

published in the **Federal Register** on October 26, 1989 (54 FR 43652-43715).

Pursuant to 5 U.S.C. 552a(e)(11), interested persons are invited to submit written data, views, or arguments on this proposal. A report of the proposed system has been sent to Congress and to the Office of Management and Budget for their evaluation.

The most recent description of USPS 070.040 was published in the above-referenced compilation at 54 FR 43675. That description is modified as follows:

USPS 070.040

SYSTEM NAME:

[Change to read:]

Inquiries and Complaints—Customer and Employee Complaint Records, 070.040.

SYSTEM LOCATION(S):

[Change to read:]

Consumer Advocate and Human Resources, Postal Service Headquarters; districts; post offices; the Information Service Center at St. Louis, MO; and contractor sites.

CATEGORIES OF INDIVIDUALS COVERED BY THE SYSTEM:

[Change to read:]

Postal Service customers and employees who have contacted the Postal Service with a suggestion or a problem.

CATEGORIES OF RECORDS IN THE SYSTEM:

[Change to read:]

Complaining individual's name and address; nature of the inquiry or complaint; assessment of concerns, findings, and recommendations; and resolution of same. Includes general correspondence and Consumer Service Cards about individuals' complaints/inquiries.

AUTHORITY FOR MAINTENANCE OF THE SYSTEM:

39 U.S.C. 403, 404.

PURPOSE(S):

[Change to read:]

To process Postal Service customer and employee concerns and inquiries regarding mail services and other issues relating to the Postal Service.

ROUTINE USES OF RECORDS MAINTAINED IN THE SYSTEM, INCLUDING CATEGORIES OF USERS AND THE PURPOSES OF SUCH USES:

Routine use statements a, b, c, d, e, f, g, h, j, k, l, and m listed in the prefatory statement at the beginning of the Postal Service's published system notices apply to this system.

POLICIES AND PRACTICES FOR STORING, RETRIEVING, ACCESSING, RETAINING, AND DISPOSING OF RECORDS IN THE SYSTEM:

STORAGE:

[Change to read:]

Typed, printed, handwritten or computer-printed form, microfilm, magnetic tape, and worm optical disk.

RETRIEVABILITY:

[Change to read:]

For correspondence and computerized complaint cards, by chronological sequence within subject category as derived from correspondence and the name of inquirer or complainant. Human Resources' records may also be retrieved by work location. For hard copy complaint cards, chronological by retrieval code and preprinted complaint card serial number.

SAFEGUARDS:

[Change to read:]

These are restricted files and are to be maintained in locked file cabinets in secured facilities, with access limited to personnel having an official need. Automated records are protected through computer password security.

RETENTION AND DISPOSAL:

[Change to read:]

Records of referrals to Human Resources: Destroy 3 years after resolution of problem.

Other inquiry/complaint records: Destroy 1 year after resolution of problem.

SYSTEM MANAGER(S) AND ADDRESS:

[Change to read:]

Vice President, Human Resources, United States Postal Service, 475 L'Enfant Plaza SW, Washington DC 20260-4200

Vice President and Consumer Advocate, United States Postal Service, 475 L'Enfant Plaza SW, Washington DC 20260-2200

NOTIFICATION PROCEDURE:

Customers wanting to know whether information about them is maintained in this system of records must address inquiries to the same facility to which they submitted their complaint. Inquiries about complaint cards must contain the date and card serial number.

RECORD ACCESS PROCEDURES:

Requests for access must be made in accordance with the notification procedure above and the Postal Service Privacy Act regulations regarding access to records and verification of identity under 39 CFR 266.6.

CONTESTING RECORD PROCEDURES:

See Notification Procedure and Record Access Procedures above.

RECORD SOURCE CATEGORIES:

[Change to read:]

Postal Service customers and employees.

SYSTEMS EXEMPTED FROM CERTAIN PROVISIONS OF THE ACT:

[Change to read:]

Records or information in this system that have been compiled in reasonable anticipation of a civil action or proceeding are exempt from individual access under 5 U.S.C. 552a(d)(5). In addition, the Postal Service has claimed exemptions from certain provisions of the Act for several of its other systems of records as permitted by 5 U.S.C. 552a(j) and (k). See 39 CFR 266.9. To the extent that copies of exempt records from those other systems are incorporated into this system, the exemptions applicable to the original primary system must continue to apply to the incorporated records."

Neva R. Watson,

Acting Chief Counsel, Legislative.

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RAILROAD RETIREMENT BOARD

Agency Forms Submitted for OMB Review

SUMMARY: In accordance with the Paperwork Reduction Act of 1980 (44 U.S.C. Chapter 35), the Railroad Retirement Board has submitted the following proposal(s) for the collection of information to the Office of Management and Budget for review and approval.

SUMMARY OF PROPOSAL(S):

- (1) *Collection title:* Supplemental Information on Accident and Insurance.
- (2) *Form(s) submitted:* SI-1c, SI-5, ID-30q, ID-3s, ID-3u, ID-30k, ID-30k-1.
- (3) *OMB Number:* 3220-0036.
- (4) *Expiration date of current OMB clearance:* June 30, 1996.
- (5) *Type of request:* Revision of a currently approved collection.
- (6) *Respondents:* Individuals or households.
- (7) *Estimated annual number of respondents:* 33,550.
- (8) *Total annual responses:* 33,500.
- (9) *Total annual reporting hours:* 1,987.
- (10) *Collection description:* The RUIA provides for recovery of sickness benefits paid if the employee receives a settlement for the same injury for which benefits were paid. The collection obtains identifying information about the person or company responsible for such payments and