

# Better handwriting for adults



Written by: Meliosa Bracken and Pam Buchanan

Edited and published by: National Adult Literacy Agency (NALA)

ISBN: 1-871737-93-1

We wish to thank all of the people who contributed to this magazine, especially those who generously shared their handwriting with us.

Permission is given to reproduce parts of this publication for educational purposes only. Any other users must seek permission to reproduce material through the publishers.

### **Contents**

This magazine is divided into three sections.

Section 1 Getting ready for writing	5
Warming up	6
New words	8
Choosing a pen	9
How to hold your pen	12
Doodles	13
Your style	16
Are you left-handed?	17
Section 2 Practice makes perfect	19
Forming the letters	20
Letter groups	24
The Dolch list	25
Writing your name and address	27
Writing lists	28
Writing sentences	29
Writing a postcard	31
Writing greeting cards	32
Pangrams	33
Proverbs	34
Writing numbers	35
Writing dates	36
Section 3 Quick fixes	37
What is good handwriting?	38
Improving your handwriting	39
Common handwriting problems and solutions	40
When to keep it neat	44
Filling out forms	45

## Welcome

4

These days we don't need to write by hand as much as we did in the past. Instead, we can type a letter on our computer, or send an email or text.

But sometimes we do need to write.

Our writing changes as we grow and we develop our own style. We have written this magazine for adults who would like to improve their handwriting, adults who don't write often or are unhappy with the way their handwriting looks.

We hope that you find our tips and ideas useful, and that you will soon be comfortable with your handwriting, whatever your style!



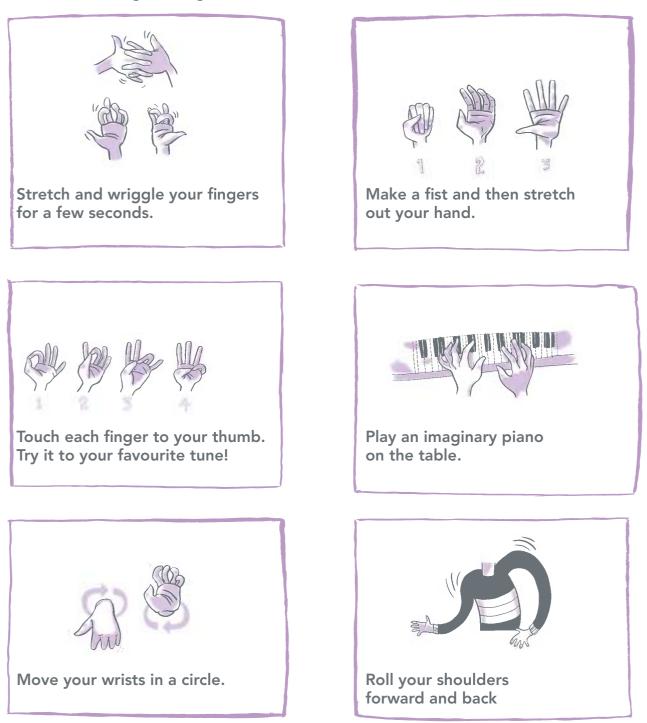
## Section 1 Getting ready for writing



## Warming up

6

When you write, you use muscles in your hand, wrist and shoulder. If you don't write very often, your hand might cramp or get tired easily. Spending a couple of minutes doing the following warm-up exercises will help the muscles in your hand get stronger and more flexible.



### Warming up

### Are you sitting comfortably?

Before you write, ask yourself...

- Do I have a table/hard surface to write on?
- Can I rest my hands easily on the table/surface?
- Are my arms and shoulders relaxed?
- Can I place my feet flat on the floor?
- Is my chair comfortable?
- Am I in a quiet place?
- Do I have enough light?
- Do I have enough space?
- How much time do I have?



## New words

8

Some of the words used in this magazine might be new to you.

The table below gives the meaning of some words that you will come across.

Capital letters	The large letters in the alphabet also known as uppercase. For example 'capital A'.	
Descenders	Five letters of the alphabet that have tails that dip below the line. The five letters are: g y p q and j	
Doodle	A simple drawing, using shapes or pictures.	
Grip	How you hold your pen or pencil between your fingers and thumbs.	
Letter formation	<b>formation</b> Means how letters are shaped. If letters are formed properly they are neat and easy to read.	
Pangram	A sentence that contains all the letters of the alphabe	
Style	The individual way each person writes.	
Small letters	Also known as lowercase, for example 'small a'.	



## Choosing a pen

#### Have you ever heard the saying 'Always use the right tool for the job'?

Think of your pen as your handwriting tool. The right pen can help avoid smudging and make your writing look smarter. It can also prevent hand strain. Picking the right one for you can be tricky because there are so many different types. Here are some tips to help you.

#### There are three things to think about when choosing the right pen:

- 1. The type of ink it uses;
- 2. The size and shape of the pen; and
- 3. The type of point it has.

### 1. Pens that use different types of ink

**Ball-point** pens or biros are the most popular and use oil-based ink.

- They are cheap, easy to get, quick to dry and they don't smudge.
- The ink does not flow very smoothly and they can be hard to grip because they are often made from smooth plastic.

**Rollerball** pens use water-based ink and write more thickly than ball-point pens.

- Rollerball ink flows very smoothly and could help you to write faster.
- The ink doesn't dry quickly so it can smudge.

**Gel ink** pens are new and very popular because they can come in lots of different colours including glitter shades!

- They are smooth and free flowing like rollerball pens but they dry quickly and don't smudge like ball point pens.
- They are more expensive and sometimes the flow of ink can stop and start for no reason.







### 2. Size and Shape

Pens come in all shapes and sizes and you might have to try out a few before you find the one you like.

Ask yourself:

- Is it short or long, thick or thin?
- Does it have a cushioned grip?
- Is it smooth to the touch or bumpy?
- Is it heavy or light?

A pen with a thick barrel or a cushioned grip is easier to hold and can be more comfortable to write with. Shiny or very slim pens can be slippery to hold and could cause your hand muscles to strain.

**Tip:** Pencil grips can also be used on pens to improve grip – they can be bought separately and you can slip one onto the pen you are using. They are made from soft spongy material and are very good if you get hand cramp easily or if your hand sweats when you have to write a lot.

## 11

## Choosing a pen

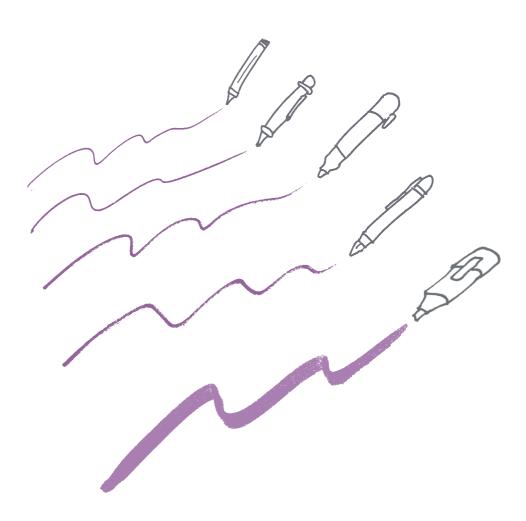
### 3. Pen points

Pens have different points or nibs – fine, extra fine, medium, and bold point.

Fine points write thin lines, and medium and bold points write thicker lines.

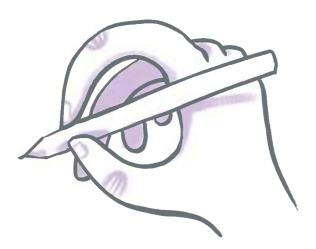
Pens that write thickly may be smoother to write with and fine nib pens may help you write more neatly.

**Tip:** Try out different nib types and see which ones you like best.



## 12 How to hold your pen

Hold your pen firmly, but without squeezing, between fingers and thumb.

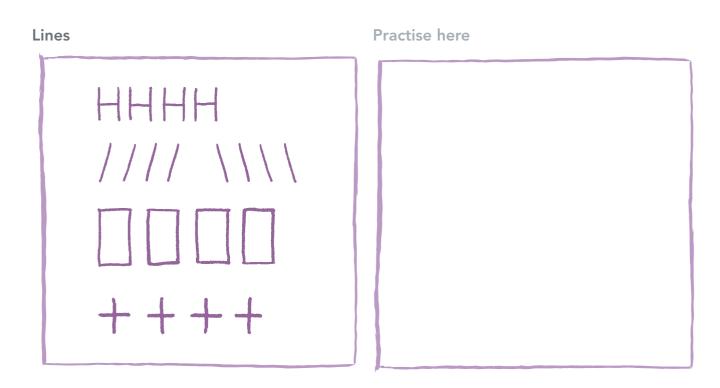


### Top tips for getting started

- 1. Warm up your hand muscles with some exercises. See page 6.
- 2. Choose a time when you're not feeling rushed.
- 3. Don't worry about what to write start with the doodles on the next page, copy a few lines from a book or write out some of the words or sentences from section 2.
- 4. Try out some pens pick one that writes smoothly but doesn't smudge easily.

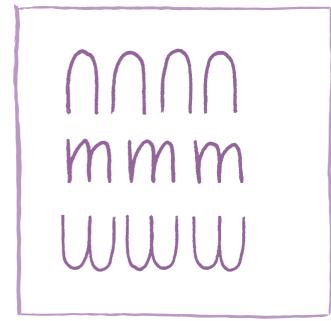
### Doodles

These shapes are found in all the letters of the alphabet. Practising them will help your handwriting.



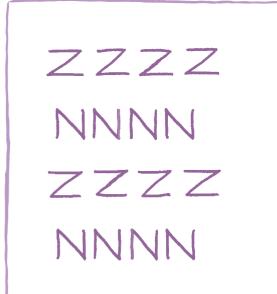
**Practise here** 

Waves and mounds

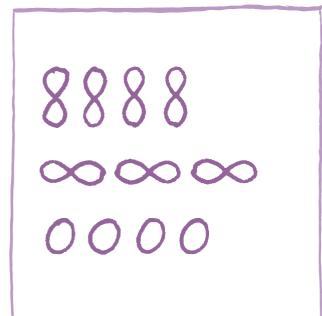


## 14 Doodles

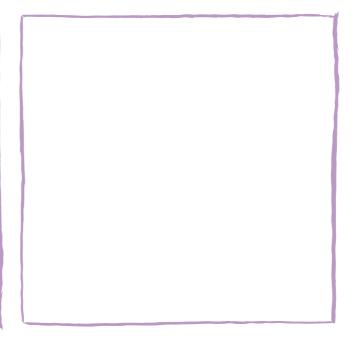
### Zig zags



#### Curves



#### Practise here

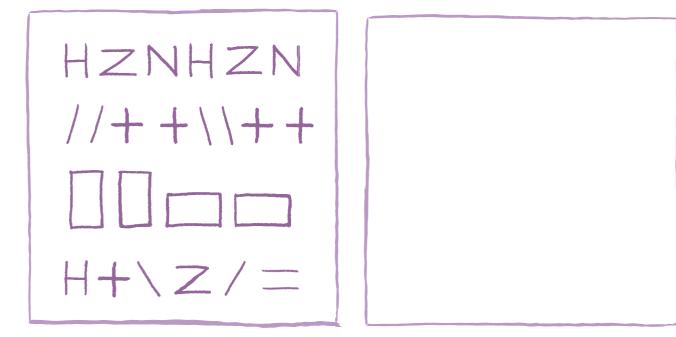


#### Practise here

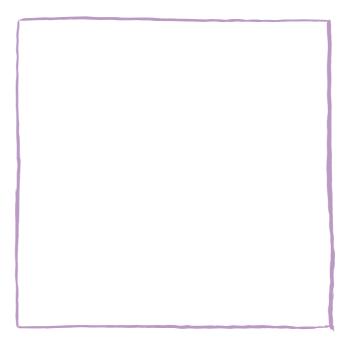
## 15

### Doodles

Practise these shapes.







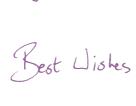
## Your style

16

Good handwriting is not a particular style of writing. We all have our own individual style.

Here are some examples:

Best Wishes Best wishes Best Wishes Best Wishes



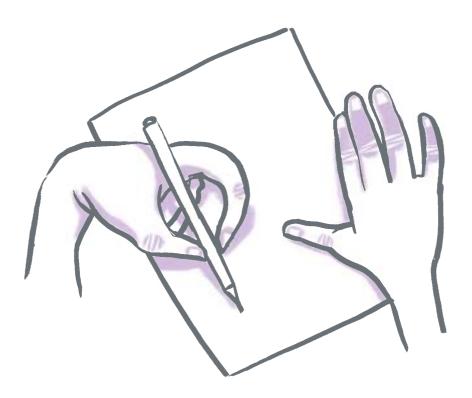


Practise your style here.

## Are you left-handed?

#### For every 100 people, about 7 write with their left hand.

If you write with your left hand, you can't see what you are writing. Left-handers solve this problem in different ways.



Some people hold the pen or pencil higher up.

## 18

## Are you left-handed?

### Top 5 tips

- 1 People should write with their preferred writing hand.
- 2 Grip the pen higher up so that you can see your writing. Hold it at least 2cm (about 2 finger-tips) away from the tip of the pen.
- 3 Turn your page to the right.



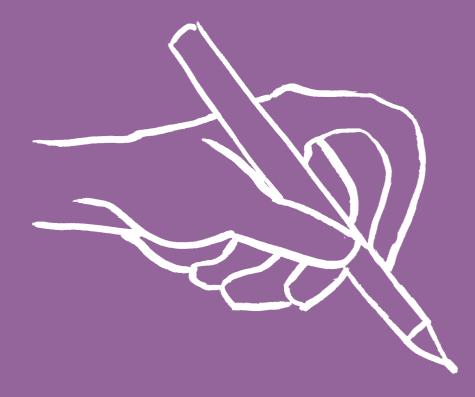
4 Don't use notebooks with a spiral binding.



5 Make sure there is plenty of room to your left to move your arm when writing.

19

## Section 2 Practice makes perfect



The alphabet has 26 lettters.

### Capital letters A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Small letters abcdefghijklmnopqrstuvwxyz



Practise forming the letters here.

		- 1
		_
		- 1
		_
		_
		_
		_
		- 1
		- 1
		- 1
		- 1
		_
		- 1
		- 1
		- 1
		_
		- 1
		-
		_
1		
	·	_
		_



#### Practise forming the letters. Write over the grey letter. Then practise writing them by yourself.

#### **Capital letters**

Small letters

Α	Α			a	a			
В	В			b	b			
С	С			С	С			
D	D			d	d			
Е	Е			е	е			
F	F			f	f			
G	G			g	g			
H	Н			h	h			
I	I			i	i			
J	J			j	i			
K	K			k	k			
L				l				
					l			
M	M			m	m			
Ν	Ν			n	n			
0	0			0	0			
Р	Р			р	р			
Q	Q			q	q			
R	R			r	r			
S	S			S	S			
Т	Т			t	t			
U	U			u	u			
V	V			V	V			
W	W			W	W			
Х	Х			Х	Х			
Y	Y			у	y			
Z	Z			Z	Z			
	-				<u> </u>			

The capital and small letters are beside each other.



Write over the grey letters. Then practise writing them by yourself.

Aa	Aa	Aa	Aa
Вb	Bb	Вb	Bb
Сс	Сс	Сс	Сс
Dd	Dd	Dd	Dd
Еe	Ee	Еe	Ee
Ff	Ff	Ff	Ff
Gg		Gg	
Ηh		Ηh	
Ιi	Ii	Ιi	Ii
Jј	Jj	Jј	Jj
Κk		Κk	Kk
Ll	Ll	Ll	Ll
Mm	Mm	Mm	Mm
Nn	Nn	Nn	Nn
0 0	0 0	0 0	0 0
Рр	Рр	Рр	Рр
Qq	Qq	Qq	Qq
	Rr	Rr	Rr
Ss	Ss	Ss	Ss
Τt	Tt	Τt	Tt
Цu	Uu	Цu	Ци
Vv	Vv	Vv	Vv
Ww	Ww	Ww	Ww
Хх	Хх	Хх	Хх
Yу	Yy	Yу	Yy
Ζz	Zz	Ζz	Zz

All CAPITAL letters should be the same height.

These letters are made with one stroke of the pen. LVUWZCOS

These letters are made with two strokes of the pen. BDJKMNPQRTXYG

These letters are made with three strokes of the pen.  $\ensuremath{\mathsf{AEFHI}}$ 

LV	VU	M	/ Z	ZC	0 S
LV	VU	V	/Ζ	ZC	0 S
ВD	JК	MN	PQR	ТΧ	YG
BD	J K	MN	PQR	ТХ	YG
AE	FHI	AE	FHI	AE	FHI
AE	FHI	AE	FHI	AE	FHI

## Letter groups

Some letters are grouped together because they have a similar shape.



24

Try writing out these letters in groups.

**TIP:** Warm up by drawing the doodle shapes on page 13 and 14 first. They will help get your hand used to writing the shapes found in each group of letters.

b d h
mnru
a c e o s
k t i l
jgpqfy
V W X Z

## The Dolch List

In 1948, Edward Dolch made a list of all the words that are used most often in everyday reading and writing. Here are the top 75 words from that list.



Write over each grey word and then write it again in the box.

a	a	come	come	other	other
and	and	first		see	see
he	he	her		then	
Ι	I	like	like	want	want
in	in	more	more	when	when
is	is	new	new	your	your
it	it	only	only	been	been
of	of	over	over	came	came
that	that	their	their	do	do
the	the	two	two	go	go
to	to	were	were	into	into
was	was	who	who	made	made
all	all	an	an	must	must
but	but	by	by	off	off
his	his	could	could	our	our
SO	SO	from	from	she	she
are	are	here	here	there	there
for	for	little	little	well	well
not	not	me	me	where	where
they	they	no	no	before	before
as	as	or	or	can	can
had	had	right	right	down	down
on	on	them	them	has	has
we	We	ир	ир	just	just
at	at	what	what	make	make

## 26 The Dolch List

Practise writing these words from the Dolch List.



First, write over the grey print, then try writing it by yourself.

have	have
before	before
right	right
could	could
made	made
into	into
other	other
much	much
down	down
first	first
little	little
that	that
look	look
out	out
only	only

## Writing your name and address

### Writing your name or signature

Your signature is your name written in your own handwriting. Your signature should always be in your own unique style. Never use block capitals to write your signature.



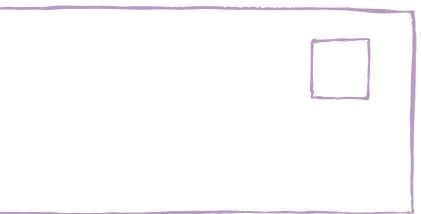
#### Write your signature here:

### Writing your address

Here is an example of an addressed envelope. It is addressed to NALA.

> National Adult Literacy Agency 76 Lower Gardiner Street Dublin 1

Write your address on the envelope below.



## 28 Writing lists

Here is a list of items you might get from the supermarket.



Fill in the blank shopping list using items from the list and then add some of your own items.

Milk	
Bread	
Apples	
Potatoes	
Tomatoes	
Butter	
Sugar	
Coffee	
Tea	
Eggs	

		1
		-1
		1
		-
		-1
		_



### Writing sentences



Now try to copy these sentences.

**TIP:** Remember to take a break if your hand starts to get tired.

She said she would call a taxi.

It is not cheap to get from there to here.

I must make a copy of that photo.

I was first to see them on the bus.

You must have been here before.

Can you ask her to call back later?

Where there is a will there is a way.

I would like to go home now.

30

### Writing sentences



Finish these sentences.

**TIP:** Remember sentences start with a capital letter and end with a full stop.

I went to	
I hope	
I made	
Imaae	
Some day	
Some dag	



Now make up some sentences of your own.

TIP: You can use words from the Dolch list. See page 25


### Writing a postcard



Write a short message on the left side of the postcard and write the address clearly on the right side.

Look at the example below .

Hi David,	
Having a great time. The weather is lovely and sunny. We will be home on Sunday. See you then.	<u> </u>
Love Laura	Co. Cork
	Ireland

Write a message and address o	n the blank postcard.	
		_
		_
		_

### Writing greeting cards

Greeting cards are one of the few things that are still written by hand.



The first card has a birthday greeting. Trace over it then write your own message on the other cards.

- The second sec	17	1.1
	KO	
10	NU	ille,

Happy Birthday. Hope you have a wonderful day.

Love David

Congratulations

Thank you

Good Luck

### Pangrams

Pangrams are sentences that contain every letter of the alphabet at least once.



Practise them here.

The quick brown fox jumps over the lazy dog.

The five boxing wizards jump quickly.

Heavy boxers perform quick waltzes and jigs.

Six juicy big steaks sizzled in a pan as five workmen left the quarry.

**TIP:** Remember to look up a dictionary or ask someone if you don't understand the meaning of a word.

## 34 Proverbs

Proverbs are well-known short sayings.



Write them out on the lines below. Then write them into a lined copy or notepad.

It's never too late to learn.

The early bird catches the worm.

The grass is always greener on the other side of the fence.

The longest journey begins with a single step.

Birds of a feather flock together.

An apple a day keeps the doctor away.

If a job is worth doing, it is worth doing well.

## Writing numbers

The numbers below are printed in a standard style.



#### Practise writing the numbers here.

Write over the grey number first. Then write it again in the spaces underneath.

1	2	3	4	5	6	7	8	9	10
1	2	3	4	5	6	7	8	9	10



### Now practise writing some numbers in words.

Write over the grey number and word. Then try writing them on your own.

1	1	one	one
2	2	two	two
3	3	three	three
4	4	four	four
5	5	five	five
6	6	six	six
7	7	seven	seven
8	8	eight	eight
9	9	nine	nine
10	10	ten	ten



### Write your phone numbers here.

Home:

Mobile:

There are many different ways to write the date.

Here are some examples of the same date.



Write over the grey. Then write the date again in the space underneath.

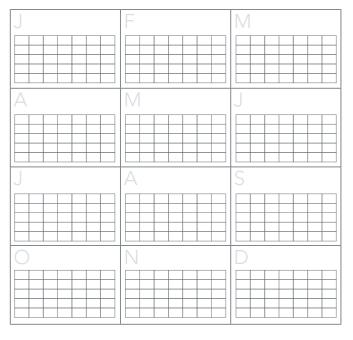
14/2/09	14th Feb '09	14 - 2 - 2009
14/2/09	14th Feb '09	14 – 2 – 2009
14th February 2009	14 . 2 .09	February 14th, 2009.
14th February 2009	14 . 2 .09	February 14th, 2009.

### Months of the year



**Try writing the months of the year below.** Then write the months in the correct place on the blank calendar. The first letter of each month is written in grey.

January	January
February	February
March	March
April	April
May	May
June	June
July	July
August	August
September	September
October	October
November	November
December	December





Write today's date here: \_\_\_\_

Section 3 Quick fixes



### 38

## What is good handwriting?

It doesn't matter what kind of handwriting style you have: spiky handwriting, eurly handwriting, handwriting with loops, handwriting that slants to the left or *right*, small handwriting or large handwriting, **big bold** handwriting or *delicate fancy* handwriting.

Any style of handwriting is good, as long as the letters are clearly formed evenly spaced, on the line and easy to read.





Write out the following sentence two or three times.

It contains all the letters of the alphabet so it is a good sentence to use.

The quick brown fox jumps over the lazy dog.							

What kind of style do you have?

What do you like about your handwriting?

Is there anything you would like to change about your handwriting?

The next few pages have some tips on how to fix common handwriting problems.

### Improving your handwriting

Many people dislike their handwriting because they compare it with the style they were taught in school. In fact, all adults develop their own style of handwriting.

First look at what you **like** about your handwriting. Then decide if you need to change it in any way to make it easier to read.

#### Top 3 tips for improving your handwriting

- 1. Use the right tools a good pen or pencil and lined paper.
- 2. Work on one problem at a time, don't try to fix everything at once.
- 3. Practise, practise, practise the more you write the better you will get.

Lots of people have the same feelings about their writing.

Here are the most common handwriting problems.

- 1. Running out of steam
- 2. Problem letters
- 3. Spacing
- 4. Size of letters
- 5. Keeping it on the line
- 6. Making mistakes

The next few pages have examples of all these handwriting problems along with some tips and solutions.

40

# Common handwriting problems and solutions

#### 1. Running out of steam

Does your handwriting start off well and then get more untidy as you write, like this?

My handwriting gets messier as I go along

This is probably because your hand is getting tired or cramped.

#### Fix it

- Don't try to write too much at one time.
- Take plenty of breaks.
- Regular writing will help your hand become stronger, and with practise, you will be able to write for longer without tiring.
- Doing some of the hand exercises on page 6 will also help.

#### 2. Problem letters

Some letters can cause confusion if they are not carefully formed. For example this 't' looks like an 'r' and this 'a' could be a 'u'.

### $\mathcal{A}$

Check your handwriting for letters that might be unclear.

#### Fix it

- Take a look at the standard style of handwriting in the middle section of this magazine or look at other handwriting styles that you find easy to read. Try writing the letter in the new way first by itself, and then in words.
- The more you practise, the easier it will get.

### Common handwriting problems and solutions

#### 3. Spacing

Getting the spacing right is an important part of handwriting. Some people have very small spaces between their letters like this:

### small letter spacing

Other people have small spaces between their words like this:

### small word spacing

This can make our handwriting harder to read. Look at what happens when better spacing is put between the words or letters on both these samples:

small letter spacing better letter spacing small word spacing better word spacing

#### Fix it

If you think your writing is cramped, try stretching it out to see if it makes it easier to read. This will slow you down at first but with practise it will get easier. As a guide, spaces between words should be around the width of a pen. For spaces between letters, your letters should only 'touch' with hooks or tails, not with the actual letter shape.



42

### Common handwriting problems and solutions

#### 4. Size of letters

Some people write all their letters the same size. If you would like to give your handwriting a more standard appearance, start each sentence with a large capital letter and end the sentence with a full stop.

The quick brown fox jumps over the lazy dog.

Don't worry if you mix joined letters with uppercase letters, lots of people do this!

The quick brown fox jumps over the lazy dog.

#### 5. Keeping it on the line

Make sure your letters sit on the line.

#### The quick brown fox jumps over the lazy dog.

Remember: all letters should sit on the line except for these six letters.

#### gjpyqf

These letters are called 'descenders' because their tails 'descend' or go below the line.

Tall letters reach almost to the top of the line – there are six tall letters.

#### bdhtlk

Look at the sentence below and see how the letters are placed on the line. Write out the sentence and practise placing the letters correctly on the line below:

The quick brown fox jumps over the lazy dog.

Staying on the line is much easier if you write slowly.

### Common handwriting problems and solutions

#### 6. Making mistakes

We all make mistakes! If you make a mistake when you're writing:

- Do use a corrector fluid if you have it handy. For example, Tippex.
- Do look at the shape of the letter and see if it can be changed easily. For example a 'c' can easily be changed into 'a' or 'd' or 'o'.
- Don't write over letters if they are a different shape for example: writing 'w' over 's'.

#### Fix it.

C→a

**Was** 

If you can't start again, put brackets around your mistake and draw a line through it. This is better than trying to write over a word (which usually makes it look worse). It also looks neater than scribbling the word out.

> Mary, Your mother rang this (<del>morming</del>) morning at 10. Ring her when you get back. Liz

**TIP:** Practise what you want to write on a spare piece of paper. Write a few drafts until you are happy that you have no mistakes

### When to keep it neat

The neatness of your handwriting is important if someone is going to read it.

Here's Jennifer's shopping list.

It's not very neat, but that's ok because Jennifer is the only person who is going to read it.



#### Write a note to yourself here in the second box.



Here's a note she wrote to her sister, Ann. She kept it as neat as she could so that it would be easy to read.



#### Write this note for someone else in the second box.

Ann		
The library called.		
They have that book you wanted.		
Jernhen		

## Filling out forms

#### Do you like filling out forms? Lots of people don't!

The most important thing when filling out a form is to write C L E A R L Y.

Forms often ask you to use BLOCK CAPITALS. This means using CAPITALS and not joining any letters.

If there are boxes on the form, put one letter or number in each box.

#### Top 5 tips for form filling:

- 1. Take two copies of the form, if you can. Use one to practise.
- 2. Always read the instructions before filling out a form.
- 3. Use a blue or black biro.
- 4. Write clearly and slowly.
- 5. Write your signature in your own handwriting style.

# 46 Filling out forms

#### Look at how this form has been filled out.

This form is used to get a new passport if your old one has been lost or stolen.

SECTION 1 TYPE OF PASSPORT REQUIRED (See Note 1)							
Passport Service	Standard, X Under 3, X Over 3, under 18, X Over 85, X Large, X Other X 10 year X 10 year X 00 per X 00 per X						
Payment Method	Pasaport Express 🗶 Cheque/Bank Draft 🕺 Postal Order/Money Order 🕺 Other 🕺						
Mastercard 🔀 Visa	X Laser X American Express X X Expiry Date 1 0 - 1 0 Cash should not be sent in the post						
Name on Card	ROBERTFOWLER						
Card Number	1234456778987654488						
Please charge my credit/debit card with € 080.00 Robert Fourier							
SECTION 2	APPLICANT DETAILS (See Note 2)						
Name To Appe	ar On Passport (See Note 2.1)						
Surname							
Forenames <sup>(1)</sup>	ROBERT						
Name On Birth Certificate (See Note 2.2) This Section must be completed in all cases, failure to do so may delay the issue of your pasaport.							
Surname							
Forenames (1)	ROBERT PATRICK						
Forenames (3)							
If the name to appear on the passport is different from your birth certificate name, do you also wish to have your birth certificate name recorded on your passport? Yes X No X If so, include your birth certificate. (See Note 2.3).							
C Date of Birth	05-09-1971 Gender X Your PPSN 1234567TW						
Birth Surname of Mother	HARRINGTON						
SECTION 3 CITIZENSHIP (See Note 3)							
County of Birth (or	Country If born abroad)						
Please indicate the	e citizenship category to which you belong.						
X Som in Ireland							
B Som abroad to a parent born in Ireland Please enclose original birth and marriage certificates, if applicable, of the parent born in Ireland.							

# Filling out forms

Try	filling out this form.				
SECTION 1	TYPE OF PASSE	PORT REQUIRED	) (See Note 1)		
Passport Service	Standard; Under 3, 10 year 3 year	Over 3, under 18, Sysar	Over 65. 10 year	Large, 10 year 66 page	Other
Payment Method	Passport Express	Cheque/Bank Draft 🕺	Postal Order/Mon		Other X
Mastercard X Visa	Laser 🔀 American Expre		Expiry Date	A CONTRACTOR OF	sh should not int in the post
Name on Card	챓햜랖닅퀂놣电문홵	<b>햜</b> 븉볋뱮탒뿉	왜 다 좀 든 것 ?		
Card Number					
Please charge my cre If the fee entered on this fe	edit/debit card with € orm is found to be incorrect we will	I charge your credit/de		e of Cardnolde e for the service re	
SECTION 2	APPLICAN	IT DETAILS 1500 N	lote 2)		
Name To Appear	On Passport (See Note 2.1)				
Surname					LIII
Forenames (1)		01			1111
	ertificate (See Note 2.2) completed in all cases, failure to d	o so may delay the lss	ue of your passport.		
Surname					
Forenames (7)		a)			
Forenames (0)	강경 방도 방제 문요 왜	(4)		TITL	
	he passport is different from your t your birth certificate name recorder rtificate. (See Note 2.3).	d on your passport?		Yes 🔀	No 🔀
C Date of Birth	0-00-2000 6 G	Male Fema	Your PPSN		
Birth Sumame of Mother					TTT.
SECTION 3	CITIZE	NSHIP (See Note 3)			
County of Birth (or Co	untry if born abroad)			1111	ULF
Please indicate the ci	itizenship category to which	you belong.			
Born in Ireland					
THE REPORT OF A DECEMPTOR OF A DECEM	a parent born in Ireland original birth and marriage certifica	tes, if applicable, of the	e parent born in Inelan	d.	
	Detai	Is of Parent Born i	in Ireland		
Birth Surname					L.L.L
Birth Forename			Date of Birth	D-MM-D	XXXX
County of Birth					
C Naturalisation X	Foreign Birth Registration Enclose or	Post Nuptial		Born abroad & ish Law by an Irisi	



National Adult Literacy Agency (NALA) 76 Lower Gardiner Street Dublin 1

Freephone: 1800 20 20 65 Telephone: +353 (0) 1 8554332 Fax: +353 (0) 1 8555475

Webpage: www.nala.ie e-mail: literacy@nala.ie Interactive learning website: www.writeon.ie