

MATTHEW KEYS FW: *another email* FW: Passwords

Mercer, Brandon [brandon.mercer@fox40.com]

Sent: Wednesday, March 20, 2013 6:35 PM**To:** Cauthen, John M.

Here is a string of emails Samantha Cohen (Scholbrock) received where she thought someone had interfered with her log-in access.

When you read her emails, you'll see she suspected something odd happening at the same time as Matthew Keys may have been dabbling in the system.

--Brandon

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-----Original Message-----

From: Cohen, Sam (Scholbrock)
Sent: Tuesday, March 19, 2013 4:06 PM
To: Mercer, Brandon
Subject: *another email* FW: Passwords

Sam Cohen

Executive Producer of Digital Content
FOX40.com | Sam.cohen@fox40.com | 916-454-4548 Android users - download our new app from Google Play!
iPhone users - download our new app from iTunes!

-----Original Message-----

From: Pollyea, Ryan
Sent: Tuesday, December 14, 2010 7:18 PM 9:18 pm L o c k
To: Cohen, Sam (Scholbrock)
Subject: RE: Passwords

Sam-

I had been considering that as a possible option but I'm not 100% sure about how we could track it. That's one of the reasons I've been asking about the timing on when the accounts work and don't work. For now just please keep me posted if the status of the accounts changes or not.

I'll keep you posted on what we find!

-RP

From: Cohen, Sam (Scholbrock)
Sent: Tuesday, December 14, 2010 7:05 PM

<https://www.324mail.com/owa/?ae=Item&t=IPM.Note&id=RgAAAADt6kADXRv1SI7jH...> 4/2/2013

To: Pollyea, Ryan
Subject: RE: Passwords

So, other people at this station are a little more "conspiracy theory-ish" than I am, and thought maybe there was someone who formerly worked here who still had super-admin powers (or they created another login with super admin powers) and they are changing my password sporadically. Would this even be possible to track?

Sam Cohen
Senior Producer, FOX40.com
916-454-4548

From: Pollyea, Ryan
Sent: Tuesday, December 14, 2010 9:18 AM
To: Cohen, Sam (Scholbrock)
Subject: RE: Passwords

11:18 AM

Sam-

We've removed some extra permissions you didn't need and that may do the trick, or there's something else going on.

Also we've changed your password to 123abc, try that one out and if it stops working please let me know as close as possible so we can track down a timeline.

No bug was identified with the recent attempts but we're tracking down what could be going on.

-RP

From: Cohen, Sam (Scholbrock)
Sent: Tuesday, December 14, 2010 11:05 AM
To: Pollyea, Ryan
Subject: RE: Passwords

ARG!!!

After logging in today to both p2p & tivid, and using them for about an hour ... they are now not accepting my login information.

Both sscholbrock and sscholbrock2 are not working in both tivid and p2p. I cleared my cookies, restarted my computer, and tried someone else's computer. All with the same result. I have been using all these programs in Firefox version 3.6.12

When it was "fixed" all the previous times, was there some bug that was identified?

Sam Cohen
Senior Producer, FOX40.com
916-454-4548

From: Pollyea, Ryan
Sent: Friday, December 10, 2010 9:37 AM
To: Cohen, Sam (Scholbrock)
Subject: Passwords

11:37 AM

Sam-

How's the p2p account holding up? If anything's odd please email but no rush if all is fine.

-RP

From: Cohen, Sam (Scholbrock)
Sent: Wednesday, December 08, 2010 4:49 PM
To: Pollyea, Ryan
Subject: RE: More password issues :(

Ok .. so the new password for sscholbrock2 has been working for the last 3 hours (a new record!), in p2p & tivid.

I had IT do a scan on my computer, they found a virus, but it was something that has been on the computer for months from the previous person. That will be removed, so it might improve things?

Sam Cohen
Senior Producer, FOX40.com
916-454-4548

From: Pollyea, Ryan
Sent: Wednesday, December 08, 2010 11:28 AM
To: Cohen, Sam (Scholbrock)
Subject: RE: More password issues :(

1:28 pm Lcd

Sam-

I've switched your s..2 password to 'abc123' and both P2P and Tivid are working for me. For now please try that to see if that will do the trick, if it works consistently then I will change your other password again.

In another email did you say there was a hacker in your network at some point recently? Maybe get your computer checked for viruses. This isn't happening to anyone else and it worries me that it happened to your account and your test account within twenty four hours.

Let me know how that log in works for you.

-RP

From: Cohen, Sam (Scholbrock)
Sent: Wednesday, December 08, 2010 11:40 AM
To: Pollyea, Ryan
Subject: RE: More password issues :(

I completely restarted my computer and had these problems:

The secondary account, sscholbrock2/abcd1234 is coming up with "authentication failed" in p2p, "Invalid user/password combination" in tivid, and "Login Failed: Username or Password are incorrect, Try Again." In assembler.

The primary account, sscholbrock/txow8439 still has the same result.

Are you sure I haven't been fired and they just haven't told me yet? ;)

Sam Cohen
Senior Producer, FOX40.com
916-454-4548

From: Pollyea, Ryan
Sent: Wednesday, December 08, 2010 9:29 AM
To: Cohen, Sam (Scholbrock)
Subject: RE: More password issues :(

11:29 AM Local

Sam-

I'll look into this again this afternoon.

Also, Marques is your station's main contact so it's not odd that he's looking into other p2p issues.

For now please use the alternate account and I'll let you know what I find with your log on.

-RP

From: Cohen, Sam (Scholbrock)
Sent: Wednesday, December 08, 2010 11:19 AM
To: Pollyea, Ryan
Subject: More password issues :(

AAARRRRGGGGGG!

Now my recent password will not work: sscholbrock / txow8439

I logged in to p2p/tivid/assembler this morning (about an hour ago) ... I have been using all 3 to post stories and video today. Then all of a sudden just a few minutes ago I had to log back in to tivid, and it said my login was invalid. I logged out of p2p, and when I tried to log back in (with the same password as I used just an hour earlier!!!!) it is now saying "authentication failed". The same is true of Assembler when I logged out.

@

I don't know why it's not working now, but it's not. To get work done today I'm going to re-log in under the sscholbrock2 user name that you created for me the other day.

Also, just so you know, Marques is currently investigating an issue I am noticing in our p2p with stories disappearing from the headlines collection randomly.

Sam Cohen
Senior Producer, FOX40.com
916-454-4548

From: Pollyea, Ryan
Sent: Monday, December 06, 2010 9:11 AM
To: Cohen, Sam (Scholbrock)
Subject: RE: password reset?

11:11 AM Local

Sounds good. I believe there is something off with the p2p user management tab at the moment that a developer is looking at, so for now maybe try in Assembler if you're able to do it there? Or if not just let me know and I'll reset it again for you if you have issues while the user management tab is being worked on.

<https://www.324mail.com/owa/?ac=Item&t=IPM.Note&id=RgAAAADt6kADXRv1SI7jH...> 4/2/2013

-RP

From: Cohen, Sam (Scholbrock)
Sent: Monday, December 06, 2010 11:09 AM
To: Pollyea, Ryan
Subject: RE: password reset?

I reset it in p2p by going to user management and looking myself up, and resetting the password.

In the interests of getting work done today I'll just use the random one and worry about changing it at a later date ;)

Sam Cohen
Senior Producer, FOX40.com
916-454-4548

From: Pollyea, Ryan
Sent: Monday, December 06, 2010 9:08 AM
To: Cohen, Sam (Scholbrock)
Subject: RE: password reset?

Sam-

No one else is reporting a similar problem. Here's a more random password if this helps instead:

txow8439

I'm not sure why it keeps reverting. Are you resetting your password in Assembler or P2P? As I noted, no one else has reported this issue so it may be something with how you're resetting the password.

-RP

From: Cohen, Sam (Scholbrock)
Sent: Monday, December 06, 2010 10:50 AM
To: Market Relations, TI
Subject: RE: password reset?

I lied. The new password worked, and I changed it to a personal one. I used it for the last 30 minutes to update the website to access video in tivid. Then right now it just stopped recognizing the password, and said "authentication failed" in tivid. I then logged out and tried to log back in to p2p and now it's saying my password is not valid.

So, maybe try resetting it again? Did other people report similar recurring problems with their passwords last week?

Sam Cohen
Senior Producer, FOX40.com
916-454-4548

From: Pollyea, Ryan
Sent: Monday, December 06, 2010 8:15 AM
To: Cohen, Sam (Scholbrock)
Subject: RE: password reset?

<https://www.324mail.com/owa/?ae=Item&t=IPM.Note&id=RgAAAADt6kADXRv1SI7>

Sam-

Give this a try please: abcd12345

I just tested it out on P2P and it worked fine for me. Please let me know if you run into any issues with this though.

-RP

From: Cohen, Sam (Scholbrock)
Sent: Monday, December 06, 2010 10:05 AM
To: Market Relations, TI
Subject: password reset?

KTXL's passwords for assembler/p2p/tivid were all reset last week ... and while at home this weekend my new password worked fine, but now that I'm back at work, p2p & assembler and tivid do not recognize the new password.

Can you please reset it again?

Thanks!

Sam Cohen
Senior Producer, FOX40.com
916-454-4548