## Exhibit A

## Missing Meters Required Actions (39 CFR 501.26)

## If a meter licensee cannot be located, do the following:

- 1. Call licensee's last known telephone number.
- 2. Call directory assistance for new telephone number.
- 3. Contact local post office for current change of address information.
- 4. Contact local post office for a copy of Form 3610 and Form 3601-C for indication of new address.
- 5. Contact rental agency responsible for property where licensee was located.
- 6. Visit licensee's last known address to determine whether building superintendent or a neighbor knows licensee's new address.
- 7. Check centralized meter inspection file for change of address notation.
- 8. Mail a certified letter with return receipt to licensee at last known address, and add notation "Forwarding and Address Correction Requested" on the envelope.

## If a meter licensee reports a lost or stolen meter, do the following:

- 1. Ensure that meter licensee has filed a police report and that copies have been provided to appropriate Contraband Postage Identification Program (CPIP) postal inspector.
- 2. Do not issue a replacement meter without ensuring that missing meter has been properly reported to police and to Inspection Service.