# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
	05/24/2004	Number 04-08-CBP- 0047	Border Patrol Agent (b) (c) wrote internal memoranda on March 21, 2004, and March 30, 2004, concerning processing safety and health concerns for undocumented aliens in the custody of the Border Patrol. Both memoranda were faxed to the Tucson Citizen on May 13 from the Douglas Border Patrol Station. Field Operations Supervisor (b) (c) (c) Informed the CBP Joint Intake Center of the release of information. IG official (b) (c) (c) faxed the information to CRCL for handling on May 24. BPA (b) writes in his memoranda of inadequate searches of detainees and their property being properly bagged and tagged, lengthy amounts of time (in excess of 8 hours) in getting meals to detainees, and overcrowding of detainees when there is nearby available space. <sup>(1)</sup> Action Requested: The IG's office has referred to CRCL for handling based, in part, on the public release of the memoranda to the Tucson Citizen. <sup>(2)</sup>	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number		Issue - Issue
	07/30/2004	04-10-CBP- 0071	(b) (c) Lock on a canal connecting Puget Sound to Lake Union. The locks are operated by the Army Corps of Engineers. (b) (c) was taking photographs of the (b) (c) Lock on a canal connecting Puget Sound to Lake Union. The locks are operated by the Army Corps of Engineers. (b) (c) was taking pictures of the locks on a tri-pod for a photography course. A security officer aske(b) (c) Lock and and sked for latentification (b) (c) asked if he was required to show identification and he was told that he was not (b) (c) declined to produce any identification. A few minutes later (b) (c) was surrounded by 8 armed officers, some from the Seattle Police Department, some from DHS Customs and Border Protection. DHS Special Agen(b) (c) to (c) the was inlegal to refuse to produce identification (b) (c) produced identification and asked for Agen(b) (c) can. Before the card was produced, Agent (b) (c) to k a "mug" shot of (b) (c) to (c) the Agent (b) (c) to k a "mug" shot of (b) (c) to (c) the Agent (b) (c) to k a "mug" shot of (b) (c) to (c) the Agent (b) (c) to k a "mug" shot of (b) (c) to (c) the Agent (b) (c) to k a "mug" shot of (b) (c) to (c) the Agent (b) (c) to k a "mug" shot of (b) (c) to (c) the Agent (b) (c) to (c) the Agent (b) (c) to (c) the Agent (c) (c) to (c) the Agent (c) (c) (c) to (c)	

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
	10/18/2005		On 07/27/05 (b) (6) entered the US at Rio Grande River and was arrested by CBP officers. Taken to Laredo and was held in jail for 2 months, 5 days held as a prosecution witness in a federal smuggling case. On 10/30/05 she was brought into the immigration office and to her understand was given a "permit" to stay in the U.S. The CBP officer was filling out the papers, she asked if this was her "permiso" (permits", the officer adu the reply that she will need to obtain an attorney. In signing the paperwork (b) (6) that she will be dotted that after she signed the papers she officer told her she was being deported to Guatemala. When she the asked the officer about her permit, he reply that she will need to obtain an attorney. In signing the paperwork (b) (6) tattes that she was never asked any of the questions indicated on the 1-867A form, for if she was, she would have told the officer that she could not go back to Guatemala for fear of her life. She is currently awaiting Expeditied Removal. On 10/11/05 (b) (6) called the ProBAR, The South Texas Pro Bono Asylum Representation Project, to request assistance because she feared returning to Guatemala. On that same day, (b) (6) , an attorney visited her and read the contents of the 1-867A. In reading the Act (b) (6) stated that the officer neglected to as my many of the questions on the sworn statement (b) (6) is stated that the officer neglected to as my many of the questions on the sworn statement (b) (6) is requested: (b) (6) is requested: (c) (c) is requesting asylum. Because the country with the intention of going to Baltimore, Maryland where her sister lives. Because and neglected to a size of the 1-867A form, for iter sets and the set of the 1-867A. In reading the Act (b) (c) is requesting asylum. Because the country with the intention of going to Baltimore, Maryland where her sister lives. Because and the country with the intention of going to Baltimore, Maryland where her sister lives. Because letter pending.	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
	10/23/2005			Abuse of authority/misuse of official position

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
5	10/25/2005	06-01-CBP- 0007	On 07/27/05, (b) (c) entered the US near Laredo, TX without inspection. She was detained by CBP, sent to Falfurrias, TX, and held in jail for 2 mos 5 days as a snuggling case witness. She appeared in Fed. Court once, did not testify, and later pled guilty. On 9/30/05, she was returned to Laredo and says an immigration officer promised to give her a permiso/permit to visit family in the US. Another officer filled out papers, had (b) (c) sign, and told her she was being deported. She was sent to jail in Laredo, later transferred to PIDC in Los Fresnos. She asked ProBAR to represent her deportation case, and claims CBP did not recite parts of form I876A including the narrative, and the question if she feared returning to her country. She says she feared returning to an abusive spouse. Action Requested: (b) (c) is seeking asylum in the U.S II Summary: Close letter pending.	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
é	11/10/2005	06-02-CBP- 0012	: On 10/2/2005 (b) (c) illegally crossed the boarder into the US near Laredo, TX. He was not inspected by immigration officers at the boarder, but was arrested soon after crossing it. On 10/03/2005, before being deported to Honduras, (b) (c) was subject to an interview by immigration officers, and was informed that his illegal entry could result in deportation as well as being prohibited from entering the US for five or more years. (b) (c) alleges that during their recitation of form 1.376A, the officers failed to ask him whether he feared returning to Honduras. He says that he is afraid to return because his family has been threatened. Transcripts from the interview indicate that he was asked whether he feared returning to his home country, and answered no. Action Requested: Request Assylm, Family has been threatened Summary: Close letter pending.	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Re w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
	7 03/22/2006		The Office of Refugee Resettlement referred to CRCL an allegation of abuse by Border Patrol Agents. The allegations are set out in a February 23, 2006, memorandum from (() (() () () () () () () () () () () (	Abuse of authority/misuse of official position

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

	DHS Matters -		DHS Matters -Allegation Summary	Issue - Issue
		Matters - Complaint		
		Number		
8	03/06/2006	06-06-CBP-		Abuse of authority/misuse
		0052	detention in Lexington, KY. At the time he wrote the letter, (b) (6) had been moved to a facility in Boaz, Alabama. In his allegation against CBP officers (b) (6)	of official position
			states that he was "assaulted and slapped around" by U S. Border Patrol on February 28, 2004, and that this occurred even though he has a steel plate, screws, and wire	
			in his neck. He states that he reported the incident and that it was investigated by Officer(b) (6) , and Officer(b) (6) . He states that he was never	
			checked by a doctor, or taken to a hospital after being "assaulted." (b) (6) attorney, (b) (6) attorney, (b) (6) , and $Judge(b)$ (6) , are aware that he	
			did not receive medical attention after this incident. He states that they are also aware of the fact that he wishes to file a lawsuit. (b) (6) alleges that even though he	
			has made several requests to be sent the documents he needs to file a lawsuit, the clerk of court refuses to send them. Additionally, (b) (6) alleges that his Miranda	
			Rights were violated, compelling him to file a writ of habeas corpus that was not ruled upon within the prescribed 90 days. He alleges that he is being held illegally on	
			excessive bail, and that the court is improperly trying to use his past criminal record against him. (b) (6) also alleges that when he was transported from a detention	
			center in Houston to an airport, he was left in a hot bus ("90 degrees"), "in chains," for 12 hours. He also alleges that his legal documents were "stolen" by both the US	
			Marshalls and the detention facilities where he has been held. He alleges that since he has never had a trial or been found guilty, it is a violation of his civil rights for him	
			to have been held with convicted felons in Oklahoma City, and for him to currently be held in prison. He alleges that he has been denied access to his attorney, and has	
			only been permitted to call his attorney once during a three month period. In separate document written on June 5, 2004, but attached to the March 14, 2005,	
			complaint, (b) (6) alleges that when he was originally brought to the Houston detention facility on June 4, 2004, his legal documents were "rambled" through without	
			him being present, and that not all of the documents were returned to him. On June 5, 2004, (b) (6) alleges that he reported this incident to the 2nd and 3rd shifts at	
			the facility. The 2nd shift told him not to report "unimportant" things, and the 3rd shift agreed to "check it out." He alleges that the documents which were taken	
			include an asylum letter to the Israeli embassy; documents pertaining to his writ of habeas corpus; documentation of legally pertinent addresses and phone numbers	
			including information about one of the CBP investigators working on his case; "articles protected under federal copyright law" including periodical articles that he wrote	
			and intended to use as evidence of his education and moral character; and all but one page of a letter he wrote to his attorney. In light of the civil rights violations he	
			alleges to have endured, (b) (6) asks that all charges against him be dropped.	
			Action Requested: Investigate the allegations of improper detainment, mistreatment, abuse of authority, and stolen legal documents. Summary: Complainant alleges that CBP officers violated his civil rights by "assaulting" him and "slapping him around" in 2004. He also alleges various civil rights	
			violations by ICE officers during the time he has been in ICE detention, since at least 2004 to present. The alleged violations include: bein	

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro			DHS Matters -Allegation Summary	Issue - Issue
w		Matters -		
	CRCL	Complaint Number		
	9 07/17/2006	06-10-CBP- 0086	by officers of the border patrol. On or about September 1, 2005 (b) (c) and his family [derivative complainants' (b) (c) were the victims of statutory assault and battery and trafficking. The family was assaulted by border patrol agents resulting in (b) (c) having bruises and a broken leg (photographic evidence in the file). In a hearing before Judge Munoz in Los Angeles Immigration Court, the government provided the names of the agents involved in the apprehension of (b) (c) (c) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Abuse of authority/misuse of official position
			were posing behind them holding weapons. (b) (6) high blood pressure medicine and other medicine were taken from her and thrown away. The family was further assaulted by agents yelling "Who is the damn Guatemalans so that we can kill them right now?" (b) (6) for the family is from Guatemala. As a result of fearing for his life, he stated that he was from Mexico (b) (6) and his family have also been the victims of trafficking. There were transported to the United States by "coyotes' (human traffickers). There were charged \$1,500.00 per person and put in grave danger by having to traverse the mountains. The family is willing, able and prepared to assist local authorities and prosecutors in the investigation and prosecution of the perpetrators for assault and civil rights violations. They request U-Visa interim relief and assistance in the prosecution of their crime. Action Requested: They request U-Visa interim relief and assistance in the prosecution of the prosecution of their crime.	
			Summary: Close letter on (b) (6)	

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
10	- / -/		By letter of March 20, 2006, the South Texas Pro Bono Asylum Representation Project referred a February 24, 2006 complaint from (b) (c) is an evangelical back to evange in the source of returning to his home country (b) (c) is an evangelical pattor, Spanish speaker, and native of Guatemala. He entered the United States without inspection by crossing the Rio Grande River near Laredo, Texas on Sunday, February 14, 2006. After being arrested he was detained in Laredo for a day with four Salvadorans with whom he had been arrested. The next morning ICE officials read him his rights, but (b) (c) county. Someone asked him if he was afraid to return and as (b) (c) began to explain why he was afraid to go back, the woman official interrupted to ask what type of fear he had. As (b) (c) began to explain why the vas afraid to go back, the woman official interrupted to ask what type of fear he had. As (b) (c) began to explain why the did cone ot this country. Someone asked him if he was afraid to return and as (b) (c) began to explain why he was fraid to go back, the woman official interrupted to ask what type of fear he had. As (b) (c) began to explain that his life had been threatened, the official interrupted again to say that this type of fear was not sufficient for asylum purposes. (b) (c) began to explain that his life had been threatened, the official interrupted again to say that this type of fear was not sufficient for asylum purposes. (b) (c) began to explain his for help, but the Official onterrupted again to say that this type of fear was not sufficient for asylum purposes. (b) (c) began to explain his fears, he would have said that gang members in Guatemala were threatening to kill him. Gang members had already shot a Presbyterian minister and his son in his town and (b) (c) witnessed the attempted murder of the pastor of his own church. Two weeks before leaving, (b) (c) several papers and told him to sign them. He didn't ask what they were, and signed them. He didn to realize that they were his deportation pap	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
1	- / -/	0091	By letter of March 28, 2006, the South Texas Pro Bono Asylum Representation Project referred a February 24, 2006 complaint from (b) (6) (b) (6) alleges that while he expressed a fear to return to his home country, the immigration papers were issued with a "no" response (b) (6) is a 37 years old citizen of Nicaragua. On the evening of February 15, 2006, he entered the United States at Laredo, Texas. Soon after wading through the river he was detained by a border patrol agent and brought to a border patrol office. At the office he was interviewed by (b) (6) if the had any right to be in the United States, (b) (6) responded that he had no rights only the right to be deported. In the course of questioning, the officer asked (b) (6) if he had any read to return. However, the officer typed "no" on the form. During the interview (b) (6) heard one officer tell another in Spanish that "these immigrants' coming to the United States "just eat up our taxes."Though (b) (6) received a transcript of his interview, it was in English. The first time he heard the rights listed on that form was on February 23, 2006 when (b) (6) received a fear to return to his home country. Summary: Close letter pending	Due Process

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
12	- , -,		By letter of February 24, 2006, the South Texas Pro Bono Asylum Representation Project referred a February 15, 2006 complaint from (b) (c) alleges that ICE officials did not ask whether he had a credible fear of returning to her home country (b) (c) and the server of the United States early February, 2006 near Laredo, Texas. He was immediately apprehended by Customs and Border Protection in the Laredo, Texas area. He is a native Spanish speaker who does not speak or understand English. After being detained, (b) (c) was taken to an immigration station in the Laredo area. An officer asked (b) (c) his name and nationality and then presented him with papers to sign. He was not asked if he had a fear of returning to his country and he was not given notification of his rights. Only later, when he witnessed another officer give notification of rights to another detainee, was he handed that documentation [b) (c) was transferred to Port Isabel Processing Center in Los Fresnos, Texas on February 10, 2006. That afternoon he attended a legal orientation presentation by ProBAR. It was at this presentation that (b) (c) models are also previous officer in Laredo all not read the narrative part of the first page of the form. If he had been asked whether he feared returning to Honduras (b) (c) would have said yes. Someone in Honduras wast to kill him, and has threatened him and his siblings on multiple occasions with a weapon. Action Requested: Please investigate allegation that ICE officials did not ask (b) (c) whether he had a credible fear of returning to his home country. Summary: Close letter pending.	

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number		Issue - Issue
13		0095	This complaint involves an unaccompanied minor. On May 12, 2006, (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
14	06/22/2006	06-10-DHS- 0096	This complaint involves an unaccompanied minor. On 6/17/2006, (b) (6) , a 17 year old male from El Salvador. (b) (6) crossed the US/Mexico border on 6/14/2006, and was apprehended by ICE. He was delivered to the Southwest Key Program in Phoenix, A2 on 6/16/2006. In his account of being apprehended by ICE on 6/14/2006, (b) (6) to be a southwest Key Program in Phoenix, A2 on 6/16/2006. In his account of being apprehended by ICE on 6/14/2006, (b) (6) Invoke the year of the Southwest Key Program in Phoenix, A2 on 6/16/2006. In his account of being apprehended by ICE on 6/14/2006, (b) (6) Invoke the year of the Southwest Key Program in Phoenix, A2 on 6/16/2006. In his account of being apprehended by ICE on 6/14/2006, (b) (6) Invoke the year of the Southwest Key Program in Phoenix, A2 on 6/16/2006. In his account of being apprehended by ICE on 6/14/2006, (b) (6) Invoke the year of the Southwest Key Program in Phoenix, A2 on 6/16/2006. In his account of being apprehended by ICE on 6/14/2006, (b) (6) Invoke the year of the southwest Key Program in Phoenix, A2 on 6/16/2006. In his account of being apprehended by ICE on 6/14/2006, (b) (6) Invoke the south of the south we have avakened by a border patrol officer who had his gun pointed at (b) (6) Invoke the ground. (b) (6) Invoke the south of the south of the south we have the for away, and that he had to walk with only his socks on for about 7 minutes. (b) (6) Is also alleges that while in ICE custody, he was handcuffed to another immigrant, and that the handcuffs bruised his wrists. The bruises were observed by (b) (6) Invoke the write of the south	Unaccompanied Minors

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to	Matters - Complaint Number	Issue - Issue
19	,,	0102	Abuse of authority/misuse of official position

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
16		0110	This complaint involves an unaccompanied minor. ORR/DUCS submitted a Significant Incident Report with this Office on August 24, 2006 regarding (b) (c) mentered the U.S. without inspection near the city of El Paso, Texas. He reports that he sustained injuries when he was apprehended by immigration officials and states that he did not resist when he was arrested. He was apprehended by immigration officials and states that he did not resist when he was arrested. He was hown ho the floor and as a result sustained a cut on his lip and scratch on his nose that were present during the ORR/DUCS interview. He also complained of being shackled too tightly (b) (b) is a 16 year old boy from Honduras (b) (c) He was seen by (b) (G) on 8/16/06 and the doctor ordered blood work and a CT scan for the boy. (b) (G) requests that the fell and hit his head on his way into the United States. (b) (G) , medical coordinator, will notify the ORR/DUC caseworker of the boy's CT scan and blood work results II action Requested: ORR/DUC requests that this incident be investigated. <sup>III</sup> Summary: Referral Memo sent to CBP 09/20/2006. 11/17/06(b) (G) a CBP processing error referred the complaint to ICE DRO but it's back to CBP and to the BP for response. (b) requested update on 3-21-07.	Unaccompanied Minors

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
1		0121	This complaint involves an unaccompanied minor. ORR/DUCS filed a SIR on behalf of (() (s) (s) (a) (b) (c) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Unaccompanied Minors

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
18	, -,	0023	This complaint involves an unaccompanied minor. On December 13, 2006, ORR/DUCS field a SR on behalf of (b) (6) who is a 16 year old unaccompanied male from Honduras. On December 8, 2006 an ORR representative was told by the minor that he had an injury to his right hand. The ORR representative saw a visible bruise along the minor's middle finger and palm and asked the minor how he obtained the injury. The minor alleges he was mistreated by an Immigration Officer when he and other smugglers were stopped on December 1, 2008, by U.S. Border Patrol Field Agents and he attempted to run. The apprehending agents were stationed at the San Antonio, S. Texas office. In response to his attempt to run, the minor alleges one of the agents shoved him in the chest, causing him to fall. As he fell, he claims he braced himself with his right hand against the Border Patrol vehicle's tire, causing his hand injury. While he was on the ground, the minor alleges the same agent kicked him in the stomach. The minor also indicated another agent was present, but did not intervene. The minor was unable to identify the alleged Border Patrol agent. X-rays of the hand revealed no fracture. <sup>10</sup> Action Requested: ORR/DUCS requested CRCL investigate this matter <sup>10</sup> Summary: Requested CBP update (7/30/07).	Unaccompanied Minors

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
1:	, .,	07-03-CBP- 0022	This complaint involves an unaccompanied minor. On December 13, 2006, ORR/DUCS filed a SIR on behalf of (b) (c) (c) (b) (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
20	03/31/2007	07-06-CBP- 0064	This allegation involves an unaccompanied minor. On 3/31/07 the Office of Refugee Resettlement filed a Significant Incident Report with this Office on behalf of a sixteen year old unaccompanied minor. (D) (C) (D) (D) (D) (D) (D) (D) (D) (D) (D) (D	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
21			This complaint involves an unaccompanied minor. On May 8, 2007, ORR DUCS filed a Significant Incident Report on behalf of (b) (6) (b) (6) who alleges that he was mistreated by Border Patrol agents on May 7, 2007, while detained at a Border Patrol Station in Cotula, Texas, prior to his admission to Open Arms International. The minor reports that when it was time for the detainees to be fed, the agents would throw food inside of the cell. He alleges that one agent threatened to hit him when he continuously requested food because many hours passed since the last meal. He reports that his request for water or toilet paper was ignored for a long period of time before he received the items. The minor reports that other minors with whom he was detained were also continuously threatened by the agents for "asking for too much". <sup>B</sup> Action Requested: The facility clinician provided psychotherapy and told the minor a report would be made regarding the allegations I Summary: On 7/24/07 CBP closed investigation as the minor was removed to Honduras on 5/8/07. CBP (b) (c) will continue to look into allegation concerns voiced by CRCL.	Unaccompanied Minors

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	DHS Matters - Complaint Number		Issue - Issue
22	09/05/2007	0119	This complaint involves unaccompanied minros. 13-year veteran Border Patrol Agent; (b) (c) , sent a July 15, 2007 letter to Congressman Bob Filher alleging the mistreatment of adults and juveniles at the EI Centro Station in California. (On July 27, 2007 Agent; (b) (c) letter was faxed from the EI Centro Sector Headquarters by (b) (c) to the Joint Intake Center. The IG declined to investigate the complaint and referred it back to the JIC. When CRCL saw this complaint listed in the monthly IG Report, (b) (c) conducted a short investigation of the complaint, which contained photographs of cell #10 but which were not viewable in the documents CRCL received. (b) (c) conducted a short investigation of the complaint, which contained photographs of cell #10 but which were not viewable in the documents CRCL received. (b) (c) told (b) (c) they would not look further into the complaint, bl the letter to Congressman Filher, Agent (b) (c) writes that several aliens being held at the EI Centro Station whom he spoke with on July 13, Including juveniles, were not fed or given an opportunity to drink water, even though some of them had been in the Station for approximately 24 hours. He also writes that individuals were detained in cell #10, where the toilet was not operational and had overflowed and contaminated water with urine. He further alleges the space where the aliens were forced to a nore human and accommodating one." He notes there was a nutritional snack readily available in the freezer and several cartons of frozen burritos, as well as an operational microwave (suggesting that the allens would not have been caref for, had it not been for his action). He writes: "The question I have asked myself many times over: who is to blame? The answer: the agency." Agent (b) (c) that the this and to complaint by a you 2000. 🖆 Action Reputed: Agent (b) (c) that the this and complaint do file about the mistreatment of juveniles but management does not address them. He writes to the Congressman Hoping he will be more successful in	Conditions of Detention

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
23	3 10/03/2007	0001	This matter involves an unaccompanied minor. On October 3, 2007, CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) concerning the treatment of (b) (c) 1, 14, by a male CBP agent at the McAllen Border Patrol office on September 20, 2007. (b) (c) reported that a male CBP agent touched and grazed her in a way that made her feel uncomfortable. When no one was around or looking, the agent touched and grazed her hand when apen and paperwork. The same male agent takes massaged her hand while taking her fingerprints, telling her to relax. Further, the male agent touched her face several times while taking pictures of her and told her after taking the last picture that she looked very pretty. Clinician(b) (G) stated she would meet with Ms. (c) (G) biweekly to assess for any emotional distress as a result of this incident and provide supportive counseling (c) (G) (C) (C) (C) (C) (C) (C) (C) (C) (C) (C	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
24		07-12-CBP- 0138	This complaint involves an unaccompanied minor. On September 25, 2007, DHS received a Significant Incident Report (SIR) from (b) (c) alleges that on August 30, 2007, UAC (b) disclosed to him that the right side of his collar bone was injured on June 30, 2007, When immigration officers from the Harlingen (TX) Border Patrol Station forcefully pulled his hands behind his back while he was being handcuffed incident to apprehension in the field. He stated that he received medical treatment on the same day, was told by a doctor that his clavicle was broken, and the injured area was wrapped with a Figure-8 bandage. UAC Santay further stated that he still feels pain around the injured area and is unable to fully participate in physical activities. Action Requested: Complainant seeks investigation and resolution of the alleged misconduct by CBP officials. Summary: On August 30, 2007, (b) (6) , a clinician representing the HHS Office of Refugee Resettlement (ORR), filed a Significant Incident Report (SIR) on behalf of (b) (c) and alleging misconduct by Customs and Border Protection (	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
25	09/17/2007	07-12-DHS- 0133	This complaint involves unaccompanied minors. CRCL received four Significant Incident Reports (SIR) from the HHS Office of Refugee Resettlement (ORR) concerning the treatment of four minors by CBP in Laredo, Texas. The minors names are ( <b>b</b> ) ( <b>c</b>	Unaccompanied Minors

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
26	09/25/2007	07-12-CBP- 0134	This complaint involvelves an unaccompanied minor. On September 25, 2007, CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) concerning the treatment of a minor named () (G) by border patrol officers held a gun to both the drivers s head and the head of a man in the van s passenger seat. The complaint also alleges that the minor and a lalens, and that border patrol officers held a gun to both the drivers is head and the head of a man in the van s passenger seat. The complaint also alleges that the minor and the other 17 individuals in the van were pulled from the vehicle and had their hair pulled by officers. The minor stated that she was terrified when the guns were held to two men s heads	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
2:	09/25/2007	07-12-DHS- 0130	This complaint involves an unaccompanied minor. On September 25, 2007, CRCL received a Significant Incident Report (SIR) written by (b) (6) in the HHS Office of Refugee Resettlement (ORR) on behalf of (b) (6) is alleges that on June 6, 2007, the minor disclosed to her that when he was detained by Border Patrol, he was given minmal food and was only given water from the sink. The minor also stated to (b) (c) is that he was frequently yelled at and made to feel afraid. He also reported that he was not permitted to shower for eight days. The incident may have occurred at the Hebbronville Border Patrol Station	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
28		0137	This complaint involves 10 unaccompanied minors apprehended in the Tucson Sector. The HIS Office of Refugee Resettlement (ORR) filed 10 Significant Incident Reports (SIR) involving 10 unaccompanied minors who allege mistreatment by Border Patrol agents during apprehension in the Tucson area, as well as while in holding cells in the Tucson Sector Stations. All of the 10 ORR Case Management files show the minors were located at the Tucson BPS at ORR notification. 6 of the 11 allegations state the minors were not provided meals, or were only provided minimal food (i.e cookie and juice). One minor stated the agent would throw food into the holding cells were cold; they were forced to sleep on cold cement floors; and were not provided blankst. When one minor to catch it. Another minor stated when he told the agent the wanted food, the agent told him the cookies were food and closed a partition, preventing the minor form asking for more food. Minors also state the holding cells were cold; they were forced to sleep on cold cement floors; and were not provided blankst. When one minor sking for more food. Minors also state the holding cells were cold; they were forced to sleep on cold cement floors; and were not provided blankst. Swhen one minors which resulted in swelling, injured knees, and lacerated bloody lips. In one incident, the minor <b>(b)</b> (6) were seventally seen by the ORR placement facility medical provider and diagnosed with an upper lip contusion, laceration consistent with contact with tooth under blunt force, and a swollen back. The 10 minors namesare: <b>(b)</b> (6) <b>(b) (c) (b)</b> (6) <b>(b) (c) (b) (c) (c) (c) (b) (c) (c</b>	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
29 09/25/2007		This complaint involves an unaccompanied minor. CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) on September 25, 2007 concerning the treatment of (b) (6) On June 4, 2007, (b) (6) who was 17 years old at the time, informed ORR/DUCS about his detention by Border Patrol in Laredo, Texas. In April 2007 he was in a car that was stopped at a Border Patrol checkpoint. (b) (6) s sister told CBP that(b) (6) did not have documentation because he was underage. (b) (6) was handcuffed to a pole and his arms were elevated. There were three BP officers, one on each side and one in front of him. He remembers that one of them had( (b) (6) on his anenplate. They took his personal items (i.e. a necklace, wallet, cellular phone, bracelet, and watch) that were not returned. The officers told him that he is not worth anything in this country and if he tried to press charges, he would be wasting his time because he doesn t have any witnesses. They are probably going to deport or put your sister in jail anyway. They began questioning (b) (6) and he dint tay anything. When the officers asked him why he was t speaking, he stated why am I going to speak when you just told me that 1 m not worth anything. The officer said they would hit him harder. The officers stopped when they got tired. (b) (6) said that if (b) (6) wanted them to stop he would have to lick the mud off of (b) (6) boots. (b) (6) s sister yelled out that she would do it and to leave her borther alone. (b) (6) states that he told the officers not to touch his sister and he began to yell at them. During the beating, he could hear a female officer laughing in the background and she told the other officers to that he would try to do this again 2 <b>(b)</b> (6) to (c) told the doctors that was not rule. The doctors that was three. The doctor shat the would be treated at the hospital for 3 days until he felt better. However, BP picked him at the hospital around 2am and he was taken to another jail. At this jail there were three of	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
30 10/05/2007	08-01-CBP- 0015	This matter involves an unaccompanied minor. On October 5, 2007 the HHS Office of Refugee Resettlement filed a Significant Incident Report (SIR) with supportive documents and photos with CRCL. The SIR alleges a 14 year old unaccompanied Mexican minor (b) (c)	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
31	, ,	0034	In a complaint received by DHS TRIP on October 25, 2007 and referred from CBP on 12/3/07, it appears that (b) (c) was referred to secondary inspection on 9/17/2007 solely due to her country of origin when crossing on foot from Juarez, Mexico to El Paso, TX. As (b) (c) was crossing with another person by foot from Juarez to El Paso the Border Patrol without any explanation kept her passport and then took her behind locked doors. Then CBP searched her body, shoes and purse and fingerprinted her and took her picture. For over an hour she tried to find her passport number and when she could not find it she gave them her social security number. Without explanation CBP let her go. According to information received from DHS TRIP, the secondary inspection file states: "Subject was referred to pcs (Passport Control Secondary) as SIP, born in Egypt." The December 3, 2007, information from DHS trips continues with the commentary "Based on my experience, just being born in a country does not appear to be a law enforcement reason for referring a person for Secondary Inspection." <sup>[1]</sup> This complaint may involve a country of interest issue. <sup>[3]</sup> Summary: In a complaint received by DHS TRIP on October 25, 2007 and referred from CBP on 12/3/07, it appears that [b) (c) was referred to secondary inspection on 9/17/2007 solely due to her country of origin when crossing on foot from Juarez, Mexico to El Paso, TX (B) (C) was referred to secondary inspection on 9/17/2007 solely due to her country of origin when crossing on foot from Juarez, Mexico to El Paso, TX (B) (C) (C) (C) (C) (C) (C) (C) (C) (C) (C	Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro DHS Matters w Date to CRCL	Matters - Complaint Number		Issue - Issue
32 11/20/2007	0049	This complaint involves an unaccompanied minor. On 11/20/07 the HHS Office of Refugee Resettlement (ORR) filed a Significant Incident Report (SIR) and supportive documents with CRCL, alleging (b) (c) , his friend, and (b) (c) step-father were physically abused by Border Patrol agents on 11/5/07. (b) (c) alleged that when he was apprehended 2 officers arrived in motorcycles and, although he froze, one of the officers began kicking him, and he fell. The SIR states the officer hit and kicked the minor sbdy and his head, sat on his back, and jumped on him. Because the minor insisted he was from Mexico, the officer asked him to sing the Mexican national anthem. The officer allegedly kept beating(b) (c) until he admitted he was from El Salvador. The minor was then asked to get in a van and the three were taken to immigration officers for further questioning. In California, pursuant to CANRA Penal Code sections 11164-11174.40RR, intake workers must now file reports of the abuse of unaccompanied minors with the FBI. Accordingly a November 19, 2007 letter from (b) (c) of Lutheran Immigration and Refugee Service (LIRS), addressed to (b) (c) at the FBI. Accordingly a November 19, 2007 letter from (b) (c) of Lutheran Immigration stated her and, but stopped when he could run no further and a tall, fat and bald. Border Patrol Agent began physically abusing him which continued for 20 minutes while he and the two other allens were surrounded by 6 agents, two of whom were wearing ski masks. After the minor relayed to the El Salvador Consulate that they were beaten, a Border Patrol agent took the three allens to the hospital where they were examined and x-rayed on Wednesday, November 74. The Border Patrol agent who took them to the hospital called them mentirosos (liars) and asked them to show him where they were hit. The ORR intake worker described the minor salvaing cuts on his face and a foot that still ached, which the minor explained were the result of the Border Patrol agent s beating (b) (G) alleged that his stepfather ex	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number		Issue - Issue
3	3 11/27/2007	08-02-CBP- 0050	This matter involves an unaccompanied minor. On 11/27/07 the Office of Refugee Resettlement (ORR) filed a Significant Incident Report (SIR) with CRCL alleging that 17 year-old (5) (6) was mistreated by the Border Patrol agent who apprehended him (the SIR says ICE, however ORR has clarified the allegation is against Border Patrol). The minor, who was born in Mexico but says he spent the majority of his life in E1 Salvador with his mother, stated that he was walking through the desert when he was told to stop and did so without resisting arrest. When he was kneeling on the ground with his hands behind his back, the minor alleges the agent kneed him in the side and held a gun to his head. ORR Case Management files indicate the minor was apprehended on 10/16/07. He was located at the Tucson BPS station when ORR was notified. ORR approved placement on 10/17/07, and the minor was placed on 10/18/07 $\mathbb{B}$ Summary: This matter involves an unaccompanied minor. On 11/27/07 the Office of Refugee Resettlement (ORR) filed a Significant Incident Report (SIR) with CRCL alleging that 17 year-old (b) (c) was mistreated by the Border Patrol agent who apprehended him (the SIR says ICE, however ORR has cla	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
34	, ,	0051	This matter involves an unaccompanied minor. On 11/27/07 the Office of Refugee Resettlement (ORR) filed a Significant Incident Report (SIR) with CRCL reporting that 14- year-old(b) (G) and(b) (G) and(b) (G) ORR Custody, he was kept in room where the light was always on and he was only fed once. The minor provided agents last names as (b) (G) . (b) (G) and (b) (G) ORR Case Management files indicate the minor was apprehended on 10/01/07 and held at Hebbronville BPS at the time of ORR notification. ORR was notified and approved placement on 10/01/07. The minor was placed on 10/3/07. <sup>20</sup> Summary: This matter involves an unaccompanied minor. On 11/27/07 the Office of Refugee Resettlement (ORR) filed a Significant Incident Report (SIR) with CRCL reporting that (b) (G) alleges that after he was apprehended and in DHS custody, he was kept in room where the light was always o alleges that after he was apprehended and in DHS custody, he was kept in room where the light was always o alleges that after he was apprehended and in DHS custody, he was kept in room where the light was always o alleges that after he was apprehended and in DHS custody, he was kept in room where the light was always o	Unaccompanied Minors

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
3:	, ,	0052	This matter involves an unaccompanied minor. On 11/27/07 the Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL alleging that 17 year- old (b) (6) was physically mistreated by Border Patrol when he was apprehended at or near McAllen, Texas. An agent allegedly accused the minor of being the guide to the group of aliens. The agent then grabbed the minor by his shirt collar and shamed him twice against the Patrol vehicle. According to the SIR, the agent then threw the minor to the ground and pressed his foot against the minor s neck for approximately three minutes causing the minor s chin to bleed. ORR Case Management files indicate the minor was apprehended on 9/27/07. ORR was notified on 9/27/07. ORR approved placement on 9/28/07 and the minor was placed with ORR on 9/28/07. Summary: This matter involves an unaccompanied minor. On 11/27/07 the Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL alleging that (b) (6) was physically mistreated by Border Patrol when he was apprehended at or near McAllen, Texas.	Unaccompanied Minors

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
36	11/20/2007	0048	This complaint involves an unaccompanied minor. On 11/20/07 the Office of Refugee Resettlement filed a Significant Incident Report (SIR) and supportive documents with CRCL alleging that (b) (c) is a separate along with his friend who is also a minor (b) (c) is a separate complaint of the unit of the base of unaccompanied minor. On 11/20/07. The minor alleges that agents were kicking and beating him and the two others while calling them names and using profanity to them. The minor was unable to identify the agent because he was wearing a motorcycle helmet and when the minor would try to look at his badge, he alleges the agent would punch him in the face. In California, pursuant to CANRA Penal Code sections 11164-11174. ORR intake workers must now file reports of the abuse of unaccompanied minors with the FBL Accordingly a November 19, 2007 letter information concerning the allegations. The LIRS intake worker wrote that the two minors were taken to the hospital where photos and x-rays were taken and the minors were given medication, but the officer never gave them their prescribed medication. The letter also states that, while in custody from 11/20/07 the 11/8/07, their food was thrown at them, and they were cold in the holding cell and not provided blankets when they complained. The ORR intake worker wrote that the Bord as "starting to heal." @ ORR Case Management files indicate the minor was apprehended on 11/5/07; ORR was notified on 11/7/07 and approved placement on the same day; and, the minor was placed on 11/8/07. @ Summary: This complaint involves an unaccompanied minor. On 11/20/07 the Office of Refugee Resettlement (ORR) filed a SIR with CRCL alleging that (b) (G) (G) (G) (G) (G) (G) (G) (G) (G) (G	Excessive force

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
3	, .,	0054	This matter involves an unaccompanied minor. On 11/29/07 the Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL alleging (b) (6) (b) (b) (b) who is a 15 year-old female from El Salvador, was physically mistreated when she was apprehended by Border Patrol on 10/10/07 as a re-entry. (b) (c) (c) who is a 15 year-old female from El Salvador, was physically mistreated when she was apprehended by Border Patrol on 10/10/07 as a re-entry. (b) (c) (c) who is a 15 year-old female from El Salvador, was physically mistreated when she was moving around and one of the officers kicked her in the face and told her to stop moving. The minor also alleged that while being searched a female officer put her entire hand on the minor s breast. The minor stated to the ORR intake worker that she understands that she needed to be searched, but felt the way it was done was not appropriate and made her feel violated. According to a 12/10/07 email from ICE/DRO. (b) (G) entered the U.S. on both occasions claiming to be (b) (G) an 18 year old Mexican (DOB 6) (f1/489) and was given the opportunity to speak to the Mexican Consul, to which she declined. She was detained as an adult by the U.S. Marshalls at the Central Arizona Detention Center (CADC) in Florence, AZ as a material witness in a human smuggling case. On 11/08/07 the Marshalls released her to DRO. ORR placement was requested on 11/08/07, the same day, and the minor was transferred to SWK that evening] B Summary: This matter involves an unaccompanied minor. On 11/29/07 the Office of Refugee Resettlement filed a SIR with CRCL alleging (b) (G) (G) (G) a 15 year-old female from El Salvador, was physically mistreated when she re-entered and was apprehended by Border Patrol on 10/10/07. Th	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
38	, -,	0053	This matter involves an unaccompanied minor. On 11/29/07 the Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL alleging that 16 year- old (b) (6) from Romania was held in an adult ICE facility and then in three other detention facilities as a juvenile before being placed with ORR. The minor states that he originally stated that he was an adult and was transferred from the prison in Texas when he provided official documents proving his juvenile status. (b) (6) states that that he was extremely cold at the three facilities where he remained between 6 and 20 hours, and had to jump and move around in order to keep himself warm. At the second facility, the minor alleges he was pressured more than once to sign papers he did not understand. The second time when he refused to sign the papers, the minor alleges the officer said something in English that he understood to mean he would remain in detention longer. Feeling threatened, the minor signed the papers stating it was against his will. Talking to his attorney, (b) (6) came to understand the papers indicated that he came to the USA to work but he never declared that he came to the USA for that purpose. ICE JFRMU provided information concerning (b) (6) states and DRO sent the minor to the Border Patrol Harlingen Stating radiity as a re-write. Border Patrol processed the case as an NTA and updated the l-213 narrative reflecting the changes. ORR s Case Management files indicate that Border Patrol notified ORR of the minor on 9/28/07 and placement was approved on that same day. The minor was placed with ORR on 10/1/07, two days after ORR placement was approved, and was released to a sponsor on 10/22/07. <sup>20</sup> <sup>20</sup> Summary: This matter involves an unaccompanied minor. On 11/29/07 the Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL alleging that (b) (6) , a minor from Romania who initially lied about his age, was held in an adult ICE facility and then in three other detention	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
3	01/03/2008	08-04-CBP-	This matter involves an unaccompanied minor. On 1/3/08 the Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL reporting that 17 year-old (b) (6) and alleged that when he was trying to cross the border into he US from Mexico on 11/29/07, an officer ran after him and hit him over the head with his gun which has continued to cause him headaches today. ORR Case Management files indicate the minor was apprehended on 11/29/07 and was being held at Laredo South Sta ion when ORR/DUCS was notified on he same day. ORR also designated placement on 11/29. The minor was placed with ORR on 11/3. Summary: This matter involves an unaccompanied minor. On 1/3/08 he Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL reporting that 17 year-old (b) (6) and all the minor was placed with ORR on 11/3/08 he Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL reporting that 17 year-old (b) (6) and all the minor was placed with ORR on 11/3/08 he Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL reporting that 17 year-old (b) (6) and all the minor was placed with ORR on 11/3/08 he Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL reporting that 17 year-old (b) (6) and all the minor was placed with or not	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
40	01/03/2008	08-04-CBP- 0072	This matter involves an unaccompanied minor. On 1/3/08 CRCL received a Significant Incident Report from ORR concerning conditions of detention at the Rio Grande City Border Patrol Station. The SIR alleges that while 10 year-old (b) (c) was in Border Patrol Station and was only given t-shirts and a foil cover to get warm. He slept until 2:00 a.m. when he was awakened, was given a cushion to lay on the floor, and once again covered himself with the foil. The minor was apprehended on 10/21/07. ORR was notified and designated bed space on 10/22/07, and the minor was placed with ORR on 10/23/07. <sup>®</sup> <sup>®</sup> <sup>3</sup> <sup>S</sup>	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	Issue - Issue
43	, -,	08-03-CBP- 0059	

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
42	- , ,	0071	This matter involves an unaccompanied minor. On 1/3/08 the Office of Refugee Resettlement filed a Significant Incident Report (SIR) with CRCL reporting that 16 year-old (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
43		0091	This matter involves an unaccompanied minor. On March 17, 2008 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) concerning the treatment of 17 year old unaccompanied minor, ( <b>b</b> ) ( <b>c</b> ) alleging that while detained by Border Patrol at or near Imperial Back, CA on 37/08, an agent dressed in civilinal clothes and described as short, with dark skin, a beard and very short hair, had the minor brought to his office and began questioning him about being a smuggler, which the minor denied. The agent then allegedly picked up the chair the minor was sitting on, causing him to fall to the floor. When the minor stood up, the agent searched the minor, telling him to spread his legs wider and then kicked his ankles, hurting him. The minor asked if he could call the Mexican Consultate and was told they did not answer, but the minor conduded the agent never called. He also alleges he only received "water and cookies" while other detainees received "real food on a tray. The mior was apprehended on 3/7/08; ORR bed space was approved on 3/8, and the minors was placed with Southwest Key (a staff-secure ORR facility) in Houston on that same day. B will other 4/21/08 - D - Officer has determined that this matter should be referred to CBP. D will prepare appropriate referral memo. B - 04/28/08 - With TK for review.	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
4.	03/17/2008		This matter involves an unaccompanied minor. On March 17, 2008 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) concerning Border Patrol s treatment of 16 year old unaccompanied minor, ( <b>b</b> ) ( <b>c</b> ) who alleges he was only fed crackers and juice for "6 days" while in DHS custody (dates recorded on the SIR indicate he was in custody for 3 days, rather than 6). The minor claims that when he and other aliens requested more food they were yelled at by agents and refused additional food. According to the SIR, the minor was apprehended on 2/29; ORR bed space was approved and available on 3/1; and the minor was admitted to Southwest Key on 3/3. <sup>®</sup> Summary: 04/21/08 - <b>(b)</b> - Officer hs determined that this matter should be referred to CBP for handling. <b>(b)</b> will prepare appropriate referral memo. <sup>®</sup> <sup>®</sup>	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
45	02/14/2008	08-05-CBP- 0094	This matter involves an unaccompanied minor. On February 14, 2008 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) concerning the treatment of 12 year old unaccompanied minor, (b) (c) who alleges she was in ICE custody for three (3) days and that she was only given crackers and juice until she was placed in the custody of ICE in Phoenix. The minor also claims that she was chased down by a dog during apprehension, and that the dog pulled her down by her bag. ORR reported to CRCL that the minor is a small 12 year old girl, and therefore the use of a dog to apprehend an apparent small child seems excessive. (On 3/31/08 and 4/2/08 CRCL received information from ICE and Border Patrol respectively, clarifying the minor was apprehended and detained by Border Patrol, and not ICE as the SIR states.) The SIR indicates the minor was apprehended on 1/30/08; bed space was designated and the minor was placed with Catholic Charities in Phoenix on 2/1/08. 3 Summary: 04/21/08 - (b) - Officer has determined that this matter should be referred to CBP for handling. (b) to prepare referral memo.	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
46	- / -/	08-07-CBP- 0103	This matter concerns unaccompanied minors (b) (c) and (b) (c) on and (b) (c) on and (b) (c) on 4/33/08 CRCL received a letter from (b) (c) at the Forence Immigrant and Refugee Rights Project that includes affidavits from the two unaccompanied minors claiming they were physically and verbally abused by Border Patrol agents on horseback and four-wheelers during apprehension operations on 3-30-08 near Cananca, Mexico. Both minors also allege they were denied appropriate food and bedding at the Border Patrol Station where they were initially held, and that they were forced to sign documents they did not understand and which were not explained to them. Seventeen year old (b) (c) claims he initially hid from agents during apprehension operation, sixteen-year old (b) (c) said he scattered with others in his group and hid but came out when spotted by an agent on horseback who told the minor to approach him. When the minor approached the agent (whom he described as an Anglo and spoke Spanish), the minor alleges the agent kicked him his storach and the told two other men who were larger than the minor to lie on the ground on his storach and then told two other men who were larger than the minor to lie down on top of him, which caused him pain. The other aliens in the apprehended group were told to do the same thing. While still in pain, he remained in that position for approximately fifteen minutes while agents were talking and laughing at the aliens. Samaniego alleges the agent thick this obteratered them with a year in jail if they did not tell them the truth. At the initial Border Patrol Station, both minors claim they were cold and had to sleep on the floor with no blankets. Both minors also allege they were pressured into signing papers without any explanation of their content or purpose. (b) (c) claims he was only fed crackers and juice at the first station, but both minors said they were fed hamburgers, hot dogs and milk, and provided blankets the next day after they were taken to the Tucson Border Patrol Station.	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
47	05/17/2008	08-08-CBP- 0118	CRCL received an allegation of racial discrimination via the DHS Traveler Redress Inquiry Program (DHS TRIP) on May 17, 2008. (b) (c) wrote that on May 15, 2008 at 1pm she was aboard a Greyhound bus traveling from Canada to the United States. A young, white, female, customs officer wearing glasses checked the passports of the passengers. She asked every white passenger two or three questions and all five black passengers were asked at least eight questions. Four of the five black passengers were taken back to the office for additional screening. D (b) (c) for the three officer did not follow safety regulations, being black doesn t make her a bad person and being white doesn t make one perfect. She felt like she was being interrogated, and that the situation was borderline between racism and ignorance. D (b) (c) stated in a conversation on June 26, 2008 with CRCL staff that she was on the 11:45am bus from Montreal to Boston when the incident occurred. The bus was operated by Greyhound; from her confirmation notice she stated that the carrier was GLI and the schedule number was 0126. Based upon a search of the Greyhound route locater by CRCL staff it appears that Champlain is the most likely port of entry. D	Discrimination/Profiling

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
48		08-09-CBP- 0123	This matter involves an unaccompanied minor. On 6/21/08 CRCL received a significant incident report (SIR) from the HHS/DUCS Office of Refugee Resettlement (ORR) containing allegations from unaccompanied minor, (b) (c) that Border Patrol did not provide him with adequate medical care for his two broken arms after he was released from the hospital to Border Patrol Is custody. The minor s arms were broken in a cara caracident and he was hospitalized, operated on, and turned over to Border Patrol the next day. The minor reported Border Patrol handcuffed him and pushed him in his back, causing him severe pain due to the surgery and swelling of his arms. The minor stated the doctors provided the officers with pain medication for the minor, however when he told the agents about the pain, they allegedly told him to be a man. The SIR states the minor was detained in a cell for 3 days after release from the hospital and, during that time, agents continually denied his requests for pain medication even though the pain was so excruciating that he begged for medication and could not stop crying. (b) (c) alleged that he saw the officers take a bottle of pills and throw it in the trash in front of him, but he was not sure if it was his medication or not. The minor also alleged he was extremely cold and was shivering, as well as extremely hungry while in Border Patrol custody but only received some crackers and juice, and one hamburger in the 3 days that he was held. When the minor pleaded for food, he alleged the officers made fun of him and laughed at him. When the minor was apprehended by Border Patrol at or near Sasabe, AZ on 4/Z7(08. He was referred to ORR on 5/1/08 and on 5/2/08 bed space was designated and the minor was placed in the Southwest Key Phoenix-Shelter, which clarifies the minor was in Border Patrol custody for 6 days rather than 3 as the minor reported. B	Medical/Mental Health Care

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number		Issue - Issue
49	06/21/2008	08-09-CBP- 0124	This matter involves an unaccompanied minor. On 6/21/08 CRCL received a significant incident report (SIR) from the HHS/DUCS Office of Refugee Resettlement (ORR) containing allegations from unaccompanied minor. (b) (c) that Border Patrol did not provide him with adequate medical care when he reported stomach pain and asked for medication to provide relief. The minor reported that he asked the officers for some medicine and they told him he did not have the right to request medicine and that they would not provide him any. The minor reported this stomach hurt badly but eventually the pain went away. The minor was apprehended at or near Sasabe, AZ on 4/18/08. On 4/19/08, ORR was notified, placement was approved, and the minor was placed in the Southwest Key Phoenix-Shelter. <sup>35</sup> <sup>36</sup> Summary: 08/07/08 - <sup>109</sup> to prepare referral documents.	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w		DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
50	06/21/2008	08-09-CBP- 0126	This matter involves an unaccompanied minor. On 6/21/08 CRCL received a Significant Incident Report (SIR) from the HHS/DUCS Office of Refugee Resettlement (ORR) containing allegations from unaccompanied minor (10) (10) (10) (11) (12) (12) (13) (13) (14) (15) (15) (15) (15) (15) (15) (15) (15	Medical/Mental Health Care

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
51		0127	This matter involves an unaccompanied minor. On 6/21/08 CRCL received a Significant Incident Report (SIR) from the HHs/DUCS Office of Refugee Resettlement (ORR) containing allegations involving nuaccompanied minor, (b) (6) The allegations state that one of the Border Patrol agents who apprehended (b) (6) asked her how old she was. When she stated that she was 17 years old, the agent allegately told the minor that, if she stated that she was a minor, she would be in a prison for minors for seven months and it would take her a long time to be deported home. Because she was afraid of being placed in prison for seven months, the minor insisted she was 18 during processing and was then transported to an adult prison where she remained for seven days. When her sister in El Salvador involved the El Salvador consulter regarding her sister s correct age. (b) was apprehended at or near Naco, Arizona on 4/15/08. She was located at Florence, Arizona when ORR was notified on 4/22/08. ORR approved placement on 4/22/08 and the minor was placed with the Southwest Key Phoenix Shelter on that same day	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to	DHS Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
		Number		
52				Unaccompanied Minors
		0128	containing allegations involving unaccompanied minor, (b) (6) The allegations state during Border Patrol s apprehension of the	
			minor and others, the minor ran and fell on the ground. While on the ground on his stomach, (b) (6) claims an agent kicked him hard several times in his	
			left temple and on his left side. He alleges the agent then pulled him off the ground by his shirt collar and that he felt very dizzy. The SIR shows (b) (6) was a standard of $2/(2/2)$ and the ground by his shirt collar and that he felt very dizzy.	
			apprehended on 3/9/08 at or near Sasabe, Arizona. He was located at Tucson when ORR was notified on 3/11/08. ORR approved placement on 3/11/08 and the minor was placed with the Southwest Key Phoenix Shelter on that same day.	
			was placed with the southwest key Phoenix Sheller on that same day.⊡	
			Summary: 08/07/08 - (b) to prepare referral documents.	

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
53		0129	This matter involves an unaccompanied minor. On 6/21/08 CRCL received a Significant Incident Report (SIR) from the HHS/DUCS Office of Refugee Resettlement (ORR) containing allegations involving unaccompanied minor, (b) (c) (b) (c) The allegations state that when the minor told officers here was from Mexico, one of the officers took him in tha a room and interrogated him, telling him that they could do it the easy way or the hard was. (b) (c) (c) (a) (a) (b) (c) (a) (b) (c) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro DHS M w Date to CRCL	Matters - Complaint Number		Issue - Issue
54 08/2	5/2008 08-11-DHS- 0154	This office received a copy of a letter written by (b) (c) , written on behalf of their daughter (b). On November 4, 2007, (b) (c) fiew to Canada to begin a working holiday at the Whistler ski resort. En route to Vancouver her plane touched down in Hawaii, the passengers disembarked, and apparently the dock began to run on her visa. On April 27, 2008, she entered the United States to begin a six week tour before heading to London to work at a pub. When she entered the country, the CBP Officer never explained to her that her visa had only 6 days left, nor did she believe that it had six days left because she thought it was valid until October 22, 2008. Four weeks later, near Abilene, Texas, (b) (c) is on a Greyhound bus that is boarded by Border Patrol for a routine check. Border Patrol dragged [her] off the bus in the middle of the night and threw [her] into a police van. She was thrown into a cell with a man, removed from that cell and placed in one with 20 Mexican women. There was an open toilet, and she was forced to sleep on the floor. She was not moved to the Laredo Detention Center until four days later, so she spent four days sitting, eating, and sleeping on the concrete floor. Her parents were unable to speak with her for six days; apparently a woman behind (b) in line stole her credit card number when she typed it in to call Australia and maxed out the credit line. (b) (c) sole she with the case officer, (b) (c) , and sked that (b) be released on her own recognizance, but the request was denied with no reason given. Several days later, (b) (c) , and she was distraught because she would miss her flight to London on June 11, 2008. At WCD she was not allowed to bring in any toiletric, cosmetics, or souvenirs, so they were thrown out. Her ICE case officer was (b) (c) , who was unhelpful. He told her parents that he had filed her paperwork with the court, which turned out to be a lie	Treatment

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
55		09-01-CBP- 0002	This matter involves an unaccompanied minor. On 10/4/08 CRCL received a Significant Incident Report (SIR) from the Department of Health and Human Services Office of Refugee Resettlement alleging that unaccompanied minor (b) (G) was mistreated by Border Patrol agents from Laredo. The minor states that during apprehension, Border Patrol agents fired their gun to get him to stop running and, when apprehended, Agent (b) (G) alloced handcuffs on him that were so tight his left hand went numb but the agent told him to "wait" when he complained. The minor further claims he was not provided food or water for 5 hours at the Laredo Border Patrol Station agents called him and others in the holding cell deragatory names B Simmary: This matter involves an unaccompanied minor. On 10/4/08 CRCL received a Significant Incident Report (SIR) from the Department of Health and Human Services Office of Refugee Resettlement alleging that unaccompanied minor. (b) (G) was mistreated by Llaredo Border Patrol Station services and the services Office of Refugee Resettlement alleging that unaccompanied minor. (b) (G)	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w		Matters -	DHS Matters -Allegation Summary	Issue - Issue
		Complaint Number		
56	01/23/2009	09-04-CBP-	This matter concerns unaccompanied minors, (b) (6) and (b) (6) . On 1/23/09 and 1/29/09 respectively, CRCL received Significant Incident	Unaccompanied Minors
		0030	Reports (SIR) from HHS/ORR alleging two unaccompanied minors were mistreated by Border Patrol agents at the San Clemente California BP Station. (b) (6) alleges	
			agents acted unprofessionally toward her during apprehension, claiming an agent, whom two other agents referred to as sir, yelled obscenities when he discovered she	
			and her boyfriend were illegal. The same agent humiliated her when he remarked about her handbag, Do you know its illegal to have a fake Coach handbag? I paid \$300 for the Coach bag that I bought, when you get to pay \$5.00. The minor stated she was so scared and humiliated that, by the time she arrived at the San Clemente Border	
			Patrol Station around 8:30 a.m., she was shaking and hyperventilating and asked for an Advil but didn t receive it until 7 hours later. The minor claims she was offered food but was too upset to eat. When she was able to eat and was hungry at 7 p.m. she requested, but was not provided food. When she asked an agent for food at 11	
			p.m. the agent said, Didn t you get food earlier? When she told him she was not hungry earlier, he said well too bad and told her to wait 2-3 hours. At 1 a.m., another	
			detainee shared food brought to her by a visitor which was the only food the minor received since apprehension until 10 a.m. the next morning, December 29. She also	
			alleges the only drinking water available appeared to be in used, partially empty bottles. When the half empty bottles of water were gone and she asked for more, she	
			said an agent replied, no, I m too lazy. (b) (6) said she was not given the opportunity to make a phone call until approximately 7 p.m. on the day of her	
			apprehension. The next morning at approximately 6 a.m. the minor claims an agent asked for her family s address and when she refused, he intimidated her into	
			providing it. Three hours later, she stated, her adult sister was placed in her cell. The minor was transported to an ICE office in San Diego on her way to ORR placement	
			and when she reported to ICE officers how she was treated by BP, she said the officers contacted the BP Station to voice concern. (b) (6)	
			approximately 2 p.m. on Saturday, December 13, she and her pregnant sister were apprehended and taken to the San Clemente BP Station where agents pressured her	
			into signing departure papers, laughed at and humiliated her, and did not provide her with appropriate food. Upon their arrival at the Station, she alleges agent (b) (6)	
			pressured and threatened her and her sister into signing voluntary departure documents while approximately eight other agents stood by and laughed. She also alleges	
			she received no food until 6 hours after apprehension. The minor remained in BP custody throughout the day on Sunday and on Monday, December 15, she states that	
			she agreed to sign voluntary departure papers in return for a phone call. Her sister spoke to the consulate and then both sisters spoke to their mother. While speaking	
			with their mother on speaker phone, an agent with the last name of (b) (6) said, tell your mom that you refused to eat, and when her mother said, God will help	
			you, the minor said (b) (6) and other agents began to laugh hysterically. After three minutes, an agent hung up the phone without warning, and other agents again	
			laughed. The minor states she and her sister were provided food at 4 p.m. that day, indicating the minor remained in Border Patrol custody from 2 p.m. on December 13	
			until at least 4 p.m. on December 15, totaling at least 50 hours in BP custody before her transfer to ORR. <sup>®</sup>	
			Summary: CRCL received 2 Significant Incident Reports from ORR alleging unaccompanied minors, (b) (6) and (b) (6) were mistreated by	
			BP agents at the San Clemente California BP Station. The minors allege verbal mistreatment and threats, and say they were not provided timely telepho	

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number		Issue - Issue
57	, -,		This matter concerns an unaccompanied minor. On 12/23/08, CRCL received a Significant Incident Report (SIR) from HH5/ORR alleging that (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
58	3 02/27/2009		This matter involves an unaccompanied minor. On 2/26/09 CRCL received a significant incident report (SIR) from the HHS/DUCS Office of Refugee Resettlement (ORR) containing allegations from unaccompanied minor, ( <b>b</b> ) ( <b>c</b> ) alleging that when he was apprehended by two Border Patrol agents in Laredo, TX, one of the agents threatened to harm the minor if he did not give him money. The minor agreed to give the agent money in return for being released. The minor stated the agent's name badge said ( <b>b</b> ) ( <b>c</b> ) and that he paid him between \$200 to \$400.8 Summary: CRCL received a Significant Incident Report from ORR on 2/27/09 stating unaccompanied minor ( <b>b</b> ) ( <b>c</b> ) alleges that during apprehension near Laredo, TX, a Border Patrol agent, whose name badge said ( <b>b</b> ) ( <b>c</b> ) threatened to harm the minor if he did not give the agent money. The minor stated to harm the minor if he did not give the agent money. The minor state the agent sate agent from ORR on 2/27/09 stating unaccompanied minor ( <b>b</b> ) ( <b>c</b> ) alleges that during apprehension near Laredo, TX, a Border Patrol agent, whose name badge said ( <b>b</b> ) ( <b>c</b> ) threatened to harm the minor if he did not give the agent money. The minor sate agent	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
55	03/23/2009		This matter involves an unaccompanied minor. On March 23, 2009, CRCL received a SIR from ORR/DUCS alleging that 16-year-old (b) (6) was apprehended near Sasabe, Arizona, escaped and was finally apprehended again by the same agent whom she described as tall, slim and light-skinned. She alleged the agent told her to sit on the ground and, while she was sitting, he kicked her in the shoulder and hurt her, at which time anothe agent said, "leave her, don't kick her, she is a young female." B Summary: Unaccompanied Minor alleges she escaped during apprehension operations and was finally apprehended by the same agent who told her to sit on the ground. While there, the same agent kicked her in the shoulder and another agent said, "leave her, don't kick her, she is a young female." The minor descri	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
60		09-06-CBP- 0058	The IG referred this complaint to CRCL on 3/25/09. This matter concerns an unaccompanied minor. On 3/12/09(b) (c) alleging that he was mistreated by Border Patrol agents during apprehension after he crossed the Rio Grande River near Hidalgo, Texas. He states that, while others in his group scattered as agents approached, he remained stationary and complied with agents orders to get on the ground. Even though he got on the ground as the agents directed, he alleges an agent hit him in the side of his forehead with his gun, injuring him, while another agent used his knee to hit the minor very hard in his upper back. While being escorted to the Border Patrol vehicle in handcuffs, the minor claims agents pulled his arms up behind his back, causing him further pain. The minor claims the agents spoke Spanish and English and one agent was wearing something similar to a ski mask. Summary: A complaint and affidavit filed by South Texas ProBAR alleges an unaccompanied minor was mistreated by Border Patrol agents during apprehension. The minor states that others in his group scattered but he remained stationary and complied with agents who ordered him on the ground. While on the ground	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
61	04/22/2009	09-07-CBP- 0067	This matter involves an unaccompanied minor. On 4/22/09 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) stating that 17 year old unaccompanied minor (UAC) (b) (c) alleged that during his apprehension a Border Patrol Agent grabbed him by his neck and pants and threw him down on the truck he was sitting on. He said the same agent kicked him in the leg while he was on the ground. The ORR facility intake worker noted the minor had face had abrasions, which the minor stated were the result of the agent s actions. The minor was taken to an "Arizona Hospital" the next day where a doctor vaccinated the minor and treated the abrasions with topical medication. <sup>20</sup> The ORR Casefile Management form indicates the minor was apprehended on 4/10/09, ORR approved placement on 4/10/09 and the minor was placed in Southwest Key El Paso on 4/13/09. <sup>30</sup> B Summary: ORR SIR states UAC alleges that during apprehension a Border Patrol Agent grabbed him by his neck and pants and threw him down on the truck he was sitting on. The same agent allegedly kicked him in the leg while he was on the ground. The ORR intake worker noted the minor had face had abrasions, whic	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
62	05/29/2009	09-08-DHS- 0087	On May 29, 2009, CRCL and multiple other DHS Offices received from DHS SBS Tasker [Tracking Number: SBS 088-09, Tasker Name: (U//FOUO) San Diego Enforcement Action] a report that the Secretary of Homeland Security read a blog entitled Deportation of Illegal Minors, from LatinaLista.com, that appeared in the May 28, 2009 Blog Watch produced by the DHS Office of Public Affairs (OPA). The Secretary requests an executive summary of the incident discussed in the blog. According to the Tasker, Noah Kroloff, Chief of Staff for Policy, instructed that TSA and CBP compile the executive summary, which is due June 5, 2009. The blog entry. Deportation of Illegal Minors questions why TSA and CBP authorities in San Diego detained a group of people using public transportation at a San Diego trolley station, and deported three minors in that group identified as being undocumented immigrants. The blog expresses concern as to the basis for TSA involvement in that operation as well as the reason and method by which CBP and TSA undertook the operation, as it occurred at a public transportation station that is not on the physical border with Mexico. It was reported that no ICE officials were involved in the raid. On May 20, 2009, at 6:30 a.m., at the Old Town Transit Center trolley station in San Diego, TSA and CBP agents, working together, detained and questioned a group of 21 people there, including men, women and children on their way to work and school. The agents were apparently attempting to identify individuals who were in the U.S. illegally. According to the blog, CBP reported that CBP personnel were assisting the TSA in conducting a standard operation. Later that day, DHS deported three high school students, a 16-year-old girl and two boys ages 15 and 17, from the group that was detained at the trolley station and questioned. While the teenagers were detained, they were minors and deported is an issue that needs to be addressed by the Obama administration and DHS Secretary Janet Napolitano. The blog continues, When it was	Discrimination/Profiling

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
63 05/22/2009	09-08-CBP- 0088	By memorandum to CRCL, dated May 12, 2009, (b) (c) , Executive Director, Office of Equal Opportunity, CBP, referred a November 14, 2008, letter to CBP form U.S. Representative Bart Stupak, enclosing an October 15, 2008, email to him from an anonymous constituent who wrote a two-sentence message expressing concern about the treatment of Michigan Technological University (Michigan Tech ) students by CBP personnel from the Sault Ste. Marie, Michigan Office. The email features the text of an October 16, 2008 Daily Mining Gazette news article entitled. Tech students allege Border Patrol abuses: Students want to bring ACLU lawyer to campus to teach rights. The article asserts that in August 2008, unidentified CBP personnel engaged in racial profiling of Michigan Tech students and reports that one student claimed that an undercover CBP Officer (CBPO) used excessive force against him, throwing him gainst a CBP vehicle. The article does not clearly describe where the Copper Country [region of Michigan] in August [2008] racially profiled students and took advantage of international students and text of an Octuber 16, 2008 and the student signue associated with the American Civil Liberties Union (ACLU) of Michigan to campus to teach all students formed a student rights group and were attempting to bring a lawyer associated with the American Civil Liberties Union (ACLU) of Michigan to campus to teach all students of their rights. One member of the student group, (b) (c) , and ta a student from china said he was approached by an undercover CBPO who asked him for identification to prove he was in the U.S. legally. According to (b) (c) the student hesitated at first, and then complied. Anderson is quoted as saying. [The student] showed him his l.D. and that is when he said he got thrown against the [CBP] car. They searched through his stuff, his bag. (b) (c) allege that CBP toxik advantage of international students awind bo ont know their rights. In addition (b) (c) and (b) (c) allege that CBP toxik advas athe coffee shop nea	Profiling

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro DHS Matters w Date to CRCL	Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
64 05/07/2009	Number 09-08-DHS- 0091	On May 7, 2009 CRCL s civil liberties account received an email complaint from Honorary Consul of Guatemala in West Palm Beach, Florida, (b) (c) (This is the third complaint filed with this Office b) (b) (c) (c) the first was referred; 08-10-CBP-0141 is retained) On May 12, 2009, CRCL received additional information on this complaint via U.S. mail. (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Discrimination/Profiling

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
65		0096	This matter concerns an unaccompanied minor. On June 22, 2009 this Office received a letter from the South Texas ProBAR requesting that CRCL investigates the behavior of Border Patrol agents in Rio Grande City, regarding the treatment of UAC (b) (b) who is a 13-year-old female from El Salvador. According to the complaint, on or around May 13, 2009, during the evening, the minor was walking with a group when Border Patrol agents approached. The group started to run, but the minor claims she stopped running when agents yelled in Spanish to stop. Though she claims she immediately stopped, Claro-Argueta alleges that an a Border Patrol agent struck her from behind with his baton, fracturing her arm. The minor claims the agent told her that he struck her breause she did not follow where her arm was placed in a dry splint, according to the complaint. When the injured minor was returned to the Border Patrol station, she states she was made to sleep on the floor. (In 6/29/09 and 71/109 follow-up telephone conversations with [0] at proBAR, she clarified that the minor told her she was was given a small mat to sleep on, which she had to share with her sister even though it was very small, and they were not provided blankets.) atcin Requested: ProBAR requests a CRCL investigation into the behavior of Border Patrol agent during apprehension when he allegedly hit her from behind with his baton, factured by a Border Patrol agent during apprehension when he allegedly hit her from behind with his baton, even though she followed his orders, had stopped running, and was standing still. According to the complaint, it was not until later, aft	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
66		0099		Abuse of authority/misuse of official position

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
67	06/11/2009	09-09-CBP-	This matter involves an unaccompanied minor (UAC). On 6/11/09 CRCL received an Significant Incident Report from the HHS Office of Refugee Resettlement (ORR), alleging that 16-year-old UAC (b) (c) told the ORR facility intake worker that, while in Border Patrol custody, an officer kicked him in the back twice and told him that he was lying about the information he was providing. He was apprehended on 5/4 at or near Sasabe, AZ, and possibly transferred to Tucson. ICE reports Border Patrol notified the ICE FOJC of the minor on 5/7/09, 3 days after his apprehension, and immediately requested ORR placement. The minor was subsequently placed in the Phoenix SWK ORR facility the same day, on 5/7. Summary: This matter involves an unaccompanied minor (UAC). The 16-year-old UAC told the ORR intake worker that, while in Border Patrol custody, an officer kicked him in the back twice and told him that he was lying about the information he was providing. He was apprehended on 5/4 at or near Sasabe, AZ. ICE	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
68	06/11/2009	09-09-CBP- 0109	This matter involves an unaccompanied minor (UAC). On 6/11/09 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) alleging that 15-year-old UAC (D) (G) (G) (IO) (IO) (IO) (IO) (IO) (IO) (IO) (IO	Unaccompanied Minors

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
69	07/17/2009	0111	This matter concerns unaccompanied minors. On 7/17/09 CRCL received five faxed letters from the Florence Immigrant and Refugee Rights Project in Florence, Arizona, which included detailed affidavits from five unaccompanied minors allege they were physically and verbally abused by Border Patrol (BP) agents during apprehension and at Border Patrol Stations. At the Border Patrol stations where they were held following apprehension, the minors allege that they were denied appropriate food, bedding, temperature control, and medical care. One complaint alleges a female minor was repatriated to Mexico without the required coordination and handoff procedures with the Mexican government or social services agencies to ensure her health and Safety. The complaint regarding 17-year-old ( <b>b</b> ) ( <b>c</b> ) ( <b></b>	Conditions of Detention

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
70	- / - /	0116	This matter involved an unaccompanied minor (UAC). On 7/7/09 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) stating that ( <b>b</b> ) ( <b>d</b> ) alleged that a Border Patrol agent ran over him with a motorcycle indicant and so that another agent described as white, thin and with blue eyes, kicked the minor during apprehension, while he was on the ground, stating, "(He) started kicking me on my side like I was a soccer ball." After kicking him, the same agent allegedly grabbed the minor by his shoulders and threw him on a bush of thorns. While being escorted to the Border Patrol vehicle, the minor states he was thirsty but an agent told him he could not have a drink of water. The minor also states he did not understand everything being asked or told to him because he speaks Quiche and was not provided a translator. The complaint and affidavit raiso allege the minor was hungry at the Border Patrol station because he was only provided juice and crackers for duration of his time in Border Patrol custody. The minor's affidavit also states that an agent did not allowed the minor to make a phone call when he requested it. <sup>(B)</sup> Summary: This matter involved an unaccompanied minor (UAC). On 7/7/09 CRCL received a Significant Incident Report from the HHS Office of Refugee Resettlement stating that ( <b>b</b> ) ( <b>b</b> ) ( <b>b</b> ) alleged that a Border Patrol agent ran over him with a motorcycle and punched him on the head and body s	Abuse of authority/misuse of official position

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
71	07/24/2009	0129	This matter involves 3 unaccompanied minors. On 7/24/09 CRCL received faxed letters from The Florence Immigrant and Refugee Rights Project in Florence, Arizona, which included detailed affidavits from three unaccompanied minors, alleging they were physically and verbally abused and mistreated by Tucson Sector Border Patrol Agents during apprehension and at Tucson Sector Border Patrol Stations ( <b>b</b> , ( <b>b</b> ) alleges that after an agent handcuffed him, he put on a glove and hit the 15-year-old minor in the mouth, which caused bleeding, though he never received any medical attention, even from other agents who noticed his injury. The minor also claims he signed papers that he did not understand and was not provided translation, and that he was forced to sleep on the floor without blankets. The minor also tates that he was chocked and thrown to the ground at the Border Patrol Station by an agent who was angry and called thim a "big" when the minor stated he was hungry and asked for crackers. ( <b>b</b> , ( <b>c</b> ) , aka ( <b>b</b> , ( <b>c</b> ) , also ( <b>c</b> ) alleges that he ran from agents during apprehension, and when they a doctor once transferred to ORR, but the medical reports obtained from ORR by CRCL do not mention an eve injury.) the minor also alleges that he with a fashlight by an agent, and then saw her fail to the ground ( <b>b</b> ) ( <b>c</b> ) alleges the was left behind by the group he was walking with because he was sick and could not stop vomiting. When Border Patrol agents found him, he claims he was very sick but, rather than providing medical care, he alleges two agents took him to a station where the y questioned him, threatened him, pushed him, and webally abused him calling him anascilke" "piece of cra?" and "fucking lidot." After the questioning, the minor claims he grew more ill, asked for medical attention and was taken to the hospital in handcuffs, where he received an IV. <sup>B</sup>	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro	DHS Matters -	DHS	DHS Matters -Allegation Summary	Issue - Issue
w		Matters -		
		Complaint		
72	10/05/2009	Number	On October 5, 2009, CRCL received a complaint from (b) (6) of the American Friends Service Committee (AFSC) in San Diego, California, alleging use of	Abuse of authority/misuse
1				of official position
			reported his name as (b) (6) by four ICE agents (later found to be Border Patrol, not ICE) at a private residence on September 2, 2009. AFSC	or official position
			identified one of the agents as(D)(G) the remaining agents were identified as two Anglo males and one Anglo female. AFSC is not legally representing(D)	
			According to AFSC, ICE (Border Patrol) agents accused (b) (6) of lying about his citizenship, handcuffed and punched him in the stomach several times, and them	
			forced him to the ground for 30 minutes.	
			AFSC stated the incident started when Agent(b) (6) approached the front door of (b) (6) rental property in the Grant Hill section of San Diego, yelling la migra, tus	
			papeles. Agent (b) (6) asked (b) (6) if he spoke Spanish of English and if he had papers. (b) (6) said he spoke both languages and provided Agen (b) (6) his driver s	
			license. A female ICE (Border Patrol) agent examined (b) (6) license while Agent (b) (6) questioned (b) (6) After explaining that he was the owner of the	
			property, the agents returned (b) (6) license and walked away into a nearby alley. 🗉	
			Ten minutes later, as (b) (6) attempted to leave in his car, he noticed three ICE (Border Patrol) agents positioned at the entry of the gate to the property. One agent	
			stood behind (b) (6) car and blocked it from reversing. (b) (6) exited his car, asked the agent to move, and opened the gate. As he opened the gate, one of the	
			agents walked up to him and said You are a big liar. Why are you acting nervous? (b) (6) denied he lied and said he had already provided his driver s license.	
			According to AFSC, the agent then grabbed (b) (6) left arm and yelled You are a liar, your papers are fake. (b) (6) asked the agent to release his arm and started	
			stepping backwards. Agent((b) (6) who was standing nearby, grabbed((b) (6) right arm.	
			AFSC alleges that both agents used excessive force to handcuff (b) (6) . While handcuffing him, one of the agents continued making accusations about his	
			papers. (b) (6) to get down on the ground (b) (6) said he could not	
			get on the ground with his hands cuffed. Both agents then allegedly punched (b) (6) on the sides of his stomach to force him to the ground. Once on the	
			ground, the agents huddled with two others and talked amongst themselves. AFSC claims(b) (6) was in excruciating pain.®	
			Minutes later Agent (b) (6) returned and again asked (b) (6) questions about his citizenship and passport. (b) (6) did not respond. AFSC says one of the agents	
			told another to call back to verify (b) (6) correct information. After this call concluded, Agent (b) (6) and another agent kneeled down and removed the handcuffs.	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
73	09/05/2009	09-12-CBP- 0167	This matter involves an unaccompanied minor (UAC). On September 5, 2009, the Office of Refugee Resettlement (ORR) submitted a Significant Incident Report (SIR) to CRCL stating that 16 year old UAC ( <b>b)</b> ( <b>b)</b> ( <b>c)</b> alleged the Border Patrol agent who apprehended him near Sasabee, AZ, "punched" the minor in the head and back, and hit him in the groin with his flashlight. ORR's Case file Management File report indicates this minor was in Border Patrol custody for approximately 2 days before ORR was notified of the minor. B Summary: During apprehension near Sasabee, Arizona, the apprehending agent allegedly punched the 16 yr old UAC in the head and back, and hit him in the groin with his flashlight. ORR's Case file Mgmt form indicates this minor was in DHS custody for 2 days before ORR was notified.	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
74	09/05/2009	09-12-CBP- 0168	This matter involved an unaccompanied minor (UAC). On 9/5/09 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) reporting that 16-year-old UAC (D) (D) alleged that after his apprehension near Naco, Arizona, he was held at a Border Patrol Station where he was was only fed two crackers and juice for 4 meals. He claims he was later transferred to a Phoenix facility where he received the same type of meal for breakfast, then received a regular lunch consisting of a hamburger and juice, but then only received french fries and two pieces of bread for dinner. (ORR's Case file Mgmt form indicates ORR wasn t notified of the minor until 2 days after his apprehension.) <sup>[II]</sup>	Conditions of Detention

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number		Issue - Issue
7				Abuse of authority/misuse
		0109	reporting that after17-year-old UAC,(b) (6) was taken to the Sasabee, Arizona Border Patrol BP station, after his apprehension, the Border Patrol agent, who opened the vehicle door for the minor to exit, purposefully elbowed the minor in the stomach, hard enough that it caused the minor to lose his breath and	or official position
			double over. The minor claims the same agent and several other agents inside the station continued to be verbally abusive and threatened to shoot and hit the minor.	
			The minor also alleges that he was placed in a holding cell with three unknown adults, and was kept there even though he told Border Patrol agents that he was a minor.	
			He also alleges that he told the agents he was hungry but was denied food. The minor was eventually transferred to the Tucson Station where he states he was treated	
			better. (The SIR information indicates the minor remained at the first Station over 24 hours, and that ORR wasn t notified until 2 days after apprehension.)	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
76	10/21/2009	10-01-CBP- 0016	This matter involves an unaccompanied minor. On 10/21/09 CRCL received a Significant Incident Report from the HHS Office of Refugee Resettlement reporting that 15- year-old (5)(6) was struck on the head by a Border Patrol agent during her apprehension on 9/30/09 at or near Naco, Arizona. The minor alleges that a Caucasian Border Patrol agent asked her in Spanish where she was from, and when she stated she was "Mexican the agent called her Mentirosa and hit her four times in the head with a flashlight, causing a bump on her head. <sup>#</sup>	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
	,,	0015	This matter involves an unaccompanied minor. On 10/23/09 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR), reporting that 17-year-old unaccompanied minor, (DIG) was apprehended by Border Patrol near Naco, AZ (it was lalter determined that she was apprehended by ICE, and participated in a ICE/USBP smuggler apprehension operation, and the operation was supervised by ICE. So not solely Border Patrol add the complaint has been changed from a CBP complaint to DHS), was asked to cooperate with agents to apprehend the coyote who smuggled her into the U.S., and was subsequently injured as a result. Border Patrol agents convinced her to call the coyote and arrange for him to pick her up at a gas station. When the alleged smuggler showed up, the minor got in his vehicle. The smuggler then apparently saw Border Patrol agents, drove of with the minor, and collided with a bridge, which caused the minor to be thrown out of the vehicle and caused her various physical injuries. EMT came to the scene, examined the minor, and onlide with a bridge, which caused the Border Patrol station but was in constant, intense pain, including pain caused by a swollen eye. She claims she repeatedly told agents she was hurting but received nothing for her pain. She was alleged] taken to another Border Patrol facility the next morning, was interrogated further, and once again reported to agents that she was having pain. She states she was given three pain pills and fell asleep. When she eventually arrived at the ORR facility, intake staff noted her scrapes, bruises and swollen eye. ORR took her to a local hospital where she received a CAT scan, X-rays, and a pain prescription. (ORR provided CRCL with some medical reports on 11/6/09.) <sup>2</sup>	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
78	11/12/2009	10-02-CBP- 0021	On November 12, 2009, CRCL received correspondence dated November 3, 2009 from (b) (c) , M.D., Migrant Support Services of Wayne County, in which he alleges that Customs and Border Protection (CBP) agents in the Northern Sector are engaging in systemic racial profiling of Latino residents in Wayne County, New York, and are violating their civil rights and civil liberties. The letter was co-signed by (b) (c) Catholic Charities of Wayne County (though only (b) (c) provides his contact information on the correspondence) and is addressed to Secretary of Homeland Security Janet Napolitano, CRCL, and the DHS Office of Inspector General (OIG). The letter includes a signature page with 15 additional signatures. (b) (c) alleges that CBP personnel use abusive, aggressive, and demaning behavior in stopping, interrogating, arresting, and detaining foreign nationals as well as lawful residents and U.S. citizens. He claims that CBP uses intimidating methods and tactics such as trespassing on private property in order to detain Latino residents without warrants and without just cause. He claims that CBP targets local businesses frequented by Latino residents and places of religious worship such as a church in Sodus, New York that holds religious services for Latino parishioners. He claims that Latino residents are even stopped on public roads at a july 25, 2009 New York Times article report that DHS OlG, based on information provided by the Wayne County District Attorney, was investigating posts on the Wayne County Star as website that purportedly were made from CBP computers. The posts were made anonymously in response to an article on the Star s website about the June 12, 2009 CBP detention of Mexican nationals on Lake Ontario. The Wayne County Star s website states that in reviewing the logs of its Internet server, that paper traced three of the posts to internet protocol addresses at DHS. B A sexamples of racial profiling and other improper CBP conduct, (b) (6) tis cits the following incidents: B B 2.COn June 5, 200	Discrimination/Profiling

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	 Matters -	DHS Matters -Allegation Summary	Issue - Issue
	 Complaint Number		
79		On 11/30/09, 8 complaints were received from (b) (6) , Dir., Migrant Resource Center, Naco, Sonora, Mexico, which is located just across the border from Naco,	Abuse of authority/misuse
	0023	AZ. While one of the 8 complaints provides names of the involved aliens, 7 provide no identifying information, stating either aliens didn't feel safe revealing their names,	of official position
		or the allegations were made by hundreds of aliens. The first complaint states that on 10/18/09, @7:30 PM, Border Patrol Agent (b) (6) and a second agent,	
		apprehended(b) (6) , (b) (6) , (b) (6) , (b) (6) , (b) (6) , and (b) (6) near	
		Naco, AZ. The complaint claims that (b) (6) was ill with a cough and fever and asked Agent (b) (6) to allow him to wear his jacket because he was cold, but	
		Agent(b) (6) responded, Shut the fuck up! It is also alleged that an agent pulled (b) (6) and (b) (6) , by their hair and stated, We already	
		stopped you on the 14th! You are already here again, you son of a bitch." The complaint reports the 6 aliens didn't respond and were put to work picking up trash. The	
		complaint also contains (b) (6) hand-written, signed statement. A second complaint alleges that hundreds of aliens reported that Naco Border Patrol Station	
		hold rooms were so overcrowded that the aliens could not sit or lie down for hours. The complaint provides several examples of overcrowding: On 10/23/09, over-	
		crowding forced people to sleep in the restrooms; on 11/1/09 50-60 aliens were held in one room; on 11/7/09 people reported fainting in an over-crowded hold room. A	
		third complaint alleges that on 11/2/09, a female alien at the Naco Station witnessed two agents kick an alien in custody and a second alien when he did not comply fast	
		enough with the agent s order to assume the position. A fourth complaint alleges that on 9/7/09, @6:00 AM. in the "Huachuca Mountains," an alien witnessed an agent	
		hit a male alien on the head and face, and punch the alien for no reason. It also states the agent slapped two female aliens across the face. A fifth complaint alleges that	
		on 11/7/09 while in Tucson Sector Border Patrol custody, a male alien from Oaxaca, Mexico watched an agent beat a young male alien for providing a false name. The	
		sixth complaint alleges that on 11/7/09 a male alien from Veracruz, Mexico, reported that Tucson Sector Border Patrol agents would not allow the aliens in custody to	
		sleep. The seventh complaint states that on 10/31/09, aliens in custody at the Naco Border Patrol Station were forced to remain standing without moving for	
		approximately 12 hours. The eighth complaint, which is accompanied by a typed report, alleges that hundreds of aliens in Tucson Sector Border Patrol custody claimed a	
		lack of food and water. The typed report provides 6 dates and describes 11 incidents where aliens reported only receiving crackers to eat, even though they remained in	
		Border Patrol custody for between 10 hours and 3 days. It also reports food being thrown at aliens in custody at the Naco Station; packages of crackers thrown on the	
		floor in the middle of a group of aliens who had to scramble to retrieve the food; and that agents threw the aliens food away. It also states that an alien was not	
		provided any food, though he was in custody for 16 hours, and that a family of three from Guerrero, Mexico, was given dirty drinking water with trash in it and were	
		held in a cold room and not provided blankets. The Center states that they have repeatedly requested to meet with a representative of the Naco Border Patrol Station	
		about the allegations, but have not received any response to any of their attempts to communicate. They further report that they were granted a meeting with Bi-	
		National Agent, (b) (6) who has repeatedly told them that their only option to lodge a complaint is with the Mexican Consulate.	
1			
1		Summary: The Resource Center Director reports allegations that aliens are verbally and physically abused by Border Patrol agents in the Tucson Sector, are not fed or are	
		only provided crackers even though they are in custody for up to 3 days, are mistreated, provided dirty drinking water, are detained in extr	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	DHS Matters - Date to CRCL	DHS Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
	SINCL	Number		
80	07/17/2009	09-10-CBP- 0172	This matter concerns unaccompanied minors. On 7/17/09 CRCL received five faxed letters from the Florence Immigrant and Refugee Rights Project in Florence, Arizona, which included detailed affidavits from five unaccompanied minors allege they were physically and verbally abused by Border Patrol (BP) agents during apprehension and at Border Patrol Stations. At the Border Patrol stations where they were held following apprehension, the minors allege that they were denied appropriate food, bedding, temperature control, and medical care. One complaint alleges a female minor was repatriated to Mexico without the required coordination and handoff procedures with the Mexican government or social services agencies to ensure her health and safety. The complaint regarding 17-year-old (b) (c) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Unaccompanied Minors

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
81	02/01/2010	0047	On February 1, 2010, CRCL received correspondence from (b) (c) , Volunteer, South Texas Pro Bono Asylum Representation Project (ProBar), Immigrant Children Assistance Project, dated January 19, 2010, alleging mistreatment of a minor, (b) (c) , agent during an apprehension near Hidago, Texas on November 29 or November 29	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
82	02/02/2010	10-05-CBP- 0051	This matter involves an unaccompanied minor (UAC). On 2/2/10 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) reporting that then 17-year-old UAC, (b) (c) alleged that he ran from Border Patrol agents toward a fence during apprehension near Brownsville, TX. According to the minor, an agent chased him, pushed him towards the fence, then "shocked him with a taser gun." In a follow-up email from ORR, (b) (c) stated that ICE officer (b) (c) requested to take photos of the UAC and provided the number of the ICE Juvenille Coordinators (b) (c) or (b) (c) if CRCL would like to speak to Officer (b) (c) alleged that the ran from Border Patrol agents toward a fence during apprehension near Brownsville, TX. According to (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
83	01/15/2010		D January 15, 2010, CRCL received email correspondence from (b) (6) O January 15, 2010, CRCL received email correspondence from (b) (6) o January 15, 2010, CRCL received email correspondence from (b) (6) o January 2010. The organization Frontera de Cristo), submitted on behalf of individuals apprehended by CBP agents in the Tucson Sector, in December 2009 and January 2010. The complainants, most of whom chose to be anonymous, allege various types of mistreatment by CBP agents. The allegatily occurred in or near Douglas, Arizona except for one incident in Naco, AZ, noted below. Three of the complaint forms are accompanied by written statements in Spanish from the complainants. M He complaints, involve incidents that allegedly occurred in or near Douglas, Arizona except for one incident in Naco, AZ, noted below. Three of the complaint forms are accompanied by written statements in Spanish from the complainants. M Hote: Those complaints, plus a fourth complaint, are duplicate copies of complaints submitted to CRCL by (b) (6) Hot CBP agents of CBP HQ by email on 1/14/2010, highlighting our concerns. By letter dated 1/15/2010, CRCL notified (b) (6) O for that action. CRCL is opening(b) (6) I atest submission as a single Complaint.] M Hote: Those complaints are a single Complaint.] M Hote: Those complaints are a single Complaint.] M Hote: Those complaints are single Complaints.] M Hote: Those complain	Conditions of Detention

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
84		0052	This matter involved an Unaccompanied Minor (UAC). On 1/30/10 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR), reporting that 17-year-old UAC, (b) (6) alleged that when he was running from Border Patrol agents during apprehension, an agent tackled him and he fell on the ground. While he was on the ground, the agent alleged wir grabbed him by the back of his head and started slamming his face against the ground several times, while calling him 'mother fucker son of a bitch.'' The UAC's nose allegedly bled "uncontrollably," leaving blood stains on his sweater. When he got to the Naco Border Patrol station, a female officer asked the UAC what had happened and only shock her head when he told her about the incident. The SIR states the blood remained on the UAC's clothes when he arrived at the ORR facility, but he did not report the incident; the intake staff did not notice the stains; and the sweater was washed at the facility, removing the blood stains. <sup>®</sup> Summary: The HHS Office of Refugee Resettlement reports that 17-year-old UAC, (b) (6) alleged that when he was running from Border Patrol agents during apprehension, an officer tackled him and while he was on the ground the agent "grabbed him by the back of his head and slammed	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
85	01/30/2010	10-04-CBP- 0053	This matter involves an Unaccompanied Minor (UAC). On 1/30/10 CRCL received a Significant Incident Report (SIR) from the HHS Office of Refugee Resettlement (ORR) alleges that during her apprehension near Tacate, CA, a Border Patrol agent made a hand motion to slap her face, but she turned her cheek to avoid being hit. The UAC also claims that she was forced to remove her clothing while agents checked her. Allegedly a female agent poked the UAC in the buttocks and another agent called her a "stupid bitch." Summary: The ORR SIR states that a Border Patrol agent made a hand motion to slap the 17-year-old female's face, but she turned her cheek to avoid being hit. She also claims that she was forced to remove her clothing while agents checked her. Allegedly a female agent poked the UAC in the buttocks and another agent called her a "stupid bitch." Summary: The ORR SIR states that a Border Patrol agent made a hand motion to slap the 17-year-old female's face, but she turned her cheek to avoid being hit. She also claims that she was forced to remove her clothing while agents checked her. Allegedly a female agent poked the UAC in the bottocks and another	Sexual assault/abuse

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
86	- , ,	10-04-CBP- 0055	This matter involves an unaccompanied minor (UAC). On 1/9/10, CRCL received a Significant Incident Report (SRI) from the HHS Office of Refugee Resettlement (ORR) reporting that 16-year-old UAC, (b) (c) CA Border Patrol Station. The UAC stated she can identify the agents who she claims repeatedly used foul language toward her, threatened and intimidated her. She alleges that one of two agents standing under the door way of her holding cell said, ahorita ceramos la puerta, te violamos y te chingamos" which the SIR states translates to "right now, we close the door, we rape you and fuck you." And they further stated, "if you cooperate with us we can deport you to Mexico, otherwise we will take you to jail, and deport your entire family while your child will end up in foster care. The UAC slos alleges agents at the station threatened jail if she did not sign a voluntary departure form. She was later transported to the San Ysidro Port of Entry for one night and then transported back to the same Border Patrol Station the next day before transfer to an ORR facility. (On February 19, 2010, CRCL received correspondence, dated February 5, 2010, from(b)(6) Project Voice Program Coordinator, San Diego Area Office, American Friends Service Committee (AFSC), on behalf of (b) (c) stating the same or similar allegations. This second report was originally opened as a seperate complaint due to different last names and more detailed allegations, then deleted and combined with this complaint.) If Summary: The 16-year-old Unaccompanied Minor alleges she was verbally abused and threatened by Border Patrol agents at or near the Campo, CA Border Patrol Station. She states she can identify the agents who she claims repeatedly used foul language toward her. She alleges that one of two officers standing und	Abuse of authority/misuse of official position

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

	DHS Matters - Date to	DHS Matters -	DHS Matters -Allegation Summary	Issue - Issue
		Complaint Number		
87	02/24/2010		COMPLAINT SUMMARY <sup>®</sup> On 2/25/10, CRCL received a complaint from (b) (6)	Excessive force
			On 2/25/10, CRCL received a complaint from (b) (a), from the grassroots organization O'odham VOICE Against the Wall, which consists of members of the Tohono O'odham Nation. She claims the people rightfully live on both sides of the border because the border has divided the Tohono O'odham territory in half. Her correspondence includes a detailed complaint form in which (b) (b), who states he is a U.S. citizen, describes how Border Patrol agents (BPAs) stopped his vehicle on December 16, 2009, near Sells, AZ, exited their vehicles with weapons directed at him, and questioned, harassed, and physically abused him, injuring his knee. The complaint is accompanied by a tribal police report and (b) (b) medical records describing the knee injury. The complaint alleges the following details: After a doctor appointment in Tucson, (b) (c) was driving to Sells on Nation land, heading south on Highway 86, to deliver supplies for a hot dog stand business which he jointly operates with his brother. While eating sunflower seeds and throwing the seed shells out his open car window, two Border Patrol (BP) vehicles began following him as he passed through a BP checkpoint and eventually pulled him over in the town of Sells. Two BPAs exited the vehicles with guns pointed at (b) (c) stated, "Put your guns away, I'm a U.S. citizen" and prove he only had hot dog supplies. After continued harassment, (b) (c) told the BPAs he was calling 911. When he dialed 911, the BPAs rushed at him, took and broke his phone, threw him against the hood of the car, handcuffed him, and then instructed him to sit on the ground. As he attempted to sit down, BPA (b) (c) grabbed his arms and tripped him, while he was on the ground, the agents took off his shoes, belt and jewelry, and "threw" him into the back of a BP truck. He states hiis face was bleeding and he lost consciousness at that moment. While in the BP truck. Approximately 20 minutes later, now aware that (b) (c) was in the back of the BP vehicle, Office (b) (c) assisted (b) (c) to wais the back o	
			sunflower seeds, documents from his earlier doctor appointment, and hot dog supplies, as (b) (6) had described. (This information is confirmed in Office (b) (6) incident report.) (b) (6) s was seen at a hospital for his injury, which continues to cause him problems, and has negatively impacted his business. Since the incident, he claims BP has retaliated against him by picking fights with him, constantly pulling him over, and removing his business supplies from his vehicle while canine units search it. [On 1/29/10 a University Medical Center (UMC) doctor said (b) (6) requires surgery to repair the injured tendons.]	
			Action Requested: (b) (6) states that Border Patrol often violates the rights of people living on aboriginal land and requests that CRCL will take their documented	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
88	- / - /	10-05-CBP- 0063	In February, March and June 2010, CRCL received three packages of complaints from (b) (6) of the organization No More Deaths in Tucson, AZ. Of the 74 total complaints included in the three packets, most were anonymous and missing critical information. Working with CBP to gather missing information, CRCL was able to determine that five were timely and included information sufficient to conduct a CRCL investigation. They are: (b) (b) alleges werbal abuse, poor conditions of detention and that he witnessed physical abuse of other aliens. (b) (6) alleges werbal abuse, poor conditions of detentions, poor conditions of detention, and that he witnessed abuse of other aliens. (b) (6) alleges denial of medical care was refused, due process violations, poor conditions of detention, and claims that he witnessed another male being physically assulted by CBP agents. (b) (6) alleges denial of medical care was refused, due process violations, poor conditions of detention, and claims that he witnessed another male being physically assulted by CBP agents. (b) (6) alleges denial of medical care was refused, due process violations, poor conditions of detention, and claims that he witnessed another male being physically assulted by CBP agents. (b) (6) alleges denial of medical care was refused, alleges denial of medical care, insufficient food, verbal abuse, and poor conditions of detention. If alleges denial of medical care, lack of due process, verbal abuse, and poor conditions of detention. If alleges denial of medical care, lack of due process, verbal abuse, and poor conditions of detention. If alleges denial of medical care, lack of due process, verbal abuse, and poor conditions of detention. If alleges denial of medical care, lack of due process, verbal abuse, and poor conditions of detention. If alleges denial of medical care, lack of due process, verbal abuse, and poor conditions of detention. If alleges denial of medical care, lack of due process, verbal abuse, and poor conditions of detention. If alleges denial of medica	Conditions of Detention

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro DHS Mat w Date to CRCL	ers - DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
89 03/25/	010 10-06-CBP- 0074	On March 25, 2010, via e-mail, CRCL received a letter from (b) (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	DHS Matters - Date to	DHS Matters -	DHS Matters -Allegation Summary	Issue - Issue
		Complaint Number		
90		10-06-CBP- 0068	On March 3, 2010, CRCL received e-mail correspondence signed by a writer named (b) (6) (who sent the message from an e-mail address with the associated name of (b) (6) (6) (a) a U.S. clitzen, states that she was pulled over while driving with her two minor sons, ages four and give years old, at an unspecified time of day. She reports that CBP personnel escorted them to an office and inspected her car. Afterward, unidentified CBPOs placed her in a room and directed her to remove her shirt and lift up her breasts and spread them apart, while her sons waited outside the door. The CBPOs placed her in a room and directed her car. Afterward, unidentified CBPOs placed her in a room and directed her to remove her shirt and lift up her breasts and spread them apart, while her sons waited outside the door. The CBPOs then reportedly told (b) (6) that she could leave. (a) (b) (6) states that when her license and her car were checked, no incriminating information was found, and she claims that she has no record. She expresses her opinion that there was no legitimate reason why CBP should have ordered her to remove her shirt as part of their screening of her.(b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Inappropriate touch/search of person (non TSA)

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
9	, -,	0079	The complaint also contains 287(g) matters, which are NOT being addressed by CRCL, see retention memo for details.) <sup>IB</sup> This complaint also contains 287(g) matters, which are NOT being addressed by CRCL, see retention memo for details.) <sup>IB</sup> This complaint was received by CRCL on 12/28/2009 on behalf of female detainees in ICE custody at Pinal County Jail in Florence, Arizona. On 1/7/2010, CRCL received an associated complaint letter via the American Bar Association. The complaint summarizes allegations involving more than 13 female detainees at the Jail. The complaint is accompanied by a petition signed by numerous other detainees in support of the stated allegations. The complaint also alleges physical abuse, Border Patrol agent misconduct, and dexcessive use of force during the apprehensions of (0) and (0) (0) and (0) (0) on August 9, 2009 in an undisclosed Arizona desert location. (CRCL is retaining the ICE portion of the complaint involving Pinal County Jail, while the CBP portion of the complaint is being referred under a separate CBP complaint number. (0) (6) alleges that during the apprehension, 8(0) (0) confirms that she saw the agents drag (0) (6) across the ground. Terrorized with fear, (0) (6) as lates that she obeyed the agents when they directed her not to move. However, when they directed her to come towards them, she alleges that one of the agents who as waring gloves slapped her forcefully across the ground. The key may be (0) (0) (0) (0) (0) (0) (0) (0) (0) (0)	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number		Issue - Issue
9:	. , ,	10-04-CBP- 0085	On January 27, 2010, CRCL received a letter dated January 17, 2010, from (b) (a)	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
93	02/19/2010	10-05-CBP- 0086	This matter involves an unaccompanied minor. On February 19, 2010, CRCL received correspondence, dated February 5, 2010, from (b) (6) , Project Voice Program Coordinator, San Diego Area Office, American Friends Service Committee (AFSC), on behalf of (b) (6) . In the enclosed complaint form, prepared by (b) (c) on behalf of (b) (6) . In the enclosed complaint form, prepared by (b) (c) on behalf of (b) (6) . In the enclosed complaint form, prepared by (b) (c) on behalf of (b) (6) . Who was 15 years old at the time, at the Campo (California) Border Patrol Station on December 15 and December 16, 2009, while she was in CBP custody for over 48 hours. Unidentified agents allegedly threatened her before coercing her to sign a voluntary departure form, and one agent allegedly touched her inappropriately. Shorty upon her arrival at that border patrol station after being stopped and taken into CBP custody while traveling with three friends on Interstate 8, one unidentified CBP agent allegedly refused to allow (b) (6) to make a phone call at the time. The same agent also allegedly twice patted (b) (6) on the buttocks. While (b) (6) was in a holding cell being questioned by that agent and a second CBP agent, one of those agents allegedly told her to admit that she was in the area to pick up drugs because she needed the money for her two-year-old American-born child and to help her family. That agent allegedly told her that aff friends had all confessed. (b) (6) who insists that was not the reason she and her friends were in the area, allegedly told her go and arrest her parents. Wher (b) (6) began to coperate, CBP was going to place charges on her, take her son away, and arrest her parents. Wher (b) (6) began to coperand the to ead the they can consultate had all confessed. (b) (6) in that the best way to handle things was for her to sign a voluntary departure form. Frightened for her safety, (b) (6) signed the form. She was then taken back to her cell, fingerprinted, and, at about 5 00 p.m. that agy, transported to the S	Treatment

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
94		10-08-CBP- 0110	This matter involves an unaccompanied minor. On May 13, 2010, CRCL received a complaint form from (b) (6) of Refugee and Immigrant Center for Education and Legal Services (RAICES), dated April 15, 2010, on behalf of (b) (6) is apprehension near Hidalgo, Texas on March 23, 2010, around 12:00 p.m., two unidentified Border Patrol officers verbally abused him, and that one of those officers physically abused him. (b) (6) and the provide the subsection of the sort of the subsection of the sort of t	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w		DHS Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
		Number		
95	05/11/2010	10-08-DHS-	On May 11, 2010, CRCL received email from (b) (6) of the organization Families for Freedom, providing a courtesy copy of a May 10, 2010 letter to U.S.	Abuse of authority/misuse
		0116	Attorney (USA) (b) (6) . Southern District of Florida, with the following non-governmental organizations listed as signatories: The Florida Immigrant Coalition,	of official position
			WeCount!, Rural Neighborhoods, American Friends Service Committee (AFSC), and Coalition of Florida Farmworkers Organizations. (The letter does not include the	
			names or signatures of any representatives from those organizations. Families for Freedom is not listed on the letter itself, and (b) (6) includes no message from his	
			organization to CRCL to accompany the copy of the above letter.) CRCL, as well as representatives of ICE and CBP, and other agencies, offices, and organizations, are	
			copied on the letter. The signatories allege that an unidentified male CBP officer (CBPO) violated the civil rights and civil liberties of (b) (6) (6) (described as a	
			48-year-old visually impaired man), his wife(b) (6) (a legal permanent resident) and their 16-year-old son(b) (6) (a U S. citizen) during a raid at their	
			residence by ICE and CBP on Wednesday, April 28, 2010, at approximately 12:00 p.m. in Homestead, Florida. The letter further suggests that ICE also engaged in	
			violations of civil rights and civil liberties by initiating the raid. The correspondence alleges that the CBPO used derogatory language to describe the elder (b) (6)	
			when speaking with (b) (6) ; physically and verbally abused (b) (6) and handcuffed him without justification, in an apparent attempt to coerce (b)	
			(b) (6) to exit the house; and made a vulgar reference to a hypothetical prison sexual assault against(b) (6)	
			The correspondence further alleges that the CBPO improperly treated (b) (6) and (b) (6) and (b) (6) . U.S. citizen employees of Rural Neighborhoods, a non-profit	
			organization that manages the residential complex where the (b) (6) family lives, by asking them about their countries of origin, immigration status, and by	
			demanding proof of their citizenship while they were outside the (b) (6) home on 4/28/2010, immediately following the CBPO s alleged excessive use of force against	
			(b) (6) . The letter complains that the CBPO compelled (b) (6) , who was three months pregnant at the time, to walk one quarter of a mile to her office	
			in order to retrieve proof of citizenship. (b) (6) had told the CBPO beforehand that her documentation was at her office along with her driver s license.)	
			When unidentified ICE officers first approached the (b) (6) house on April 28 2010, they reportedly asked to be let inside to apprehend (b) (6) . (b) (6)	
			(b) (6) , who were outside the house at the time, allegedly refused to allow the agents to enter the house. Upon learning about the raid, (b) (6) and Ms.	
			(b) (6) , both naturalized U.S. citizens, drove to the house from the Rural Neighborhoods management office, and identified themselves to the ICE officers. 🛽	
			Thereafter, a government vehicle carrying ICE officer (b) (6)	
			(a Deportation Officer based in Miami, according to the DHS Global Address List) and an unidentified male CBP Officer (who spoke Spanish and was reportedly wearing a	
			green Border Patrol uniform) arrived. The CBPO allegedly shouted to (b) (6) , You know the piece of shit in your house is a criminal. After (b) (6) told	
			the officer not to yell at his mother, the CBPO allegedly bumped into him and accused Walter of touching him, then grabbed (b) (6) by the neck, slammed him on (b)	
			(b) (6) car, and yelled, Stop resisting! (b) (6) had allegedly not resisted. The CBPO then handcuffed him. Additionally, the CBPO allegedly falsely stated to a	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
96	05/13/2010	10-08-CBP- 0119	Cross reference complaint nos. 10-03-ICE-0057, 10-03-CBP-0079, and 10-08-CBP-0120. On December 28, 2009, CRCL received a complaint from (b) (6) (6) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
97	05/13/2010	10-08-CBP-	Cross reference complaint no. 10-03-ICE-0057 from (b) (6) re Pinal County Jail Detainees, and 10-08-CBP-0119 re CBP apprehensions in Yuma Sector. On December 28, 2009, CRCL received information alleging that a detainee at the Pinal County Jail in Florence, A2, (b) (6) was racially profiled by Border Patrol agents who stopped, questioned and arrested her on August 18, 2009, in Amado, AZ. In addition to racial profiling, (b) (6) alleges that Border Patrol agents falsely accused her of carrying drugs in her vehicle. (b) (6) complaint was contained within a larger complaint submitted by (b) (c) concerning the conditions of detention at the Pinal County Jail, and is found in section 16 of the attached complaint.	Discrimination/Profiling

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number		Issue - Issue
30	8 07/20/2010	10-10-CBP-	This complaint was bundled along with (b) (6) This complaint was received on July 20, 2010 on behalf of unaccompanied minor (b) (b) (b) (c) Stated that on May 14, 2010 he was traveling through the Arizona desert when he and others stopped to sleep. He alleges that his group was awakened by CBP agents yelling and kicking them. (b) alleges that CBP tied his hands together with chord so tighly that his circulation was cut off and that appeals to the agents to have the chords losened were ignored. (b) further alleges that he was detained by CBP in Tucson for three days and was provided only crackers and juice. (c) On June 16 2011, CRCL received corespondence from (b) (c) In a letter dated June 14 2011, (b) (c) Included forms authorizing the B Department of Homeland Security to release to the ACLU and Muslim Advocates any information pertaining to, or resulting from, the investigation into the treatment of ourf clients, (b) (c) (b) (c) J(b) (c) and (b) (c) 2	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
99	/ -/	0172	This is a Short Form Complaint. On August 19, 2010, CRCL received a complaint from (b) (6) alleging that five of her friends and coworkers were apprehended in Drayton, North Dakota, by local law enforcement as well as either CBP or ICE agents. The five individuals are all Hispanic, and their names are: (b) (6) , (b) (6) , (b) (6) , (b) (6) , (c) (c) (c) , (b) (6) , (c) (c) (c)	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	 DHS Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
100	 Number 10-11-CBP- 0181	This matter concerns an unaccompanied minor. On August 13, 2010, CRCL received email correspondence from (b) (6) a the Cordinator for the Office of Refugee Resettlement s (ORR) Division of Unaccompanied Children s (DUCS) Program, reporting allegations of abuse of authority, excessive use of force, and due process violations against an unaccompanied minor, (b) (6) b s is a Field Coordinator for Lutheran Immigration and Refugee Service (LIRS), which provides child advocacy services to the ORR DUCS.] The correspondence quotes a description of the alleged incident from an incident report dated August 10, 2010, prepared by a clinician who spoke with (b) (6) The reports states that, while in the custody of CBP (b) (6) was physically forced to sign a document against his will. (b) (6) reported that when a BP officer ordered him to sign a document, he refused to sign, and that officer alleged incident from an incident report dated August 10, 2010, prepared by a clinician who spoke with (b) (6) The report states that, while in the custody of CBP (b) (6) was physically forced to sign a document against his will. (b) (6) reported that when a BP officer ordered him to sign a document, he refused to sign, and that officer alleged in cident from an incident report dated August 10, 2010, the state that, while in the custody of CBP (b) (6) was physically forced to sign a document against his back. The officer held (b) (6) head down to the table and said, Do you think you re the only one here? I can the wasting my time like this. (b) (c) was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B was placed in ORR shelter care on July 30, 2010 B	

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
101		10-11-CBP- 0182	This matter concerns an unaccompanied minor. On August 9, 2010, CRCL received email correspondence from (b)(6) and the contrast of the contras	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
10		10-10-CBP- 0185	On July 12, 2010, CRCL received a letter dated june 7, 2010 from (b) (6) in which he alleged that his civil rights were violated by CBP personnel at a Border Patrol Orficer, (b) (6) in Merice, form the U.S. (b) (6) alleges that at the checkpoint, Border Patrol Officer, (b) (6) and that his son inside a border patrol facility office at the checkpoint at reade them in a hostile, rude manner. Officer (b) (6) alleged that (b) (6) was an illegal alle. (b) (6) alleged that (b) (6) alleged to be that (b) (6) alleged in that (b) (c) alleged in (c) (c) (c) (c)	Intimidation/threat/improp er coercion

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

	DH <b>S Matters</b> - Date to	DHS Matters -	DHS Matters -Allegation Summary	Issue - Issue
	CRCL	Complaint Number		
103	08/18/2010	10-11-CBP- 0186	On August 18, 2010, CRCL received email correspondence from (b) (6) that was received by AFSC on July 14, 2010. In his correspondence, (b) (5) alleges that a Border Patrol Agent violated his civil rights on July 2, 2010, shortly after 8 00 a.m., in a parking lot at a Food A Less grocery store in Escondido, California. (b) claims that one of the Border Patrol Agent violated his civil rights on July 2, 2010, shortly after 8 00 a.m., in a parking lot at a Food A Less grocery store in Escondido, California. (b) claims that one of the Border Patrol Agents who interacted with him that day, whose last name(b) (6) states is either (b) (6) (spelling unknown), used excessive force against him, even though(D) (6) thold him that he is disabled on his right side, and pushed him to the ground. He further claims that an unidentified woman (whom his correspondence indicates may be a Border Patrol agent) improperly treated him as if he was a threat, by stating, Shut up or I II spray you.	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
104	10/07/2010	Number	(b) (c) , of the Border Action Network, wrote to CRCL on October 7, 2010 and on October 12, 2010, providing details of the alleged detention and deportation of a U.S. Citizen, (b) (c) states that (b) (c) was born in San Diego, but spent most of his life in Mexico, and speaks very little English. (b) (c) has allegedly been deported by Border Patrol on three separate occasions. (f) (f) (b) (f) pastor, spoke with a Saguaro Road Runner Shuttle bus driver who stated that on October 4, 2010, the shuttle (b) was riding was stopped by Border Patrol. (b) (f) pastor, spoke with a Saguaro Road Runner Shuttle bus driver who stated that on October 4, 2010, the shuttle (b) was riding was stopped by Border Patrol. (b) provided Border Patrol with his social security card and Arizona ID, nonetheless, Border Patrol allegedly stated that (b) (c) had stolen someone's identity. (b) (6) was driven through California and deported to Tijuana, Mexico. As of October 12, 2010, he was attempting to obtain a U.S. Passport to return to the United States.(b) (c) whereabouts were fruitless, as authorites stated that they did not have to provide that information. (c) (c) whereabouts were fruitless, as authorites stated that they did not have to provide that information. (c)	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	DHS Matters - Date to	DHS Matters -	DHS Matters -Allegation Summary	Issue - Issue
	CRCL	Complaint Number		
103	5 10/25/2010		On October 25, 2010, CRCL Officer Margo Schlanger directed that CRCL open an investigation into the topic of CBP and how it handles disputed custody issues involving minors. Among the questions the review will address are the following: 1) What are the extant policies on how CBP behaves when there appears to be a custody dispute, particularly when the minor is a U.S. citizen, or one of the parents is; 2) What training is provided?; 3) What are the most recent situations when this has come up, including full information on each; and 4) Have there been any complaints about this to CBP?® This review was not prompted by any external complaint or any request within DHS. The issue arose in part due to CRCL review of a September 20, 2010 New York Times article by Adam Liptak entitled "Family Fight, Border Patrol Raid, Baby Deported", concerning the case of a U.S. citizen child being deported in 2003 to Mexico with her Mexican citizen father. (CRCL's review will not focus on that particular case, since it is in litigation.)® COMMENTS: Jeffrey Blumberg, Director, Compliance Branch, assigned this complaint to Senior Policy Advisor (b) (c) On November 15, 2010, Blumberg and (b) (c) submitted the material to log in as a complaint.® Per (b) (c) because this is a CRCL-initiated review and not the result of an external complaint, it is unnecessary for CRCL to send a complaint summary to the OIG for review.®	Due Process

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Rc w	Date to CRCL	Matters - Complaint Number		Issue - Issue
10	5 10/20/2010	11-01-CBP- 0014	THIS MATTER INVOLUES A UAC. THE REFERRED COMPLAINT IS BUNDLED WITH THREE OTHERS IN REFERRAL DOCUMENTS, TOTALING 4 UNACCOMPANIED MINORS (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Excessive force

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
107		0016	This matter concerns unaccompanied minors. On October 14, 2010, CRCL received faxed correspondence from (b) (6) of the Florence Immigrant and Refugee Rights Project ("Florence Project"), reporting allegations made by two unidentified unaccompanied minors (who wish to remain anonymous) concerning their teatment by unidentified Border Patrol (BP) personnel during the time they spent in BP custody at the Tucson Border Patrol (BP) personnel during the time they spent in BP custody at the Tucson Border Patrol (BP) personnel during the time they spent in BP custody at the Tucson BP Station following his apprehension. The second complainant was detained for approximately ten hours at the Nogales station, and then transferred to Tucson, where he spent four days and four nights. The minors, both 16-year-old Mexican citizens at the time of the arrests, and were in detention in Tucson, Atrage loud fan in the room made the room cold and noisy, and made it difficult to sleep. One of the complainants reported that the blanket with which he was provided was dirty. The Florence Project states that, based on the Florence Settlement Agreement, the government should have transferred the two minor complainants to another facility with three days, because the minors were apprehended in a district in which alicead program is located and had space available at the time. (Capacity records for Phoenix shelters during the week preceding the two complainants' transfer demonstrate that there were beds open in the district.)	Conditions of Detention

#### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
108	10/14/2010	0019	This matter concerns an unaccompanied minor. On September 30, 2010, CRCL received faxed correspondence from (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Conditions of Detention

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Rc w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
10		11-03-CBP- 0051	On December 14, 2010, CRCL received correspondence from (b) (6) of the Refugee and Immigrant Center on behalf of (b) (6) (b) (c) states that on October 21, 2010 around 9:00 a.m. in Laredo, Texas, he was pulled over by the police because of issues with his plates. (The complaint states the DHS component involved is ICE, however CRCL has determined it was Border Patrol. Therefore ICE has been changed to Border Patrol throughout the account, and officer has been changed to agent) (b) (6) did not have a driver's license, so Border Patrol was called. Allegedly, the Border Patrol officials cussed at (b) (6) and treated him rudely with false accusations and lack of assistance. Once (b) (6) (b) (c) and shared to limit to get into the Border Patrol vehicle while the officers searched his car. Allegedly, the Border Patrol had a machete lying in the back seat and told (b) (6) (b) (c) to jump in (since he did not have the use of his handcuffed hands) (b) (c) states that initially the agents would not assist him into the vehicle and proceeded to cuss, name call, and yell; finally, an agent assisted him into the car. After the car search, which (b) (6) states that the agent did not find anything, he was jailed for one night. (b) (6) states that while detained for one night he slept on the cold floor without any blanket or cover.	Abuse of authority/misuse of official position

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
110	 0040	On November 18, 2010, CRCL received an emailed referral from Department of Health and Human Services in regards to (b) (c) was attempting to escape the physical abuse and threast in her home country of El Salvador, she was apprehended by Border Partol as she was crossing the Rio Grande River, and physically and mentally abused by the apprehending agents and the four agents who interrogated her. (b) (c) recounts that as she was walking with her travel group, border patrol agents surprised her, chased her and knocked her to the ground. B However, (b) (c) states she was apprehended at a checkpoint while traveling from Laredo, TX to Houston, TX after spending 15 days at her sister (b) (c) mother-in-law's home; she was traveling with her sister (b) (c) mother-in-law's home; she was traveling with her sister (b) (c) mother or own and then four agents apparently removed their name badges before they questioned her, then they questioned her for what seemed to her as a long period of time. She states that she tried to answer their questions truthfully but felt very pressured to give a response as quickly as possible. She also states that she was told by these border patrol agents that is she did not answer truthfully she would be placed in another building with another agent. According to (b) (c) states she believes they implied she would be harmed if she did not answer their questions. B (c) (c) also reported a border patrol agent hit her on her abdomen after he finished fingerprinting her, then the agent let his hand drop down and then placed it on his gun. She that she was to be into the insher do his has as so informed then he used the back of his hand to hit her on the abdomen, which hurt and left bruising where he apparently hit her. (b) (c) states her yellow shirt has ink stains where the agent hit her on her abdoten after he finished fingerprinting her, then the agent let his hand drop down and then placed it on his gun. She that she was take mas dating next to him when he used the back of his hand to hit her	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
111	11/18/2010		On November 18, 2010, CRCL received email referral from Department of Health and Human Services for (b) (c) an unaccompanied minor who on October 29, 2010 filed a Significant incident Report with the Office of Refugee Resettlement Division of Unaccompanied Children's Services. (b) (c) alleges that on October 25, 2010, a Customs and Border Protection Staff Member physically abused her. If To October 28, 2010 approximately 6:45 p.m., (b) (c) disclosed to clinician (b) (c) why were able to ack of the back pack on her back and forced her to run along side him as he chased another one of her travel companions. (b) (c) stated that the tripped and fell among some cactus and that the officer continued to drag her behind him, then she asked the officer to stop, but that he stated "you were able to run away from me now you can run with me. (b) (c) states that she had multiple cactus needles in her legs and the officers showed no concern. She continues to have needles in her legs that she has not had succuss in getting out II as a Southwest Key Phoenix-Shelter in Phoenix, Arizona.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
112	11/30/2010	11-02-CBP- 0043	On November 30, 2010, CRCL received facsimile from (b) (c) of the Florence Immigrant and Refugee Rights Project on behalf of (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
11			On December 17, CRCL received an email unaccompanied minor referral from the Department of Health and Human Services in reference to the unaccompanied minor, (b) (c) Allegedly, on November 27, 2010[b) (c) was apprehended by Border Patrol in Florence, Arizona, then despits[b) (c) informing the immigration officer data me a minor, the immigration officer data the termiton facility, Pinal County Jaif from November 32, 2010 until December 3, 2010, then transferred to Florence Staging Facility until December 7, 2010[b) (c) states that the was denied his initial request to speak with the Mexican Consulate or his mother to request his birth certificate. (b) (c) states that while in custody at the adult facility the other inmates forced him to fight and as a consequence was hurt on the left side of his stomach. (b) (c) states that he was transported to a juvenile facility on December 7, 2010, once his birth certificate was received.) 3 Since December 7, 2010[b] (c) has been at Southwest Key Glendale Shelter in Glendale, Arizona.	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
114	12/28/2010	11-03-CBP- 0059	On December 28, 2010, CRCL received an emailed referral from Department of Health and Human Services (DHHS) in regards to (D) (G) an unaccompanied minor who filed a Significant Incident Report with DHHS on December 23, 2010. Allegedly, in April 2010(D) was apprehended in McAllen Sector of Texas, then detained by Border Patrol for 5 days and neglected while detained. He states that he was fed once per day, and only a juice and one sandwich; slept on cold cement; and not given a blanket or adequate clothing for the temperature of the cell, prior to his transfer to Office of Refugee Resettlement, Union County Juvenile Detention Program in Linden, New Jersey. The incident date is unclear because the SIR form states December 22, 2010 as the incident date, but the synopsis of the incident states April 2010 as the incident time-frame.	Conditions of Detention

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
11!		0066	This matter concerns an unaccompanied minor. On November 30, 2010, CRCL received by faccinile a letter dated October 29 2010from (b)(6)	

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
116	12/16/2010	11-03-CBP- 0105	(b) (6) was apprehended in the desert in Arizona on October 27, 2010. He alleges the Border Patrol agent driving the vehicle he was transported from the desert in was driving recklessly and the vehicle flipped over in a ditch, causing him injury. He states that he spent two nights in the hospital. Upon release, he states he refused to sign voluntary deportation papers and the agents (ICE?) yelled at him, threatened him, and held him for twenty four hours without food or water. He alleges he was told that if he signed the papers he could see a doctor again and get more pain pills. He reported he was deported with a backbrace and week's worth of oxycodone, with a back brace and trouble walking.	Medical/Mental Health Care

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	 Matters - Complaint Number		Issue - Issue
117	 11-03-CBP- 0102	(b) (G) alleges he was tackled and punched in the head by a Border Patrol agent when he attempted to flee. He alleges that he was then dwas hit on the shoulder by the agent, causing him to fall, hit his face on the ground and start bleeding. He says he was then treated in the hospital before being transfered to CCA Florence. He alleges he attempted on numerous occasions to file a complaint against the agent, whose name sounded like((D)(G)). He alleges be did not want to sign a voluntary departure form but did when a judge told him he would receive 25-30 years of prison time if he did not sign. He stated that the alleges the did not want to sign a voluntary departure form but did when a judge told him he would receive 25-30 years of prison time if he did not sign. He stated that his lawyer was reluctant to file a complaint on his behalf and that the Mexican Consulate also refused to help him when contacted.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number		Issue - Issue
118	01/27/2011	11-04-CBP- 0103	(b) (G) alleges that his feet were severely blistered when he was apprehended in the desert and that he was denied medical treatment over the two days he was in custody. While in detention, he alleges migracorridos (morbid tales of death in the desert) were played over the loudspeakers at the detention facility 24 hrs a day and that the detainees were searched every 2 hours, depriving them of sleep. He stated that there was inadequate food, overcrowding and that it was excessively cold. He also alleges that agents went through his belongings and those of other detainees and specifically threw out identification, cell phones and lists of phone numbers.	Conditions of Detention

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

R	CRCL	Matters - Complaint Number		Issue - Issue
11	01/27/2011	11-04-CBP- 0106	(b) (6) alleges her group was being given water and food by a man wh olived near the ranch they were at when Border Agents approached the group. She alleges the agents let a dog attack the man who had been providing the water and food, biting his wrist and making it bleed. She alleges that a member of her group tried to intervene and agents beat him.	

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

		DHS Matters -Allegation Summary	Issue - Issue
CRCL	Complaint		
			-
			Excessive force
	0110		
		her neck, scratches to her shoulders and arms and thorns on her head as a result of the use of force used by the agent.	
	Date to CRCL 0 10/06/2010	CRCL Complaint Number 0 10/06/2010 11-01-CBP- 0110	Date to CRCL       Matters - Complaint       Visual         0       10/06/2010       11-01-CBP-       THIS MATTER INVOVLES A UAC. THE REFERRED COMPLAINT IS BUNDLED WITH THREE OTHERS IN REFERRAL DOCUMENTS, TOTALING 4 UNACCOMPANIED MINORS

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Re w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
12	1 10/06/2010	11-01-CBP-	THIS MATTER INVOVLES A UAC. THIS REFERRED COMPLAINT IS BUNDLED. ORR provided a DUCS SIR, dated 9/16/10 stating that a unaccompanied minor, (b) (6) alleges than an unidentified Border Patrol agent engaged in excessive use of force toward him during apprehension at an unspecified lovation in AZ on 9/16/10. The minor, who was 15 years old a tithe time of the incident, reported his allegations to an ORR DUCS clinician on 9/16/2010. The minor alleges that an "immigration officer" (presumably a Border Patrol agent) became upset whith thim because he did not understand English when the agent askes him to put his arms behind his back. The minor alleges the agent grabbed the back of his head by his neck and pushed his head down against a vehicle, causing a cut under his right eye.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
122	02/15/2011	11-05-CBP- 0111	On February 15, 2011, CRCL received email correspondence from (b) (6) of Northwest Immigrant Rights Project on behalf of (c) (3) alleging that no December 2, 2010 outside the building that houses the district court in Fork, WA (b) (6) was racially profiled by a plain clothes Border Patrol Agent. (b) (6) is a United States citizen and after the conclusion of the traffic hearing, as (b) (6) and his mother walked out of the courthouse building, a main plain clothes approached him. (Chief (b) (6) of the Border Patrol later confirmed that the plain clothed individual is a Border Patrol agent) Allegedly, the agent began to as (b) (6) is a United s(b) (6) [Are you (b) (6) [Are you (b) (6) ] (b) (6) answered "Si. (Yes)" The agent then asked "Donde vives? [Where do you live?]" (b) (6) responded "Aqui en Forks. [Here in Forks.]". Allegedly, the agent (b) (6) [as aid "I speak English to of that helps." Allegedly, the agent responded "Oh, ok, sorry to have bothered you. I saw your court report and I don't have any reports of you with immigration."; then the agent just walked away.	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
123	02/15/2011	11-05-CBP- 0120	THIS MATTER INVOLVES AN UNACCOMPANIED MINOR. On February 15, 2011, CRCL received an email referral from DHHS in regards to the unaccompanied minor, (b) (c) alleging that on January 13, 2011, (b) (c) reported to clinician (b) (c) that an immigration officer kicked her in her lower back when she was apprehended. Allegedly, the officer instructed her to remove her shoelaces so that she could not run away; then, the officer proceeded to kick the client in her lower back when the client did not remove her shoelaces quickly. (b) (c) stated that she felt sore for one day after she was kicked, though she denied any bruising. stated that she felt sore for one day after she	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
12		11-05-CBP- 0121	THIS MATTER INVOLVES AN UNACCOMPANIED MINOR. On February 15, 2011, CRCL received an email referral from DHHS in regards to the unaccompanied minor, (b) (c) reported to clinician's assistant, (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number		Issue - Issue
125	02/15/2011	11-05-CBP- 0119	THIS MATTER INVOLVES AN UNACCOMPANIED MINOR. On February 15, 2011, CRCL received an email referral from DHHS/ORR in regards to the unaccompanied minor, (b) (c)	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
126	02/23/2011	11-05-CBP- 0141	On February 23, 2011, CRCL received email correspondence from (b) (6) of No More Deaths, on behalf of (b) (6) as pulling out a water from his back pack was pushed and kicked in the back by the officer. Then, allegedly while detained by border patrol from January 19, 2011 to January 22, 2011, (b) (6) was not given a chance to talk to a lawyer, only received 2 small hamburgers a little juice to eat each day for three days, and was kept in a room with 120 other people.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
127	02/23/2011	11-05-CBP- 0143	On February 23, 2011, CRCL received email correspondence from (b) (6) of No More Deaths, on behalf of ten women at the Juan Bosco Shelter in Nogales, Sonora alleged that they were separated from a male relative when deported (8 were separated from husbands, one from her 18 year old son, and one from her father), and family members were not allowed to communicate before being separated by gender. Allegedly one women, (b) (6) separated by gender. Allegedly one women, (b) (6) separated by gender alleged that the man was her husband, the agent denied her request to be deported together with her husband and did not allow them to exchange contact information before they were separated II II all of the women had been held at the Tucson Border Patrol facility and were deported on 1/29/11. Allegedly, the women also stated that while at the Tucson Border Patrol facility the officers took their sweaters and coats, then turned up the cold A/C.	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
12	3 02/23/2011		On February 23, 2011, CRCL received email correspondence from (b) (6) of No More Deaths, on behalf of (b) (6) and 2 others held together at the Tucson Border Patrol facility, alleging that they witnessed a woman in their cell that was coughing badly until she threw up, and the officers refused to do anything and stated, "Que se muera!" (let her die). The women state that they later found out that the woman has asthma and her inhaler was confiscated and the officers refused to give it to her. Be to her. Be in addition, allegedly, the 8 women in (b) (6) cell in 24 hours only received 3 burritos to share, which an agent threw on the ground, and refused to provide them more food. (b) (6) also states that she witnessed a man being thrown against the wall by an agent, which resulted in the man's face hitting the wall and losing a tooth, which the supervisor ignored.	Conditions of Detention

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
129	02/23/2011	11-05-CBP- 0145	REFER On February 23, 2011, CRCL received email correspondence from (b) (6) of No More Deaths, on behalf of a woman staying at the Juan Bosco shelter after being deported through Nogales, Sonora on 1/29/11 reported that her son, (b) (6) , birthday (b) (c) , was still being detained and may have been processed through Streamline and moved from Border Patrol custody to a detention center in Florence where he does not have his inhaler for his serious asthma because Border Patrol confiscated it.	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
130	02/23/2011	11-05-CBP- 0146	On February 23, 2011, CRCL received email correspondence from (0)(6) of No More Deaths, on behalf of two anonymous women, ages 19 and 26, who were detained in the desert on January 28, 2011 at 1:30 pm after two agents roughly threw the women to the ground, then while in Tucson for processing the 19 year old was denied pain medication. On January 29, 2011 the women were deported through Nogales.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
13	1 03/14/2011	11-06-CBP- 0134	MATTER INVOLVES AN UNACCOMPANIED MINOR. On March 14, 2011, CRCL received a referral from HHS/ORR, ( <b>b</b> ) ( <b>6</b> ) ( <b>b</b> ) ( <b>6</b> ) ( <b>b</b> ) ( <b>6</b> ) ( <b>c</b>	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
13.		0321	On March 15, 2011, CRCL received correspondence from (b) (6)       an ICE detainee at the Federal Detention Center in Oakdale Louisiana. (b)         Is petitioning to be released from custody because he has been detained by ICE for over thirty-five months, pending his indefinite removal from the United States.         (b) (6)       alleges that from the date of his arrest, on April 2 2008 at the Greyhound Bus Terminal in Baon Rouge Louisiana, his personal property was confiscated by the CBP and has not been returned to him since then. In addition (b) (6)         alleges that from the date of his arrest, on April 2 2008 at the Greyhound Bus Terminal in Baon Rouge Louisiana, his personal property was confiscated by the CBP and has not been returned to him since them. In addition (b) (6)         alleges that from the size of the the has fully cooperated with ICE during his removal process. He references the Supreme Court, in Zadvydas V. Davis, 533 U.S. 678 (2001), proscribed against detaining         Allens by stating that six months is the presumptively reasonable period within B         which ICE may detain allens in order to effectuate their removal. (b) (6)       claims that his detention of over thirty five months is a violation of 8 U.S.C § 1231(a)(6), as interpreted in Zadvydas. (b) (6)       indicates that his innety(90) day statutory removal period ended on the 2nd of July 2008, and the six-month presumptively reasonable period for continued removal efforts ended on the 2nd of October, 2008. He states that it is unconstitutional and a violation of human rights, for ICE, a Government Agency, to illegally hold him in detention for 35 months and counting.	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
133		0174		Abuse of authority/misuse of official position

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Rc w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
13	4 03/29/2011	11-06-CBP- 0172	UNACCOMPANIED MINOR® On March 29, 2011, CRCL received correspondence from (b) (6) for the Refugee and Immigrant Center, San Antonio Texas on behalf of (b) (6) alleges (b) (6) a 14 year old minor and native and citizen of Mexico who is an ICE detainee at the BCFS, San Antonio Texas. In an attached affidavit, (b) (6) alleges that he was physically assaulted by a Border Patrol Officer on February13, 2011 after he crossed the border near Eagle Pass, Texas.® (b) (6) alleges that the BPO threw him to the ground and hit him in his face which caused his cheek to become swollen. (b) (6) also alleges that the officer put him in handcuffs, picked him up and threw him into his truck. He remained handcuffed until he arrived at the office.®	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
13	6 04/11/2011	11-07-CBP- 0177	On April 11, 2011, CRCL received email correspondence from (b) (6) , Senior Counsel of Human Rights First, on behalf of (b) (6) , alleging that his wife (b) (6) , was raped by UC officers in late February, after ICE agents separated the couple and took them into LCE custody in Buffalo, New York (b) (6) , states that his wife (b) (6) , told him that she was raped by Officers of uring her transfer from the ICE office in Buffalo to unknown detention facility. According to (b) (6) , told him that she was raped by Officers apprehended on February 22, 2011, by U.S. Border Patrol in Buffalo, New York. According to (b) (6) , EARM record, on February 22, 2011, he was apprehended by U.S. Border Patrol in Buffalo, New York. According to (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (6) , was apprehended on February 22, 2011 by Border Patrol in Buffalo, New York (b) (c) , on 4/14/2011 correcting the identification of the component involved from ICE to CBP (based on her 4/13/2011 correcting the identification of the component involved from ICE to CBP (based on her 4/13/2011 correcting the identification of the component involved from ICE to CBP (based on her 4/13/2011 correcting the identification of the component involved from ICE to CBP (based on her 4/13/2011 correcting the identification of the component involo	Sexual assault/abuse

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number		Issue - Issue
13	6 03/29/2011	11-06-CBP- 0254	On March 29, 2011, CRCL received an email referral from (b) (6) of CBP Office of the Commissioner in regards to correspondence from (b) (6) Hoare, alleging that on February 4, 2011 approximately 7:15 pm at Mt. Mueller campground in Clallam County, Washington, Border Patrol was rude, when (b) (6) stated that she was exercising her right not to engage in conversation or produce her identification because she was not driving.	Inappropriate questioning/inspection conditions

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
13	03/30/2011	11-06-CBP-	On March 30, 2011, CRCL received an email referral from CBP in regards to correspondence from (b) (6) on behalf of (b) (6) on behalf of (b) (6) on February 4, 2011 at Mt. Muller Campground in Washington, was stopped by Border Patrol for no reason and asked about documents proving his legal status; (b) (6) states that he did not run from Border Patrol and that there was no reason for him to be picked up by Border Patrol. <sup>20</sup> According to EARM (b) (6) was detained at Northwest Detention Center in Tacoma, Washington from February 4, 2011 to April 9, 2011.	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
138	04/05/2011	11-07-CBP- 0216	REFER UNACCOMPANIED MINOR <sup>®</sup> On April 4 2011, CRCL received a facsimile from (b) (c) , Forence Immigrant and Refugee Rights Project on behalf of (b) (c) (c) an ICE detainee at SWKGDAZ O SOUTHWEST KEY-GLENDALE . In an affidavit of Abuse dated March 3 28 2011 (b) (c) alleges that no or around January 21 2011, he crossed the border between Mexico and Arizona with a group of approximately thirty people and a guide and was physically beaten by a CBP agent is used to border between Mexico and Arizona with a group was stopped by a Border Patrol agent. (b) (c) alleges that the BP agent hit him in the face with his walkie-talkie thus causing (b) (c) to bleed from the nose and to faint. (b) (c) further alleges that when he avoke after fainting he was on top of a cactus with cactus spines in his left cheek. (b) (G) alleges that he was taken to the Tucson Border Patrol station where he spent approximately four days in a crowded cell.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
139	03/07/2011	11-06-CBP- 0332	LINKED NON-Primary Complaint. <sup>®</sup> Raleigh church sues CBP <sup>®</sup> On March 7 2011, CRCL received an email from (b) (6) and sociate Director of the Immigration and Refugee Policy Church World Service, Washington DC. (c) (6) forwarded an article from IndyWeek.com entitled "Raleigh Church members sue feds, allege racial profiling". <sup>®</sup> The incident outlined in the online post summarizes the incident as follows: <sup>®</sup> "It was Easter weekend, April 2010. More than 50 Latino men, women, boys and girls, traveling in a caravan of three church vans and six cars, wound their way through Louisiana along Interstate 10, just after midnight. <sup>®</sup> Outside Lake Charles, the flashing lights of U.S. Customs and Border Protection (CBP) cars appeared in the vans' rear-view mirrors. Agents pulled the vans over, although, congregation members say, they were driving under the required speed limit What happened next continues to haunt the congregation: Agents interrogated them from midnight until dawn, allegedly calling them names and humiliating them. <sup>®</sup> The Southern Coalition for Social Justice, which is representing Buen Pastor and the congregation, sued the U.S. government in federal court on the week of March 7 2011. The suit was filed with the Eastern District of North Carolina, which includes Raleigh. They are requesting the release of agency records from CBP, the U.S. Citizenship and Immigration Services (CIS) and U S. Department of Homeland Security (DHS), in hopes of reviewing documents that detail the events of that night. (The groups originally filed a Freedom of Information Act request, but received no response.]" <sup>®</sup>	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
140	04/15/2011	11-07-DHS- 0230	On April 15, 2011, a CRCL staffer was informed by a member of National Immigration Forum about a news article published on April 14, 2011, titled, "LA. Resident Jose Gutierrez, in Coma After Being Tased by Arizona Border Agents, Threatened With Deportation While Still Unconscious" and written by Simone Wilson. Allegedly ICE is attempting to deport ( <b>b</b> ) ( <b>b</b> ) Taser. The primary issue is the deporting of someone suffering a critical medical problem as a result of CBP excessive use of force involving the use of a Taser. The primary issue is the deporting of media coverage of the same matter from ( <b>b</b> ) ( <b>c</b> ) On April 20, 2011, by email, CRCL learned of media coverage of the same matter from ( <b>b</b> ) ( <b>c</b> ) To rhis family. KEYWORD: Taser	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
14	1 05/18/2011	11-08-DHS- 0238	REFER       On May, 18, 2011, CRCL received email correspondence from (b) (c)       of ACLU of New Mexico on behalf of (b) (c)         (b) (c)       (c)       (c)       (c)         (c)       (c)       (c)       (c)       (c)         (c)       (c)       (c)       (c)       (c)         (c)       (c)       (c)       (c)       (c)         (c)       (c)       (c)       (c)	Medical/Mental Health Care

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	 Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
142		RELATED MATTER: Complaint No. 11-09-CBP-0250 On June 16,2011, CRCL received email correspondence from Attorney (b) (c) for Southern Coalition for Social Justice, on behalf of 34 members of Raleigh, North Carolina Buen Pastor Church. Allgedly, on April 15, 2010 in Lake Charles, Louisiana, Border Patrol stopped the church vans and racially profiled, denied the members access to counsel, denied the members access to language interpretation, coerced the members and verbally assaulted the memebrs with discriminatory comments/behavior. The incident outlined in the online post summarizes the incident as follows: "It was Easter weekend, April 2010. More than 50 Latino men, women, boys and girls, traveling in a caravan of three church vans and six cars, wound their way through Louisiana along Interstate 10, just after midnight. Outside Lake Charles, U.S. Customs and Border Protection (CBP) cars appeared in the vans' rear-view mirrors. Agents pulled the vans over, although, congregation members say, they were driving under the required speed limit. Agents allegedly interrogated them from midnight until dawn, allegedly calling them names and humiliating them. The Southern Coalition for Social Justice, which is representing Buen Pastor and the congregation, sued the U.S. government in federal court on the week of March 7 2011. The suit was filed with the Eastern District of North Carolina, which includes Raleigh. They are requesting the release of agency records from CBP, the U.S. Citizenship and Immigration Services (CIS) and U.S. Department of Homeland Security (DHS), in hopes of reviewing documents that detail the events of that night. (The groups originally filed a Freedom of Information Act request, but received no response.)" Citizenship and Immigration Services (CIS) and U.S. Department of Homeland Security (DHS), in hopes of reviewing documents that detail the events of that night. (The groups originally filed a Freedom of Information Act request, but received no response.)" Citis of 32 Complainants	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
143	06/24/2011	11-09-CBP- 0250	Related Matter: Complaint No. 11-09-CBP-02468 On June 24, 2011, CRCL received email correspondence from (b) (6) and (b) (6) Allegedly on the morning of May 17, 2011, (b) (6) (b) (c) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Inappropriate questioning/inspection conditions

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w		DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
144	05/27/2011	11-08-CBP- 0252	MATTER INVOLVES AN UNACCOMPANIED MINOR. LINKED COMPLAINT with Contact-DHS-11-0820. On May 27, 2011, CRCL received a referral from HHS/ORR, (b) (6) (b) (c) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Conditions of Detention

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
145	6 06/24/2011		RETAIN JOINT INVESTIGATION WITH CBP MATTER INVOLVES AN UNACCOMPANIED MINOR. On June 24, 2011, CRCL received email referral from (b) (c) was run over by a CBP truck. The SIR states that her leg experienced crushing damage resulting in significant trauma. The SIR states that (b) (c) alleged that CBP did not take proper care of her injury did not medically screen or treat her injury. According to the medical report provided by HHS, (b) (c) had crush injury, contusions and was prescribed narcotic medication. 0 June 21, 2011, (b) (G) was brought to Southwest Key - Casa Blanca for placement and already diagnosed with a broken right leg. On June 22, 2011, (b) (c) was taken to the Dr. Frank Bryant Health Center for the mandatory initial intake health screening. Primary physician, (b) (G) , recommended that (b) be taken to the emergency room due to the amount of swelling to her right leg. After the MRI and MRA were conducted emergency room attending physician (b) (G) with a crush injury and contusion to lower right extremity.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
140		0261		Fourth Amendment (search and seizure)

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
14	06/20/2011		On June 20, 2011, CRCL received notice from ICE about three local newspaper articles (media review) regarding a rally/protest in Southwest Detroit that state Detroit groups accuse ICE of profiling and harassing about 6 or 7 people who entered and left Latino Family Services in Detroit, Michigan. The articles appeared on June 11 and June 12, 2011 in Detroit News & Free Press. A speaker at the rally [9]. (6)	

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
14	3 07/01/2011	11-10-CBP-	On July 1, 2011, CRCL received email correspondence from (b) (6) of Northwest Immigrant Rights Project (NWIRP) on behalf of (b) (6) . Ms. (b) (6) alleges that on June 2, 2011 at Port Angeles in Washington, she and her friends were racially profiled outside of Port Angeles Social Security building, by CBP agent who asked where they were from originally, then the agent identified herself as border patrol oncd (b) (6) state Mexico. Next the agent allegedly asked for their legal papers or Identification. (b) (6) alleges that she and her friends were leaving the social security office and that they were stopped and questioned by three to four CBP agents because of the color of their skin.	Discrimination/Profiling

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
14	07/05/2011	11-10-DHS- 0278	On July 5, 2011, CRCL received email correspondence from (b) (6) alleging that when he entered the US on May 26, 2010 through JFK Airport under a visa waiver, the CBP officer stated that it was okay that his return flight to London was a few days past his 90 days; nevertheless, around August 28, 2010, while (b) (6) was traveling by Amtrak train to Niagara Falls, Border Patrol detained him for the 3 day overstay and did not release him until his return flight to London in September 2010. B (b) (6) states that he did not have his passport with him during the incident on the Amtrak train, but he did not deserve to be treated like an illegal alien, since he had his return ticket, was a student, and was initially cleared by CBP when he entered the US. (b) (6) states that he was detained at Batavia Federal Detention facility in Buffalo, New York. Allegedly, (b) (6) had a 55,000 bail, but CBP did not allow him to be bailed out until after his court date, and would not allow him to return home on his already paid for scheduled flight back to London. Finally, the British Embassy was able to assist in getting (b) (6) to return home to London on his prearranged flight, but (b) (6) had a 5ign a 5 year ban from entering the USA, as a consequence for his 3 day overstay. In addition, (b) (6) complained about conditions of detention at Buffalo Federal Detention Facility in Batavia, New York, where he was held until September 1, 2010. (ICE has an IGSA with that facility.) In part, he complained that he was strip searched upon admission to the facility. KEYWORDS: strip search KEYWORDS: strip search	Due Process

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
150	0 07/06/2011	11-10-CBP- 0267	On July 6, 2011, CRCL staff member received email correspondence from Staff Attorney(b) (6) of the American Civil Liberties Union (ACLU) Of New Mexico, alleging violations in regards to CBP's relationship with local law enforcement in Chaparral, New Mexico. Allegedly, through information from various law enforcement actions in Chapparal, New Mexico made by Deputy from the Dona Ana County Sheriff's Department who is the subject of the complaint, led to certain actions by CBP and ICE involving individuals with whom the Deputy interacted. Deputy(b) (6) Is that alleged subject of the complaint, who allegedly harassed and racially profiled several Hispanic individuals in Chaparral, New Mexico. Mr. (b) (6) details multiple incidents that occured between February 14, 2008 through May 26, 2011.	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Matters - Complaint Number		Issue - Issue
151	 11-10-CBP- 0266	On July 15, 2011, CRCL received email correspondence from (b) (6) of Florida Immigrant Advocacy Center (FIAC) on behalf of (b) (6) along with Allegedly, on May 28, 2011 approximately 8:00 am in Palm Beach County, (b) (6) and (b) (6) along with (b) (6) and (b) (6) and (b) (6) and (b) (6) and (b) (6) along with (b) (6) and (b) (6) along with (b) (6) and (b) (6) and (b) (6) along with (b) (6) and (b) (6) along with (b) (6) and (b) (6) along with (b) (6) and (b) (6) and (b) (6) along with (b) (6) and (b) (6) and (b) (6) along with (b) (6) and (b) (6) along with (b) (6) and (b) (6) and (b) (6) along with (b) (6) and (b) (6) along with (b) (6) and (b) (6) along with (b) (6) and (b) (6) and (b) (6) along with (b) (6) along with (b) (6) and (b) (6) along with (b)	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
15	2 07/26/2011	11-10-CBP- 0273	On July 26, 2011, CRCL received email correspondence from Atty. (b) (6) on behalf of (b) (6) alleging that on June 23, 2011 in Anacortes, Washington, Officer (b) of the Anacortes Police Department conducted a traffic stop, then called CBP via cell phone even though (b) (6) (b) (c) presented his valid driver's license, registration and insurance. Allegedly, CBP (b) (6) attempted to question him via phone about his status, and both officers refused to allow (b) (6) to detain (b) (6) to detain (b) (6) to detain (b) (6) (6) was not given bond and is currently detained at Northwest Detention Center in Tacoma, Washington.	Due Process

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	 Matters - Complaint Number		Issue - Issue
153	 11-10-CBP- 0272	On July 22, 2011, CRCL was cc'd email correspondence from (b) (6) of Northwest Immigrant Rights Project on behalf of (b) (6) and driver, (b) (6) and (b)	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

w		Matters -	DHS Matters -Allegation Summary	Issue - Issue
		Complaint Number		
154	12/14/2010	Number 11-03-CBP- 0269	keyword: CBP-Local Law Enforcement By email to CRCL Officer Margo Schlanger on December 14, 2010, (b) (6), Statewide Director, Florida Immigrant Advocacy Center (FIAC), provided a courtesy copy of FIAC's December 14, 2010 letter to ICE Director John Morton. The letter was co-signed by (b) (6) and additional FIAC employees: (b) (6), Supervising Attorney for Detention; (b) (6), Senior Litigation Attorney; and (b) (6), Executive Director). FIAC expresses their concerns about the implementation of enforcement priorities and detention reforms presented that day at a roundtable in Miami with members of ICE's public engagement office and (b) (6) of the ICE Office of Detention Policy and Planning. In its letter, FIAC expresses concern that most individuals in Florida who were identified through the ICE Secure Communities Program (S-Comm) were eventually deported had no criminal histories. Between September and November 2010, FIAC staff interviewed nearly 70 men and women who attended FIAC Know Your Rights presentations at Broward Transitional Center (BTC) in Pompano Beach, Florida. Among the representative cases FIAC summarized in its letter are the following two involving individuals detained in ICE who alleged inadequate medical care at Broward Transitional Center, (b) (6) and (b) (6) and (b) (6) CRCL's complaint does not encompass the medical care issues involving Broward Transitional Center raised in FIAC's 12/15/2010 correspondence, because CRCL already	Abuse of authority/misuse of official position
			has investigated that aspect in a previous complaint. CRCL's complaint also does not encompass the S-Comm-related concerns raised by FIAC. (b) (6) (c)	

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Rc w	CRCL	Matters - Complaint Number		Issue - Issue
15	5 08/09/2011	11-11-CBP- 0277	MATTER INVOLVES AN UNACCOMPANIED MINOR. To August 9, 2011, CRCL received Congressional correspondence that was faxed on August 8, 2011 to 51 from U.S. Representatives Luis V. Gutierrez and Zoe Lofgren on behalf of (D) (G) , a high school senior at Hot Springs High School in New Mexico and resident in the US since the age of 5 years old, was approached by CBP in the evening while sitting with a friend in a legally parked vehicle, then questioned, subsequently detained and removed that same evening to Cuidad Juarez, Mexico. Alleged (D) (G) was forced to sign removal papers under duress and was denied an opportunity to speak with an attorney.	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number		Issue - Issue
150	6 07/18/2011	11-10-CBP- 0293	KEYWROD: CBP Stops <sup>26</sup> Contact-DHS-11-1034 is the July 13, 2011 letter from (b) (6) vice President, International Union, United Automobile, Aerospace & Agricultural Implement Workers of America - UAW, to Secretary Janet Napolitano, regarding alleged civil rights violations by ICE and CBP Detroit offices, which have jurisdiction over Michigan and Ohio. (b) (6) of UAW on behalf of (b) (6) (6) (6) (6) (6) (6) (6) (6) (6) (6	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
157	07/18/2011	11-10-CBP- 0282	KEYWORD: CBP Bus Searches® Contact-DHS-11-1034 is the July 13, 2011 letter from (b) (6) , vice President, International Union, United Automobile, Aerospace & Agricultural Implement Workers of America - UAW, to Secretary Janet Napolitano, regarding alleged civil rights violations by ICE and CBP Detroit offices, which have jurisdiction over Michigan and Ohio. ® (b) (6) of UAW on behalf of (b) (6) , alleges that on December 17, 2009 in Toledo, Ohio on board a Greyhound Bus during a rest stop, CBP racially profiled the only three Hispanic-appearing persons on the bus adn requested their identity documents. (b) (6) who requested the three Hispanic-appearing individuals about their immigration status.	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	DHS Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
158		0283	Contact-DHS-11-1034 is the July 13, 2011 letter from (b) (6) , vice President, International Union, United Automobile, Aerospace & Agricultural Implement Workers of America - UAW, to Secretary Janet Napolitano, regarding alleged civil rights violations by ICE and CBP Detroit offices, which have jurisdiction over Michigan and Ohio.3 (b) (6) of UAW on behalf of (b) (6) , alleges that on October 28, 2010 in Detroit, Michigan on Fort Street, CBP Officer claims that (b) (6) [o] tates that he recently received a kidney transplant, thus he was holding his side because of the pain. Subsequently, (b) (6) tates that he recently received a kidney transplant, thus he was holding his side because of the pain. Subsequently, (b) (6) was detained even though no weapon was found, and while in ICE detention at Dearborn City Jail, the night shift officer denied him his kidney medication and the water was contaminated with dirt.2 According (b) (6) letter, a secondary account of the incident is stated, which differs slightly from the original in regards to the Border Patrol stop. Allegedly, on October 28, 2010, in River Rouge, Michigan, (b) (6) was detained by Border Patrol for "suspicious behavior" while driving, then while detained at Dearborn City Jail on October 28 and 29, 2010, ICE night shift denied (b) (6) his anti-rejection medication that he was required to take every 6-hours. (b) (6) was subsequently transferred to the Monroe County Detention Facility.	Discrimination/Profiling

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
159	08/28/2011	11-11-CBP- 0295	REFER MATTER INVOLVES AN UNACCOMPANIED MINOR. On August 28, 2011, CRCL received a referral from HHS/ORR, (b) (6) in regards to (b) (6) that CBP agent an unaccompanied minor who reported on August 22, 2011 at Southwest Key Campbell to Clinician (b) (6) that CBP agent sexually harassed her during her apprehension in the Phoenix, Arizona desert. The immigration officer allegedly, grabbed her buttocks, when no other officers were around, then she screamed and another officer approached the area with a upset facial expression.	Sexual assault/abuse

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
160	09/12/2011	11-12-CBP- 0323		Abuse of authority/misuse of official position

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
163	10/18/2011	12-01-CBP- 0003	On October 18, 2011, CRCL received email correspondence from (b) (6) , of Northwest Immigrant Rights Project, on behalf of (b) (6) (b) a detainee at Northwest Detention Center in Tacoma, Washington, alleging that on September 3, 2011, CBP officers at the farmers market in Port Angeles, Washington approached (b) (6) and his parent's, asked for their identification, but (b) (6) had LEP issues when trying to understand everything that the agents were asking for, then the agents arrested (b) (6) after the presented his Washington identification and an expired driver's license. (b) (6) primary language is Korean. Mr. (b) states that according to the I-213, the agents allege that (b) (6) parents stated that (b) (6) did not have any other documents on him, when questioned about their son's immigration status; however, (b) (6) states that the parents barely understand English and an interpreter was not provided.	Language access (limited English proficiency)

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	Date to CRCL	Matters - Complaint Number		Issue - Issue
162	2 10/20/2011	12-01-CBP- 0014	On OCtober 20 2011, CRCL received correspondence from () (6) , Phoenix, Arizona. In a letter dated October 14, 2011, (b) (6) alleges that on April 21, 2010 while traveling on SR 83 in Sonoita AZ, she was arrested and handcuffed and her vehicle searched for contraband. While being detained, (b) (6) alleges that on April 21, 2010 while traveling on SR 83 in Sonoita AZ, she was arrested and handcuffed and her vehicle searched for contraband. While being detained, (b) (6) alleges that of April 21, 2010 while traveling on SR 83 in Sonoita AZ, she was arrested and handcuffed and her vehicle searched for contraband. While being detained, (b) (6) alleges that on April 21, 2010 while traveling on SR 83 in Sonoita AZ, she was arrested and chest pressure and was transported to Sierra Vista Regional Hospital. (D) (6) alleges that after being released from the hospital she was returned to the BP station in Willcox, Arizona, and was subjected to aggressive confrontation and verhal abuse from the shift supervisor. (b) (6) further alleges that she had to stand in the rain without protection. Further, she alleges that she was not given the opportunity to contect her attorney. [Note: CRCL is considering the due process/legal access issue the primary issue in this complaint.]	Conditions of Detention

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Rc w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
16	3 10/13/2011	12-01-CBP- 0008	MATTER INVOLVES AN UNACCOMPANIED MINOR. <sup>®</sup> On October 13, 2011, CRCL received email referral from HHS/ORR, in regard to minor, (b) (c) who alleged that on October 6, 2011 in Falfurrias. Texas, he was mistreated and threatened by Border Patrol. (b) (c) stated that he was pushed face down on the ground and an officer held a gun to his back and told the minor that if he moved or attempted to run, he would be shot.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

164     10/30/2011     12-01-CBP-     MATTER INVOLVES AN UNACCOMPANIED MINOR <sup>®</sup> 0045     Keyword: Use of Force <sup>®</sup>	
On October 30, 2011, CRCL received email referral from HHS/ORR in regard to pregnant unaccompanied minor (b) (c) (D) alleging that on October 23, 2011, near Hidalgo, Texas Port of entry, a male in her group ran into her and knocked her down, and as she sat up, a Border Patrol agent ran at her and forcefully hit her in the collar bone, fracturing her left clavicle. D On October 23, 2011, (b) (c) was taken to Mission Regional Medical Center for her shoulder pain and because she is pregnant. Currently (b) (c) is at the Brownsville, IE Shelter in Texas.	Excessive force

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Rc w	CRCL	Matters - Complaint Number	Issue - Issue
16	5 11/14/2011	12-02-CBP- 0024	Intimidation/threat/improp er coercion

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Rc w	CRCL	Matters - Complaint Number	Issue - Issue
16	6 11/14/2011	12-02-CBP-	Inappropriate questioning/inspection conditions

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Rc w	CRCL	Matters - Complaint Number		Issue - Issue
16	7 11/14/2011	12-02-CBP- 0026	On November 14, 2011, CRCL received email correspondence from (b) (6) of Alliance for Immigrants Rights & Reform Michigan (AIR) who produced a memo titled,	Inappropriate questioning/inspection conditions

## FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	Issue - Issue
168	8 11/14/2011	12-02-CBP- 0027	Inappropriate questioning/inspection conditions

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number		Issue - Issue
169	11/27/2011	12-02-CBP- 0050	On November 27, 2011, CRCL received email correspondence from (b) (6) of No More Deaths on behalf of (b) (6) , alleging that on August 4, 2011 near Chula Vista, California border as she was attempting with a group of 4 people to cross into the US, CBP Border Patrol Agent(b) (6) had a rifle pointed at her while she was laying on the ground, then an agent stomped on her arm. (b) (6) was taken to a hospital in Chula Vista, California, and the X-rays showed that her arm had a contusion. (b) (6) was deported on October 18, 2011.	Excessive force

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
17		12-02-CBP- 0036	On November 2, 2011, CRCL received an informal referral from CBP in regard to correspondence dated October 19, 2011 from Atty. (b) (c) of the American Civil Liberties Union (ACLU), alleging that improper treatment or arrestees is occurring in CBP hold rooms at the Port of Entry and Border Patrol Station in the Southern District of California. Allegedly, persons were held for five or more days before appearing before a judge, not allowed access or advice of legal counsel in regard to their rights, sleeping in hard floors or benches without blankets, denied bathing or shower facilities, provided inappropriate medical care, and provided food that lacked nutrition.	Conditions of Detention

# FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
17:	12/23/2011	12-03-CBP- 0054	MATTER INVOLVES AN UNACCOMPANIED MINOR> On December 23, 2011, CRCL received email referral from HHS/ORR, in regard to minor, (b) (b) who alleged that on December 20, 2011, after beginning to drown in a river near Mission, Texas while fleeing, Border Patrol helped him out of the water, but did not call an ambulance or provide further medical attention to address the near drowning incident. According to HHS, CBP did perform a dental exam on the minor prior to referring him to HHS, because they wanted to rule out that he was an adult. No further medical screening was conducted by CBP. During the minor's routine HHS physical, he failed his hearing exam because he had fluid in his ear, allegedly as a result of the drowning. HHS also referred the minor for an X-ray.	Medical/Mental Health Care

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w		DHS Matters - Complaint	DHS Matters -Allegation Summary	Issue - Issue
17	01/13/2012	0093	CASE INVOLVES UNACCOMPANIED MINOR. <sup>®</sup> <sup>®</sup> On January 13, 2012, CRCL received email referral HHS/ORR on behalf of () (0) , who alleged that after being transferred to a HHS/ORR juvenile shelter. (b)(0) stated that officers at the facility did not provide him enough food and water, and that they had a gallon of water in the room for him to drink but it had a funny smell () (6) stated that officers screamed at the detainees when they complained about the food or demanded clear water. <sup>®</sup> (Attention of the incoming correspondence and ENFORCE records do not specify the facility where (b) (6) was held for four days in Border Patrol (BP) custody. Information CRCL has since obtained indicates that it is a BP Hold Room in Tucson, Arizona.]	Conditions of Detention

### FOIA Search Request CRCL 12-024 (Schulz, G.W)

Ro w	CRCL	Matters - Complaint Number	DHS Matters -Allegation Summary	Issue - Issue
17	3 02/10/2012	12-05-CBP- 0074	CASE INVOLVES UNACCOMPANIED MINOR. To February 10, 2012, CRCL received email referral from DHHS/ORR in regard to unaccompanied minor, (b) (6) (b) (c) (b) (c) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Excessive force