

Remimeo

HCO BULLETIN OF 6 OCTOBER 1971  
ISSUE II

C/S Series 65

AUDITING OF STAFF & PUBLIC

(See HCOPL 20 July 1970 'Cases and Morale of Staff'  
and HCOPL 8.9.70 24 Hour Rule and HCOPL 13.1.71 '24  
Hour Addition')

Just as the PR man has his own 'Public' so does the  
Case Supervisor.

In fact, the C/S has 2 publics. Staff and Paying pcs.  
The C/S is responsible primarily for the case condition of  
the paying pcs primarily for themselves but also as they will  
come back for training if well audited and will also enhance  
the org's reputation in the field, which will make people  
desire the services of the org.

In addition to this, the C/S is responsible for the  
well being of the staff in his organization as per HCO P/L  
20 July 70 'Cases and Morale of Staff'. If the staff are  
regularly audited and patched up, then they will be happier,  
they will have more R on Son and the org will function better.  
This is classified under correction of the machine (Product 2)  
whereas auditing of paying pcs would be 'correction of the  
product' (Product 4 in the Product Org Series).

In keeping the staff in good condition the C/S should  
have a couple or so auditors as staff auditors exclusively.

The C/S would regularly overhaul the folders and note  
the outnesses which need correcting. In other words, if a  
staff member slumps (PTS) he is priority for a session.  
Somewhere along his auditing history he was flying. Then  
somebody came along and did a goofy action, which has lain  
dormant in the folder waiting to be rectified, while he received  
more auditing. Hence FOLDER ERROR SUMMARIES. There is always  
one big 'WHY' such as an overrun Exteriorization remedy.

The bad off staff members must get auditing first.  
Those who are doing well can be audited after the '24 hour  
cases' have been pulled out of the mud.

The C/S must keep ethics notified as to the progress  
of roller coastering staff members as well as PTS paying  
preclears.

An executive who suddenly goes 'sploolie!' should  
receive immediate attention. He probably had something  
badly upset him in his environment, or else he recently  
had some lists done - which most probably look fine.  
However, we know that a sudden heavy ARC Brk like that  
is probably a wrong item.

The worst ARC Brks were caused by a bad list. C/S Series 53 and GF No. 40X Revised will unearth these.

The C/S can keep a tally of staff as to their condition in a log book. I.e. Good and bad. A new C/S who comes on post and finds 35 24 hour repairs out of a staff of 50 would be suspicious (think of the paying pcs who just never showed up for more!).

He would embark on a project to have these cases investigated (by folder inspection) and handled.

When the staff is in 'FN' condition then the C/S would concentrate on getting his staff up the grade chart.

That is a summary of how the C/S would keep the staff in the air while getting the paying pcs off the ground.

Quentin Hubbard  
Class 12 C/S

Notes from a lecture with

L. RON HUBBARD  
FOUNDER