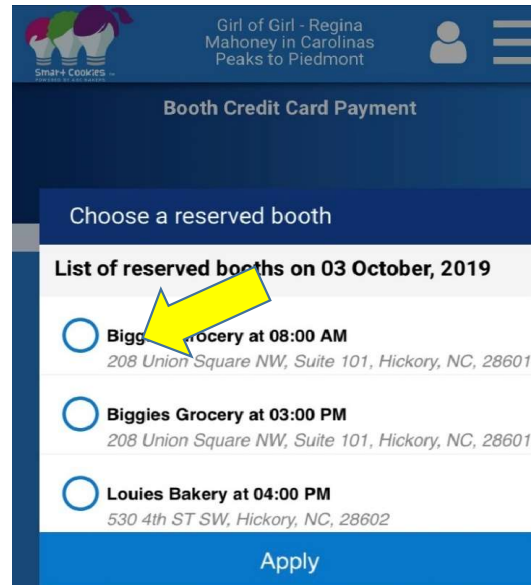
- Menu options on Troop and Girl Dashboards:
 1. Take Booth Credit Card Payment
 2. View Booth Credit Card Payment
- Select Take Booth Credit Card Payment



Smart Cookies – Credit Card Payments Booths

Step 2: Take Booth Credit Card Payment

- Click on Take Booth Credit Card Payment
- Troops/girls have access to only their troop assigned booths, on the day of the booth sale
- Troop assigned booths for that day appear
- Select the correct booth from the list – check the circle
- Click Apply



Smart Cookies – Credit Card Payments Booths

Step 3: Sale Entry

Sale/order page appears

- Enter packages sold by variety
- Enter e-mail address of customer (for receipt of transaction)
- Click Next

From this point, the process is identical to the girl delivery credit card payment process already in place



Selected Booth: Louies Bakery, 530 4th ST SW, Hickory, NC, 28602 at 04:00 PM

Enter your cookie details

[Clear Order](#) PACKAGES

	Cookie Share ? \$0.00	<input type="text" value="0"/>
	Thanks-A-Lot ? \$0.00	<input type="text" value="0"/>
	S'mores ? \$0.00	<input type="text" value="0"/>
	Lemonades ? \$0.00	<input type="text" value="0"/>
	Shortbread ? \$0.00	<input type="text" value="0"/>
	Thin Mints ? \$0.00	<input type="text" value="0"/>
	Peanut Butter Patties ? \$0.00	<input type="text" value="0"/>
	Caramel deLites ? \$4.00	<input type="text" value="1"/>
	Peanut Butter Sandwich ? \$4.00	<input type="text" value="1"/>
	Caramel Chocolate Chip ? \$15.00	<input type="text" value="3"/>

Totals \$23.00 5

I would like to receive an electronic receipt

[Back](#) [Next](#)

Cookie Selection Payment Details

Selected Booth: Louies Bakery, 530 4th ST SW, Hickory, NC, 28602 at 04:00 PM

Enter your cookie details

[Clear Order](#) PACKAGES

	Cookie Share ? \$0.00	<input type="text" value="0"/>
	Thanks-A-Lot ? \$0.00	<input type="text" value="0"/>
	S'mores ? \$0.00	<input type="text" value="0"/>
	Lemonades ? \$0.00	<input type="text" value="0"/>
	Shortbread ? \$0.00	<input type="text" value="0"/>
	Thin Mints ? \$0.00	<input type="text" value="0"/>
	Peanut Butter Patties ? \$12.00	<input type="text" value="3"/>
	Caramel deLites ? \$0.00	<input type="text" value="0"/>
	Peanut Butter Sandwich ? \$0.00	<input type="text" value="0"/>
	Caramel Chocolate Chip ? \$5.00	<input type="text" value="1"/>

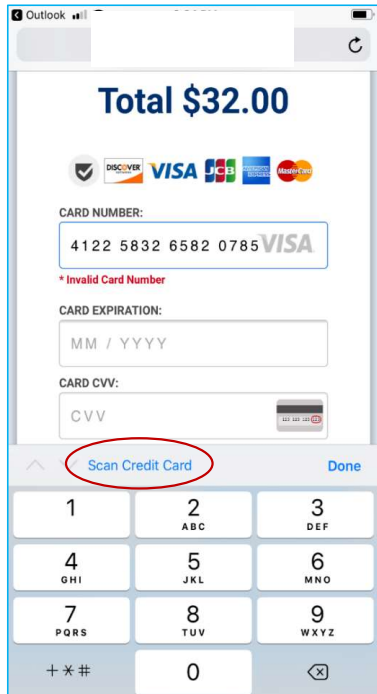
Totals \$17.00 4

I would like to receive an electronic receipt

[Back](#) [Next](#)

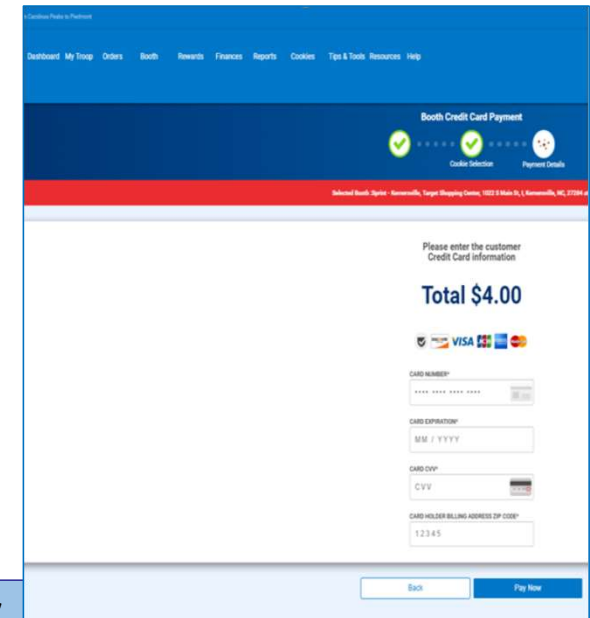
Smart Cookies – Credit Card Payments Booths

Step 4: Credit Card Entry



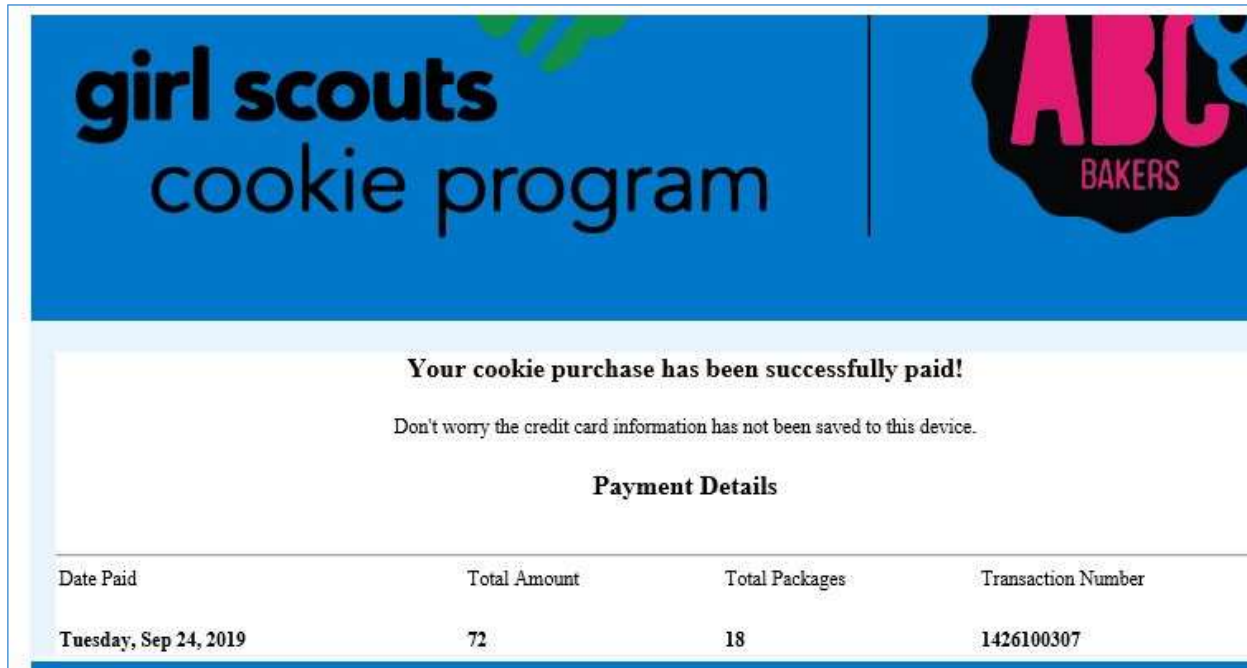
- Credit card entry fields appear
- Scan credit card option appears
 - Credit card can be scanned via Safari or manually entered
- Enter security validations, card expiration
- Enter billing zip code
- Click Pay Now
- Card is processed
- Confirmation screen appears

Payments will automatically post to Smart Cookies for financial credit to the troop. Credits will be reflected on the Troop Balance Summary Report and Troop Dashboard.



Smart Cookies – Credit Card Payments Booths

Step 5: Customer Confirmation



girl scouts
cookie program

ABC
BAKERS

Your cookie purchase has been successfully paid!

Don't worry the credit card information has not been saved to this device.

Payment Details

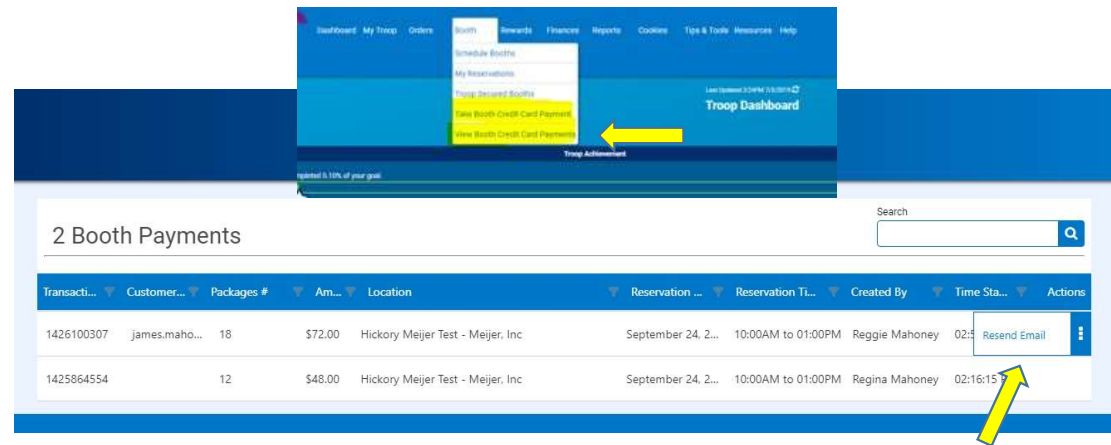
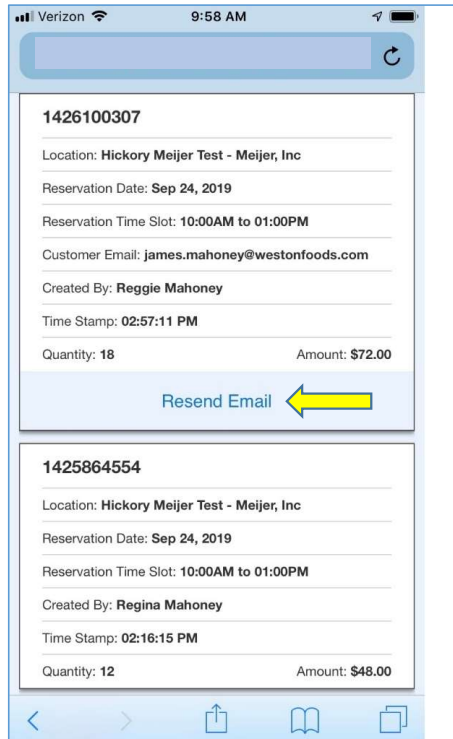
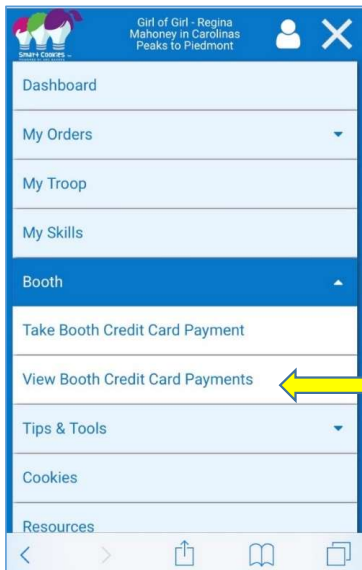
Date Paid	Total Amount	Total Packages	Transaction Number
Tuesday, Sep 24, 2019	72	18	1426100307

- Confirmation of successful transaction appears
- E-mail confirmation sent to customer (if e-mail address was entered)
- Reminder at bottom of page that the credit card information is not stored on the device
- Financial transaction credited to the troop immediately

Smart Cookies – Credit Card Payments Booths

View Booth Credit Card Payments

- Shows all credit card transactions accepted at booths with all pertinent information including:
 - Transaction number
 - Customer e-mail
 - Packages sold and amount
 - Booth details
 - Transaction timestamp
 - Action button that allows e-mail to be resent



Smart Cookies – Credit Card Payments

Financial Transactions

Page: 1		ABC Smart Cookies						
Date: 10/3/2019		Financial Transaction Summary						
Girl Scouts Carolinas Peaks to Piedmont								
Council = Girl Scouts Carolinas Peaks to Piedmont; District = Hickory Service Center; Service Unit = IRG								
Troop	Service Unit	Bank	Type	Trans #	Date	Amount	Ref#	Notes
8891	IRG Program	Booth Payment Credit Card	ACH Deposit	BT14258 64554	2019-09-24	\$48.00	1425864554	Booth Credit card payment for reservation 355459
8891	IRG Program	Booth Payment Credit Card	ACH Deposit	BT14261 00307	2019-09-24	\$72.00	1426100307	Booth Credit card payment for reservation 355459
8891	IRG Program	Girl Delivery Credit Card	ACH Deposit	CT12607 21102	2019-08-29	\$57.00	550098	Credit Card Payment upload
8891	IRG Program	Smart Cookies Direct	Direct Ship Direct Deposit	S1669	2019-08-29	\$28.00	S1669	Direct Ship Upload
Total Finances:						\$205.00		

Troop Balance Summary

2019-01-12	S220436	S220436	Smart Cookies Direct	Direct Ship Direct Deposit	\$60.00
2019-01-14	CT14373632 71	76796	Girl Delivery Credit Card	ACH Deposit	\$32.00
2019-01-17	CT14511717 09	197635	Girl Delivery Credit Card	ACH Deposit	\$36.00
2019-01-17	S242780	S242780	Smart Cookies Direct	Direct Ship Direct Deposit	\$36.00
2019-01-18	CT14564243 53	214954	Girl Delivery Credit Card	ACH Deposit	\$16.00
2019-01-18	CT14596555 76	54172	Girl Delivery Credit Card	ACH Deposit	\$24.00

Booth

- A transaction to credit the troop for payment is automatically created
- BT (Booth Transaction) prefix on transaction number
- Bank identified as Booth Payment Credit Card
- Transactions are locked and cannot be edited
- Reference number provides transaction number

Girl Delivery

- Financial transactions to credit both the troop and girl are automatically created
- CT (Credit Transaction) prefix on transaction number
- Bank Girl Delivery Credit Card
- Transactions are locked and cannot be edited
- Reference number provides transaction number



Smart Booth Divider (Troop User function)



Hover over Booth > Select My Reservations

The screenshot displays the Troop Dashboard for Troop 102 in Central Maryland. The navigation menu includes: Booth, Recognitions, Finances, Reports, Cookies, Tips & Tools, Media, and Help. A dropdown menu is open under 'Booth', with 'My Reservations' selected. Other options in the dropdown include: Schedule Booths, Troop Secured Booths, About Booth Sales, Booths: The 'No-Delivery' Cookie Sale, Activities, Promotion, and Booth Sale Checklist.

The main dashboard area features a progress bar for the Troop Package Goal, which is 80.51% complete. The goal is 3500, and the current status is 2818. A 'Troop Package Goal' widget shows the goal of 3500 and an 'Update' button.

Four summary cards are displayed at the bottom:

- PER GIRL AVERAGE (Packages per Girl Selling)**

This Season	158.53
	\$646.74
Last Season	0.00
	\$0.00
- INVENTORY: TOTAL ORDERED (Packages)**

This Season	3,012
Last Season	0
- TOTAL SOLD (Packages)**

This Season	2,818
	\$11,545.00
Last Season	0
	\$0.00
- TOTAL ON HAND (Packages)**

	194
	\$743.00

Select the booth you wish to divide from the grid; click the 3 dots at the end of the row to select Smart Booth Divider

The screenshot displays the 'Troop Booth Reservations' interface. At the top, there is a navigation menu with options like Dashboard, My Troop, Orders, Booth, Recognitions, Finances, Reports, Cookies, Tips & Tools, Media, and Help. Below the menu, there are four summary cards: Lottery, First Come, First Served (FCFS), Troop Secured, and Council Reservations. Each card has a 'Show Results' button. The main content area shows '11 Results' with a search bar and filter options. A table lists reservation details, and a 'Smart Booth Divider' button is highlighted in the bottom right corner of the table area.

STORE	ADDRESS	CITY	ZIP CODE	DATE	TIME	PREMIUM	TYPE	STATUS	QTY SOLD	TOTAL \$
Momart02	8640 Loch Raven Blvd	Towson	21286	Jan 20	10:00 AM - 12:00 PM	✓	FCFS		0	0
Chick-Fil-A	10975 Johns Hopkins Rd.	Laurel	20723	Feb 20	08:00 PM - 06:30 PM	✓	FCFS		0	0
Boccon's	White Marsh Mall	White Marsh	21238	Jan 20	10:00 AM - 02:00 PM		FCFS		0	0
Farmer's Market	12166 Clarksville Pike	Clarksville	21029	Jan 21	10:00 AM - 02:00 PM		FCFS		0	0
Applebee's	8798 Reisterstown Rd	Baltimore	21215	Jan 20	04:00 PM - 07:00 PM		FCFS		0	0
Qdirt	573 Ritchie Highway	Severna Park	21146	Jan 20	10:00 AM - 02:00 PM		FCFS		0	0
Ultrap	8640 Pulaski Highway	Roxdale	21237	Jan 20	12:00 PM - 02:00 PM		FCFS		0	0
Cabela's	10051 Franke Square Drive	Nottingham	21236	Feb 06	12:30 PM - 01:00 PM		FCFS		0	0
VAMart02	8115 Dobbin Rd	Columbia	21045	Jan 08	10:00 AM - 12:00 PM		FCFS		0	0

Enter total packages, by variety; click Save and Distribute Sales

Smart Booth Divider
Distributed Sales

Booth Summary (Packages)
Troop: 61643 Pulaski Highway
Rosedale MD, 21237
Saturday, January 20
12:00 PM - 02:00 PM

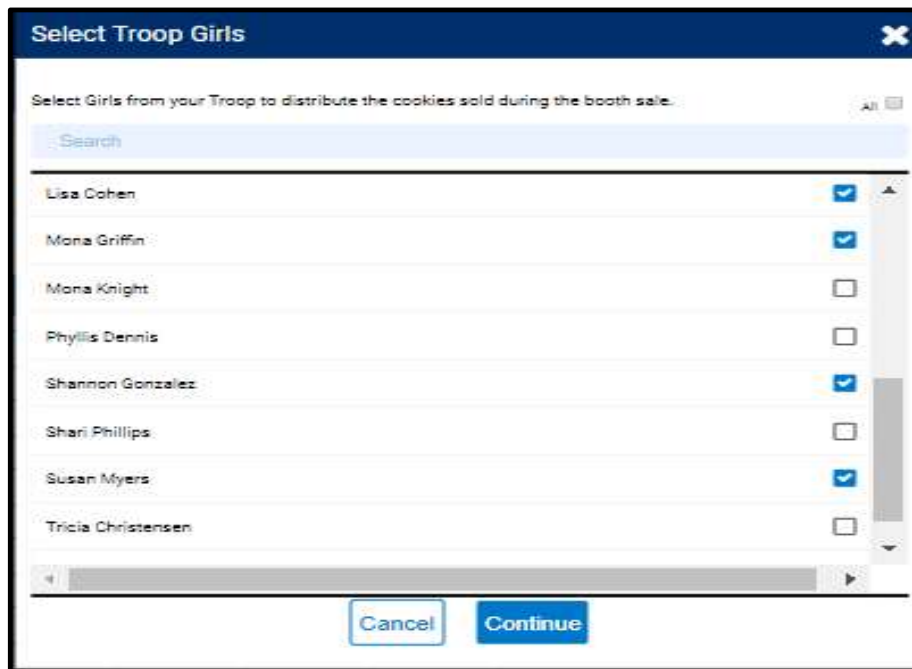
Total Left to Distribute: 0
Total Distributed: 0
Total Sold: \$0.00
You MUST distribute all the packages sold to the girls in your troop.

CDShare	TAL	SMR	LEM	SB	TM	PSP	CD	PES	GFT	TRACKED CD
5	15	25	20	11	27	16	22	19	8	0

Save and Go Back Save and Distribute Sales

Enter the packages sold during the booth sale to distribute the sale among the girls who participated.

Smart Cookies will prompt the Troop user to select Girls who attended the booth sale; click continue



Remaining packages to distribute will be highlighted in Red, click save at the bottom to continue

Smart Booth Divider
Distributed Sales

Booth Summary (Packages)

Location: 4444 Pulaski Highway, Rosedale, MD, 21237
Saturday, January 20, 12:00 PM - 02:00 PM

Total Left to Distribute: **13**
You MUST distribute all the packages added to the girls in your troop.

Total Distributed: **155**

Total Sold: **168**
\$680.00

CSave	TAL	SMR	LEM	SB	TM	PPP	CO	PBS	GFT	TRACKED CS
5	15	25	20	11	27	16	22	19	8	0

Cancel Distribution | Edit Booth Sales

5 Girls

GIRL NAME	CSave	TAL	SMR	LEM	SB	TM	PPP	CO	PBS	GFT	TRACKED CS	PACKAGES
Faye Hill	1	3	5	4	2	5	3	4	3	1	0	31
Lisa Cohen	1	3	5	4	2	5	3	4	3	1	0	31
Mona Griffin	1	3	5	4	2	5	3	4	3	1	0	31
Shannon Gonzalez	1	3	5	4	2	5	3	4	3	1	0	31
Susan Myers	1	3	5	4	2	5	3	4	3	1	0	31
Packages left to distribute	0	0	0	0	1	2	1	2	4	0	0	13
Troop Total	5	15	25	20	10	25	15	20	15	5	0	155

Edit Girls | Save

Confirmation of successful Smart Booth division is displayed on screen

Smart Booth Divider
Distributed Sales

Booth Summary (Packages)

Ulbrage
8000 Pulaski Highway
Havenside MD, 21237
Saturday, January 20
12:00 PM - 02:00 PM

Total Left to Distribute: **0**

Total Distributed: **168**

Total Sold: **168**
\$660.00


You MUST distribute all the packages sold to the girls in your troop.

CShare	TAL	SMR	LEM	SB	TM	PSP	CO	PBS	GFT	TRACKED CS
5	15	25	20	11	27	16	22	19	8	0

5 Girls

GIRL NAME	CShare	TAL	SMR	LEM	SB	TM	PSP	CO	PBS	GFT	TRACKED CS	PACKAGES
Faye Hill	1	3	5	4	3	5	3	5	3	2	0	3
Lisa Cohen	1	3	5	4	2	6	3	4	4	2	0	3
*Tona Knight	1	3	5	4	2	6	3	4	4	2	0	3
Shannon Gonzalez	1	3	5	4	2	5	4	4	4	1	0	3
Susan Myers	1	3	5	4	2	5	3	5	4	1	0	3
packages left to distribute	0	0	0	0	0	0	0	0	0	0	0	0
Troop Total	5	15	25	20	11	27	16	22	19	8	0	168

[Clear All](#)

 You have successfully distributed the packages sold to troop girls; T2G, Virtual Cookie Share transactions were created, and Tracked Cookie Share.

Smart Booth Divider reporting is available to review all booth activity

Council Manager of Girl Scouts of Central Maryland

Smart+ Cookies™
POWERED BY ABC BAKERS™

Dashboard Orders Booth Delivery Rewards Finances Reports My Council Safety and Training Re

Reports

Popular Reports

- Delivery Station Appointment Summary
- Delivery Station Order Detail
- Delivery Station Summary
- Delivery Tickets for Initial Cookie Purchase Order
- Girl Cookie Order Detail Summary
- Mobile and Ecard Summary
- Planned Order Report
- Total Sales Summary
- Troop Balance Summary
- Troop Initial Order

Report Categories

- Booths
- Finance
- Entity
- Orders
- Inventory & Delivery
- Rewards

Reports

- Available Booth Sale Summary
- Booked Booth Sales Summary
- Booth Extras
- Booth Sale Location
- Booth Sales Credit Card Transactions Export
- Pending Booths Export
- Smart Booth Divider Sales Export**
- Troop Secured Booth Info Export
- Troops With No Lottery Wins
- Unsuccessful Booth Times Upload

Preview It
Report Info

Add to Favorites Go To Report



Direct Ship Ordering and Gift Box UPDATE



2021 Direct Ship Cookie Program

- MINIMUM PACKAGE REQUIREMENT FOR SUBSIDY SHIPPING IS NOW 6 PACKAGES (2020 SEASON WAS 5 PACKAGES)
- NO CHANGES TO SHIPPING FEES:
 - \$12.00 is the flat fee shipping rate for each 1-12 packages sold
- NO CHANGES TO THE FOLLOWING:
 - Cookie Share online Transaction Fee remains \$1.25 per Order (NOT per package)
 - Additional surcharges for shipments to Alaska and Hawaii will remain \$40 for each 1-12 packages sold

REMINDER: THE HALF OFF SUBSIDY PROGRAM DOES NOT APPLY TO MILITARY APO/FPO SHIPMENTS OR SHIPMENTS TO HAWAII OR ALASKA

Subsidized Shipping for the 2021 Cookie Program

Smart Cookies
DIRECT
GO SHIP

Thanks for supporting Girl Scouting

0

Standard shipping and handling fees on orders of 1-5 packages is \$12.
SAVE ON SHIPPING! If you order 6 packages or more you will receive a 50% off shipping discount for all orders in the continental U.S., subsidized for you by your local Girl Scout Council. The Gift Box will ship separately at standard fees, and qualifies for 50% off shipping fees.
Additional shipping fees apply to orders over 12 packages.
Discount does not apply to additional charges for APO/FPO/Alaska.

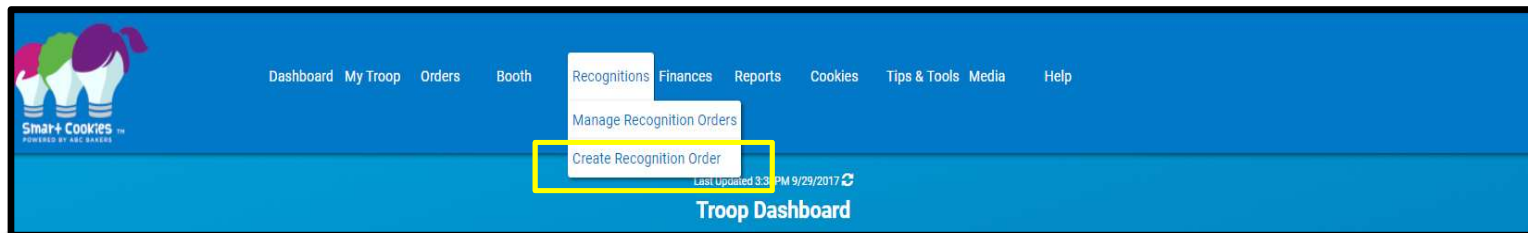
- The consumer sees the above banner when shopping online for Direct Ship cookies – NOTE CHANGE TO 6 PACKAGE MINIMUM FOR 2021 SUBSIDY SHIPPING!
- REMINDER: GSGI pays HALF SHIPPING on increments of SIX to 12 packages
- \$12.00 is the flat fee shipping rate for each 1-12 packages sold
- Girls are automatically credited in Smart Cookies for packages sold and rewards earned
- Girls' dashboards are automatically updated with sales for direct ship cookies – no manual entries needed



Recognition Order Management



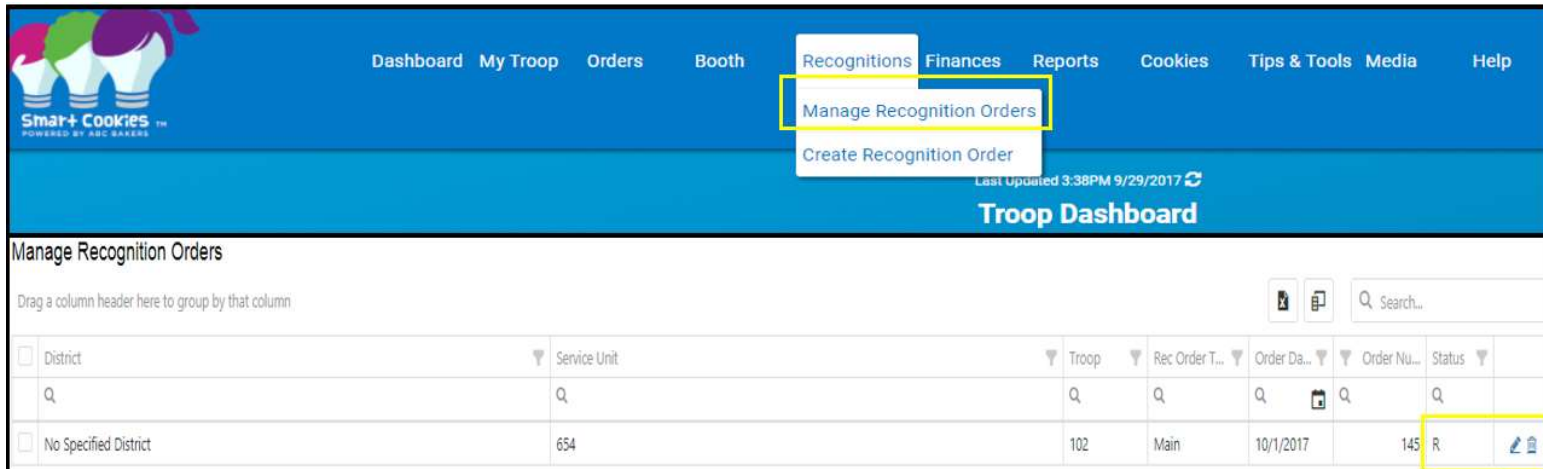
To start, Troops must first **CREATE** their Recognition Order by hovering over Recognitions > click Create Recognition Order




The 'Create Recognition Order' form is shown. It has two radio buttons for 'Troop selection mode': 'Select by Filter' (unselected) and 'Enter Troop Number' (selected). The 'Troop*' field contains the number '102'. The 'Plan Type*' dropdown menu is set to 'Main'. At the bottom right, there are 'Create Order' and 'Cancel' buttons, with the 'Create Order' button highlighted in yellow.

The 'Recognition Order' form is shown. It displays a table with columns: Troop, Girl Registered, Girls Selling, Total Troop Sales, Ave. Sales Registered, and Ave. Sales Selling. The data row shows Troop 102 with 20 girls registered, 20 girls selling, total sales of 8584, and average sales of 429. Below the table is a list of names, with 'Christina Boone' selected. To the right, there is a section for 'Extra Items' with three items: 'Goal Getter Patch' (Quantity: 0), 'Online Patch' (Quantity: 0), and 'Theme Patch' (Quantity: 0). Below this is a 'Recognition Range [70-89]' section. At the bottom, there are 'Review', 'Save and Exit', and 'Cancel' buttons. A note at the bottom states: '*Cancel button will cancel the last selection and return to view recognition order.'

After the Recognition order is created, users access orders under Manage Recognition Orders



The screenshot shows the Troop Dashboard interface. The top navigation bar includes links for Dashboard, My Troop, Orders, Booth, Recognitions, Finances, Reports, Cookies, Tips & Tools, Media, and Help. The 'Recognitions' menu is expanded, with 'Manage Recognition Orders' and 'Create Recognition Order' highlighted in yellow. Below the navigation bar, the 'Troop Dashboard' title is displayed, along with a timestamp 'Last updated 3:38PM 9/29/2017'. The main content area is titled 'Manage Recognition Orders' and features a search bar and a table of orders. The table has columns for District, Service Unit, Troop, Rec. Order T..., Order Da..., Order Nu..., and Status. A yellow box highlights the 'Manage Recognition Orders' menu item and the 'Manage Recognition Orders' icon in the table's action column.

District	Service Unit	Troop	Rec. Order T...	Order Da...	Order Nu...	Status	
Q	Q	Q	Q	Q	Q	Q	
No Specified District	654	102	Main	10/1/2017	145	R	



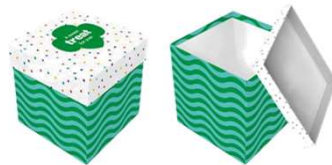
Direct Ship Gift Box ****UPDATE****



Direct Ship GIFT BOX UPDATES

- THE GIFT BOX IS BACK BUT BIGGER!!!
- The gift box now holds 6 packages of cookies, see image below for consumer shopping cart experience
- The fee for the actual box is \$4 (no change from previous seasons)
- Gift Box orders DO qualify for subsidized shipping
- Girls are automatically credited in Smart Cookies for packages sold and rewards earned
- Girls' dashboards are automatically updated with sales for direct ship cookies – no manual entries needed
- User support is available for consumers with Direct Ship/Gift Box questions

25,000
Gift Boxes sold in 2020!



girl scouts
of michigan
shore to shore

Confidential: For internal use only / Confidential : Réserve à l'usage interne

A screenshot of the Girl Scout Direct Ship website's gift box creation interface. The page has a blue header with the 'DIRECT SHIP' logo and a 'Thanks for supporting Girl Scouting' banner. Below the header, there's a navigation bar with 'Home > Gift Box and Cookies' and a shopping cart icon with '0'. The main content area is titled 'Create your own gift box!' and prompts the user to 'Select 6 Girl Scout Cookie Packages to add to your gift box.' It shows a grid of six selected cookie packages: Caramel deLites, Toast-Yay!, Lemonades, Girl Scout S'mores, Shortbread, and Thin Mints. A 'Total: \$28.00 USD' is displayed, along with an 'Add to Cart' button. Below this, there's a section for 'Select "Add Package" to add to your gift box (6 of 6 selected)' with five more cookie options: Caramel deLites, Toast-Yay!, Lemonades, Girl Scout S'mores, and Shortbread.



CREATING TROOP SECURED VIRTUAL BOOTH EVENTS (Troop Booth Links)

How to set up a virtual booth event
How to manage the orders



What is a Troop Secured Virtual Booth Event?

A Troop secured virtual booth event allows customers to order and pay for delicious Girl Scout cookies via credit card in advance of a pick up event to be held at a designated location on a pre-determined date and time

Easy. Safe. Touchless transactions.

Here's how it works – Troop experience

- Troops will secure and set up a location, date and time where customers can pick up their cookie orders drive thru style!
- The Troop volunteer sets up the event information in Smart Cookies and shares the Virtual Troop Booth link via email, text or social media
- Consumers will access the Troop link from which they can make their cookie selections and pay for their order via credit card
- Troop volunteers must approve all virtual booth event orders received
- The customer is notified that their order has been approved for pickup and their credit card has been charged

Here's how it works – Girl Experience

- The Troop volunteer works with the Troop girls to review the approved orders to be packed and labeled for pickup
- The Troop sets up their booth at the designated location on the planned date and time
- Customers drive (or walk) up to the booth, show proof of ID and the order is placed on a table for pick up or is placed in the vehicle

NOTE: Please follow all GSUSA Safety Activity Checkpoints

- The Troop credits the girls for the sales using the Smart Cookies Virtual Booth Divider

Things to consider.....

- **Safety** is our number one priority when participating in cookie sale activities. Just as a traditional booth sale can help you reach customers that extend beyond friends and family, the virtual Troop secured booth sale can provide the same experience. Consider pick up locations that are safe and secure, well lit and allow for an easy flow of vehicle and/or foot traffic in well traveled areas
- Consider how you'll share your Virtual Troop Booth link. Home owners association websites, churches, businesses, social groups or locally planned event websites offer great opportunities to advertise a Girl Scout virtual booth sale event. Ask to participate in a planned event and provide your Troop Booth link to be advertised along with other event details
- Your virtual booth link can be associated with a traditional booth sale allowing for pre-sales that you can have ready for pick up

Other options to carefully consider....

- Your Troop Booth Link can be shared via email, text or social media. Requests for delivery of orders can be added as a option with your Troop Booth Link. Consider the use of social media and how far reaching the results may be. Social media posts can extend far beyond your reasonable delivery area which might generate orders that you would be unable to deliver if you are offering delivery as an option with your Troop link. Sending your link via Facebook messenger to specific contacts might be the better option
- When delivery is activated, ALL currently posted pick-up locations will also show delivery as an option. You'll want to use the delivery feature specifically for those orders that are within a reasonable distance for you. For example, a local business contact would like to purchase cookies for their employees through your Troop. You can create a virtual booth event for the business and enable the delivery feature. The business can place their order for delivery. Your Troop receives the credit which you can then transfer on to your Troop girls. You will be able to cancel any delivery request you do not want to fulfill

Troop Secured Virtual Booth Set-up

How to create the Troop Secured Virtual Booth Event

Booth Information

Appointment Times

Address

Store Name
Walmart

Location Information (Optional)
Union

Virtual Booth Event

Virtual Booth Address
1000 Springfield Rd

City
Union

State
New Jersey

Zip Code
07083

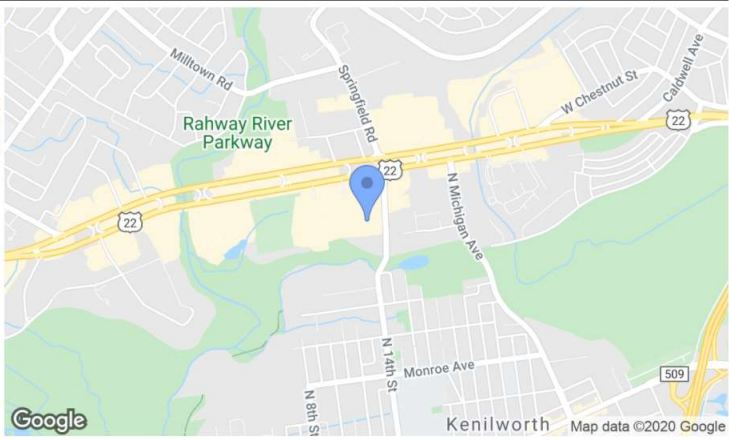
Troop Contact

Store Manager
Cindy
Last Name
Schafly
Email (Optional)
cschafly@meritbank.com
Phone Number
(780) 888-8888

Troop Number
8333

Location Contact

Store Manager
John
Last Name
Manager
Email (Optional)
store@manager.com
Phone Number
(444) 888-8888



Add Event Date and Time

The screenshot shows a mobile application interface for adding an appointment. The title bar is dark blue with the text "Add Appointment Time" and a close icon. Below the title bar, there are two main sections: "1. Pick a Date" and "2. Pick your appointment time".

1. Pick a Date: A calendar for January 2021 is displayed. The days of the week are labeled S, M, T, W, T, F, S. The date 16 is selected and highlighted in blue.

2. Pick your appointment time: This section contains two time selection fields. The first is labeled "Start time" and has radio buttons for AM and PM (PM is selected), and a dropdown menu showing "02:00". The second is labeled "End time" and has radio buttons for AM and PM (PM is selected), and a dropdown menu showing "03:30".

At the bottom of the form, there is a blue bar with a "Save" button. Below this bar, there are two buttons: "Go to Troop Reservations" and "Save".

Creating Multiple Events

Multiple Virtual Booth Events created for the customer to select pick up from on 11/10/20

15 Results

SEARCH

Show Confirmed Reservations Show Pending or Denied Reservations Booths left to distribute

STORE	ADDRESS	CITY	ZIP CODE	DATE	TIME	PREMIUM	TYPE	STATUS	QTY SOLD	TOTAL \$
Cindy's driveway	47 Hillcrest Avenue	Cranford	07016	Saturday, Nov 14	09:00 AM - 09:30 AM	<input type="checkbox"/>	VIRTUAL_PICK_UP		0	0
Cindy's driveway	47 Hillcrest Avenue	Cranford	07016	Saturday, Nov 21	02:00 PM - 04:00 PM	<input type="checkbox"/>	VIRTUAL_PICK_UP		50	254
Cindy's driveway	Pending Distribution 47 Hillcrest Avenue	Cranford	07016	Saturday, Nov 28	05:00 PM - 06:00 PM	<input type="checkbox"/>	VIRTUAL_PICK_UP		5	25

Customer view when clicking on the Troop Virtual Booth Sale link on 11/15/20

Enter your pick up information

First Name *
Cookie

Last Name *
Customer

Email Address *
customer@order.com

Mobile Number *
(667) 777-4444

I consent to receiving communication via text message.

Select pick up location

- November 21, 02:00 PM to 04:00 PM
Cindy's driveway, Cranford, 47 Hillcrest Avenue, Cranford, NJ, 07016
- November 28, 05:00 PM to 06:00 PM
Cindy's driveway, Cranford, 47 Hillcrest Avenue, Cranford, NJ, 07016

Next

My Reservations

Troop Reservations

Lottery	First Come, First Served (FCFS)	Troop Secured	Council Reservations
Premium Wins 1 Premium Wins Max 0	Premium Reservations 9 Premium Reservations Max 2	Approved 0	Premium 0
Total Wins 3 Total Wins Max 0	Total Reservations 1 Total Reservations Max 20	Denied 0	Total 0
Requests 6 Requests Max 0		Pending 0	
<input checked="" type="checkbox"/> Show Results	<input checked="" type="checkbox"/> Show Results	<input checked="" type="checkbox"/> Show Results	<input checked="" type="checkbox"/> Show Results

SERVICE UNIT 603 TROOP 93333

Troop: 93333 Name: Cindy Schafer Phone: (758) 889-9999 Email: ccschafer@interlake.com

9 Results Share Booth Locations [f](#) [l](#)

Show Confirmed Reservations
 Show Pending or Desired Reservations
 Booths left to distribute

STORE	ADDRESS	CITY	ZIP CODE	DATE	TIME	PREMIUM	TYPE	STATUS	QTY SOLD	TOTAL \$
Virtual pickup test	1650 north downs lane	Huntersville	28078	Friday, Nov 20	04:00 PM - 05:30 PM	<input type="checkbox"/>	VIRTUAL_PICKUP		0	0
Virtual pickup test	1650 north downs lane	Huntersville	28078	Thursday, Dec 31	04:00 PM - 05:30 PM	<input type="checkbox"/>	VIRTUAL_PICKUP		0	0
Walmart	209 E Ridgeville Blvd	Mount Airy	21771	Thursday, Feb 18	04:00 PM - 05:00 PM	<input checked="" type="checkbox"/>	LOTTERY	WIN	0	0
Hights	1329 Defense Highway	Gambills	21054	Thursday, Mar 04	03:00 PM - 06:00 PM	<input type="checkbox"/>	LOTTERY	WIN	0	0
Dollar Tree	1641 Crofton Center	Crofton	21114	Thursday, Jan 07	11:00 AM - 01:00 PM	<input type="checkbox"/>	LOTTERY	WIN	0	0
Sunoco	1025 RT 9 N	Gambills	21054	Monday, Nov 16	06:00 PM - 08:00 PM	<input type="checkbox"/>	FCFS		0	0
Virtual pickup test	1650 north downs lane	Huntersville	28078	Saturday, Nov 28	09:00 AM - 11:00 AM	<input type="checkbox"/>	VIRTUAL_PICKUP		0	0
Walmart	209 E Ridgeville Blvd	Mount Airy	21771	Thursday, Feb 18	04:00 PM - 05:00 PM	<input type="checkbox"/>	VIRTUAL_PICKUP		0	0
Walmart	300 Springfield Rd	Union	27083	Saturday, Jan 16	02:00 PM - 03:30 PM	<input type="checkbox"/>	VIRTUAL_PICKUP		0	0

Booth Sale Summary

Other	TV	SMR	LSM	GB	TM	FPF	DD	PS	GFC
0	0	0	0	0	0	0	0	0	0

Setting up dates to accept orders

Go to where you want to paste it, right click, choose PASTE.

Troop Virtual Booth

Please set the Begin date and End date for your troop's virtual booth sale. Once these dates are saved, your virtual booth link will appear at the bottom to share with your friends and family via email or social media.

Begin accepting sales: 11/4/2020

End accepting sales: 2/18/2021

Allow delivery for Virtual Booth Sale?
 Yes No

<https://uatapp.abcsmartcookies.com/#/virtual-booth-landing/af52f4a8-b2ad-440e-80aa-3ad326ed30a3> [Copy Link](#)

Select link by clicking Copy Link.
Go to where you want to paste it, right click, choose PASTE.

Orders via your Troop virtual booth link can only be placed between these dates. You may change these dates at any time
Reset the dates for each planned event

Share your Troop Virtual Booth Link

Troop Virtual Booth

Please set the Begin date and End date for your troop's virtual booth sale. Once these dates are saved, your virtual booth link will appear at the bottom to share with your friends and family via email or social media.

Begin accepting sales

11/4/2020



End accepting sales

2/18/2021



Allow delivery for Virtual Booth Sale?



Yes



No

<https://ufapp.abcsmartcookies.com/#/virtual-booth-landing/afd2f4a8-b2ad-440e-90aa-3ad326ed30a3>

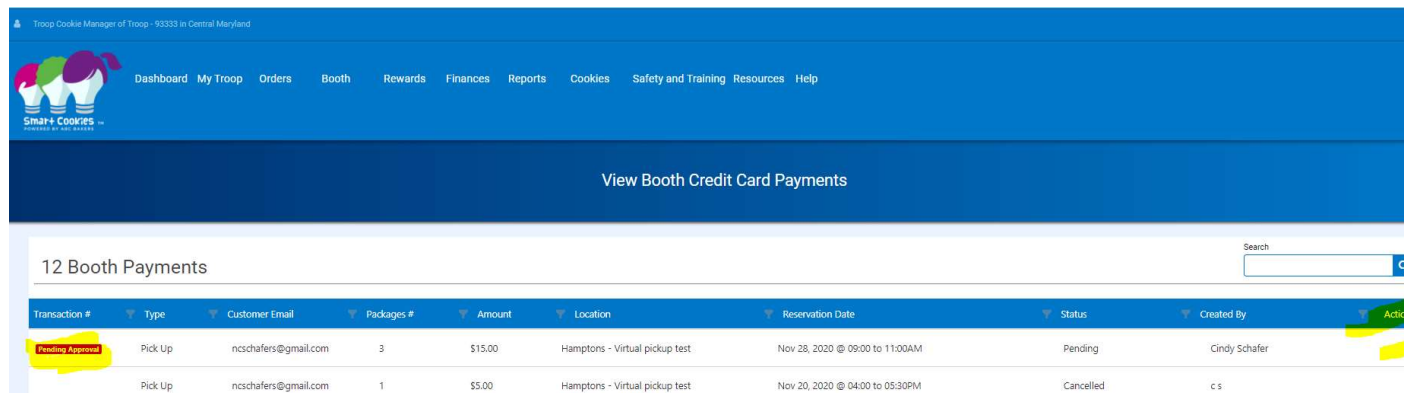
Copy Link

Select link by clicking Copy Link.
Go to where you want to paste it, right click, choose PASTE.

Update Information

- Email
- Text
- Social Media

Review orders received



The screenshot shows the 'Troop Cookie Manager' interface for Troop 93333 in Central Maryland. The page title is 'View Booth Credit Card Payments'. Below the title, there is a search bar and a table with 12 booth payments. The table has columns for Transaction #, Type, Customer Email, Packages #, Amount, Location, Reservation Date, Status, Created By, and Action. The first row is highlighted in yellow and has a 'Pending Approval' label. The second row is also highlighted in yellow and has a 'Cancelled' status.

Transaction #	Type	Customer Email	Packages #	Amount	Location	Reservation Date	Status	Created By	Action
	Pick Up	ncschafers@gmail.com	3	\$15.00	Hamptons - Virtual pickup test	Nov 28, 2020 @ 09:00 to 11:00AM	Pending	Cindy Schafer	
	Pick Up	ncschafers@gmail.com	1	\$5.00	Hamptons - Virtual pickup test	Nov 20, 2020 @ 04:00 to 05:30PM	Cancelled	c s	


- Click on the ellipsis under the Action button to open the order and review it

Approve or cancel the sale




Rectangular Ship Selected Pick up : Hamptons - Virtual pickup test, 1650 north downs lane, Huntersville, NC, 28078 on Nov 28, 2020 @ 09:00 to 11:00AM

Customer Details

First Name: Cindy	Last Name: Schafer
Email Address: ncschafers@gmail.com	
Mobile Number: (555) 444-6666	Can text customer?: No



Cookie Packages

 Lemonades	1
 Shortbread	1
 Thin Mints	1
Total	\$15.00

Virtual Booth Sales Details

Sale Number: 238537	Date sold: Nov 18, 2020
Sale status: Pending	Selected for Donation if Undeliverable?: No
Paid: No	

Confidential: For internal

Order report – preparing your orders

The screenshot shows the 'Troop Cookie Manager' interface for Troop - 93333 in Central Maryland. The navigation bar includes: Dashboard, My Troop, Orders, Booth, Rewards, Finances, Reports, Cookies, Safety and Training, Resources, and Help. The 'Reports' section is active, displaying 'My 10 Favorite Reports' with 'Girl Cookie Order Detail Summary' and 'Troop Balance Summary'. Below this are two columns: 'Report Categories' (Booths, Entity, Finance, Orders, Rewards, Inventory & Delivery) and 'Reports' (Available Booth Sale Summary, Booked Booth Sales Summary, Booth Sale Location, Booth Sales Credit Card Transactions Export, Smart Booth Divider Sales Export, Troop Secured Booth Info Export). The 'Booth Sales Credit Card Transactions Export' report is selected and highlighted. To the right of the 'Reports' list are links for 'Preview It' and 'Report Info'. At the bottom of the report list are buttons for 'Add to Favorites' and 'Go To Report'.

Sort your orders by location and date

Type	Transaction#	CreatedUser	CustomerEmail	CustomerMobileNumber	CanTextCustomer?	Amount	Location	Address	ReservationDate	ReservationStartTime	ReservationEndTime	Status	TimeStamp	CShare	TY	SMR	LEM	SB	TM	PBP	CD	PBS	GFC	Total
Pick Up		Chris McDaniel	customer@email.com	8042398115	No		Hamptons - Virtual	1650 north downs lane, , Huntersville, NC, 28078	11/20/2020 12:00:00 AM	04:00 PM	05:30 PM	Approved & Paid	10:14:32	0	2	0	0	0	2	0	0	0	0	4
Pick Up		c s	customer@email.com	5555555555	Yes		Hamptons - Virtual	1650 north downs lane, , Huntersville, NC, 28078	11/20/2020 12:00:00 AM	04:00 PM	05:30 PM	Approved & Paid	16:29:42	0	1	0	0	0	1	1	1	0	0	4
Pick Up		cindy schafer	customer@email.com	8887776666	No		Hamptons - Virtual	1650 north downs lane, , Huntersville, NC, 28078	11/20/2020 12:00:00 AM	04:00 PM	05:30 PM	Approved & Paid	16:27:35	0	0	2	0	0	0	0	0	0	0	2
Pick Up	815750329	Chris McDaniel	customer@email.com	8042398115	Yes		Hamptons - Virtual	1650 north downs lane, , Huntersville, NC, 28078	11/20/2020 12:00:00 AM	04:00 PM	05:30 PM	Approved & Paid	09:24:10	0	0	0	3	0	0	0	0	0	0	3
Pick Up	815945475	Chris McDaniel	customer@email.com	8042398115	Yes		Hamptons - Virtual	1650 north downs lane, , Huntersville, NC, 28078	11/20/2020 12:00:00 AM	04:00 PM	05:30 PM	Approved & Paid	10:41:58	0	1	0	0	0	1	0	0	0	0	2
Pick Up	816737887	Cindy Schafer	customer@email.com	9083477081	Yes		Hamptons - Virtual	1650 north downs lane, , Huntersville, NC, 28078	11/20/2020 12:00:00 AM	04:00 PM	05:30 PM	Approved & Paid	13:08:31	0	3	0	3	0	3	3	3	0	0	15
Pick Up	854460452	Cindy Regression	customer@email.com	9083477081	No		Hamptons - Virtual	1650 north downs lane, , Huntersville, NC, 28078	11/20/2020 12:00:00 AM	04:00 PM	05:30 PM	Approved & Paid	01:12:51	2	0	0	0	0	2	0	0	0	0	4

- Report provides the detail on each order that needs to be filled
- Use this report to work with your Troop girls to fulfill each order
- Label and tag each order to make the easily identifiable and ready for pick-up

Managing order pick-up day!

- Load your pre-packed and labeled orders into your car
- Set up at your pick up location 10 minutes before pickups start. Be sure to have signage visible for customer to locate you.
- Orders will have been paid for when approved for pick up, no cash is needed for this event if you are just fulfilling preplaced orders
- Set your orders up so that you can find them easily as customers pull up in their vehicles or walk up
- The email order confirmation the customer receives advises them to bring ID or a copy of their order confirmation to identify themselves
- Check the ID and have the order available for the customer to pick up, or place the order in the customer's car if you are having curbside pick-up.

Marking orders as delivered

- Return to the Booth Menu and View Booth Credit Card Payments
- Locate the order, click the ellipsis under the Action heading and click on Set as Delivered

Transaction #	Type	Customer Email	Packages #	Amount	Location	Reservation Date	Status	Created By	Actions
861936281	Pick Up	ncschafers@gmail.com	3	\$15.00	Hamptons - Virtual pickup test	Nov 28, 2020 @ 09:00 to 11:00AM	Approved & Paid	Cindy Schafe	View Details Refund Set as Delivered

- The customer will receive an email confirming the order has been delivered
- The order status will change to delivered on the View Booth Credit Card Payments page

Crediting girls for Troop virtual booth sales

- Navigate to My Reservations, Booth events needing to be distributed will be highlighted
- Click on the menu under the action header

Hights	1329 Defense Highway	Gambrills	21054	Thursday, Mar 04	03:00 PM - 06:00 PM	<input type="checkbox"/>	LOTTERY	WIN	0	0	⋮
Dollar Tree	1641 Crofton Center	Crofton	21114	Thursday, Jan 07	11:00 AM - 01:00 PM	<input type="checkbox"/>	LOTTERY	WIN	0	0	⋮
Sunoco	1025 RT 3 N	Gambrills	21054	Monday, Nov 16	06:00 PM - 08:00 PM	<input type="checkbox"/>	FCFS		0	0	⋮
Virtual pickup test	1650 north downs lane	Huntersville	28078	Saturday, Nov 28	09:00 AM - 11:00 AM	<input type="checkbox"/>	VIRTUAL_PICK_UP		3	15	⋮
Walmart	209 E Ridgeville Blvd	Mount Airy	21771	Thursday, Feb 18	04:00 PM - 05:00 PM	<input type="checkbox"/>	VIRTUAL_PICK_UP		0	0	⋮
Walmart	900 Springfield Rd	Union	07083	Saturday, Jan 16	02:00 PM - 03:30 PM	<input type="checkbox"/>	VIRTUAL_PICK_UP		0	0	⋮

Transfer credit to girls

Virtual Booth Divider

Total Virtual Booth Sale Summary (Packages)

Total Left to Distribute			Total Distributed			Total Sold			
3			0			3			
You MUST distribute all the packages sold to the girls in your troop.									
CShare	TY	SMR	LEM	SB	TM	PIP	CD	PBS	GFC
0	0	0	1	1	1	0	0	0	0

2 Girls

GIRL NAME	CShare	TY	SMR	LEM	SB	TM	PIP	CD	PBS	GFC	PACKAGES SOLD
Girl One	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
Two Girl	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	0
Packages left to Distribute	0	0	0	1	1	1	0	0	0	0	3
Troop Total	0	0	0	0	0	0	0	0	0	0	0



2021 Touchless Transaction Enhancements

Simply RIGHT CLICK on the link below, then select “Open Hyperlink” to access ABC Baker’s tutorial on the full suite of online sales tools, including ALL of the new virtual features!

[Online Sales Management YouTube Video - Including VIRTUAL NEW FEATURES!](#)





ABC is investing in new Smart Cookies features to enable more touchless transactions

Features being added for 2021 season

Credit card payment for ecard girl delivery orders with refund capability for Troop users

Girl social media URL enhancement to allow for girl delivery sales options with credit card payment

Automatic credit of Direct Ship order from GSUSA universal link to a troop (based on zip code)

Virtual Booth Troop link with credit card capability – COMING SOON!!!



New for 2021!

Credit Card Pre-payment with Girl Delivery eCards



Girl Experience: Select contacts to receive e-card

Rectangular Snip

Select Contact Delivery Type Create Message Review & Confirm

You are here!

Who do you want to send e-card to?

Search

Select All

Name	Email Address	Language	Send e-card
ChrisE McDanielE	chris.mcdaniel@westonfoods.com	English	<input type="checkbox"/>
Cindy Schafer	ncschafers@gmail.com	English	<input checked="" type="checkbox"/>
cindy.schafer	cindy.schafer@westonfoods.com	Spanish	<input type="checkbox"/>

First Name: Last Name: Email:

English Spanish

Next


Girl Experience: Provide the option for Girl Delivery


Rectangular Ship

Select Contact Delivery Type Create Message Review & Confirm

You are here!

Who will have Girl Delivery Option?

 **Girl Delivery** Some of these people may live close to you. If you want to give them the option to have you deliver the cookies, check the Girl Delivery boxes below on the right!
Note: if you offer girl delivery, you must deliver the cookies to the customer and collect the payment.

 **Direct Ship** All customers will automatically be sent an invitation to buy cookies that will be paid for online via credit card and shipped directly to the customer via Smart Cookies Direct Ship. *Shipping charges will apply.

Search

Select All

Name	Email Address	Language	Direct Ship	Girl Delivery
Cindy Schafer	ncschafers@gmail.com	English	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Back Next

Girl Experience: Personalize the e-card invitation

Select Contact Delivery Type **Create Message** Review & Confirm

You are here!

Create your personal messages

- Help me reach my goal of packages.
- This year, my troop and I are using our cookie earnings to:
- My favorite cookie is
- You can always select "Cookie Share" and the packages sold will be donated to:
- Thank you for supporting Girl Scouts!

Girl Experience: Send e-card invitation

The screenshot shows a four-step process: Select Contact, Delivery Type, Create Message, and Review & Confirm. The 'Review & Confirm' step is active, indicated by a 'You are here!' callout. The main content area displays a preview of the e-card invitation with the following text:

With this invitation your customer will have the added option to select girl delivery for their cookie order.

Dear <Customer First Name>:

Hi Girl Scout Cookie time! Ready to order your favorite cookies and power unique and amazing experiences for my troop and me all year long?

The Girl Scout Cookie Program allows me to promote leadership the Girl Scout way by running my own cookie business, I earn money to advance my Girl Scouting experience and learn essential life skills that will benefit me today and in the future. The goal is to 100 percent of the proceeds stay local, so you can feel good about helping your community with every bite.

Help me reach my goal of 1000 packages.

This year, my troop and I are using our cookie earnings to take a trip to Savannah.

My favorite cookie is Treat'Em!

You can always select "Cookie Share" and the packages sold will be donated to Operation Cookie Share.

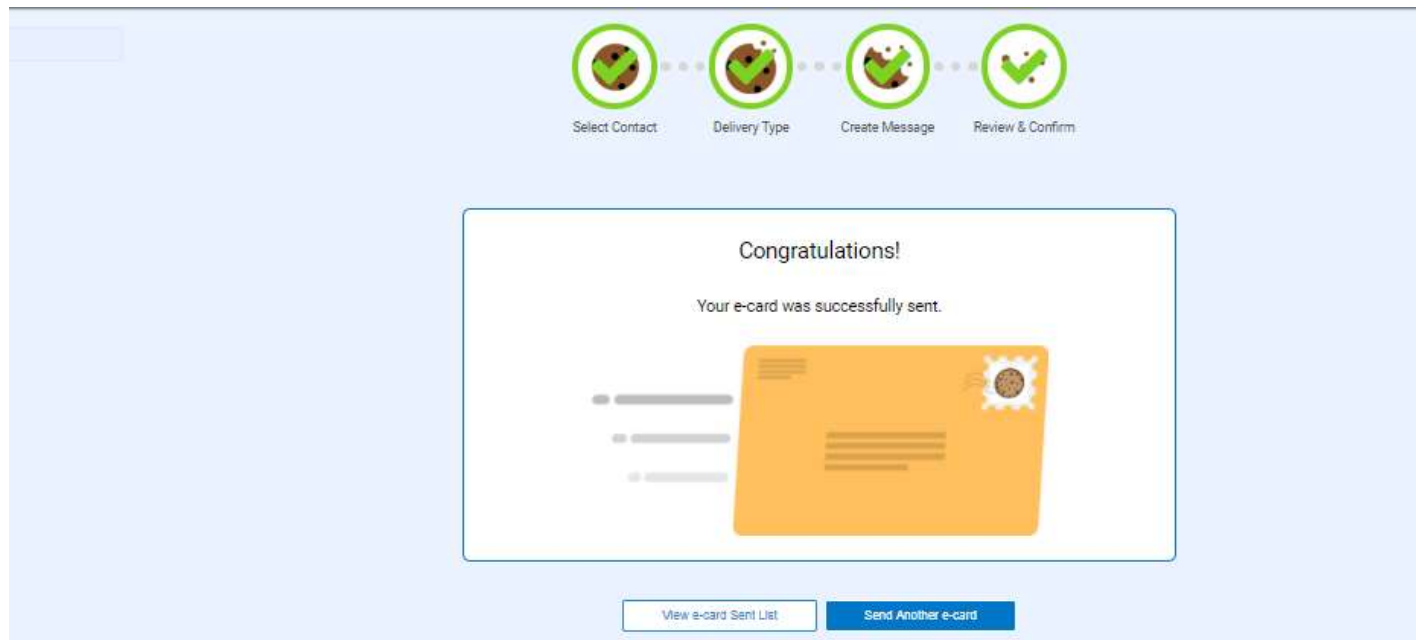
Thank you for supporting Girl Scouts!

Thank you, <Girl First Name>

The preview also shows two buttons: 'DIRECT SHIP' and 'Girl Delivers'. To the right of the preview, it says 'You are sending to the following people:' followed by a list with a checkmark next to 'Cindy Schaefer'.

At the bottom of the screen, there are 'Back' and 'Send now!' buttons.

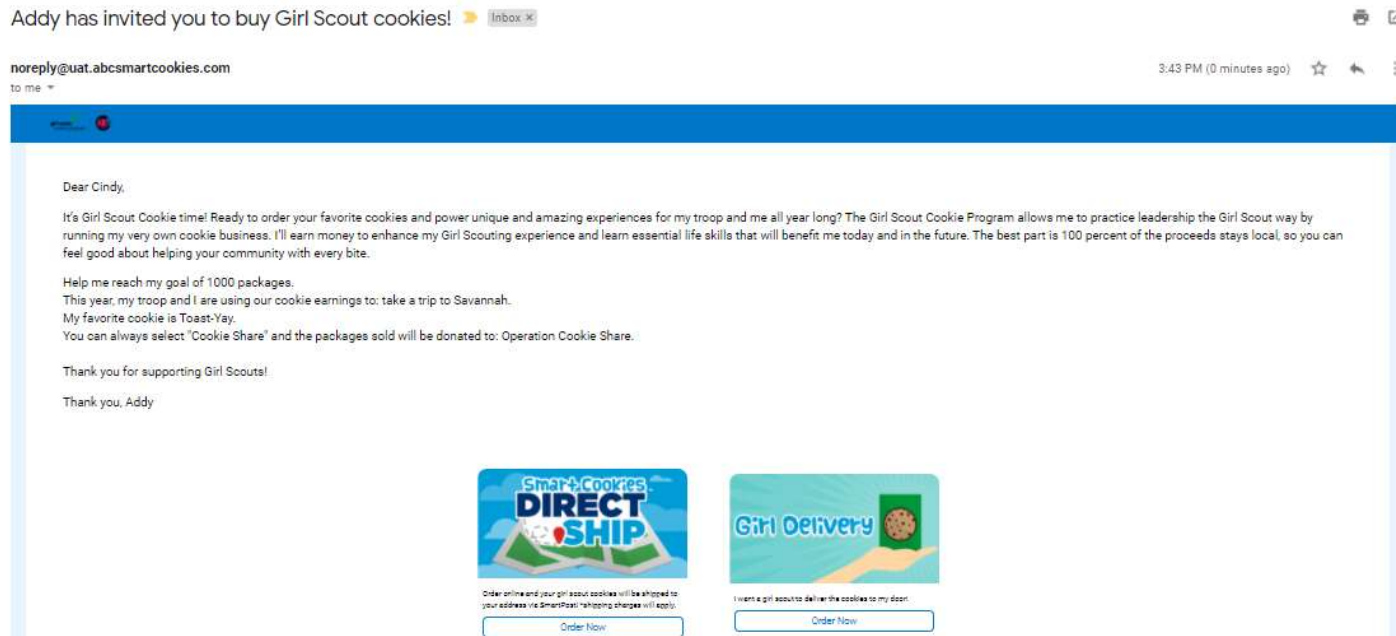
Girl Experience: eCard sent confirmation



New Consumer Experience: Prepay with Girl Delivery eCard Invitation



Customer receives invitation –selects Girl Delivery



Customer enters delivery information

Dear Cindy,

It's Girl Scout Cookie time! Ready to order your favorite cookies and power unique and amazing experiences for my troop and me all year long? The Girl Scout Cookie Program allows me to practice leadership the Girl Scout way by running my very own cookie business. I'll earn money to enhance my Girl Scouting experience and learn essential life skills that will benefit me today and in the future. The best part is 100 percent of the proceeds stays local, so you can feel good about helping your community with every bite.

Help me reach my goal of 1000 packages.

This year, my troop and I are using our cookie earnings to: take a trip to Savannah.

My favorite cookie is Toast-Yay.

You can always select "Cookie Share" and the packages sold will be donated to: Operation Cookie Share.

Thank you for supporting Girl Scouts!

Thank you, Addy

Required fields indicated by *

Delivery Details

First Name *	<input type="text" value="Cindy"/>	Home Address *	<input type="text" value="10000 Greenpond Ln"/>		
Last Name *	<input type="text" value="Schafer"/>	Suite/Apt. #	City *	<input type="text" value="Huntersville"/>	
Email Address *	<input type="text" value="ncschafers@gmail.com"/>	State *	<input type="text" value="North Carolina"/>	Zip Code *	<input type="text" value="28078"/>
Phone Number	<input type="text"/>	Language *	<input checked="" type="radio"/> English <input type="radio"/> Spanish		

Cookie Order

Selects option to order and pay now or pay on delivery

Account Information











Account Name: Account # City:

mail address: State: Zip Code:

Phone Number: Language: English Spanish

Cookie Order

[Clear Order](#)

			PACKAGES
	Cookie Stone i	\$0.00	<input type="text" value="0"/>
	Tiramisu i	\$0.00	<input type="text" value="0"/>
	S'mores i	\$0.00	<input type="text" value="0"/>
	Lemonade i	\$4.00	<input type="text" value="1"/>
	Sandwich i	\$3.00	<input type="text" value="1"/>
	Hot Cocoa i	\$0.00	<input type="text" value="0"/>
	Peanut Butter Pies i	\$0.00	<input type="text" value="0"/>
	Caramel Squares i	\$0.00	<input type="text" value="0"/>
	Peanut Butter Sandwich i	\$0.00	<input type="text" value="0"/>
	Caramel Chocolate Chip i	\$0.00	<input type="text" value="0"/>
Total:		\$6.00	2

WARNING FOR CALIFORNIA RESIDENTS
WARNING: Consuming these products can expose you to chemicals including acrylamide, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov/food

Order and pay now option pops up the credit card payment screen

Your order cannot be confirmed until your credit card payment has been successfully completed. Please enter your credit card information and click Pay Now to complete.

Total \$12.00

Discover VISA Mastercard

Rectangular Smp

CARD NUMBER*

This page is currently in test mode. Do not use real/active card numbers.

.....

CARD EXPIRATION*

MM / YYYY

CARD CVV*

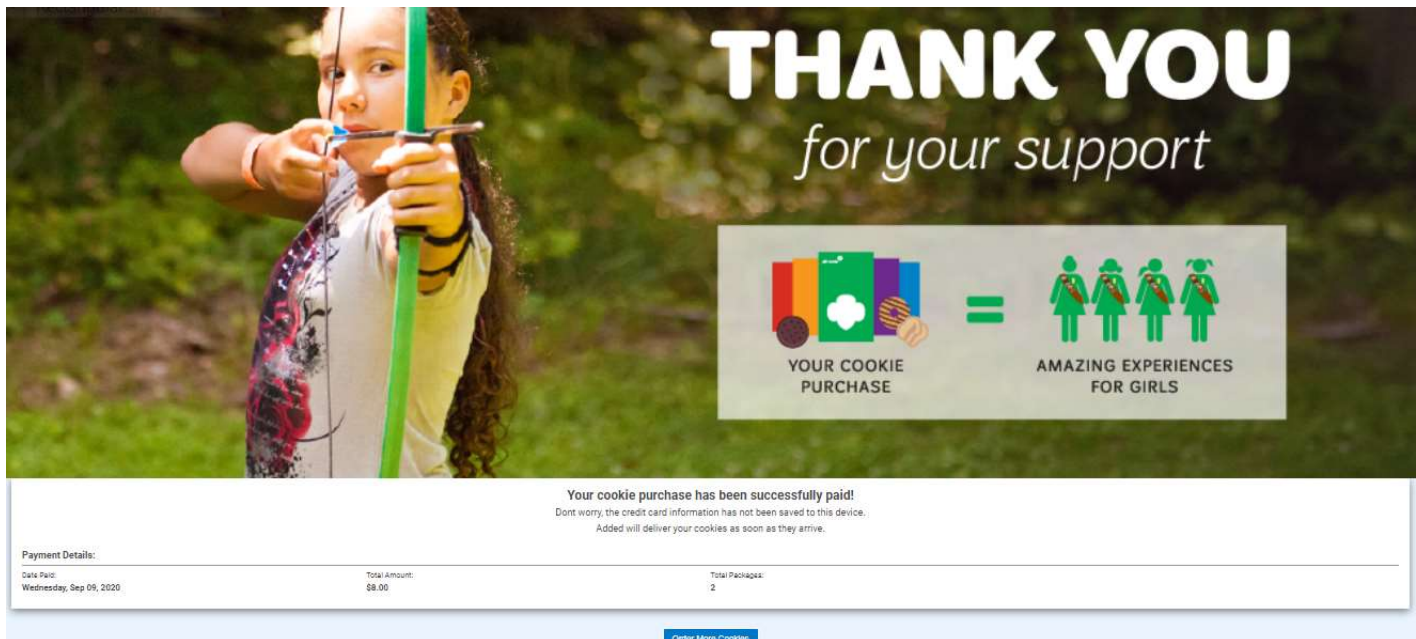
CVV

CARD HOLDER BILLING ADDRESS ZIP CODE*

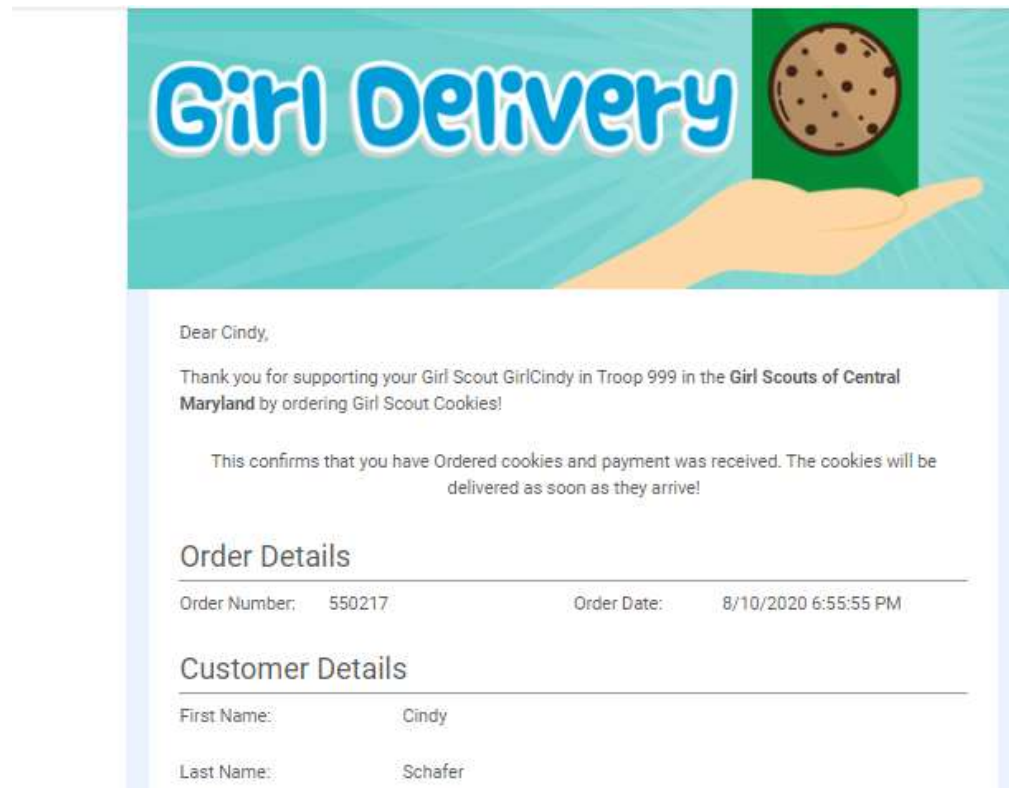
12345

Back Pay Now

Confirmation page appears when order is successfully placed





Customer and parent receive order confirmation email



Girl Dashboard shows the order in ordered and paid status (not delivered)

29 Girl Orders Search

[Print Report](#) [New Direct Ship](#) [New Girl Delivery](#)

Customer	Order Date	Source	Type	Status	Amount	Paid	Payment Method	Actions
Cindy Schafer	September 9, 2020	e-card	Girl Delivery	Ordered	\$8.00	Yes	Credit Card	 

Upon delivery, the girl edits the order and marks the order as delivered

The screenshot shows a web form titled "Delivery & Payment Details". At the top, there is a summary bar with a blue background. It contains the following information:

- Item: Caramel Chocolate Chip (with a small icon)
- Price: \$0.00
- Quantity: 0

Below this is a dark blue bar with the following information:

- Label: Totals
- Price: \$16.00
- Quantity: 4

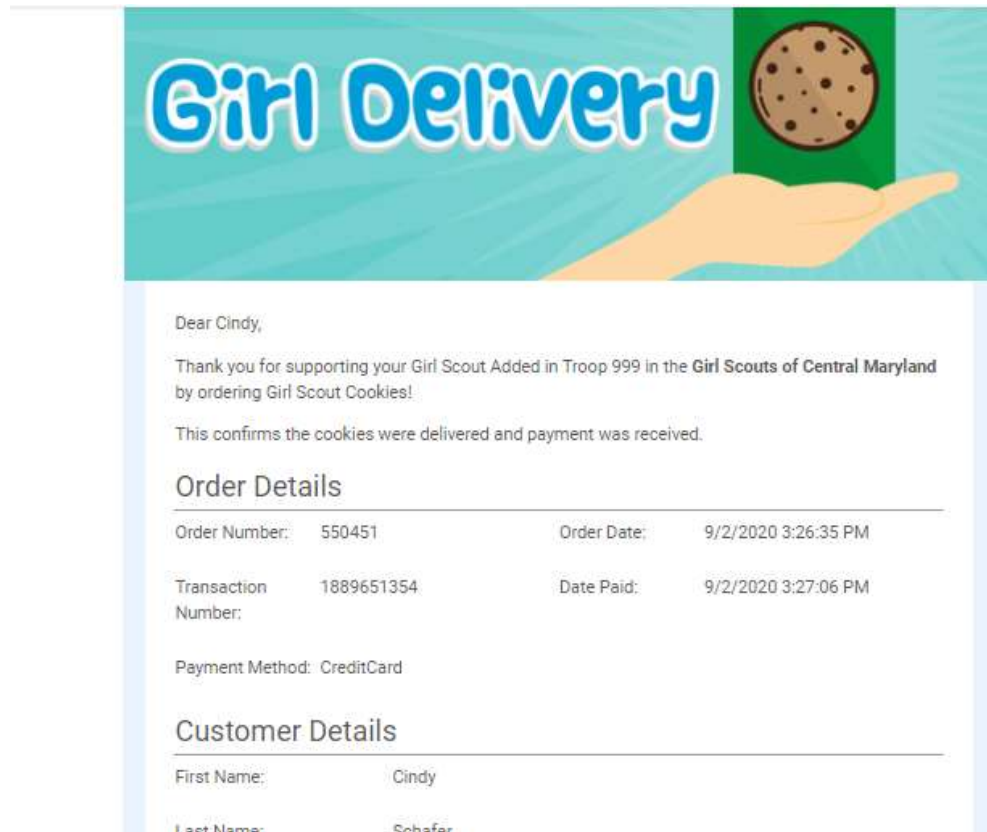
The main section of the form is titled "Delivery & Payment Details" and contains three sections:

- Status:** Two radio buttons are present. "Ordered" is unselected, and "Delivered" is selected and highlighted with a yellow background.
- Paid:** Two radio buttons are present. "Yes" is selected with a blue dot, and "No" is unselected.
- Payment Method:** One radio button labeled "Credit Card" is selected with a blue dot.

At the bottom left of the form, there is a small note: **This order is paid on 08/24/2020*

At the bottom of the form, there are two buttons: "Back" (white with a blue border) and "Save" (solid blue).



Customer receives confirmation of delivery



Girl's dashboard is updated to show order is in delivered status

29 Girl Orders Search

[Print Report](#) [New Direct Ship](#) [New Girl Delivery](#)

Customer	Order Date	Source	Type	Status	Amount	Paid	Payment Method	Actions
Cindy Schafer	September 9, 2020	e-card	Girl Delivery	Delivered	\$8.00	Yes	Credit Card	 



New for 2021!

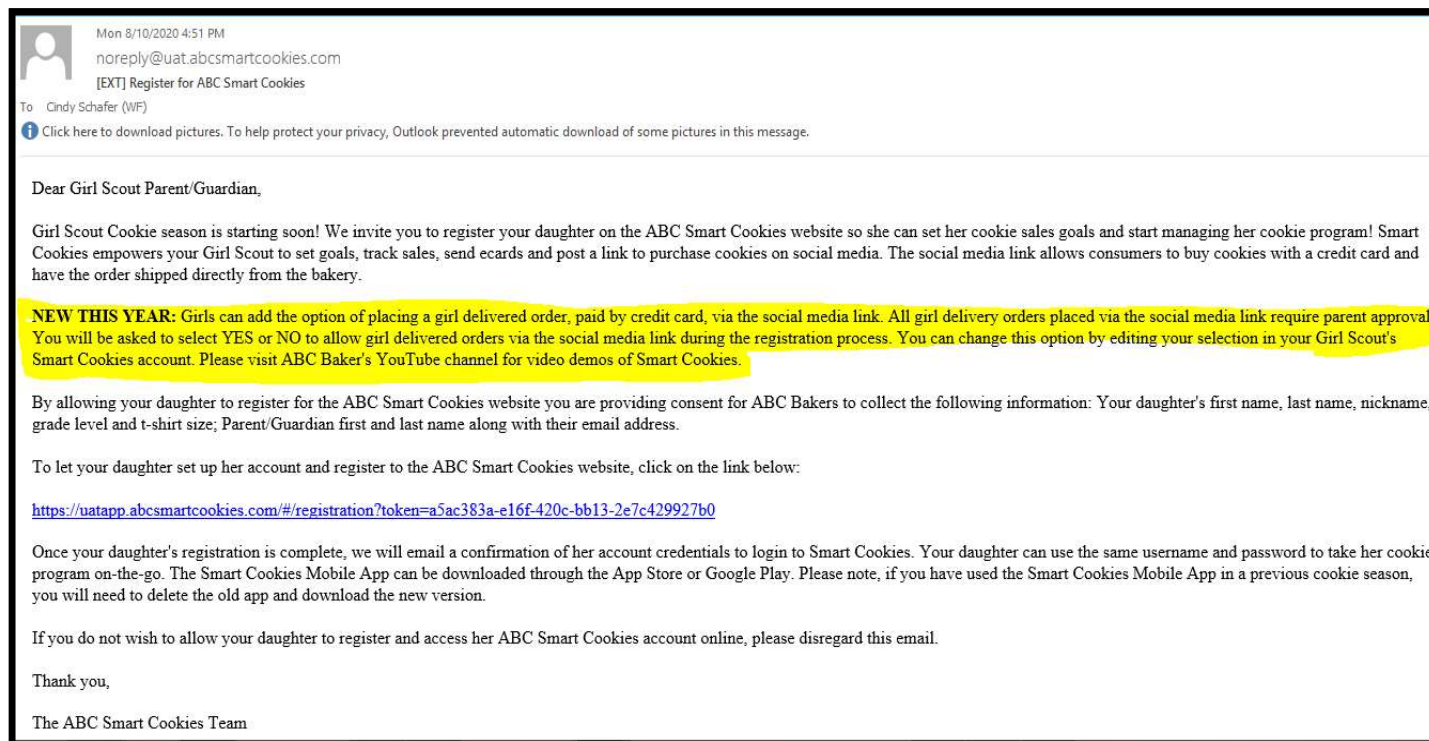
Girl Delivery ADDED to Social Media Link



Updated Girl Registration email



Updated Smart Cookies Girl Registration invitation




Registration page

Required fields indicated by *


Troop Info

Council	Girl Scouts of Central Maryland	Service Unit	643
Troop Number	999	Girl Level	Unassigned

 [Rectangular Snip](#)

Parent Info

Parent/Guardian First Name	Mom	Parent/Guardian Email	Cindy.Schafer@WestonFoods.com
Parent/Guardian Last Name	GiriSchafer	Parent Phone Number *	(704) 892-0881



Girl Info

First Name	GiriCindy
Last Name	GiriSchafer

Create your username and password that you will use to sign into Smart Cookies and start managing your cookie sale!

Yes No [Opt-in for Social Link Girl Delivery Order](#)

Username (cannot be email address) *	<input type="text" value="cindys2021"/>	Nickname	<input type="text" value="Cindy"/>
Enter Password *	<input type="password"/>	School Grade Level	<input type="text" value="Five"/>
Re-enter Password *	<input type="password"/>	Appare i	<input type="text" value="Regular - XL"/>
		Book i	<input type="text" value="Regular - Large"/>

By clicking Submit, you are agreeing to the [Terms and Conditions](#)

Info button help



This feature will add the option for girl delivered orders to be placed via the social media link.

Opt-in for Social Link Girl Delivery Order ^{*} 

Yes No

Registration confirmation

You've successfully registered!

Let's get started with your Girl Scout Cookie Program, GirlCindy! Go to www.abcsmartcookies.com to login!

ALSO VISIT
girlscoutcookies.org | girlscouts.org | [Booth Locator](#)

My Smart Cookies Social Media Link

My Smart Cookies Social Media Link


Share this link with your friends and family via email or social media. When they buy cookies with this link, you will be one step closer to your goal!

<https://uatapp.abcsmartcookies.com> [Copy Link](#)

Select link by clicking Copy Link.
Go to where you want to paste it, right click, choose PASTE.

Girl Profile Update – Select opt in for URL

GirlCindy's Profile
Girl Scouts of Central Maryland | Troop 999


GirlCindy GirlSchafer

Council: Girl Scouts of Central Maryland
Service Unit: 643
Troop: 999

[Return to My Profile](#)

Girl Info

Username: cindys2021
Current Password:
Nickname (Optional): Cindy
New Password:
School Grade Level*: Five
Re-Enter Password:
Apparel*: Regular - XL
Socks*: Regular - Large

Opt-in for Social Link Girl Delivery Order

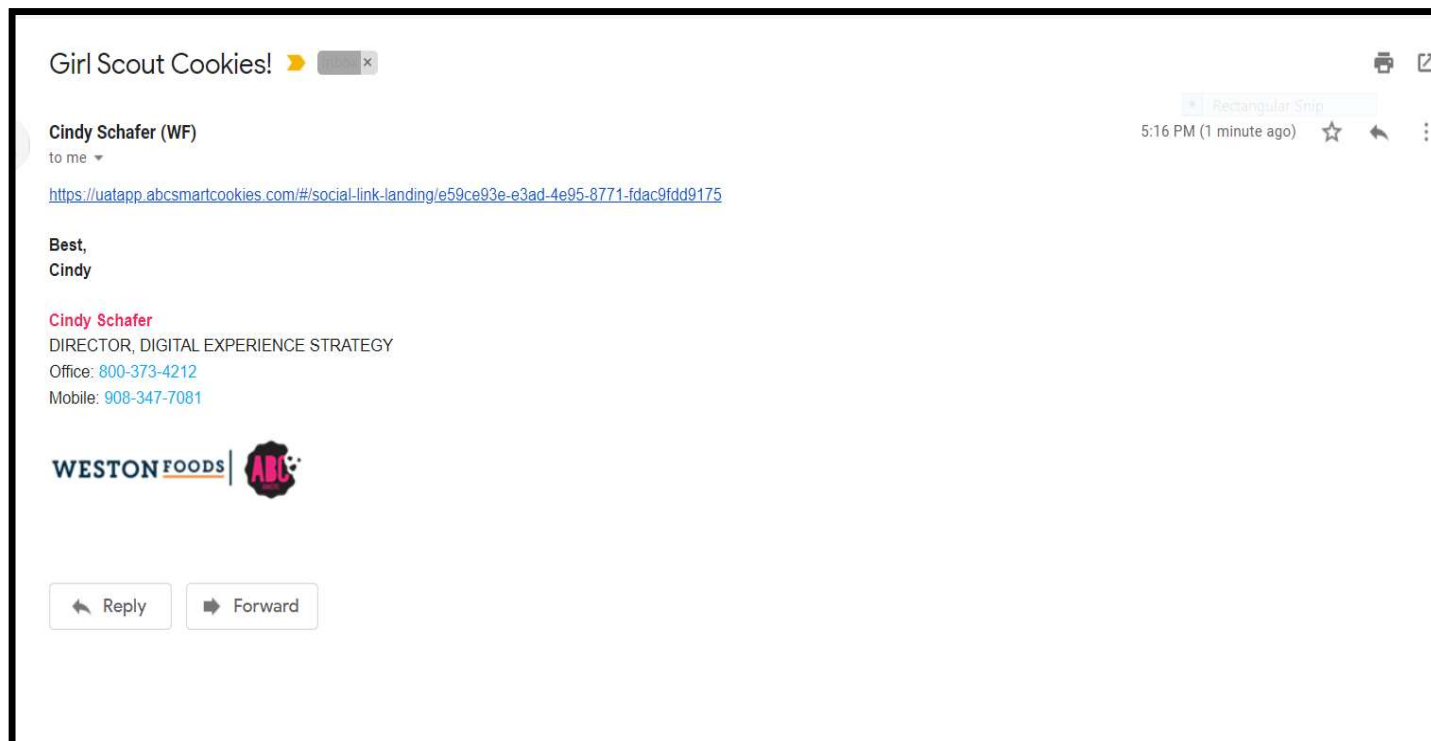
Parent/Guardian Info

Parent/Guardian First Name: Mom
Parent/Guardian Email: Cindy.Schafer@WestonFoods.com
Parent/Guardian Last Name: GirlSchafer
Parent/Guardian Phone Number*: (704) 892-0881

! Please contact your troop leader if any of the information provided above is incorrect

[Back](#) [Save](#)

Consumer experience –Girls can send Social Media link via email, social media or text message



Social Media Link – Direct Ship or Girl Delivery

Powered by Cookies!

Thank you for supporting my role in the largest girl-led entrepreneurial program in the world.


Every box of Girl Scout Cookies you order will get me one step closer to realizing my cookie goals, discovering new experiences, and making my cookie season a success!

Thanks again for supporting Girl Scouts!

- Cindy

[Start Direct Ship Order](#) [Start Girl Delivery Order](#)


Place an order to be shipped directly from the bakery. Place an order for delivery to your local address. *Requires parent approval.



Your Purchase = Amazing Experiences!

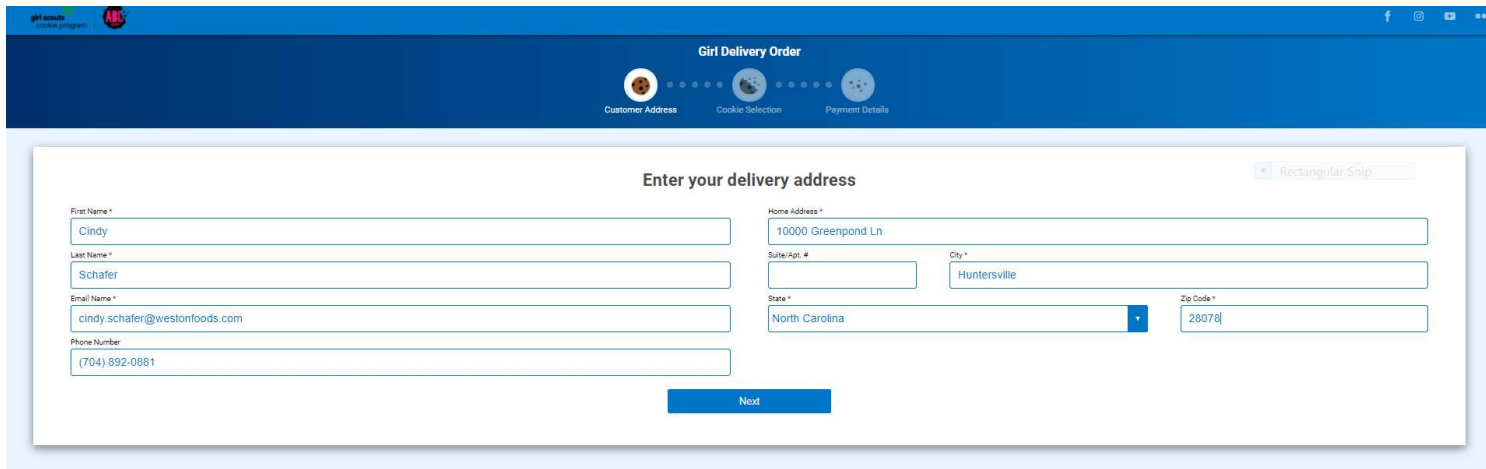
Did you know that 100% of the cookie proceeds stay with my local Girl Scout Council?

Whether it's an unforgettable trip, a community service project, or the opportunity to build a lifetime of memories at camp, proceeds from your purchase will help fund amazing local experiences!



Leading Like a Girl!

Girl Delivery – Step 1: complete delivery info



The screenshot shows a web browser window with the title "Girl Delivery Order". The browser's address bar shows "girl.delivery" and "ABC". The page has a blue header with the title and a progress indicator with three steps: "Customer Address" (active), "Cookie Selection", and "Payment Details".

The main content area is titled "Enter your delivery address" and includes a dropdown menu for "Rectangular Ship". The form fields are as follows:

- First Name *: Cindy
- Last Name *: Schafer
- Email Name *: cindy.schafer@westonfoods.com
- Phone Number: (704) 892-0881
- Home Address *: 10000 Greenpond Ln
- Suite/Apt. #: [Empty]
- City *: Huntersville
- State *: North Carolina
- Zip Code *: 28078

A blue "Next" button is located at the bottom center of the form.

Step 2: select cookies, select donation option

Enter your cookie details			PACKAGES
<input type="button" value="Clear Order"/>	Cookie Share	\$0.00	<input type="text" value="0"/>
S'mores	\$0.00	<input type="text" value="0"/>	
Lemonades	\$0.00	<input type="text" value="0"/>	
Shortbread	\$0.00	<input type="text" value="0"/>	
Thin Mins	\$0.00	<input type="text" value="0"/>	
Peanut Butter Patties	\$0.00	<input type="text" value="0"/>	
Caramel deLites	\$0.00	<input type="text" value="0"/>	
Peanut Butter Sandwich	\$0.00	<input type="text" value="0"/>	
Totals		\$0.00	0

If your order cannot be delivered, you can choose to donate your order to the Council's Cookie Share program by checking this box.

Step 3: enter credit card information

Girl Delivery Order

Customer Address Cookie Selection Payment Details

Your order cannot be confirmed until your credit card payment has been successfully completed. Please enter your credit card information and click Pay Now to complete.

Total \$8.00

Discover VISA Mastercard

CARD NUMBER*
This page is currently in test mode. Do not use real/active card numbers.


CARD EXPIRATION*
MM / YYYY

CARD CVV*
C.V.V.

CARD HOLDER BILLING ADDRESS ZIP CODE*
12345

Back Pay Now

Order confirmation



THANK YOU
for your support

YOUR COOKIE PURCHASE = AMAZING EXPERIENCES FOR GIRLS

Your cookie order has been successfully placed!
Don't worry, the credit card information has not been saved to this device and will only be charged once delivery is confirmed.

Order Details:

Date Ordered: Monday, Aug 10, 2020	Total Amount: \$8.00	Total Packages: 2
---------------------------------------	-------------------------	----------------------

[Place another order](#)

Customer email confirmation

Dear Cindy,

Your order request for girl delivery has been placed and your credit card authorized for the purchase. You will receive confirmation that your order has been approved for girl delivery within 5 days and your credit card will be charged at that time. In the event that your order cannot be delivered, you will receive a cancellation confirmation via email. Thank you for supporting Girl Scouts!

Order Details

Order Number: 550209 Order Date: 8/10/2020 5:27:35 PM

Customer Details

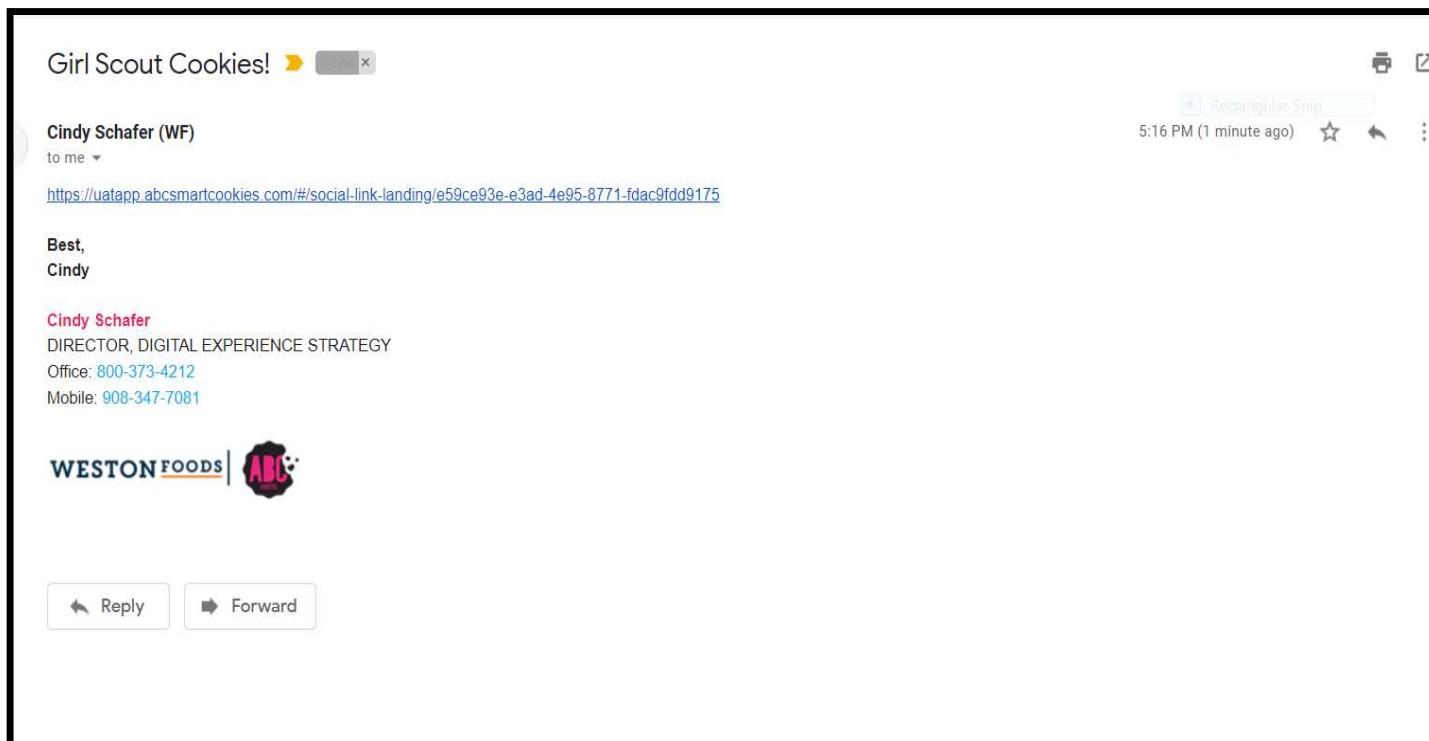
First Name: Cindy
Last Name: Schafer
Email Address: ncschafers@gmail.com
Delivery Address: 10000 Greenpond Lane , Huntersville, NC 28078
Phone: 704-892-0881

Order Summary

S'mores	\$4.00	1
Lemonades	\$4.00	1
Total	\$8.00	2

[Order More Cookies](#)

Parent/Girl Experience: Girls share Social Media link online, email or text



Girl – Manage Orders: Order pending parent approval

Manage Girl Orders

TOTAL PACKAGES ORDERED
 Packages: 10
 Total Value: \$40
 Show Orders

TOTAL DIRECT SHIP ORDERED
 Packages: 0
 Total Value: \$0
 Show Orders

TOTAL GIRL DELIVERY ORDERED
 Packages: 10
 Total Value: \$40
 Show Orders

ACTION NEEDED
 3 ORDERS NEED ACTION
 Packages Not Delivered: 7
 Not Paid: \$16
 Show Orders

6 Girl Orders

Print Report New Direct Ship New Girl Delivery

Customer	Order Date	Source	Type	Status	Amount	Paid	Payment Method	Actions
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Refunded	\$8.00	No	Credit Card	
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Delivered	\$12.00	Yes	Credit Card	
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Cancelled	\$12.00	No	Credit Card	
Cindy Schafer	August 10, 2020	e-card	Girl Delivery	Ordered	\$4.00	No	-	
Cindy Schafer	August 10, 2020	e-card	Girl Delivery	Ordered	\$12.00	Yes	Credit Card	
Cindy Schafer	August 11, 2020	Social	Girl Delivery	Pending Approval	\$12.00	Pending	Credit Card	

Parent approval email

Dear Mom GirlSchafer,

Your daughter has received an order request for girl delivery. Please review the order details and determine if she can make the delivery. Click the map to view the delivery location. If she can deliver the cookies, please click the Approve Order button. This will complete the order process including the processing of the customer's credit card payment. The customer will receive an email confirmation that their order will be delivered. If your daughter is unable to make the delivery, please click the Cancel Order button. The customer will be notified by email that the order cannot be delivered. Their credit card will not be charged unless they have selected the option to convert the order to a Cookie Share donation.

If you approve this order, please click the link below to approve.

<https://uatapp.abcsmartcookies.com/#/social-link-approval/2a5ad353-6217-48ce-87ad-0603679d4518>

For any questions, please contact your troop leader.






Parent review – check the interactive map!

The screenshot displays a web application interface. At the top, there is a blue header with the 'Girl Delivery' logo, which features a hand holding a cookie. Below the header, the page is divided into two main sections. On the left, under the heading 'Customer Details', there is a form with the following information:

Email Address: ncschafers@gmail.com	Last Name: Schafer
First Name: Cindy	Suffix (e.g., Jr): -
Home Address: 10000 Greenpond Lane	State: NC
City: Huntersville	Phone Number: (704) 892-0881
Zip: 28078	

On the right side of the page, there is an interactive map showing the location of 'Spare Time Huntersville' in North Mecklenburg. The map includes street names like 'Greenpond Ln' and 'Ranger Trail', and a blue location pin. The map is interactive, as indicated by the text 'check the interactive map!' in the main heading.

Review order – Approve or Cancel

Cookie Packages		Order Details	
 Shortbread	1	Order Number: 550223	Date Ordered: Aug 11, 2020
 Lemonades	1	Source: Social	Type: Girl Delivery
 S'mores	1	Status: Pending Approval	Payment Method: Credit Card
Total	\$12.00	Paid: Pending	Selected for Donation if Undeliverable?: No

Approved for delivery! Customer email

Dear Cindy,

Great news! Your Girl Scout cookie order has been approved for delivery to the address entered when the order was placed. **Your credit card has been charged for the order** and your cookies will be delivered as soon as they arrive from the bakery. Thank you for supporting Girl Scouts!

Order Details

Order Number: 550209 Order Date: 8/10/2020 5:27:35 PM

Customer Details

First Name: Cindy
Last Name: Schafer
Email Address: ncschafers@gmail.com
Delivery Address: 10000 Greenpond Lane , Huntersville, NC 28078
Phone: 704-892-0881

Order Summary

S'mores	\$4.00	1
Lemonades	\$4.00	1
Total	\$8.00	2

[Order More Cookies](#)

Girl-Manage Orders: Status Updated

2 Girl Orders

Search

Print Report [New Direct Ship](#) [New Girl Delivery](#)

Customer	Order Date	Source	Type	Status	Amount	Paid	Payment Method	Actions
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Ordered	\$8.00	Yes	Credit Card	 
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Pending Approval	\$12.00	Pending	Credit Card	 

Not approved for delivery – donation

Dear Cindy,

Unfortunately, the order you placed for Girl Scout Cookies cannot be delivered by GirlCindy. This email confirms that the packages you ordered will be donated to our Council's Cookie Share program per your instructions. If you still wish to purchase cookies to be shipped directly to you from our bakery, please use the link below to place an order (shipping fees will apply). We apologize for any inconvenience and thank you for supporting Girl Scouts! You can order more cookies here!

You can order more cookies here!

[Order More Cookies](#)

Cancelled Order Details

Order Number: 550210 Order Date: 8/10/2020 5:52:26 PM

Customer Details

First Name: Cindy
Last Name: Schafer
Email Address: ncschafers@gmail.com
Delivery Address: 10000 Greenpond Lane, Huntersville, NC 28078
Phone: 704-892-0881

Order Summary

Cookie Share	\$4.00	3
Total	\$12.00	3

Need help or want to learn more about your Girl Scout Council? Please visit:

www.gscm.org

Girl Manage Orders – status updated

2 Girl Orders

Search

Print Report [New Direct Ship](#) [New Girl Delivery](#)

Customer	Order Date	Source	Type	Status	Amount	Paid	Payment Method	Actions
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Ordered	\$8.00	Yes	Credit Card	Edit More
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Delivered	\$12.00	Yes	Credit Card	Edit More

Not approved for delivery – no donation option

Dear Cindy,

Unfortunately, the order you placed for Girl Scout Cookies cannot be delivered by @Girl. The order has been cancelled and your credit card has not been charged. If you still wish to purchase cookies, please use the link below to place an order for Girl Scout cookies that will be shipped to you directly from the bakery (shipping fees will apply). We apologize for any inconvenience and thank you for supporting Girl Scouts!

You can order more cookies here!

You can order more cookies here!

[Order More Cookies](#)

Cancelled Order Details

Order Number:	550214	Order Date:	8/10/2020 6:44:24 PM
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Customer Details

First Name:	Cindy
Last Name:	Schafer
Email Address:	ncschafers@gmail.com
Delivery Address:	10000 Greenpond Lane , Huntersville, NC 28078
Phone:	704-892-0881

Order Summary

Lemonades	\$4.00	1
Shortbread	\$4.00	1
Thin Mints	\$4.00	1

Girl Delivery Order Refund Feature



Mimic the Girl to issue a refund –select order

The screenshot shows a web dashboard for 'Manage Girl Orders'. At the top, there's a navigation menu with 'Dashboard', 'My Orders', 'My Troop', 'My Skills', 'Booth', 'Tips & Tools', 'Cookies', 'Resources', and 'Help'. Below the navigation, there are four summary cards:

- TOTAL PACKAGES ORDERED:** Packages: 9, Total Value: \$36
- TOTAL DIRECT SHIP ORDERED:** Packages: 0, Total Value: \$0
- TOTAL GIRL DELIVERY ORDERED:** Packages: 9, Total Value: \$36
- ACTION NEEDED:** 3 ORDERS NEED ACTION, Packages Not Delivered: 6, Not Paid: \$4

Below these cards is a section for '5 Girl Orders' with a search bar and buttons for 'Print Report', 'New Direct Ship', and 'New Girl Delivery'. A table lists the orders:

Customer	Order Date	Source	Type	Status	Amount	Paid	Payment Method	Actions
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Ordered	\$8.00	Yes	Credit Card	Update My Contact, Refund Order
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Delivered	\$12.00	Yes	Credit Card	
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Cancelled	\$12.00	No	Credit Card	
Cindy Schafer	August 10, 2020	e-card	Girl Delivery	Ordered	\$4.00	No	-	
Cindy Schafer	August 10, 2020	e-card	Girl Delivery	Ordered	\$12.00	Yes	Credit Card	

Confirm the order to refund

Manage Girl Orders

Are you sure you want to refund this order? ✕

Order Details

First Name	Cindy
Last Name	Schafer
Email Address	ncschafers@gmail.com
Order Number:	550209
Date Ordered:	August 10, 2020
Type:	Girl Delivery
Payment Method:	Credit Card
Status:	Ordered
Transaction Number:	1331615617
Paid:	Yes
Amount:	\$8

e-card Girl Delivery Ordered \$4.00

Email Notification of refund to Customer

Dear Cindy,

Thank you for supporting your Girl Scout GirlCindy in Troop 999 in the **Girl Scouts of Central Maryland** by ordering Girl Scout Cookies. Unfortunately Girl Scout GirlCindy had to cancel your order. You can order more cookies here!

Your payment will be refunded on your credit card within 5 business days.

You can order more cookies here!

[Order More Cookies](#)

Cancelled Order Details

Order Number: 550209 Order Date: 8/10/2020 5:27:35 PM

Customer Details

First Name: Cindy

Last Name: Schafer

Email Address: ncschafers@gmail.com

Delivery Address: 10000 Greenpond Lane , Huntersville, NC
28078

Phone: 704-892-0881

Order Summary













S'mores	\$4.00	1
Lemonades	\$4.00	1
Total	\$8.00	2

Order status change

6 Girl Orders

Search

[Print Report](#) [New Direct Ship](#) [New Girl Delivery](#)

Customer	Order Date	Source	Type	Status	Amount	Paid	Payment Method	Actions
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Refunded	\$8.00	No	Credit Card	 
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Delivered	\$12.00	Yes	Credit Card	 
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Cancelled	\$12.00	No	Credit Card	 
Cindy Schafer	August 10, 2020	e-card	Girl Delivery	Ordered	\$4.00	No	-	 
Cindy Schafer	August 10, 2020	e-card	Girl Delivery	Ordered	\$12.00	Yes	Credit Card	 
Cindy Schafer	August 11, 2020	Social	Girl Delivery	Pending Approval	\$12.00	Pending	Credit Card	 

Girl order report updates

Mimicking Girl of Girl - GirlCindy GirlSchafer in Central Maryland

Dashboard My Orders My Troop My Skills Booth Tips & Tools Cookies Resources Help

Smart Cookies
POWERED BY ABC BAKERS

ORDER REPORT Service Unit: 643 | Troop: 999 | GirlCindy GirlSchafer | Date Printed: August 10, 2020

COOKIE TYPES CShare: Cookie Share TAL: Thanks-A-Lot SMR: S'mores LEM: Lemonades SB: Shortbread TM: Thin Mints PBP: Peanut Butter Patties
CD: Caramel deLites PBS: Peanut Butter Sandwich GFC: Caramel Chocolate Chip

ORDER ID TYPE	FULL NAME	PAID STATUS PAY METHOD CC TRANS #	CONTACT INFO	CShare	TAL	SMR	LEM	SB	TM	PBP	CD	PBS	GFC	TOTAL
550209 Girl Delivery	Cindy Schafer	No Refunded Credit Card 1331615617	10000 Greenpond Lane Huntersville, NC 28078 ncschafers@gmail.com (704) 892-0881	0	0	0	0	0	0	0	0	0	0	0 \$0.00
550210 Girl Delivery	Cindy Schafer	Yes Delivered Credit Card 1331615698	10000 Greenpond Lane Huntersville, NC 28078 ncschafers@gmail.com (704) 892-0881	3	0	0	0	0	0	0	0	0	0	3 \$12.00
550214 Girl Delivery	Cindy Schafer	No Cancelled Credit Card	10000 Greenpond Lane Huntersville, NC 28078 ncschafers@gmail.com (704) 892-0881	0	0	0	0	0	0	0	0	0	0	0 \$0.00
550216 Girl Delivery	Cindy Schafer	No Ordered	10000 Greenpond Lane Huntersville, NC 28078 ncschafers@gmail.com (704) 892-0881	0	0	0	1	0	0	0	0	0	0	1 \$4.00
550217 Girl Delivery	Cindy Schafer	Yes Ordered Credit Card 1331644325	10000 Greenpond Lane Huntersville, NC 28078 ncschafers@gmail.com (704) 892-0881	1	0	0	1	0	0	0	0	1	0	3 \$12.00
TOTAL				4 \$0	0 \$0	0 \$0	2 \$0	0 \$0	0 \$0	0 \$0	0 \$0	1 \$0	0 \$0	7 \$28.00

Girl dashboard updates

Dashboard My Orders My Troop My Skills Booth Tips & Tools Cookies Resources Help

Smart Cookies

Manage Girl Orders

TOTAL PACKAGES ORDERED

Packages: **7**

Total Value: **\$28**

Show Orders

TOTAL DIRECT SHIP ORDERED

Packages: **0**

Total Value: **\$0**

Show Orders

TOTAL GIRL DELIVERY ORDERED

Packages: **7**

Total Value: **\$28**

Show Orders

ACTION NEEDED

2 ORDERS NEED ACTION

Packages Not Delivered: **4**

Not Paid: **\$4**

Show Orders

5 Girl Orders

Print Report New Direct Ship New Girl Delivery

Customer	Order Date	Source	Type	Status	Amount	Paid	Payment Method	Actions
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Refunded	\$0.00	No	Credit Card	⋮
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Delivered	\$12.00	Yes	Credit Card	⋮
Cindy Schafer	August 10, 2020	Social	Girl Delivery	Cancelled	\$0.00	No	Credit Card	⋮
Cindy Schafer	August 10, 2020	e-card	Girl Delivery	Ordered	\$4.00	No	-	⋮
Cindy Schafer	August 10, 2020	e-card	Girl Delivery	Ordered	\$12.00	Yes	Credit Card	⋮

On Behalf of everyone at Weston Foods and ABC Bakers

