

From: "Reaz Shaheed" <[REDACTED]@gmail.com>
To: "Saiful Khandaker" <[REDACTED]@gmail.com>
CC: "Walter Furlan" <[REDACTED]@hackingteam.com>
"Daniel Maglietta" <[REDACTED]@hackingteam.com>
"Sales Group" <rsales@hackingteam.com>
"Alessandro Scarafile" <[REDACTED]@hackingteam.com>
[REDACTED]@hackingteam.com

Date: 16/05/2015 06:18:19

Subject: Re: Lawful hacking

Dear Walter:

1. The address of Demo location is:

Rapid Action Battalion (RAB) Forces Head Quarters
Cargo Administration Building
Kurmitola, Dhaka

The building can be easily located on Google map. It is located next to Hazrat Shahjalal International Airport, where you will be landing. It used to be the Cargo Admin Building of the Airport. Hence, it is located next to Cargo Building. It is roughly with in half a kilometer North-East of the Terminal building of the Airport.

2. About your transport for the demo, we will arrange it from the Panpacific Hotel to RAB HQ on Wed morning, in our company microbus inshallah.

Reaz

On Fri, May 15, 2015 at 11:37 PM, Saiful Khandaker <[REDACTED]@gmail.com> wrote:

Dr Reaz will let you know client address

On Friday, May 15, 2015, Walter Furlan [REDACTED]@hackingteam.com> wrote:

Dear Saiful,

Meanwhile we managed a booking with our travel agency to be sure everything will be booked before our departure in Monday morning. At the present time we booked the Panpacific hotel in KAZI NAZRUL ISLAM AVE., 107, Dhaka. More than this let me inform you my colleague Lorenzo (in cc) will come with me in Dhaka for the meeting.

Would you kindly share with us where we'll meet the customer (if not the address at least an indication about an area we could locate with google maps) to let us understand how to manage our transport on Wednesday morning?

Kind Regards

Walter

Da: Saiful Khandaker [mailto:[REDACTED]@gmail.com]

Inviato: venerdì 15 maggio 2015 17:36

A: Reaz Shaheed

Cc: Walter Furlan; Daniel Maglietta; Sales Group; Alessandro Scarafile

Oggetto: Re: Lawful hacking

We are staying at the Tropical Daisey hotel in Gulshan 2, Dhaka. You can find this hotel in www.booking.com

Search for City = Dhaka

Thanks, Saiful

On Friday, May 15, 2015, Reaz Shaheed <[REDACTED]@gmail.com> wrote:

Dear Walter,

This is the Reaz Shaheed, CEO of AlwaysOn Network. It will be better if you stay in the same hotel where Saiful will be staying. Then it will be easy for arranging your transport to RAB. He will let you know the name of his hotel or perhaps can reserve a room for you.

Your Visa:

I checked and found that all European Countries' passport holders can get visa on arrival at Dhaka Airport.

One important note about the demo:

RAB officer told me that the demo will be a practical demonstration of the capability of Galileo in the ground settings of Bangladesh. I am guessing that they may ask you to show intrusion into a few smartphones and laptops and PCs that are connected to Internet over local 2G, 3G, CDMA, WiFi, Satellite or optical fiber network. After intrusion in the device, you have to find out that person's criminal activities on Social Network which can be used against him as a proof in the court.

Therefore, please be prepared to show this type of demo.

Reaz

On Fri, May 15, 2015 at 1:10 PM, Walter Furlan <[REDACTED]@hackingteam.com
<javascript:_e(%7B%7D,'cvml',[REDACTED]@hackingteam.com');> > wrote:

Dear Saiful,

Thanks for your confirmation, about the travel organization could I ask you
if you have some advice about a good hotel not so far from the meeting
place?

Best Regards

Walter

Da: Saiful Khandaker [mailto:[REDACTED]@gmail.com
<javascript:_e(%7B%7D,'cvml',[REDACTED]@gmail.com');>]
Inviato: giovedì 14 maggio 2015 19:23
A: Alessandro Scarafile
Cc: Daniel Maglietta; [REDACTED]@hackingteam.com
<javascript:_e(%7B%7D,'cvml',[REDACTED]@hackingteam.com');> ; Sales Group;
Reaz Shaheed
Oggetto: Re: Lawful hacking

Date of demo is confirmed at 11 AM on 20th May.

My local partner will send the end-user signed NDA shortly.

Thanks,

Saiful

On Thursday, May 14, 2015, Alessandro Scarafile <[REDACTED]@hackingteam.com
<javascript:_e(%7B%7D,'cvml',[REDACTED]@hackingteam.com");> > wrote:

Hello Saiful,

we can confirm our presence in Dhaka for the demonstration requested on May 20th.

The person who will be on-site and that will manage the entire presentation is my colleague Walter Furlan (in CC), from Italy HQ.

Since he has to fly from Milan on May 18 to be there in time, I kindly ask you to send us few confirmations by tomorrow:

- Date of demonstration is confirmed on May 20th;

- Technical requirements will be ready and in place (see document "HT_Demo_Overview.pdf" attached);
- Non Disclosure Agreement (see document "HT_NDA_1.1.pdf" attached) will be signed by the End-User, scanned and sent back via e-mail later on Monday 18;

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Considering the short notice for this meeting, I want to thank you in advance for your fast response.

Alessandro

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Alessandro Scarafile

Field Application Engineers Coordinator

Hacking Team

Milan Singapore Washington DC

www.hackingteam.com

email: [REDACTED]@hackingteam.com

mobile [REDACTED]

phone [REDACTED]

Da: Daniel Maglietta [mailto:[REDACTED]@hackingteam.com]

Inviato: giovedì 14 maggio 2015 18:19

A: '[REDACTED]@gmail.com'

Cc: Philippe Antoine Vinci; Marco Bettini; Giancarlo Russo; Daniele Milan;
Alessandro Scarafile

Oggetto: Re: Lawful hacking

Hi Saiful,

I have great news, we have been able to accommodate your request, a Field Application Engineer will join you in Dhaka.

Shortly you will receive an e-mail from my colleague Alessandro with a few questions.

Best regards,
Daniel

From: Saiful Khandaker [<mailto:[REDACTED]@gmail.com>

mailto:[REDACTED]@gmail.com]

Sent: Thursday, May 14, 2015 09:03 PM

To: Daniel Maglietta

Cc: Philippe Antoine Vinci; Marco Bettini; Giancarlo Russo; Daniele Milan

Subject: Re: Lawful hacking

Our demo is on 20th at 11 AM.

On Thu, May 14, 2015 at 9:01 AM, Daniel Maglietta <[mailto:\[REDACTED\]@hackingteam.com](mailto:[REDACTED]@hackingteam.com)> <[\[REDACTED\]@hackingteam.com](mailto:[REDACTED]@hackingteam.com)> wrote:

Hi Saiful,

There is a bit of discrepancy on the dates.
When would we be supposed to meet the client, 20 or 21 May?

Thanks,
Daniel

From: Saiful Khandaker [<[mailto:\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)>
[mailto:\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)]
Sent: Thursday, May 14, 2015 08:48 PM

To: Daniel Maglietta
Cc: Philippe Antoine Vinci; Marco Bettini; Giancarlo Russo; Daniele Milan
Subject: Re: Lawful hacking

Thanks.

On Thu, May 14, 2015 at 8:46 AM, Daniel Maglietta <[mailto:\[REDACTED\]@hackingteam.com](mailto:[REDACTED]@hackingteam.com)> <[\[REDACTED\]@hackingteam.com](mailto:[REDACTED]@hackingteam.com)> wrote:

Hi Saiful,

Thanks for your e-mail.

Unfortunately I have already a meeting planned on those specific dates and the reason of the delay in the answer is because I am trying to find an alternative to fulfill your request.

I will get back to you shortly on this one.

Thanks,

Daniel

From: Saiful Khandaker [<m[REDACTED]@gmail.com>
mailto:[REDACTED]@gmail.com]

Sent: Thursday, May 14, 2015 08:28 PM

To: Daniel Maglietta

Cc: Philippe Antoine Vinci; Marco Bettini; Giancarlo Russo; Daniele Milan

Subject: Re: Lawful hacking

Daniel, I just wanted to confirm that you got my email about the demo. We got an invitation from RAB to show lawful hacking demo in Bangladesh at 11 AM on 20th May. Please let me know if you can send someone from your team for this demo. Attached is the letter confirms our selection for demo. There are three more companies were selected for demo in addition to us. I am not sure how many of them will be showing lawful hacking as the tender is under social networking.

I am going to go to Bangladesh tomorrow from New York. Let me know if you are coming. Sorry about this short notice.

Thanks,

Saiful

On Wed, Apr 15, 2015 at 10:17 PM, Daniel Maglietta <[\[REDACTED\]@hackingteam.com](mailto:[REDACTED]@hackingteam.com)> wrote:

Hi Saiful,

Thanks for the e-mail.

As specified in the previous e-mail we cannot share information on our clients, so information such as customer reference and copy of invoice is absolutely out of consideration.

In addition the attached document needs to be reviewed as firstly we cannot authorize a third company to sign a contract on behalf of our company, neither to guarantee a warranty different from the one specified in our EULA, nor sign specific clauses requested in the tender. In other words we are a supplier for our product but we are not in the position to be responsible for the entire project.

I suggest we have a skype call tomorrow to further discuss.

Best regards,

Daniel Maglietta

From: Saiful Khandaker [<[mailto:\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)>
[mailto:\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)]
Sent: Wednesday, April 15, 2015 08:05 PM
To: Daniel Maglietta
Cc: <[\[REDACTED\]@nice.com](mailto:[REDACTED]@nice.com)> <[\[REDACTED\]@nice.com](mailto:[REDACTED]@nice.com)>
<[\[REDACTED\]@nice.com](mailto:[REDACTED]@nice.com)> <[\[REDACTED\]@nice.com](mailto:[REDACTED]@nice.com)>; Philippe Antoine
Vinci; Marco Bettini; Giancarlo Russo; Daniele Milan
Subject: Re: Lawful hacking

Daniel,

You will be providing us the lawful hacking part of the requirement (specified in paragraph 3 and 4). I have revised the authorization form. I have removed "social networking solution" from the authorization. Could you please check the form and let us know if this is alright for you to sign? I would need the following things from you.

1. Signed attached form. A hard copy (printed on your company letterhead) must be FedEx (mail) to Always On Network Bangladesh, Ltd (address listed in the attached form) before April 28th.
2. Three customer references (with verifiable contact information). Electronic copy send to us before April 28.
3. A copy of an invoice (worth at least \$300k) for this product sold to a customer in past three years.
4. Cost of the solution (I think I mentioned before that hacking would on 1000s of computers and mobile phones. However, I found out they want to hack 5 computers and 5 mobile phones at a time. I am not sure how your pricing works. But, give a lowest configuration cost and they can buy more licenses as needed).

NOTE: We have another vendor for the social networking solution. We will add your cost and solution offering to our package which will have documents from the other vendor for the social networking solution.

Thanks,

Saiful

On Wed, Apr 15, 2015 at 1:07 AM, Daniel Maglietta <[\[REDACTED\]@hackingteam.com](mailto:[REDACTED]@hackingteam.com)> <[\[REDACTED\]@hackingteam.com](mailto:[REDACTED]@hackingteam.com)> wrote:

Dear Saiful,

as recently discussed with Kody, we have reviewed the technical specs of Social Media Monitoring portion (Section 7).

To be completely accurate we comply with the overview (paragraph 3) and with the System requirement and design consideration (paragraph 4).

However, these two paragraphs do not seem to be highlighted in the General Features and Technical specifications (paragraph 5) but rather mention other requirements that are not part of an active/intrusive solution agent based.

For such reason to be compliant with the General Features our solution requires to be integrated with another one for Social Network Monitoring.

For such reasons, as you may understand, we are unable to sign any commitment to deliver the entire project/solution; however we are more than

happy to provide our standard letter to appoint you as our reseller for this project.

Referring to your other points, in respects to agreements signed with our clients, we are not authorized to disclose any information or documents related to them.

I look forward to hearing from you.

Best regards,

Daniel

From: Saiful Khandaker [<mailto:[REDACTED]@gmail.com>
mailto:[REDACTED]@gmail.com]
Sent: Tuesday, April 14, 2015 10:38 PM
To: Kody Linshitz <<mailto:[REDACTED]@nice.com> [REDACTED]@nice.com>
Cc: Daniel Maglietta; Philippe Antoine Vinci
Subject: Re: Lawful hacking

Daniel,

Please put the attached document in your company letterhead. Sign and send me a copy as soon as you can.

Thanks,

Saiful

On Tue, Apr 14, 2015 at 10:28 AM, Saiful Khandaker <[\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)> <[\[REDACTED\]@gmail.com](mailto:[REDACTED]@gmail.com)> wrote:

Hi Daniel,

Please send me your skype id so that we can communicate.

Thanks,

Saiful Khandaker

On Tue, Apr 14, 2015 at 10:26 AM, Kody Linshitz <[\[REDACTED\]@nice.com](mailto:[REDACTED]@nice.com)> <[\[REDACTED\]@nice.com](mailto:[REDACTED]@nice.com)> wrote:

Daniel, Saiful

Please continue to work directly on this opportunity.

Good luck,

Kody

From: Saiful Khandaker [mailto:██████████@gmail.com]
Sent: 14 April 2015 09:07
To: Kody Linshitz
Subject: Lawful hacking

Kody,

Just letting you know we will need the following information in order to submit the bid.

1. A letter of authorization from the manufacturer authorizing our partner in Bangladesh. Must send the original copy to Bangladesh by Fedex. The document should be printed on company letterhead. I will send the draft copy later.
2. 3 client references with name, company, address, email, phone number
3. Must show invoice worth of \$300k to proof of sale of this technology to other clients

What is the origin country of the manufacturer?

Thanks,

Saiful

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Sent from Gmail Mobile

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Sent from Gmail Mobile

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Sent from Gmail Mobile