
**PERMANENT ALIEN LABOR CERTIFICATION PROGRAM
REENGINEERING QUESTIONNAIRE**

INSTRUCTIONS

Thank you for taking the time to respond to this questionnaire. We would appreciate your responses to each of the questions in this questionnaire. The information you provide will be helpful to the Department of Labor (DOL) in assessing the effectiveness of the Permanent Labor Certification Program and will assist us in the ongoing reengineering of the permanent program.

Section I asks for information about you.

Section II asks you to rate the importance and satisfaction levels of various services and functions provided by State and Federal staff. In addition, this section elicits your comments on these services and functions. You may also provide any suggestions you may have for streamlining or improving the process in terms of effectiveness or reduced cost to the regulated community and the Government.

Section III asks for specific information regarding your experience with filing permanent labor certification applications. This section also requests your ideas on ways to improve the Permanent Alien Labor Certification Program to increase its efficiency and effectiveness.

Section IV asks you to comment on some preliminary ideas that are being considered as possibilities for reengineering the permanent labor certification process. This section also gives you the opportunity to present your ideas for consideration.

Please provide responses to questions and ideas in Section III and IV on a separate attachment.