d. Designs and conducts special studies of significant issues that are identified during the QA review.

F. The Offices of Regional Program and Integrity Reviews (ORPIR) (S1K-F1—S1K–FX) manage quality assurance and evaluation activities in the field. They conduct independent reviews to determine payment and eligibility error rates in Social Security programs, including errors in Federallyadministered State supplementary payments. The ORPIR conduct independent reviews to determine the quality of adjudication processes of Social Security programs. They implement study reviews as formulated by the Office of Program and Integrity Reviews and provide reports, data and analyses. They assist in identifying error trends and sources and recommend corrective actions. They also perform special assessment surveys and

G. The Office of Assistance and Insurance Program Quality (S1KG) is responsible for quality reviews, special studies and analyses of the full range of legal requirements, policies, procedures, systems and operations for the RSI and SSI programs, for the nonmedical aspects of disability in both programs, and for issues common to both

programs.

1. The Division of Insurance Program Entitlement Quality (S1KG1).

a. Is the principal SSA source for quality measurement and data for preclaims (enumeration and earnings maintenance) and RSI claims actions and for the level of service rendered to the public with such actions.

b. Designs, develops and conducts ongoing RSI quality reviews, special studies and analyses of entitlement. Special studies and targeted analyses are requested by Congress, higher monitoring authorities, the SSA Executive Staff, as well as being Division-initiated in response to identified error issues.

- c. Maintains, analyzes and reports quality data and develops and promotes recommendations to improve the accuracy and cost-effectiveness of RSI entitlement, to improve productivity in processing entitlement workloads, and to improve entitlement policies and procedures.
- d. Conducts research in the areas of RSI entitlement and serves as SSA liaison with other Federal entities, State and local governments, and the private sector

2. The Division of Insurance Program Postentitlement Quality (S1KG2).

a. Is the principal SSA source for quality measurement and data for RSI postentitlement actions, including Stewardship studies, and for the level of service rendered to the public with such actions.

- b. Designs, develops and conducts ongoing RSI quality reviews, special studies and analyses of postentitlement. Special studies and targeted analyses are requested by Congress, higher monitoring authorities, the SSA Executive Staff, as well as being Division-initiated in response to identified error issues.
- c. Maintains, analyzes and reports quality data and develops and promotes recommendations to improve the accuracy and cost-effectiveness of RSI postentitlement, to improve productivity in processing postentitlement workloads, and to improve postentitlement policies and procedures.
- d. Conducts research in the areas of RSI postentitlement and serves as SSA liaison with other Federal entities, State and local governments, and the private sector.

3. The Division of Assistance Program Eligibility Quality (S1KG3).

- a. Is the principal SSA source for quality measurement and data for SSI claims and subsequent determination actions and for the level of service rendered to the public with such actions.
- b. Designs, develops and conducts ongoing SSI quality reviews, special studies, and analyses of eligibility and subsequent determinations of eligibility. Conducts special studies and targeted analyses in response to identified error issues whether requested by Congress, higher monitoring authorities, the SSA Executive Staff or Division-initiated.
- c. Maintains, analyzes and reports quality data and develops and promotes recommendations to improve the accuracy and cost-effectiveness of SSI eligibility and subsequent determinations of eligibility, to improve productivity in processing such workloads, and to improve such policies and procedures.
- d. Conducts research in the areas of SSI eligibility and subsequent eligibility and serves as SSA liaison with other Federal entities, State and local governments, and the private sector.

e. Designs automation-enhanced quality review processes.

4. The Division of Assistance Program Posteligibility Quality (S1KG4).

- a. Is the principal SSA source for quality measurement and data for SSI posteligibility actions, including Stewardship studies, and for the level of service rendered to the public with such actions.
- b. Designs, develops and conducts ongoing SSI quality reviews, special

studies, and analyses of posteligibility decisions. Special studies and targeted analyses are requested by Congress, higher monitoring authorities, the SSA Executive Staff, as well as being Division-initiated in response to identified error issues.

c. Maintains, analyzes and reports quality data, performs consistency reviews, and develops, promotes and tracks recommendations to improve the accuracy of SSI posteligibility, to improve productivity in processing posteligibility workloads, and to improve posteligibility policies and procedures.

d. Conducts research in the areas of SSI posteligibility and serves as SSA liaison with other Federal entities, State and local governments, and the private sector.

Subchapter S1N—Office of Financial Policy and Operations

S1N.00 Mission S1N.10 Organization S1N.20 Functions

Section S1N.00 The Office of Financial Policy and Operations-(Mission): The Office of Financial Policy and Operations (OFPO) has operational responsibility for SSA's accounting and payment operations and establishes requirements for all SSA financial systems and processes to ensure Agency compliance with accounting principles and standards prescribed by the Comptroller General and Chief Financial Officer of the United States; fiscal policies and procedures prescribed by the Secretary of the Treasury; and management integrity and control standards prescribed by the Office of Management and Budget under the Federal Managers' Financial Integrity Act.

Section S1N.10 The Office of Financial Policy and Operations— (Organization): The Office of Financial Policy and Operations, under the leadership of the Associate Commissioner for Financial Policy and Operations, includes:

A. The Associate Commissioner for Financial Policy and Operations (S1N).

B. The Deputy Associate Commissioner for Financial Policy and Operations (S1N).

C. The Immediate Office of the Associate Commissioner for Financial Policy and Operations (S1N).

D. The Office of Financial Policy and Systems Design (S1NA).

1. The Division of Financial Policy and Standards (S1NA1).

2. The Division of Financial/Administrative Systems (S1NA2).

3. The Division of Systems Security (S1NA6).