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**Sent:** Wednesday, October 10, 2012 03:32 PM  
**To:** Giancarlo Russo [redacted]@hackingteam.it>; [redacted]@hackingteam.it>; David Vincenzetti [redacted]@hackingteam.it>  
**Cc:** Eric Rabe <eric.rabe@venzon.net>  
**Subject:** Re: [Press Archive] - Today update

I'll study this a little more carefully, but at first glance it doesn't seem to advance the story much beyond Silver's last report. David and I spoke briefly and we'll talk more when he is in a better location.

The issue for today is whether this will come up at the conference or in some other way HT will be confronted with the allegations in the Bloomberg story.

I'd suggest that we respond along these lines:

1. Obviously, we cannot disclose the names of clients or any information about where in the world we have clients. We cannot confirm or deny the names of governments or agencies who may or may not be clients.
2. We know that our software is powerful, so we have strict requirements that our clients use Hacking Team software only in absolute accordance with the law.
3. At this point, we have no reason to believe that any client has violated our agreements or the law.

**ONLY IF PRESSED:** This latest Bloomberg story asserts that HT software may have been involved but offers no basis for that assertion. The Citizen Lab report on which the Bloomberg report is based also asserts that HT software was involved, but bases this assertion on speculation by Citizen Lab investigators, on other press accounts and the presence of three letters "rcs" in the code. The initials RCS are, of course, the initials of a Hacking Team product, Remote Control System, but are also commonly used in software code for the term (WHAT?) Frankly, they could mean anything.

4. Should we have reason to believe that Hacking Team software is being used in violation of our agreements, we will investigate the facts to determine appropriate actions.